

CANVAS BADGES/CREDENTIALS



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Canvas Badges API

Developers: Build an app that integrates with the Canvas Badges API

What is a Canvas Badges Connected App?

A Canvas Badges Connected App is any web service that makes use of Open Badges as an issuer or displayer. If you want to bring verifiable achievements into your ecosystem, connect to Canvas Badges's API to make it easy.

Issuer Apps

Issuer apps react to events in their own domain to award new badges to users.

Displayer Apps

Displayer apps help users show off and get value from the badges they have earned.

Connecting to Canvas Badges

API Access with OAuth2 Authorization Code Grants

Canvas Badges offers OAuth2 Identity Provider/Authorization Server/Resource Server functionality to help your Connected App securely obtain a user-specific API token to use to access that user's badges. You can add a **Connect to Canvas Badges** or **Login with Canvas Badges** button to your service. There are several Canvas Badges servers deployed in different regions around the world, and your app can connect with each desired Canvas Badges region separately. In order to sign OAuth requests to a particular Canvas Badges server, your service needs to establish a shared secret with the administrator of that Canvas Badges server.

You can build apps that connect with Canvas Badges. Contact Canvas Badges to request an application key and secret for signing your OAuth requests. Describe what you're planning on building and what type of information you need from Canvas Badges users.

Requesting access to the Canvas Badges [API](#)

For each availability region of the Canvas Badges service, when you request a developer key, an application record will be created with a key and secret. When you request a key, make sure to describe which region you would like to use (Test sandbox, Australia, Canada, EU/Ireland, Singapore or US). These regional servers also have their own UI and [API domain](#), so be sure to use the correct domain based on which server you are using. We use the US production server as a default in our documentation. The ability to automatically obtain a key and secret for certain types of applications is also available via the [Badge Connect \(Open Badges 2.1\)](#) protocol. These scopes allow your app to access a user's backpack to read their badges or send them new badges.

Permission Scopes

Issuer and displayer apps need some combination of permissions to issuer and backpack (recipient) API endpoints. These are accomplished by requesting a set of permission scopes when you register your application with the Canvas Badges server

administrator. These scopes or a subset of them will be available to you when you request authorization on behalf of a user of your app.

Profile Scope (Automatic)

- **r:profile** This allows you to get information about the user that they have defined in Canvas Badges, including their firstname, lastname, and registered email addresses. This scope is automatically available. It gives you the ability to access the GET `/v2/user/profile` endpoint.

Issuer Scopes

- **r:issuer** This allows you to get information about the issuer profiles where the authenticated user acts as a staff member, editor, or owner. You may view issuer metadata, badges defined by these issuers, and badge awards granted by these issuers.
- **rw:issuer** This allows read/write access to the resources above, to the extent that the authenticated user may perform these actions. "Staff" level users may read all data and award new instances of defined badges; "Editor" level users may also define new BadgeClasses and edit existing ones. "Owner" members may modify the staff list.

Backpack Scopes

- **r:backpack** Allows you to read assertions that the user has received from issuers on this Canvas Badges server or imported into their backpack from external Open Badges issuers.
- **rw:backpack** Allows you to read, create, and update assertions and collections of assertions. For assertions, this means you can trigger import of an Open Badges assertion defined elsewhere, pushing it to the recipient's backpack.

The OAuth2 Dance (Authorization Code grant workflow)

Once you have emailed us your Scope and Redirect URIs and we have replied with a **client_id** and **client_secret**—we can dance. Suppose a Canvas Badges user would like to grant you access to her badges, issuers and profile information. First, create a "Login with Canvas Badges" button on your website that links to the following URI (line breaks added for readability):

```
https://badgr.com/auth/oauth2/authorize?
```

```
client_id=123&redirect_uri=https%3A%2F%2Fexample.com%2Fauth&scope=r%3Aprofile%20rw%3Aissuer%20r%3Abackpack
```

Set **client_id** to the Client ID you received from the Canvas Badges team. Set **redirect_uri** to the Redirect URI for your application (url encode this and all parameters). We use this to redirect the user back to your website with an Authorization Code after they have logged in and granted you access. Set **scope** to the level of access you are requesting.

After Canvas Badges redirects the user back to your application with the Authorization Code in the query parameter **code** your application will need to exchange that temporary code for a long-lived Access Token via a POST request. Here's an example using **curl**:

```
curl https://api.badgr.io/o/token -d \
```

```
"grant_type=authorization_code"
```

```
&code=XYZ\
```

```
&client_id=123\
```

```
&client_secret=ABC\
```

```
&redirect_uri=https://example.com/auth"
```

Note: You may pass a state parameter, which should be a URL-safe URL-encoded string. For example, you may encode a small snippet of JSON. This parameter will be passed back to you at your Redirect URL

Exchange this **authorization_code** for an access token.

```
curl https://api.badgr.io/o/token \
```

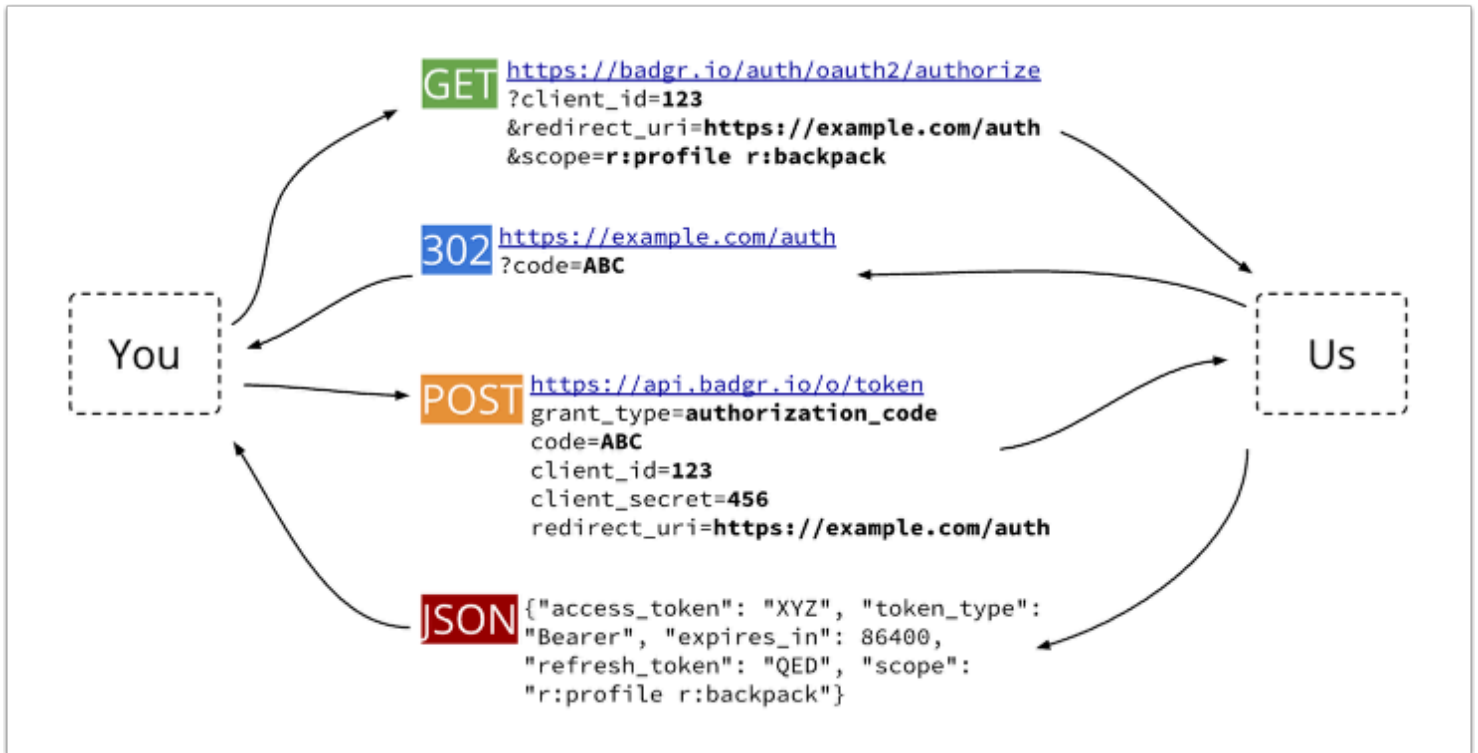
```
-d "grant_type=authorization_code&code=authorization_code"
```

And that's it! You're done. You'll receive a document like this:

```
{  
  "token_type": "Bearer",  
  "access_token": "C1HePsbwS3tUmwC6OCKsC41w96xckc",  
  "expires_in": 86400,  
  "refresh_token": "xwHPFwH55tQpCy3qCgsIW59k3g3aPh",  
  "scope": "rw:issuer rw:profile rw:backpack"  
}
```

And that's it! You can store the access token in your application. You may now use the **access_token** obtained from this request to authenticate API requests. See Using the Canvas Badges [API](#) below.

Here is a diagram showing the initial authorization flow:



Your access token will expire (by default, 24 hours after issue). At that point, you may refresh it using the `refresh_token` included with the token. Refresh tokens are long-lived and must be stored securely. Access tokens also must be stored securely, but are lower risk due to their shorter duration. You may obtain a new access token using your refresh token by making a new POST to the authorization endpoint.

```
curl https://api.badgr.io/o/token -X POST -d \
"grant_type=refresh_token&refresh_token=YOURREFRESHTOKEN&client_id=YOURCLIENTID&client_secret=YOU
```

You will get back a new token document, including a new `access_token` and `refresh_token`. The new access token will be valid for the identified number of seconds.

Note: If you have given us a `localhost` Redirection URI remember to use our test sandbox environment's endpoints for testing. Use `https://test.badgr.com/auth/oauth2/authorize` and `https://api.test.badgr.com/o/token`. For more detailed information on OAuth2 read RFC 6749 <https://tools.ietf.org/html/rfc6749>. For production environments, HTTPS is required for redirect URIs, and localhost or developer machine tunnel domains are not permitted.

Using the Canvas Badges API

[Quickstart](#) View the Canvas Badges [API Docs](#)

To authenticate a request using an OAuth token use the Authorization header with a value of ***Bearer***, a space character, then the token you have obtained. E.g. ***Authorization: Bearer cZTp1ZMMSasZ4mbP2u2Pjt4NH3AVIf***

Requests to the /v2/ API are all returned by default in JSON with a default response envelope. If successful, the ***result*** key will have a [] list of result objects, and single results will appear as a single entry within this JSON array. Try out the OAuth flow and making requests by creating a [free account](#) and clicking the Authorize button on the [API Docs](#).

Canvas Badges App Developers API Guide Quickstart

Quickstart: Issuing Open Badges with the Canvas Badges API

Here are some guided examples through which you can learn how to use the Canvas Badges API by showing you how to authenticate, create an Issuer, define a BadgeClass, and issue an Assertion. There are many more things that you can do with the Canvas Badges API. See full Canvas Badges [API Docs](#) (US region) for a list of endpoints.

Regional Environments

We support servers in various regions as well as a test server. The UI domain and [API domain](#) vary based on which server you are using. Please review the domains for Canvas Badges environments around the globe. We use the US domain as a default in our documentation so be sure to substitute the proper domain if you are not using the US production servers.

Authentication

Canvas Badges uses OAuth2 for most operations. As an API client user, you may obtain an OAuth2 Bearer Token on behalf of your own Canvas Badges user account using a password-based grant, or you can obtain such auth tokens on behalf of many users by registering your own Connected App. See more about registering for an app key and secret [here](#).

Obtaining a Token

This guide will focus on getting started quickly, so we'll use a password-based grant on Canvas Badges's US-based free hosted service, or use a different region as described above. Request authentication by making a POST request to <https://api.badgr.io/o/token> with your email address and password as the **username** and **password** request parameters. This request may be made with a JSON request body, form-data, or x-www-form-urlencoded.

For example, from cURL: `curl -X POST 'https://api.badgr.io/o/token' -d "username=YOUREMAIL&password=YOURPASSWORD"`

You'll receive a document in response like the following:

```
{  
  "access_token": "YOURACCESSTOKEN",  
  "token_type": "Bearer",  
  "expires_in": 86400,  
  "refresh_token": "YOURREFRESHTOKEN",  
}
```

Don't have a password on your account? In order to use the password-based grant, you need to set a password on your account. You might not have one already if you created your account via sign-in from an external identity provider, such as

Facebook or Google. You can add a password once signed in from your Profile page. If you don't yet have an account, sign up for a free one [here](#). You will need a verified email address to access the following APIs, so make sure to complete that step.

Authenticating requests with an OAuth2 Bearer token

Add an **Authorization** header to each of the subsequent API requests with a value of **Bearer YOURACCESSTOKEN**, (replacing YOURACCESSTOKEN with the value of the **access_token** key in the above response).

You may use this token to request any API that your user has access to (the default "scope" you obtained above was very permissive - **rw:profile rw:issuer rw:backpack**, so it can be used to make any of the API calls your user needs to make).

For example, in a request to retrieve the user's own profile made from cURL, this header would be set like: **curl 'https://api.badgr.io/v2/users/self' -H "Authorization: Bearer YOURACCESSTOKEN"**

Response Envelope

All responses from the V2 Canvas Badges API that have a body wrap this body in a JSON response envelope that provides the resulting data of the request as well as metadata about the success or failure of the request. Result is always a list ([]) even when there is only a single entity or no entities in the result.

An example successful response body:

```
{
  "status": {
    "description": "ok",
    "success": true
  },
  "result": [
    {
      "entityId": "g66EErPYSZOyssbD79U3zB"
    }
  ]
}
```

Each of the entities in the following examples will be returned upon successful creation will have an **entityId** property that will be used to identify it for subsequent API calls (typically in the request path when creating or viewing related entities).

An example unsuccessful response body:

```
{
  "status": {
    "description": "bad request",
    "success": false
  },
}
```

```
"result": [],  
"validationErrors": ["Form-level errors (crossing multiple fields) appear here."],  
"fieldErrors": {  
  "name": ["This field is required."]  
}
```

The **validationErrors** and **fieldErrors** properties only appear in the document when **status.success** is false.

Issuer API

Some of the most important API calls that clients make against the Canvas Badges API are to issue badges. Issuing manually via the web interface is great, but in order to scale your badge issuing programs, you've got to start automating, and the Canvas Badges API makes it easy. Every badge is awarded by an Issuer, so we'll start by creating an Issuer Profile, then we'll define the BadgeClass to award, and finally we'll award an Assertion of that BadgeClass.

Each of the three requests we'll start with in this section is a POST request. We recommend using the API in JSON for both request body **Content-Type** and response body content. By default if you do not specify an **Accept: application/json** header, JSON will be returned.

Create Issuer Profile

Request Path: /v2/issuers

An Issuer Profile describes an organization or person that awards Open Badges. It is published as the Open Badges Profile <https://openbadgespec.org/#Profile> class.

Properties:

- **name** is required: string.
- **description** is required: string.
- **url** is required. This should be a fully-qualified URL of a page that describes this issuer/program.
- **image** is optional should be base-64 encoded strings and may only be PNG or SVG. For example, a small PNG image file should appear like this in request bodies that require an image field: **"image": "data:image/png;base64,iVBORwOKGgoAAAANSUHEUgAAAAEAAAABCAYAAAFcSJAAAADUIEQVR42mN0nmXRdWADvgGPapFGzwAAAABJRUS"**
- **email** must be a verified email on the authenticating user's Canvas Badges account. Get **/v2/users/self** to retrieve your profile and see your verified email addresses.

Define BadgeClass

Request Path: /v2/issuers/:issuer_entity_id/badgeclasses A BadgeClass is a type of badge that an Issuer may award over and over (creating many Assertions of that BadgeClass, each for a different recipient). See Open Badges Specification: BadgeClass <https://openbadgespec.org/#BadgeClass>

Properties:

- **name** is required: string.
- **description** is required: string.
- **image** is required and may only be PNG or SVG format. For example, a small PNG image file should appear like this in request bodies that require an image field: **"image": "data:image/png;base64,iVBORwOKGgoAAAANSUUhEUgAAAAEAAAABCAYAAAAfFcSIAAADUIEQVR42mN0nmxRDwADvgGPapFGzwAAAABJRU5"**
- **Criteria** is required. One or both of **criteriaNarrative** (a markdown-formatted string) and/or **criteriaUrl** (a fully-qualified URL of a page representing the criteria for this badge) must be supplied.
- **tags** is optional. If present, it should be a list ([]) of one or more strings;
- **alignments** is optional. If present, it should be a list ([]) of one or more JSON objects that each have these properties:
- **targetName** required, string
- **targetUrl** required, fully-qualified URL string
- **targetDescription** optional, string
- **targetFramework** optional, string (what competency framework name does this alignment target fall under?)
- **targetCode** optional, string (is there a sub-tag under the targetUrl that distinguishes this from other possible targets that you would identify with the EXACT same URL? Only use this if the **targetUrl** would be otherwise ambiguous.)

Issue Assertion

Request Path: /v2/badgeclasses/:badgeclass_entity_id/assertions

An Assertion is an instance of a BadgeClass (type of achievement recognized by an Issuer) that is awarded to one recipient. There might be many Assertions of a particular BadgeClass that an Issuer has awarded to different recipients. See Open Badges Specification: Assertion <https://openbadgespec.org/#Assertion>

Properties:

- **recipient** is required, (the only required property) and it must be a JSON object with at least an **identity** key. Other optional properties of the **recipient** "IdentityObject" include: **type** (what type of identifier is **identity**? Choose between **email**, **telephone**, and **url**); and **hashed** (boolean, should the **identity** be hashed in the final Open Badges Assertion?). When you GET the object back from the API, **plaintextIdentity**, a read-only property appears to show you what your original **identity** value was in case it is obscured behind the public-facing hash (when **hashed == true**).
- Evidence may be expressed in terms of an overall "narrative" and/or one or more "evidence items". **narrative** is an optional property that accepts Markdown-formatted strings. **evidence** is a property that accepts a list ([]) of JSON objects ({} that each have a **narrative** and/or an **id** (which is a URL to a piece of evidence hosted on HTTP)
- Note that **image** is read-only on this endpoint. The "baked" image will be generated from the BadgeClass image by the server.
- **issuedOn** is optional: you may override the issue date with a date in the past. Expects an ISO8601 formatted datetime stamp including time zone identifier. e.g. **2018-11-26T13:45:00Z** (In this case, "Z" stands for "Zulu", UTC)
- **expires** is an optional expiration date for the Assertion. Same format expectations as **issuedOn**.

- **notify** is an optional boolean property. Should the recipient be notified by email? (only functions with the **email** recipient type). Note: for required privacy disclosures, an email notification will be sent to the recipient upon the first award to each email address on a particular Canvas Badges server.

Helpful Links

- [Back to the App Developers](#)
- See the full list of API endpoints at the Canvas Badges [API Docs](#) (US region).
- Sign up for a [free account on](#) Canvas Badges.

Canvas Badges Environments & Regions

We support servers in five regions across the globe. In our documentation, we often reference the US domains, but here is how you should adjust both the UI domain and the API domain to access a different region:

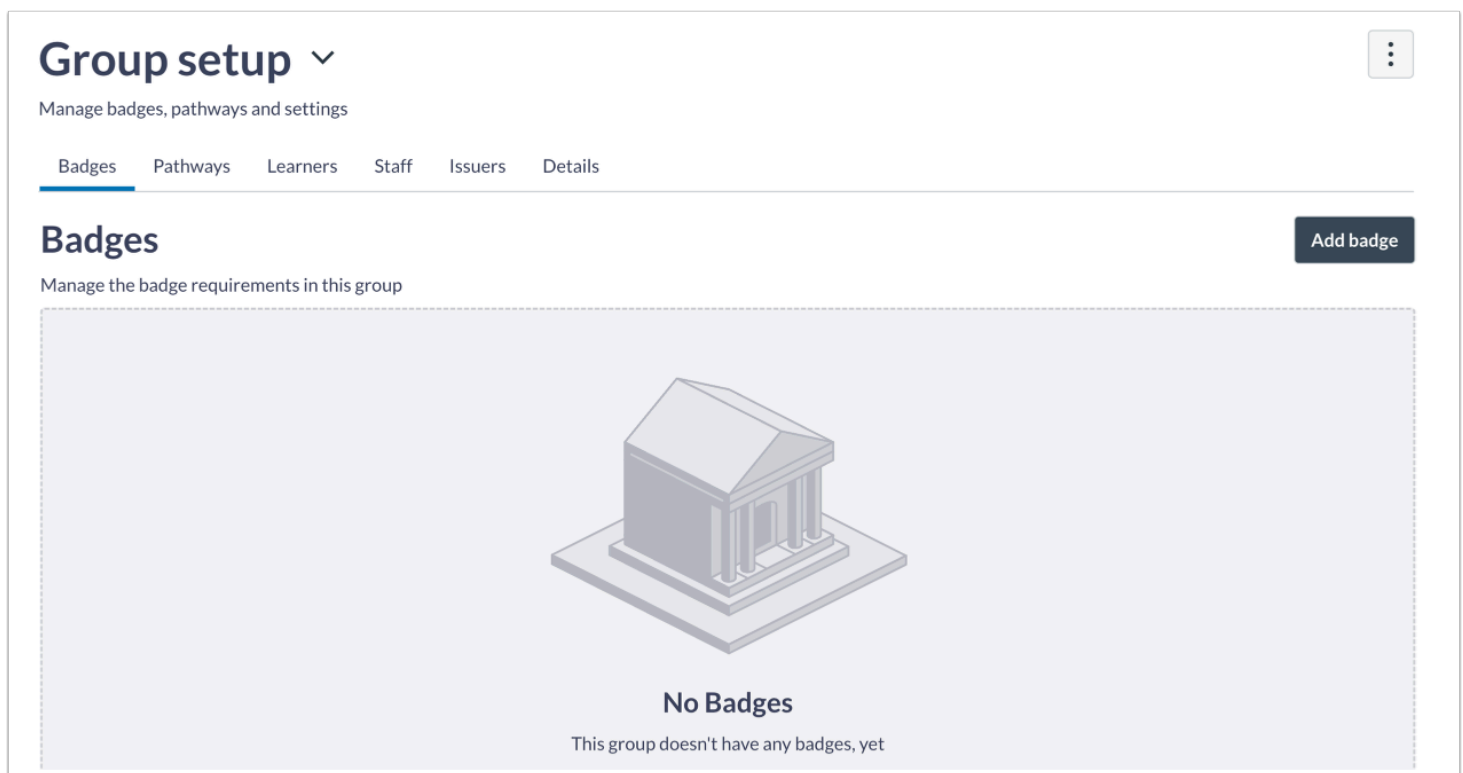
Region	Region UI Domain	API Domain
United States	https://badgr.com	https://api.badgr.io
Australia	https://au.badgr.com	https://api.au.badgr.io
Canada	https://ca.badgr.com	https://api.ca.badgr.io
Europe	https://eu.badgr.com	https://api.eu.badgr.io
Singapore	https://sg.badgr.com	https://api.sg.badgr.com/
Test	https://test.badgr.com	https://api.test.badgr.com
Demo	https://demo.badgr.com	https://api.demo.badgr.com

Canvas Badges Groups

What are Groups in Canvas Badges?

The Groups feature in Pathways is used to organize badge recipients into different segments or cohorts, so that they can be tracked along a Learning Pathway.

View Groups Setup



Once a group has been created, users can then add badges, subscribe to Pathways, view learner progress and manage the group.

Notes:

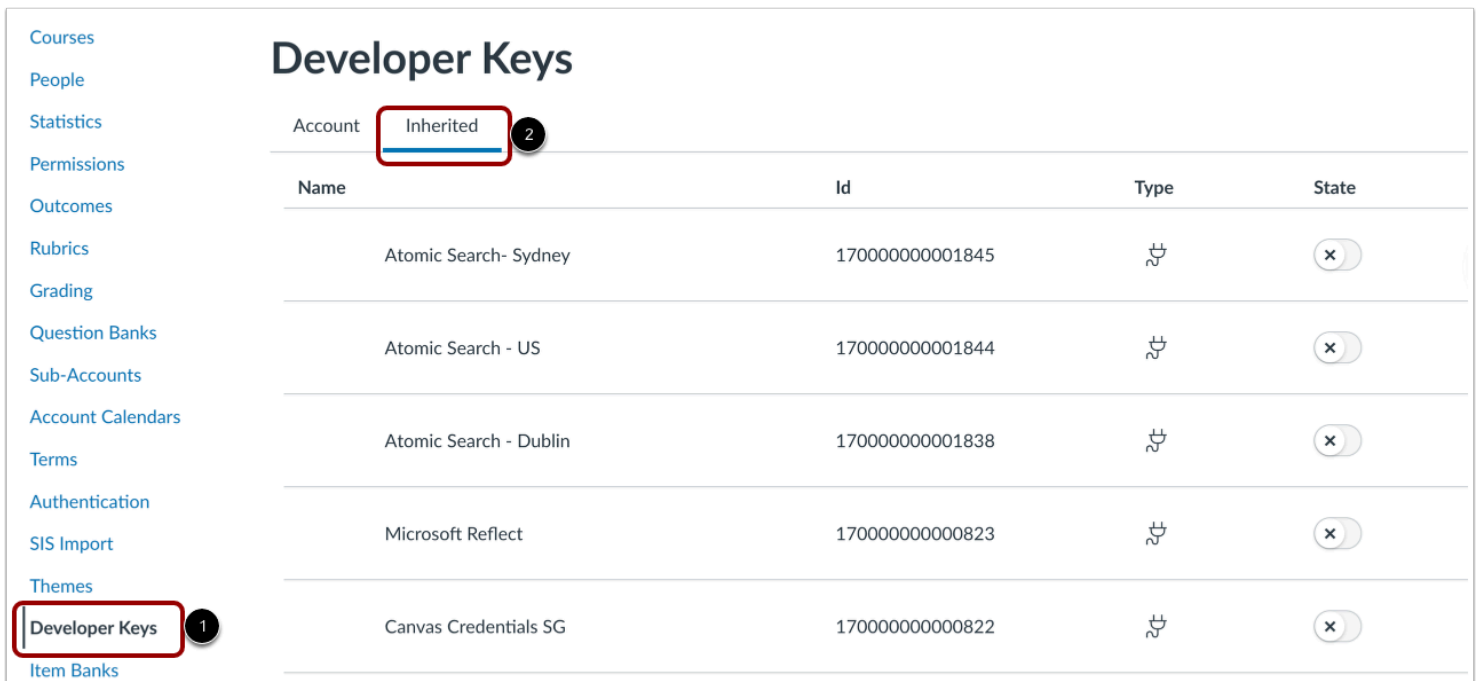
- Groups may be subscribed to more than one pathway and any number of groups can be subscribed to the same pathway.
- You must create and publish a Pathway prior to subscribing a group.

How do I install the Canvas Credentials LTI in Canvas?

The Canvas Credentials LTI allows teachers to automatically award badges to students based on course requirements. A Canvas admin must enable developer keys for the account or subaccount in which the LTI is installed. A Canvas admin can install the LTI at the account or subaccount levels. A teacher can install the LTI at the course level.

Note: This guide provides steps for installing the Canvas Credentials LTI in an Instructure-hosted Canvas instance. If your Canvas instance is self-hosted, follow our guide for [installing the Canvas Badges Groups LTI for self-hosted instances](#).

View Inherited Developer Keys



Name	Id	Type	State
Atomic Search- Sydney	170000000001845	🔑	ⓧ
Atomic Search - US	170000000001844	🔑	ⓧ
Atomic Search - Dublin	170000000001838	🔑	ⓧ
Microsoft Reflect	170000000000823	🔑	ⓧ
Canvas Credentials SG	170000000000822	🔑	ⓧ

In Account Navigation, click the **Developer Keys** link [1]. To view inherited keys, click the **Inherited** tab [2].

Show All Keys

Paper Assignment	170000000000782	🔑	<input type="checkbox"/>
------------------	-----------------	---	--------------------------

[Show All Keys](#)

Scroll to the bottom of the list and click the **Show All Keys** button. Locate the Credentials API and LTI keys in the list.

Enable the API Key

1  Canvas Credentials	170000000000731		2 <input checked="" type="checkbox"/>
Canvas Credentials AU	170000000000730	🔑	<input type="checkbox"/>
Canvas Credentials CA	170000000000729	🔑	<input type="checkbox"/>
Canvas Credentials EU/Ireland	170000000000728	🔑	<input type="checkbox"/>


To enable the Canvas Credentials API key [1], click the **On** toggle [2].

Confirm Key State



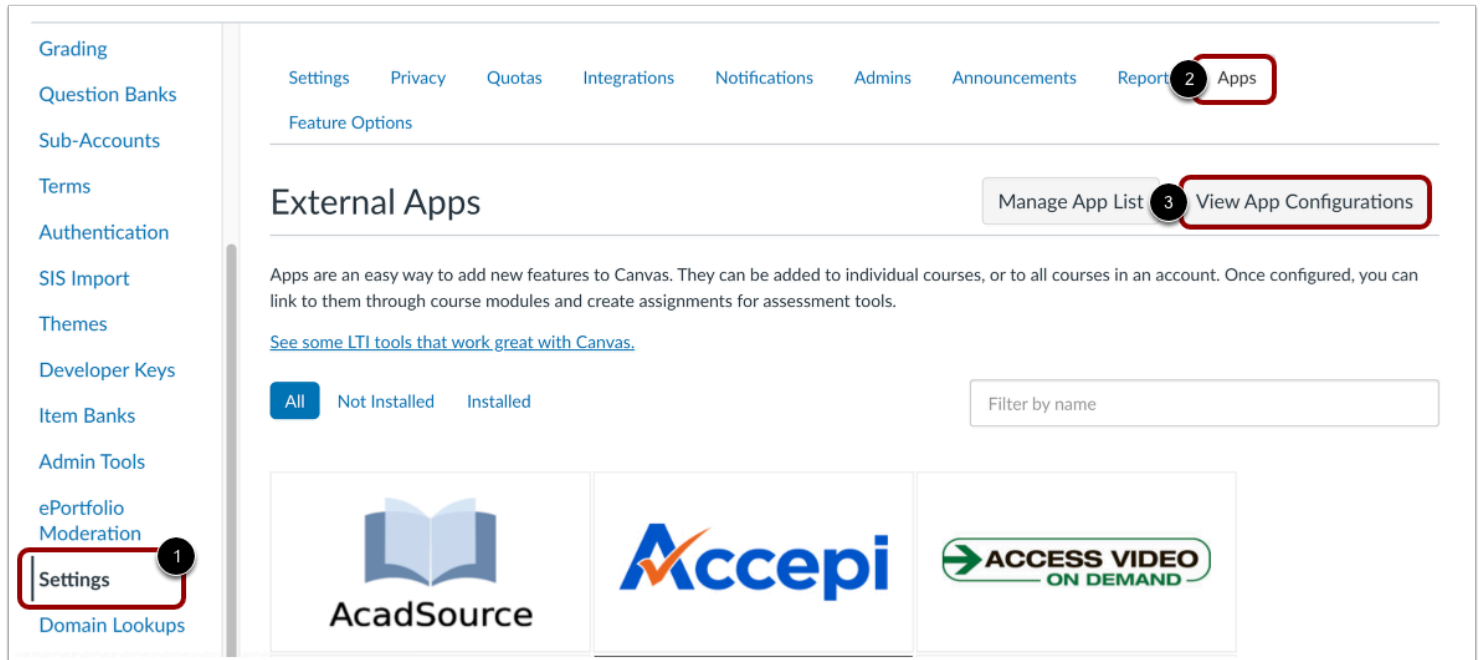
A prompt displays asking to confirm changing the key state. To confirm the change, click the **OK** button.

Enable Regional LTI Key

	Canvas Credentials	170000000000731		<input checked="" type="checkbox"/>
2	Canvas Credentials AU	170000000000730	🌐	<input type="checkbox"/>
3	Canvas Credentials CA	170000000000729	🌐	<input type="checkbox"/>
4	Canvas Credentials EU/Ireland	170000000000728	🌐	<input type="checkbox"/>
5	Canvas Credentials US	170000000000727	🌐	1 <input checked="" type="checkbox"/>
6	Canvas Credentials SG	170000000000822	🌐	<input type="checkbox"/>

To enable the LTI key for your [region](#), click the **On** toggle [1]. There are five options - **Canvas Credentials AU** [2], **Canvas Credentials CA** [3], **Canvas Credentials EU/Ireland** [4], **Canvas Credentials US** [5], and **Canvas Credentials SG** [6]. Select the LTI key for the same region you used to create your Canvas Badges account. You only need to enable one LTI key.

View App Configurations



Grading
Question Banks
Sub-Accounts
Terms
Authentication
SIS Import
Themes
Developer Keys
Item Banks
Admin Tools
ePortfolio Moderation
Settings 1
Domain Lookups

Settings Privacy Quotas Integrations Notifications Admins Announcements Reports 2 Apps

Feature Options

External Apps

Manage App List 3 View App Configurations

Apps are an easy way to add new features to Canvas. They can be added to individual courses, or to all courses in an account. Once configured, you can link to them through course modules and create assignments for assessment tools.

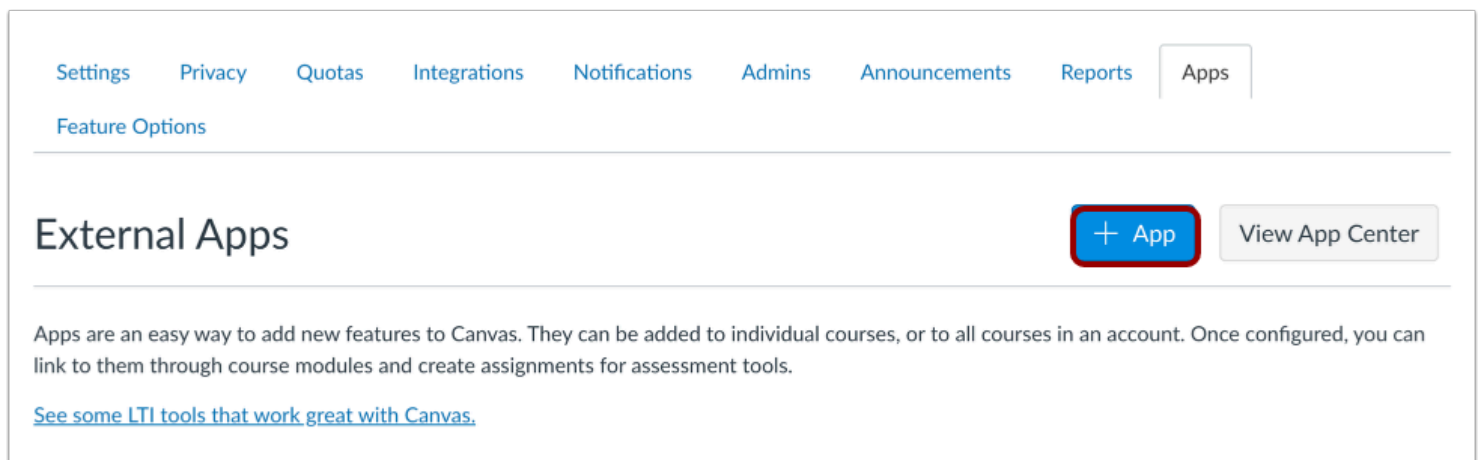
[See some LTI tools that work great with Canvas.](#)

All Not Installed Installed Filter by name

AcadSource Acepi ACCESS VIDEO ON DEMAND

You can install the Canvas Credentials LTI at the account, subaccount, or course level. In Account or Course Navigation, click the **Settings** link [1]. Click the **Apps** tab [2]. To view app configurations, click the **View App Configurations** button [3].

Add App



Settings Privacy Quotas Integrations Notifications Admins Announcements Reports Apps

Feature Options

External Apps

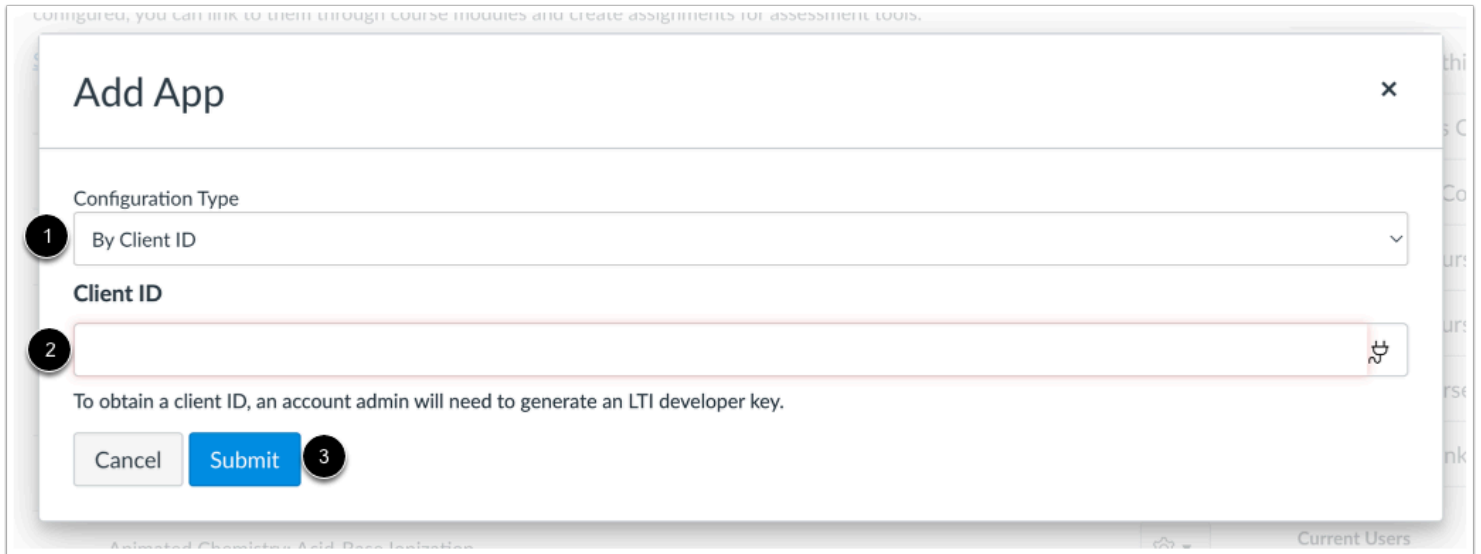
+ App View App Center

Apps are an easy way to add new features to Canvas. They can be added to individual courses, or to all courses in an account. Once configured, you can link to them through course modules and create assignments for assessment tools.

[See some LTI tools that work great with Canvas.](#)

Click the **Add App** button.

Enter Client ID



Configured, you can link to them through course modules and create assignments for assessment tools.

Add App

Configuration Type

1 By Client ID

Client ID

2

To obtain a client ID, an account admin will need to generate an LTI developer key.

Cancel Submit 3

Animated Chemistry Add Page Installation Current Users

In the **Configuration Type** dropdown, select the **By Client ID** option [1]. Type the client ID for your regional server into the **Client ID** field [2].

- Canvas Credentials US - 170000000000727
- Canvas Credentials EU - 170000000000728
- Canvas Credentials AU - 170000000000730
- Canvas Credentials CA - 170000000000729
- Canvas Credentials SG - 170000000000822

Click the **Submit** button [3].

Note: If you attempt to install the LTI before enabling the API and LTI keys, you will encounter an error stating that the client ID is disabled.

Confirm Installation

Add App ✕

Tool "Badgr at badgr.com: Badgr in Canvas LMS" found for client ID 170000000000727. Would you like to install it?

When the **Add App** prompt appears, click the **Install** button.

View Installed LTI

2022-2023

- Home
- Assignments
- Announcements
- Discussions
- Credentials**
- Grades
- People
- Pages
- Files
- Syllabus
- Outcomes
- Rubrics
- Quizzes
- Modules
- BigBlueButton

Group progress ▼

View and track overall learner progress







Badge progress ▬ Learner progress

Progress and roster last updated Today at 12:54 PM Progress or roster doesn't look right? [Update now](#)

Badge progress

Reward learners for completing a specified requirement in this group. [Manage badges](#)

Results Per Page: 50 ▾ 1 - 11 of 11 < >

Badge	Sort, First to Last ▾	Requirement	Learner progress
 Module 1		 Complete Module 1	<div style="width: 100%;"><div style="width: 100%;"></div></div> 14 of 14 ⋮
 Module 2		 Complete Module 2	<div style="width: 100%;"><div style="width: 100%;"></div></div> 14 of 14 ⋮
 Audience		 Complete Audience	<div style="width: 100%;"><div style="width: 100%;"></div></div> 14 of 14 ⋮

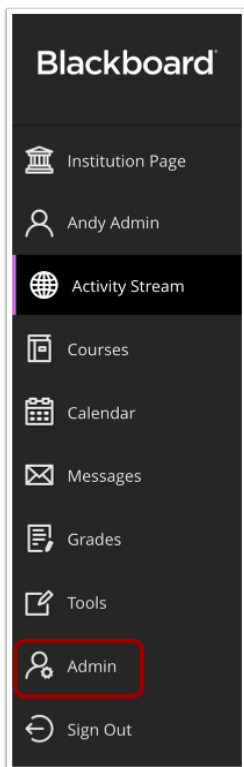
If the LTI is installed at the account or subaccount level, the **Credentials** link displays in the Course Navigation for all courses in the account or subaccount. If the LTI is installed at the course level, the **Credentials** link displays in the Course Navigation for the course in which it is installed.

Note: The Credentials link displays in Course Navigation for LTI 1.3 users and all Blackboard users. Alternatively, the Badges link displays in Course Navigation for legacy LTI 1.1 users.

How do I install the Credentials LTI in Blackboard?

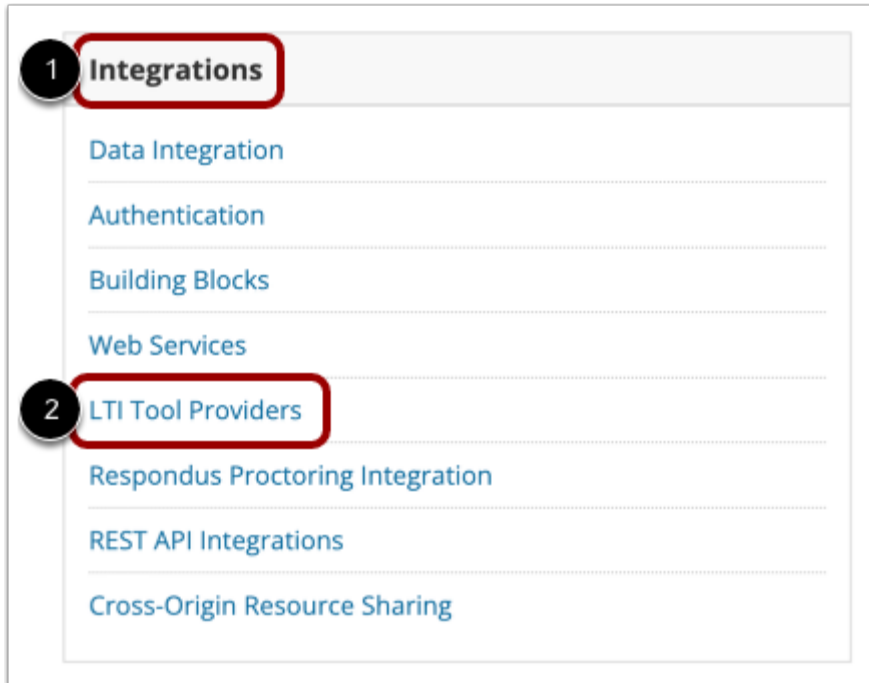
In the Blackboard LMS, the Credentials LTI allows instructors to award badges, subscribe learners to a pathway, and view learner progress. As a Blackboard system administrator, you can install the LTI 1.3/Advantage Tool and the REST API in your Blackboard account.

Open Administrator Panel



In the navigation menu, click the **Admin** link.

Open LTI Tool Providers



In the Administrator Panel, locate the **Integrations** section [1] and click the **LTI Tool Providers** link [2].

Open Register LTI 1.3/Advantage Tool

Administrator Tools

Administrator Panel LTI Tool Providers

LTI Tool Providers

This report is available to show all provider domains in use in the system, including the status. Domains can be approved, Providers. [More Help](#)

[Manage Global Properties](#) [Register LTI 1.1 Provider](#) **[Register LTI 1.3/Advantage Tool](#)**

To add the Credentials LTI, click the **Register LTI 1.3/Advantage Tool** link.

Enter Client ID

Register LTI 1.3/Advantage Tool

ENTER CLIENT ID

Client ID

Type the Client ID for the tool you'd like to add.

Click **Submit** to proceed.

In the **Client ID** field, enter the **Client ID** for your regional server[1], then click the **Submit** button [2].

- **United States:** fc137814-b079-40b6-ac59-0d850c26c5de
- **Europe:** 914f5374-455c-4ae8-8861-d96c1cb37f1a
- **Canada:** a1e07c13-9817-420b-8b73-137352e7a0d5
- **Australia:** b5f77aa4-dd84-4b70-b40a-5521906052a0

Enable LTI 1.3 Tool

TOOL STATUS

The following fields are read-only, but you can toggle the status of this tool

Client ID	fc137814-b079-40b6-ac59-0d850c26c5de
Name	credentials-us
Description	Credentials US
Deployment ID	becdf090-31bf-430f-9722-ea1389a3935d
Initiate Login URL	https://badgr.com/api/lti/advantage/login_initi
Tool Redirect URLs	https://badgr.com/api/lti/advantage/login
JWKS URL	https://badgr.com/api/lti/advantage/jwk.json
Domains	badgr.com
Tool Status	<input checked="" type="radio"/> Approved <input type="radio"/> Excluded
Tool Provider Custom Parameters	

Enter any custom parameters required by the tool provider. Parameters must each be on their own line and be entered in "name=value" format.

To enable the LTI 1.3 Tool, click the **Approved** radio button.

Apply Recommended Tool Settings

INSTITUTION POLICIES

You can change the following settings for this tool. The fields use global values by default.

1 User Fields to Send Role in Course
 Name
 Email Address

2 Allow grade service access Yes No
Allow Membership Service Access Yes No

*Click **Submit** to proceed.*

3

In the **User Fields to Send** section, ensure the **Role in Courses**, **Name**, and **Email Address** checkboxes are selected [1]. To allow access, click the **Yes** radio button for the Allow grade service access and Allow Memberships Service Access options [2]. Click the **Submit** button [3].

Approve the Credentials LTI 1.3 Tool

<input type="checkbox"/> TOOL/PROVIDER △						
	TOOL TYPE	STATUS	CREDENTIALS	SENDS USER DATA	USER ACKNOWLEDGMENT PAGE	
<input type="checkbox"/>	badgr-demo	LTI 1.3 Tool	Approved	RS256	Role, Name, Email	No
<input type="checkbox"/>	badgr-review	LTI 1.3 Tool	Approved	RS256	Role, Name, Email	No
<input type="checkbox"/>	badgr-staging	LTI 1.3 Tool	Approved	RS256	Role, Name, Email	No
<input type="checkbox"/>	Blackboard Home	LTI 1.3 Tool	Approved		No	No
<input checked="" type="checkbox"/>	credentials-us	LTI 1.3 Tool	Approved	RS256	Role, Name, Email	No
<input type="checkbox"/>	CSTP2	LTI 1.3 Tool	Approved	RS256	Role, Name, Email	No
<input type="checkbox"/>	developer.blackboard.com	LTI 1.1 Tool	Approved	Per Link	No	No
<input type="checkbox"/>	Extensions-stage	LTI 1.3 Tool	Approved	RS256	Role, Name, Email	No

To approve the LTI, click the checkbox next to the name [1]. Hover over the name, click the **Options** menu [2] and then click the **Approve** link [3].

Note: If the Tool Status is already set to Approved, you can skip this step.

Return to Administrator Panel

Administrator Tools

Administrator Panel LTI Tool Providers

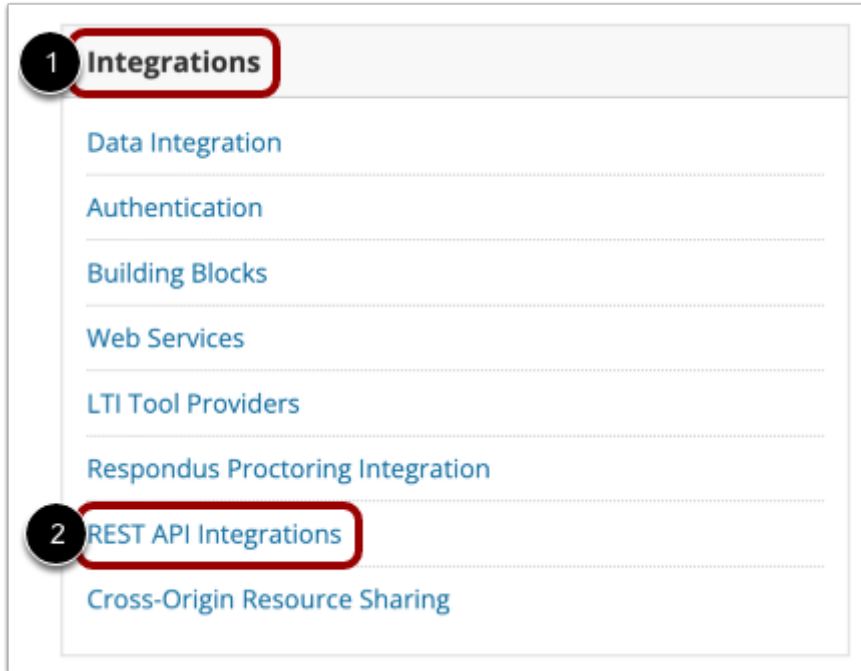
LTI Tool Providers

This report is available to show all provider domains in use in the system, including the status. Domains can be approved, expired, or deleted. [More Help](#)

[Manage Global Properties](#) [Register LTI 1.1 Provider](#) [Register LTI 1.3/Advantage Tool](#)

To return to the Administrator Panel, click the **Administrator Panel** link.

Open Rest API Integrations



In the Administrator Panel, locate the **Integrations** section [1] and click the **REST API Integrations** link [2].

Create Integration

Administrator Tools

Administrator Panel REST API Integrations

REST API Integrations

Create Integration

To create the REST API Tool for the Credentials LTI, click the **Create Integration** link.

Enter Application ID

Create Integration

* Indicates a required field.

GENERAL INFORMATION

1 * Application ID

* Learn User 2 Browse...

* End User Access Yes No

* Authorized To Act As User Yes No Service Default (No)

Click **Submit** to proceed.

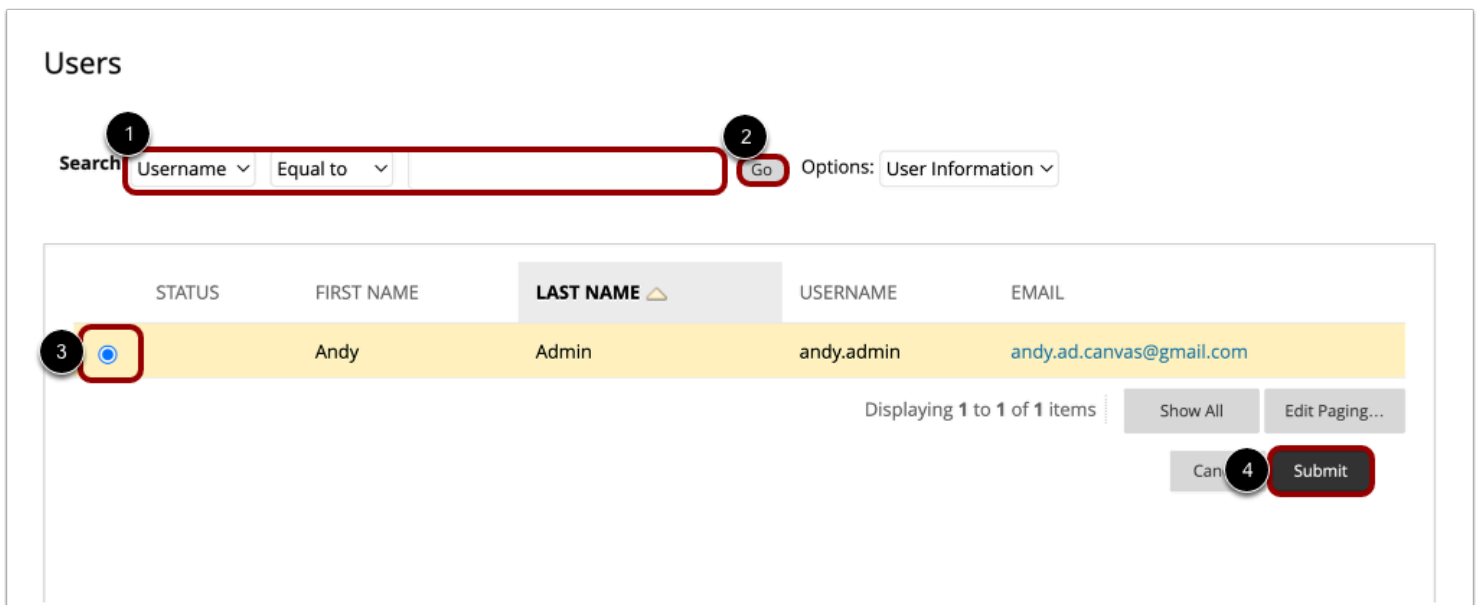
Cancel **Submit**

Enter the application ID for your regional server into the **Application ID** field [1].

- **United States:** fc137814-b079-40b6-ac59-0d850c26c5de
- **Europe:** 914f5374-455c-4ae8-8861-d96c1cb37f1a
- **Canada:** a1e07c13-9817-420b-8b73-137352e7a0d5
- **Australia:** b5f77aa4-dd84-4b70-b40a-5521906052a0

To specify a Learn User, click the **Browse** button [2].

Specify a Learn User



Users

Search Username Equal to Go Options: User Information

STATUS	FIRST NAME	LAST NAME	USERNAME	EMAIL
<input checked="" type="radio"/>	Andy	Admin	andy.admin	andy.ad.canvas@gmail.com

Displaying 1 to 1 of 1 items Show All Edit Paging... Cancel Submit

To search for a specific Learn user, use the drop-down menus or search field [1], and click the **Go** button [2].

Locate and click the radio button next to the desired Learn user [3] and click the **Submit** button [4].

Note: If you specify a Learn User who is later removed from the Blackboard instance, you must specify a new Learn User. We recommend creating a unique user who has the following system permissions:

- Read access to course content, memberships, and grade book.
- Course/Organization (Content Areas) > View Material Settings
- Course/Organization Control Panel (Grade Center) > View Attempts
- Course/Organization Control Panel (Grade Center) > View Grade Center Items and Settings
- Course/Organization Control Panel (Grade Center) > View Grades
- Course/Organization Control Panel (Tools) > Tests, Surveys, and Pools > Tests
- Course/Organization Control Panel (Users and Groups) > Users
- Read-only access to the Content System filesystem

Apply Recommended REST API Integration Settings

Create Integration

* Indicates a required field.

GENERAL INFORMATION

* Application ID

* Learn User

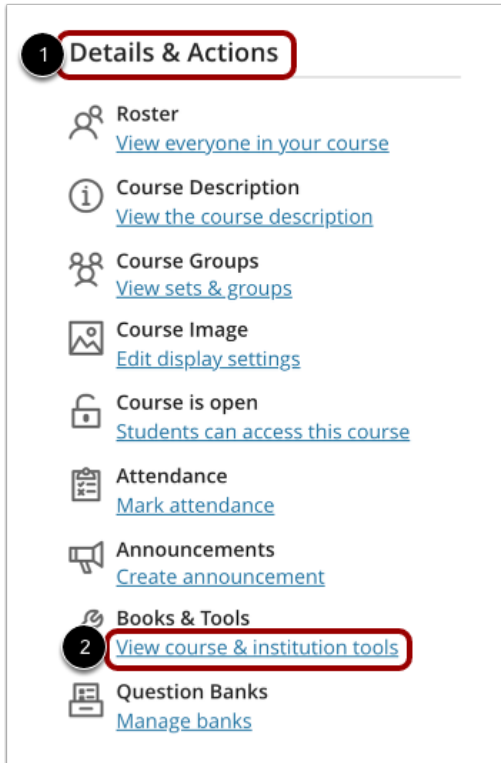
* End User Access Yes No

* Authorized To Act As User Yes No Service Default (No)

*Click **Submit** to proceed.*

To allow access, click the **Yes** radio button for the End User Access and Authorize to Act As User options [1]. Click the **Submit** button [2].

Open Course and Institution Tools

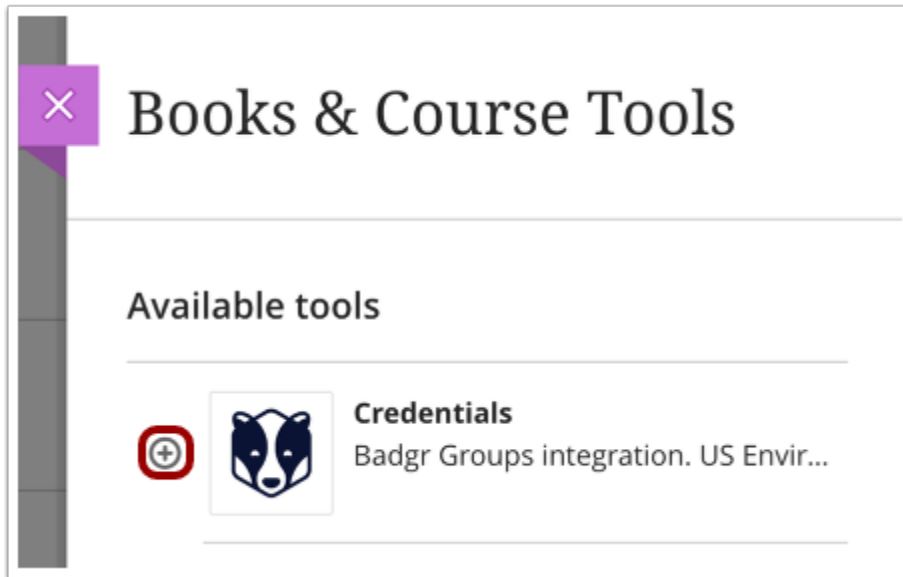


- 1** Details & Actions
 - Roster
[View everyone in your course](#)
 - Course Description
[View the course description](#)
 - Course Groups
[View sets & groups](#)
 - Course Image
[Edit display settings](#)
 - Course is open
[Students can access this course](#)
 - Attendance
[Mark attendance](#)
 - Announcements
[Create announcement](#)
 - 2** Books & Tools
 - [View course & institution tools](#)
 - Question Banks
[Manage banks](#)

To view the Credentials LTI, navigate to a course in your Blackboard account.

In the **Details & Actions** menu [1], in the **Books & Tools** section, click the **View course & institution tools** link [2]

Add Credentials LTI To Course



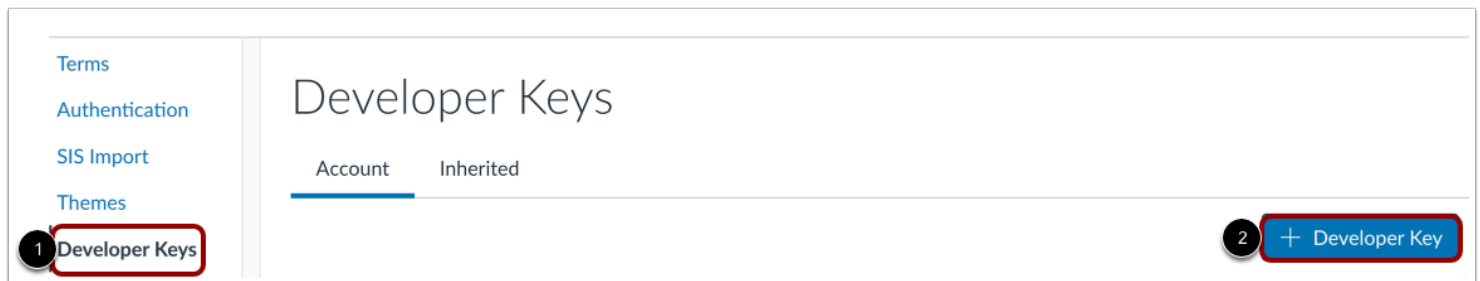
To add the Credentials LTI to a course, click the **Add** button.

How do I install the Canvas Credentials LTI in a self-hosted Canvas instance?

In order to use the Credentials LTI in a self-hosted Canvas instance, Canvas admins must create their own API and LTI keys. Please email support@badgr.com and provide the URL of your Canvas instance to begin the process.

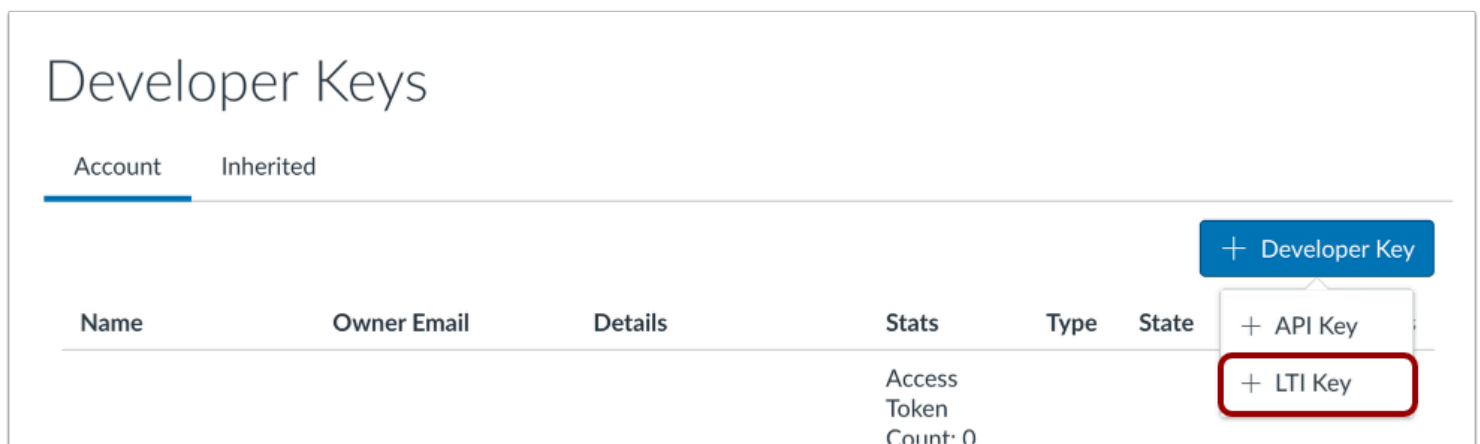
Note: Developer Keys is an account permission. If you cannot view the Developer Keys link in Account Navigation, this permission has not been enabled for your user account.

Open Developer Keys



In Account Navigation, click the **Developer Keys** link [1]. To add a key, click the **Add Developer Key** button [2].

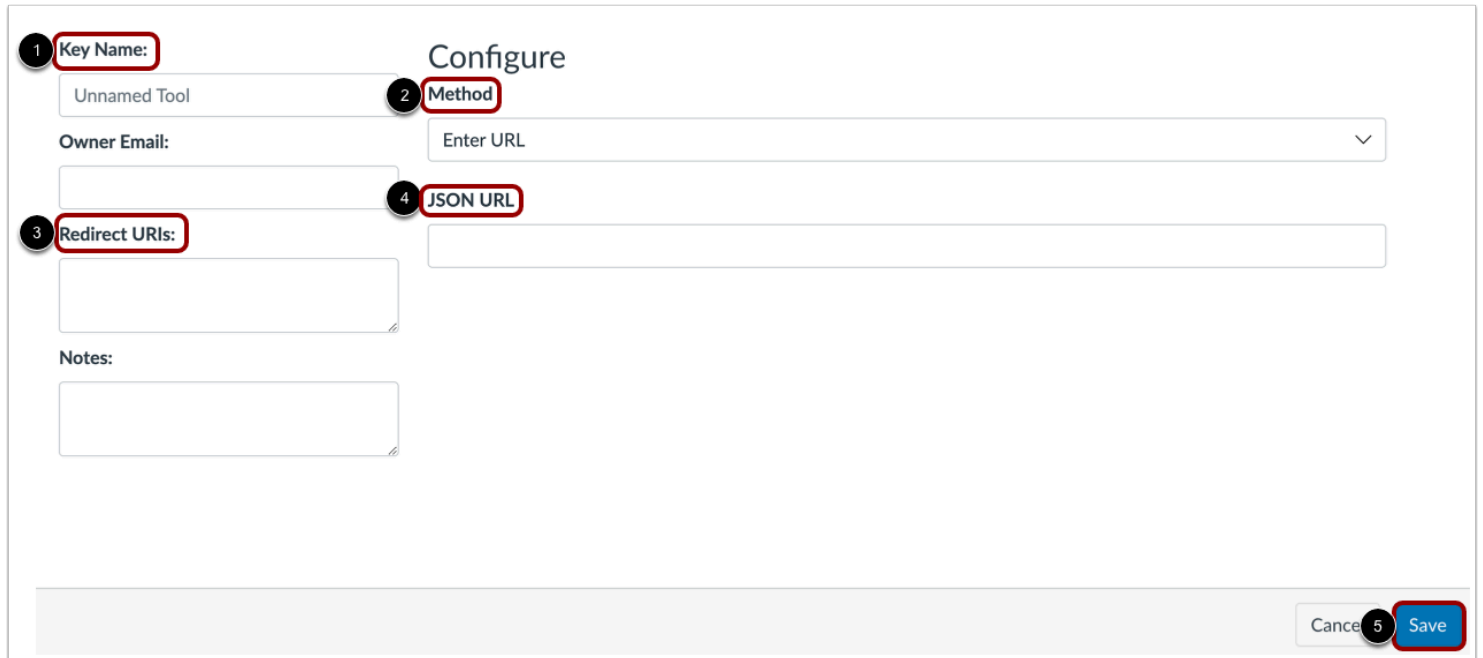
Select Key Type



Name	Owner Email	Details	Stats	Type	State
			Access Token Count: 0		

To add an LTI key, select the **Add LTI Key** option.

Configure LTI Key



The screenshot shows a 'Configure' form for an LTI Key. It includes the following fields and controls:

- 1 Key Name:** A text input field containing 'Unnamed Tool'.
- 2 Method:** A dropdown menu currently showing 'Enter URL'.
- 3 Redirect URIs:** A text area for entering redirect URIs.
- 4 JSON URL:** A text input field for the JSON URL.
- 5 Save:** A blue button to save the configuration.

Other fields include 'Owner Email:', 'Notes:', and 'Cancel' buttons.

In the **Key Name** field, enter the LTI tool name. This name also displays in the Course Navigation menu [1]. In the **Method** drop-down menu, select the **Enter URL** option [2].

In the **Redirect URIs** field, copy and paste the support provided redirect URI [3].

In the **JSON URL** field, copy and paste the support provided JSON URL [4].

Click the **Save** button [5].

Add API Key

Developer Keys

Account Inherited

1 + Developer Key

Name	Owner Email	Details	Stats	Type	Status
			Access Token Count: 0		

2 + API Key

+ LTI Key

To add an API key, click the **Add Developer Key** button [1] and select the **Add API Key** option [2].

Configure API Key

1 Key Name: Enforce Scopes


Owner Email:

2 Redirect URIs:

Redirect URI (Legacy):

Vendor Code (LTI 2):

3 Icon URL:



When scope enforcement is disabled, tokens have access to all endpoints available to the authorizing user.

Cancel 4 Save

In the **Key Name** field, enter the same name as entered in the LTI key creation [1].

In the **Redirect URIs** field, copy and paste the support provided redirect URI [2].

In the **Icon URL** field, copy and paste the support-provided icon URL [3].

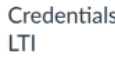







Click the **Save** button [4].

Enable LTI and API Keys

Developer Keys

Account Inherited

+ Developer Key

Name	Owner Email	Details	Stats	Type	State	Actions
	No Email	20496000000000105 Show Key	Access Token Count: 0 Created: Mar 30 at 11:54am Last Used: Never	LTI		 
	No Email	20496000000000104 Show Key	Access Token Count: 0 Created: Mar 30 at 11:52am Last Used: Never			 











Toggle the **State** of your new LTI and API keys to the **On** position.

Send ID and Keys to Support

Developer Keys

Account Inherited

+ Developer Key

Name	Owner Email	Details	Stats	Type	State	Actions
	No Email	<div style="border: 1px solid red; padding: 2px; display: inline-block;"> 1 204960000000000105 </div> Show Key	Access Token Count: 0 Created: Mar 30 at 11:54am Last Used: Never		<div style="border: 1px solid red; padding: 2px; display: inline-block;">  </div>	 
	No Email	<div style="border: 1px solid red; padding: 2px; display: inline-block;"> 2 204960000000000104 </div> Show Key	Access Token Count: 0 Created: Mar 30 at 11:52am Last Used: Never		<div style="border: 1px solid red; padding: 2px; display: inline-block;">  </div>	 

Copy the Developer ID for the LTI key and paste into an email. Label it **LTI Client ID**.

Copy the Developer ID for the API key [2] and paste it into an email. Label it **API Client ID**.

To view the API key, click the **Show Key** button [3]. Copy and paste this key into an email and label it **API Secret Key**.









Send this information to support@badgr.com. Once Support updates the integration for your Canvas instance, you can install the Credentials LTI.

Locate Client ID

Developer Keys

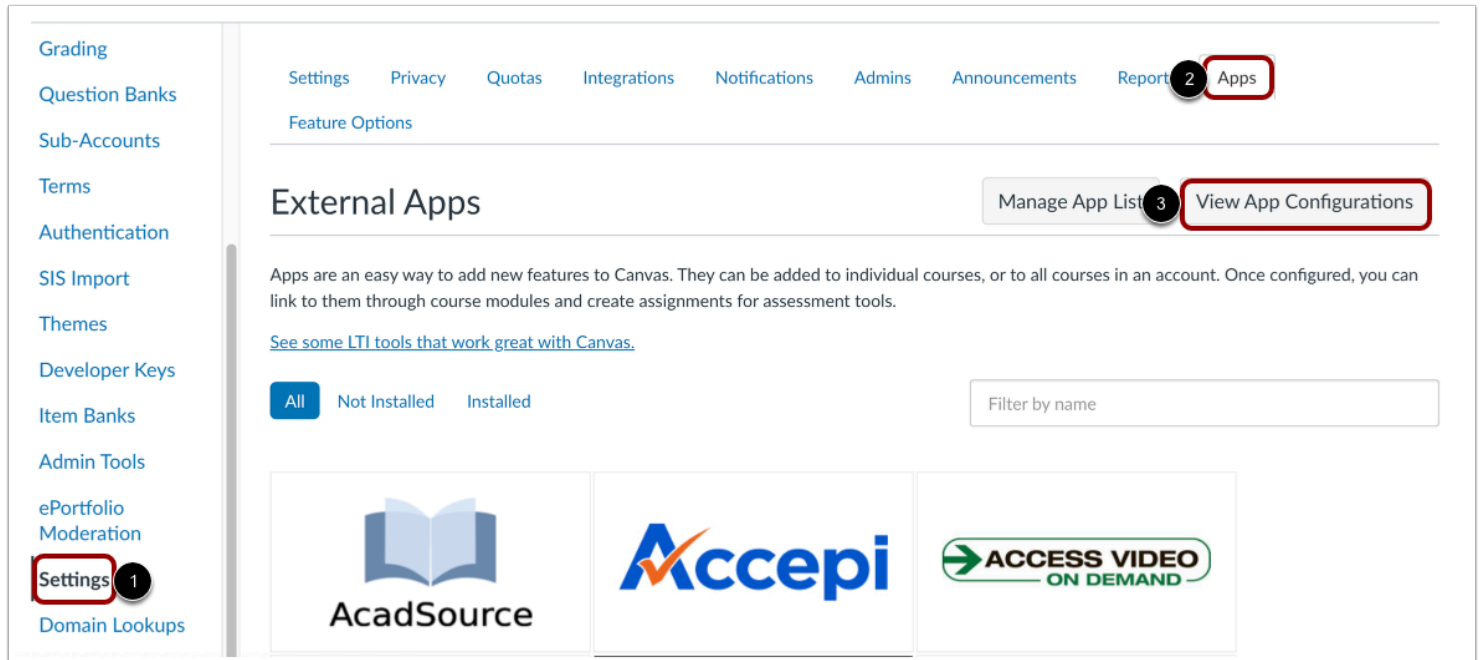
Account Inherited

[+ Developer Key](#)

Name	Owner Email	Details	Stats	Type	State	Actions
Credentials LTI	No Email	204960000000000105 Show Key	Access Token Count: 0 Created: Mar 30 at 11:54am Last Used: Never			 
 Credentials LTI	No Email	204960000000000104 Show Key	Access Token Count: 0 Created: Mar 30 at 11:52am Last Used: Never			 

When installing the Credentials LTI on a self-hosted Canvas instance, the Developer ID for the LTI Key is your client ID. To begin installing the Credentials LTI, copy the Developer ID for the LTI Key to your clipboard.

View App Configurations



Grading
Question Banks
Sub-Accounts
Terms
Authentication
SIS Import
Themes
Developer Keys
Item Banks
Admin Tools
ePortfolio Moderation
Settings 1
Domain Lookups

Settings Privacy Quotas Integrations Notifications Admins Announcements Reports 2 **Apps**

Feature Options

External Apps

Manage App List 3 **View App Configurations**

Apps are an easy way to add new features to Canvas. They can be added to individual courses, or to all courses in an account. Once configured, you can link to them through course modules and create assignments for assessment tools.

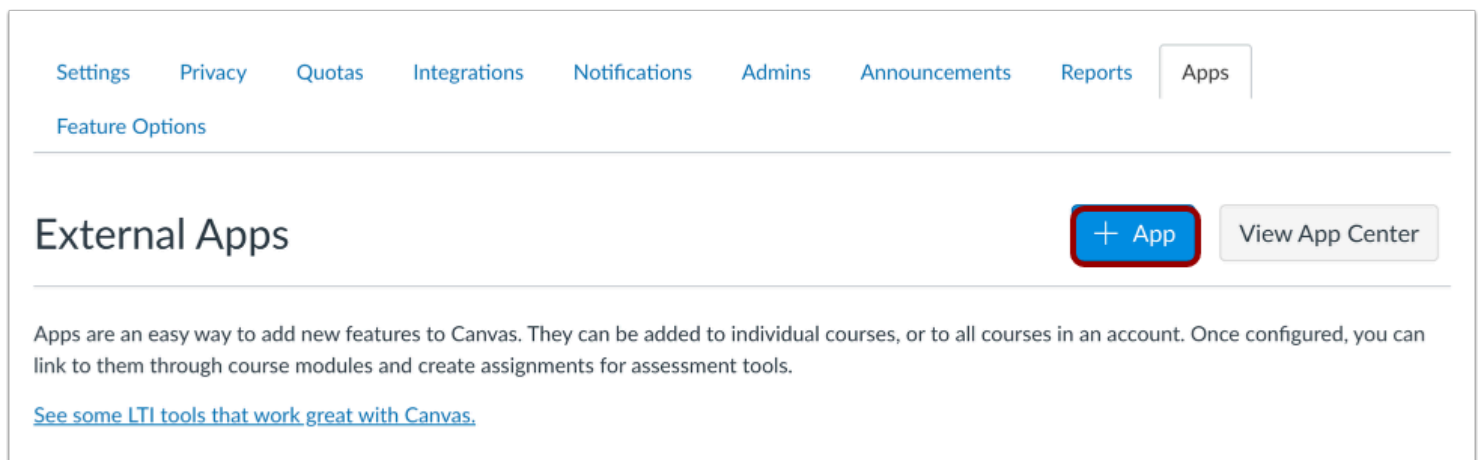
[See some LTI tools that work great with Canvas.](#)

All Not Installed Installed Filter by name

AcadSource Accepi ACCESS VIDEO ON DEMAND

In Account Navigation, click the **Settings** link [1]. Click the **Apps** tab [2]. To view app configurations, click the **View App Configurations** button [3].

Add App



Settings Privacy Quotas Integrations Notifications Admins Announcements Reports Apps

Feature Options

External Apps

+ App View App Center

Apps are an easy way to add new features to Canvas. They can be added to individual courses, or to all courses in an account. Once configured, you can link to them through course modules and create assignments for assessment tools.

[See some LTI tools that work great with Canvas.](#)

Click the **Add App** button.

Enter Client ID

Configured, you can link to them through course modules and create assignments for assessment tools.

Add App

Configuration Type

1 By Client ID

Client ID

2

To obtain a client ID, an account admin will need to generate an LTI developer key.

Cancel Submit 3

Animated Chemistry Add Page Installation Current Users

In the **Configuration Type** dropdown menu, select the **By Client ID** option [1]. In the **Client ID** field, enter your LTI key developer ID [2].

Click the **Submit** button [3].

Confirm Installation

Add App

Tool "Badgr at badgr.com: Badgr in Canvas LMS" found for client ID 170000000000727. Would you like to install it?

Cancel Install

To confirm the installation of the Credentials LTI, click the **Install** button.

View Installed LTI

☰
BWC100 > Credentials

2022-2023

- Home
- Assignments
- Announcements
- Discussions
- Credentials
- Grades
- People
- Pages
- Files
- Syllabus
- Outcomes
- Rubrics
- Quizzes

Group progress ▼

View and track overall learner progress





Badge progress
Learner progress

Progress and roster last updated Today at 12:43 AM Progress or roster doesn't look right? [Update now](#)

Badge progress

Reward learners for completing a specified requirement in this group. [Manage badges](#)

Results Per Page 50 1 - 11 of 11 ◀ ▶

Badge	Requirement	Learner progress	
 Module 1	 Complete Module 1	<div style="width: 100%; height: 10px; background-color: #0070c0; border-radius: 5px; position: relative;"> ✓ </div> 14 of 14	⋮
 Module 2	 Complete Module 2	<div style="width: 100%; height: 10px; background-color: #0070c0; border-radius: 5px; position: relative;"> ✓ </div> 14 of 14	⋮

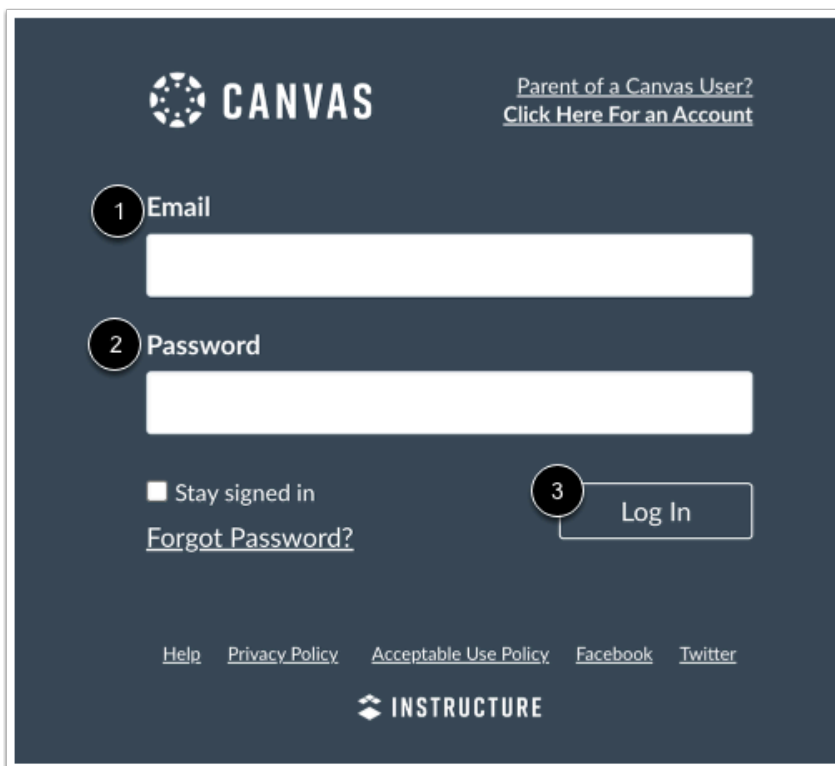
Once the Credentials LTI is installed, the name you entered for the tool displays as a link in the Course Navigation for all courses in your Canvas instance.

How do I access the Canvas Credentials LTI in Canvas?

When the Canvas Credentials LTI is installed, you can access it in Canvas courses.

Note: You can [add Canvas Credentials LTI](#) to your course.

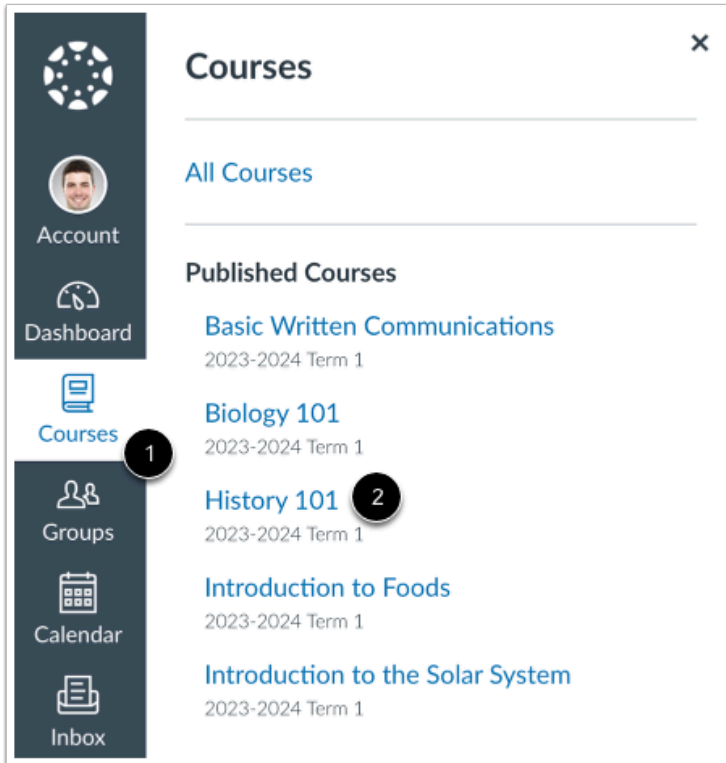
Log into Canvas



The screenshot shows the Canvas login interface. At the top left is the Canvas logo. To the right, there is a link: "Parent of a Canvas User? Click Here For an Account". Below the logo, there are two input fields: "1 Email" and "2 Password". Below the password field, there is a checkbox labeled "Stay signed in" and a link "Forgot Password?". To the right of the checkbox is a "3 Log In" button. At the bottom, there are links for "Help", "Privacy Policy", "Acceptable Use Policy", "Facebook", and "Twitter". The Instructure logo is at the bottom center.

[To log into Canvas](#), enter your email address [1] and password [2]. Click the **Log in** button [3].

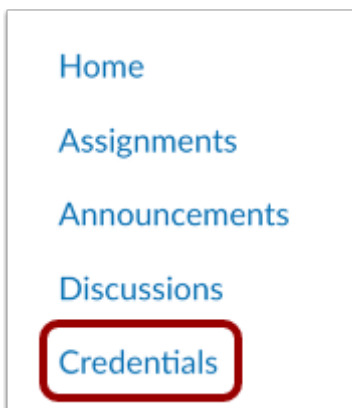
Open Course



The screenshot shows the Canvas interface. On the left is a dark sidebar with navigation links: Account, Dashboard, Courses (with a circled '1'), Groups, Calendar, and Inbox. The main content area is titled 'Courses' and has a close button (x) in the top right. Below the title is a link for 'All Courses'. Underneath is a section for 'Published Courses' listing several courses for the 2023-2024 Term 1: 'Basic Written Communications', 'Biology 101', 'History 101' (with a circled '2'), 'Introduction to Foods', and 'Introduction to the Solar System'.

In Global Navigation, click the **Courses** link [1], then click the name of the course [2].

Open Credentials



The screenshot shows a vertical list of course navigation links: Home, Assignments, Announcements, Discussions, and Credentials. The 'Credentials' link is highlighted with a red rounded rectangle.

In the course navigation, click the **Credentials** link.

View Credentials

Group progress ▼

View and track overall learner progress

[Badge progress](#) [Learner progress](#)





Progress and roster last updated Today at 12:43 AM Progress or roster doesn't look right? [Update now](#)

Badge progress

Reward learners for completing a specified requirement in this group. [Manage badges](#)

Search Badges

Results Per Page 50 1 - 11 of 11 < >

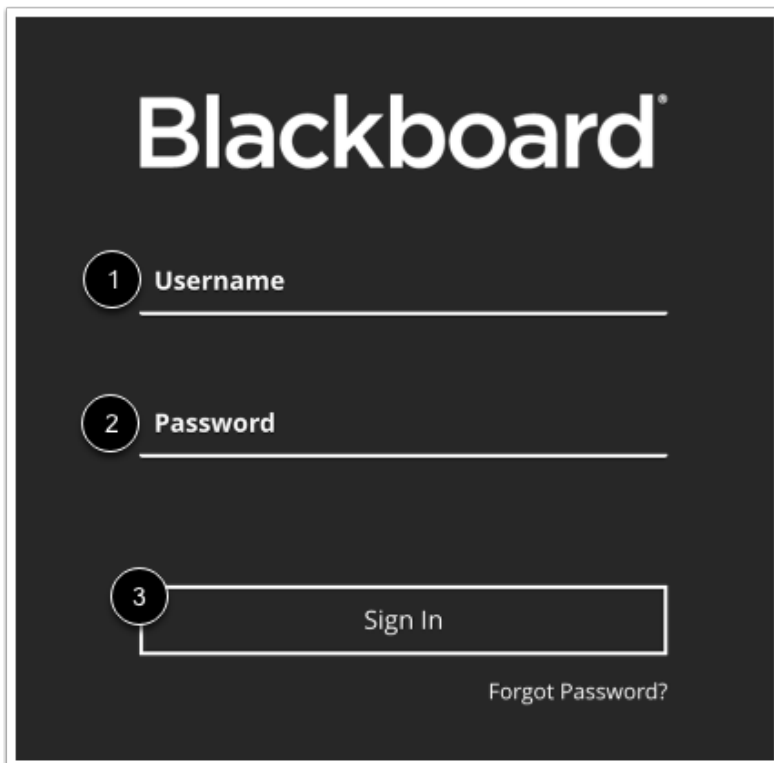
Badge	Requirement	Learner progress
 Module 1	 Complete Module 1	<div style="width: 100%;"><div style="width: 100%;"></div></div> 14 of 14 ⋮
 Module 2	 Complete Module 2	<div style="width: 100%;"><div style="width: 100%;"></div></div> 14 of 14 ⋮

In the Canvas Credentials LTI you can view badges and [learner progress](#).

How do I access the Canvas Credentials LTI in Blackboard?

When the Canvas Credentials LTI is [installed in Blackboard](#), you can access it in your courses.

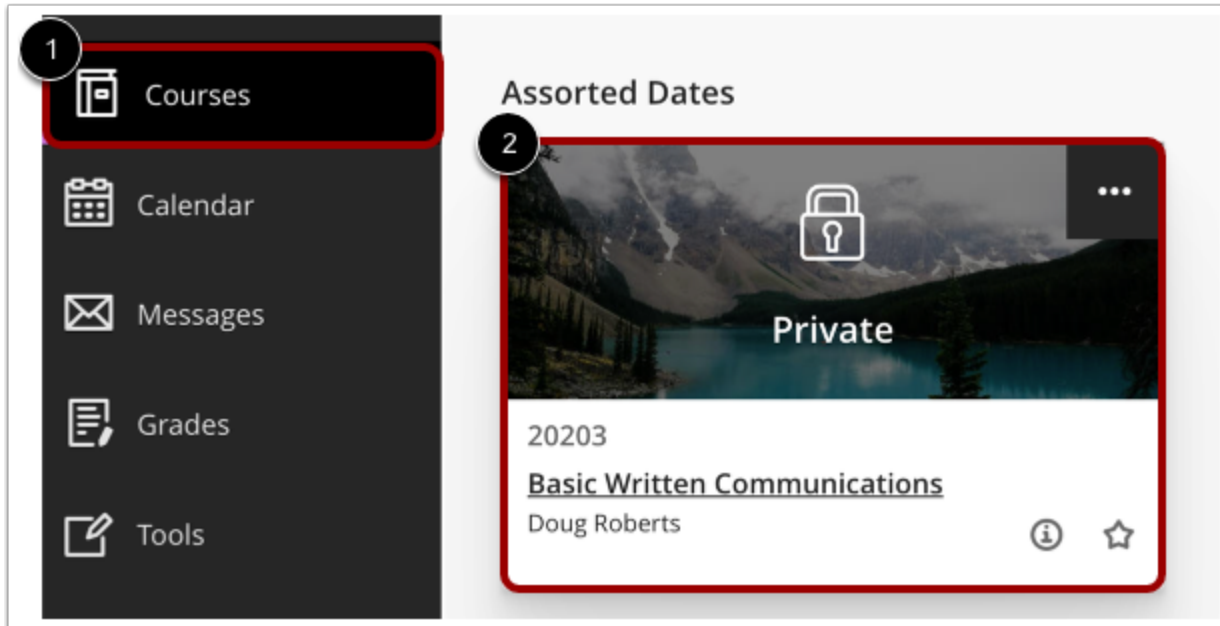
Sign into Blackboard



The image shows the Blackboard login interface. At the top, the word "Blackboard" is displayed in a large, white, sans-serif font. Below this, there are three numbered callouts: 1. A circular callout containing the number "1" points to a white text input field labeled "Username". 2. A circular callout containing the number "2" points to a white text input field labeled "Password". 3. A circular callout containing the number "3" points to a white rectangular button labeled "Sign In". Below the "Sign In" button, the text "Forgot Password?" is visible in a smaller font.

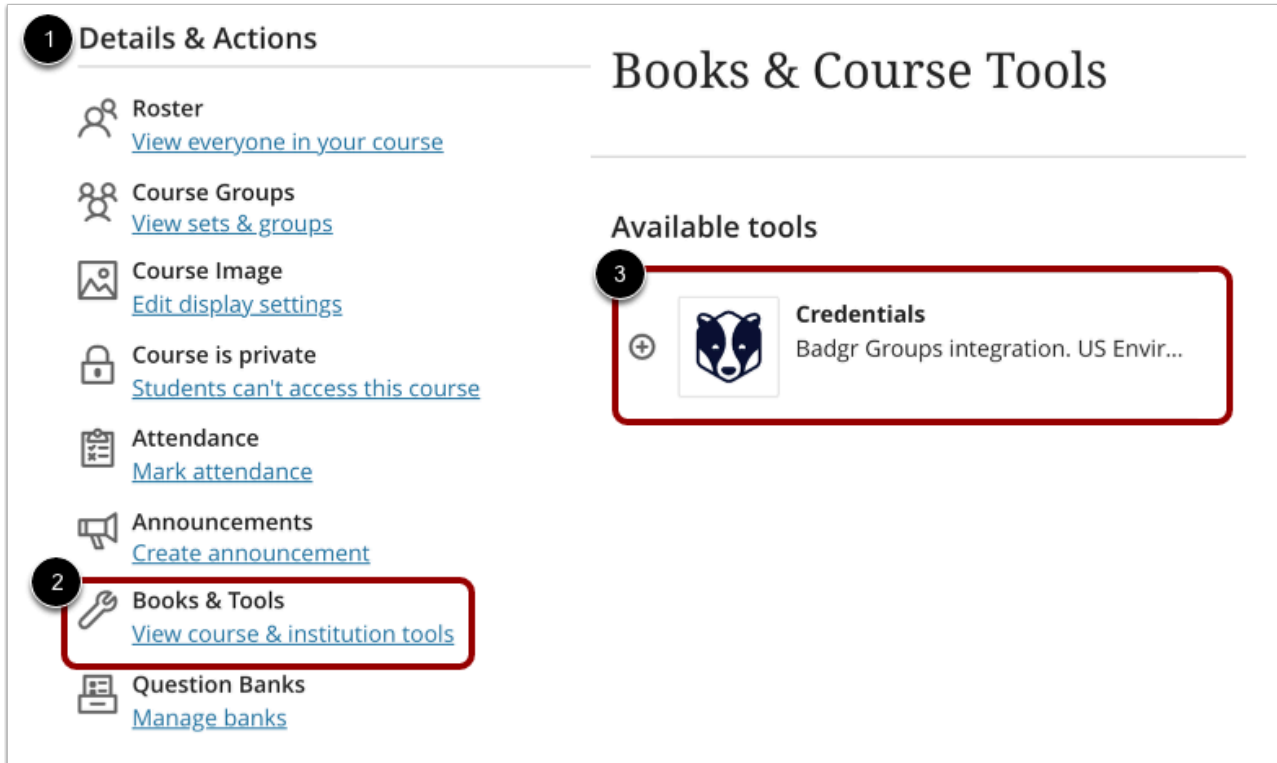
To sign into Blackboard, enter your username [1] and password [2]. Click the **Sign In** button [3].

Open Course



In Global Navigation, click the **Courses** link [1], then click the name of the course [2].

Open Credentials




1 Details & Actions

- Roster
[View everyone in your course](#)
- Course Groups
[View sets & groups](#)
- Course Image
[Edit display settings](#)
- Course is private
[Students can't access this course](#)
- Attendance
[Mark attendance](#)
- Announcements
[Create announcement](#)
- 2** Books & Tools
[View course & institution tools](#)
- Question Banks
[Manage banks](#)

Books & Course Tools

Available tools

3

-  **Credentials**
Badgr Groups integration. US Envir...

In the **Details & Actions** navigation [1], click the **Book & Tools** link [2] and then select the **Credentials** link [3] under available tools.

View Credentials

Group setup ▼

Manage badges, pathways and settings




[Badges](#) [Pathways](#) [Learners](#) [Staff](#) [Issuers](#) [Details](#)

Badges

Manage the badge requirements in this group

[All badges](#) [Blackboard course badges](#)

Search Badges 1 - 1 of 1 < >

Sort ▲	Name	Requirement	
	 Audience	 Complete Quiz #1	⋮

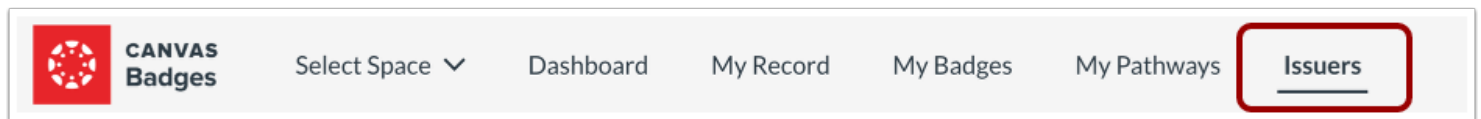
In the Canvas Credentials LTI you can view badges and [learner progress](#).

How do I manage a group in Canvas Credentials?

The Groups feature in Credentials Pathways is used to organize badge recipients into different segments or cohorts to be tracked along a Learning Pathway.

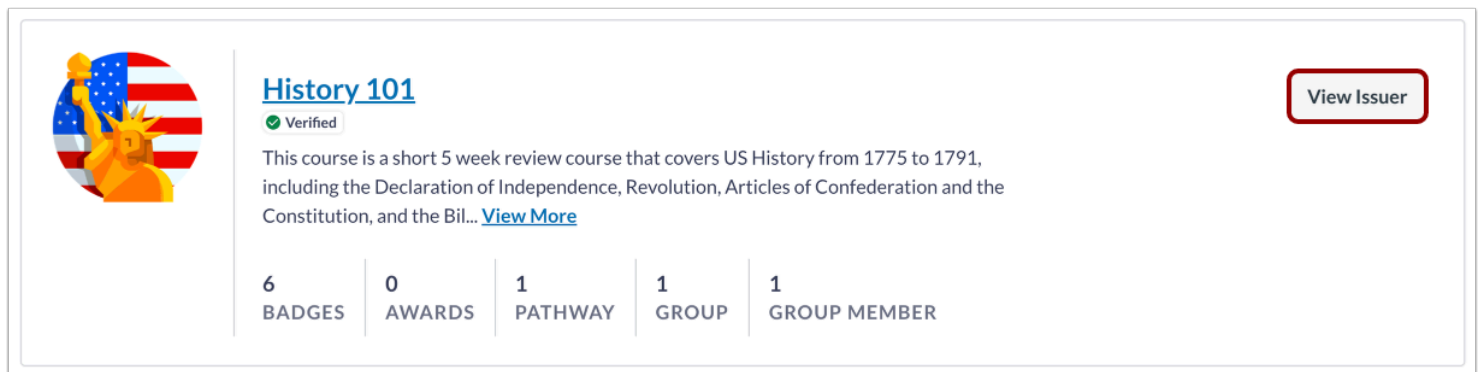
Note: When a group is created, the end date can extend up to six years.

Open Issuers



In Canvas Credentials Navigation, click the **Issuers** link.

View Issuer

A screenshot of a "History 101" issuer card. On the left is a circular icon with a Statue of Liberty and an American flag. To the right of the icon, the title "History 101" is displayed in blue, with a "Verified" badge below it. A paragraph of text describes the course as a 5-week review covering US history from 1775 to 1791. Below the text is a table with five columns: "BADGES" (6), "AWARDS" (0), "PATHWAY" (1), "GROUP" (1), and "GROUP MEMBER" (1). A "View Issuer" button is located in the top right corner of the card, highlighted with a red rounded rectangle.

History 101
Verified


This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bil... [View More](#)

6	0	1	1	1
BADGES	AWARDS	PATHWAY	GROUP	GROUP MEMBER

To open an issuer, click the **View Issuer** button.

Create or Edit Group

Issues / History 101



History 101

Verified Public

This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bill of Rights.

6 BADGES | 0 AWARDS | 1 PATHWAY | 1 GROUP | 1 GROUP MEMBER

Badges Pathways **Groups** Staff Members Analytics Data management

Issuer groups

Search issuer groups

1 - 1 of 1

Name	Learners	Badges	Pathways	Status	Learner visibility
History 101	1	4	0	Active until Jun 27, 2023	Visible

Options menu for History 101 group:

- Create group
- Edit group
- Delete group

In Issuer Navigation, click the **Groups** link [1].

To create a group, click the **Create Group** button [2]. To edit the group click the **Options** icon [3] and then click the **Edit group** link [4].

Create Group

Create group

Create a group to track badge and pathway progress for a group of recipients in a collaborative environment.
[Learn More](#)

GENERAL INFO

Name *

1


Description
Description of your group, visible to both learners and staff.

2

END DATE

End date *

Your group will be archived automatically on the end date, and learner progress will no longer be tracked.

3 3/27/2025 

INITIAL STAFF MEMBER

4 Include me as staff

Using this email *

VISIBILITY

5 Visible to learners

When this group is visible, learners can view their progress and the leaderboard. Members can view related pathways whether or not the group is visible.

Type a name for the group in the **name** field [1] and add a description in the **description** field [2].

To add an end date for your group to be automatically archived, click the **Calendar** icon [3].

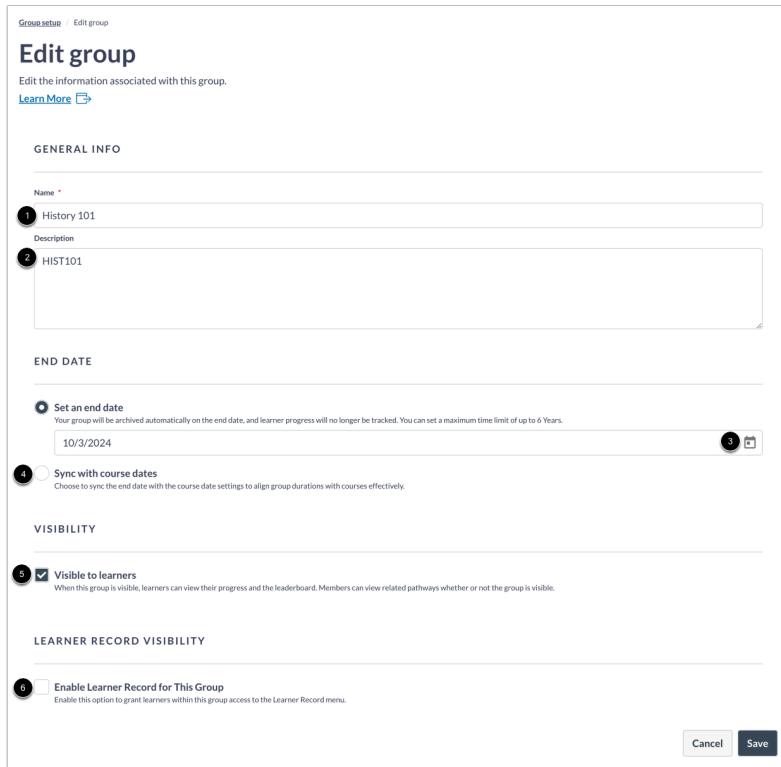
To add yourself as a staff to the group, click the **Include me as staff** checkbox [4].

To make the group visible to learners, click the **Visible to learners** checkbox [5].

Click the **Create Group** button [6].

Note: When the visible to learners checkbox is selected, it gives learners access to features like the leaderboard, individual learner progress and creating triggers for individual badges. Leaving the box unchecked creates a hidden group that can only be subscribed to pathways.

Edit Group



Edit the group name in the **name** field [1] and edit the description in the **description** field [2].

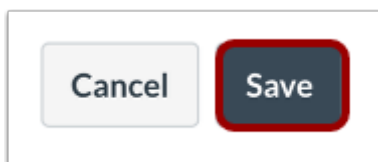
To add a end date for your group to be automatically archived, click the **Calendar** icon [3].

To add a end date to sync with your [Canvas course dates](#), click the **Sync with course dates** radio button [4].

To make the group visible to learners, click the **Visible to learners** checkbox [5].

When enabled at the organization level, an Enable Learner Record from this Group checkbox displays. To enable the learner record for the group, click the **Enable Learner Record for This Group** checkbox [6].

Save Group

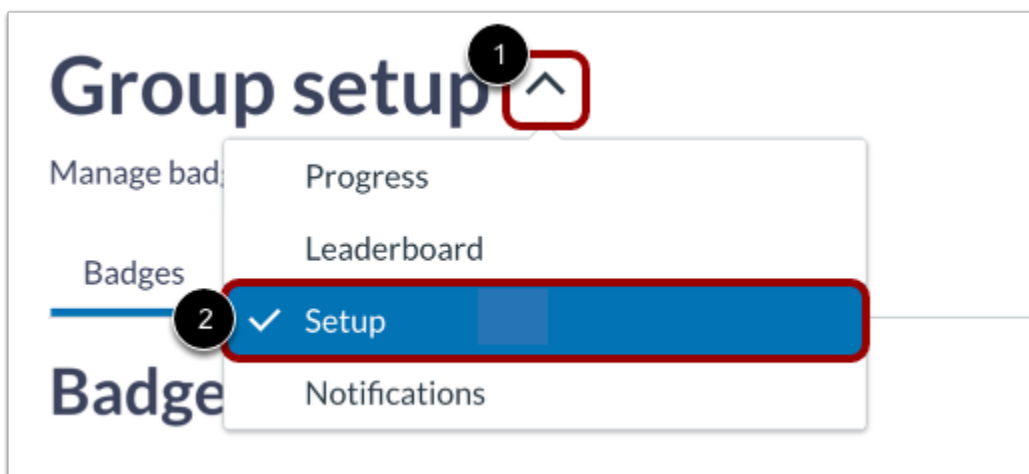


To save the group, click **Save** button.

How do I manage a group within the Credentials LTI?

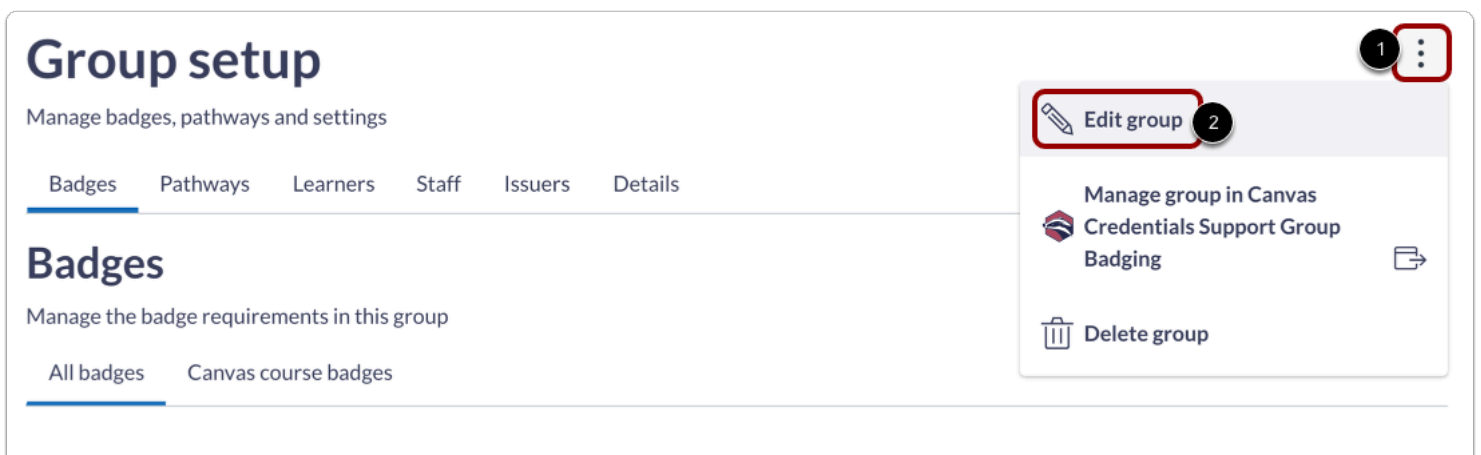
The Groups feature in Credentials Pathways is used to organize badge recipients into different segments or cohorts to be tracked along a Learning Pathway.

Open Setup



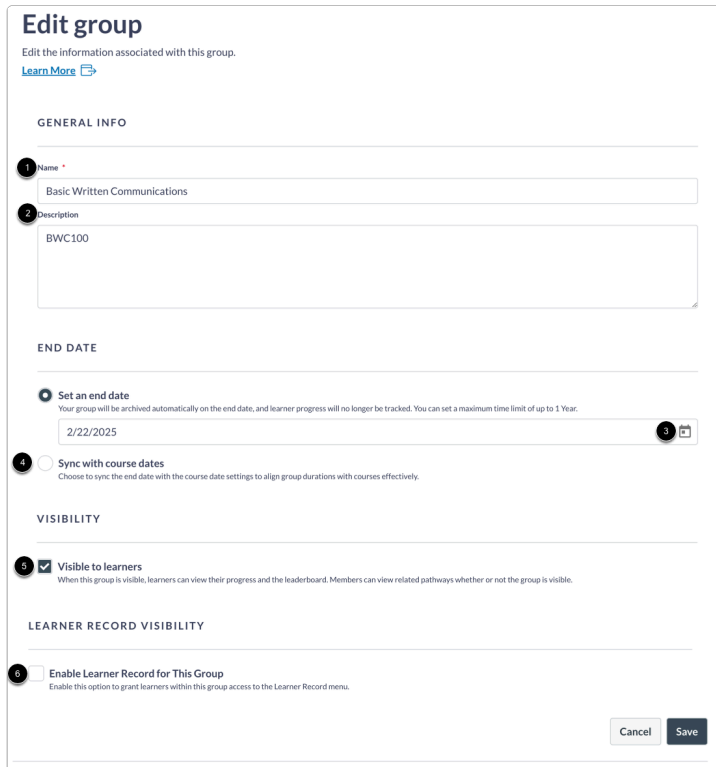
In the **Groups** drop-down menu [1], click the **Setup** link [2].

Edit Group



To manage a group, click the **Options** icon [1] and then click the **Edit group** link [2].

Manage Group



Type a name for the group in the **name** field [1] and add a description in the **description** field [2].

To add a end date for your group to be automatically archived, click the **Calendar** icon [3].

To add a end date to sync with your [Canvas course dates](#), click the **Sync with course dates** radio button [4].

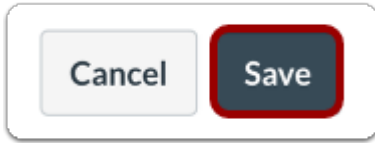
To make the group visible to learners, click the **Visible to learners** checkbox [5].

When enabled at the organization level, an Enable Learner Record from this Group checkbox displays. To enable the learner record for the group, click the **Enable Learner Record for This Group** checkbox [6].

Notes:

- When a group is created the end date can run up to six years.
- Syncing course dates is only available for the Canvas LMS.

Save Group



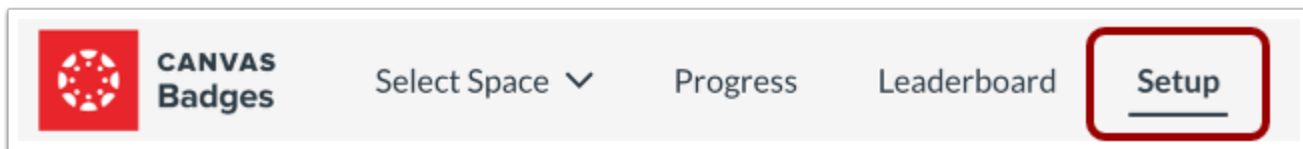
To save the group, click **Save** button.

How do I manage Badges Staff Group members?

The Groups feature in Pathways is used to organize badge recipients into different segments or cohorts, so that they can be tracked along a Learning Pathway.

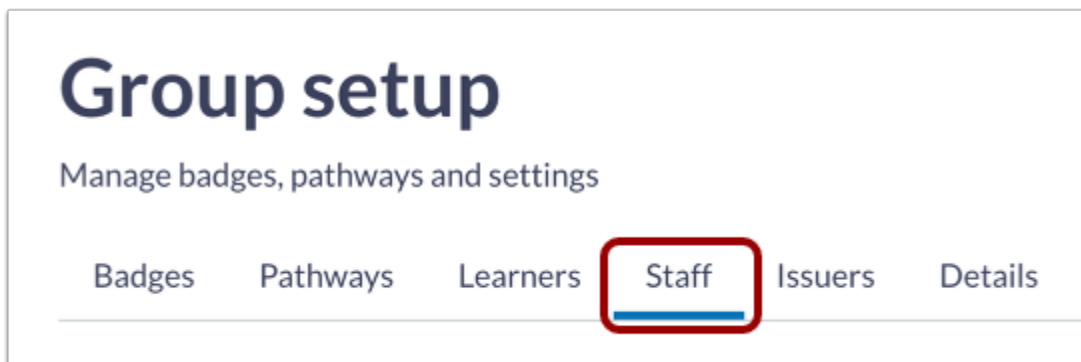
Note: If the Group is connected to an LTI, the Group members are pulled from the roster and cannot be managed manually. All learners on the roster, even deactivated ones, display as Group members.

Open Setup



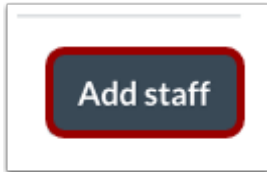
In Group Global Navigation, click the **Setup** link.

Open Group Setup



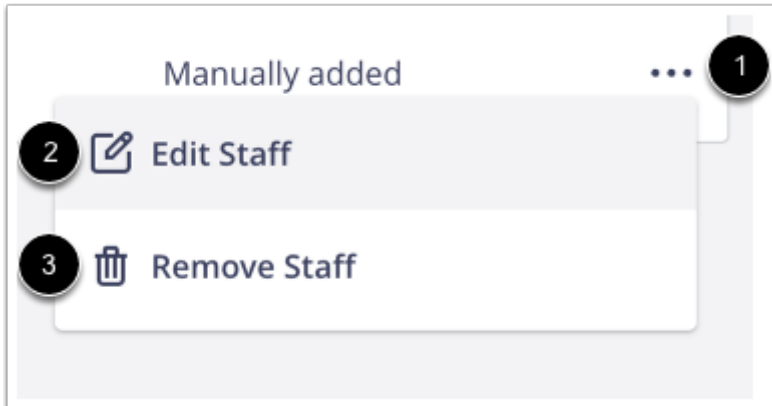
In the Group setup navigation, click the **Staff** link.

Add Staff



To add a new staff, click the **Add Staff** button.

Manage Staff



To manage a staff member, click the **Options** icon [1].

To edit staff members in the group, click the **Edit Staff** link [2].

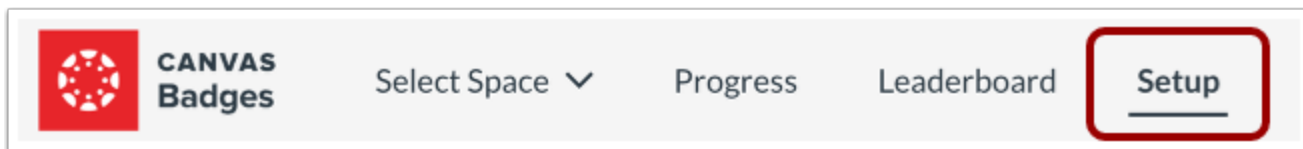
To remove staff members from the group, click the **Remove Staff** link [3].

How do I manage Badges Learner Group members?

The Groups feature in Canvas Badges Pathways is used to organize badge recipients into different segments or cohorts, so that they can be tracked along a Learning Pathway.

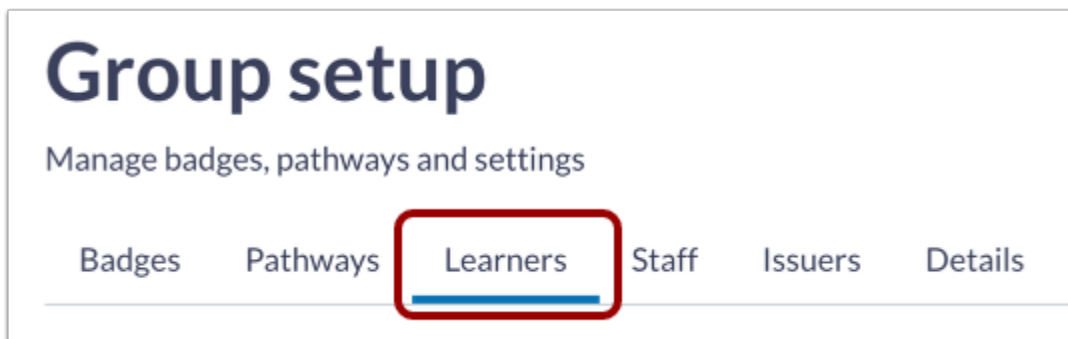
Note: If the Group is connected to an LTI, the Group members are pulled from the roster and cannot be managed manually. All learners on the roster, even deactivated ones, will show up as Group members.

Open Setup



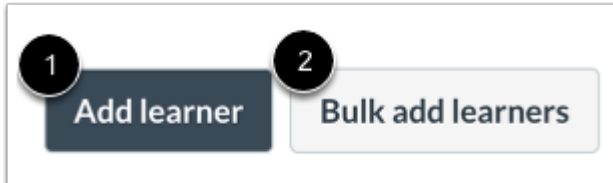
In Group Global Navigation, click the **Setup** link.

Open Group Setup



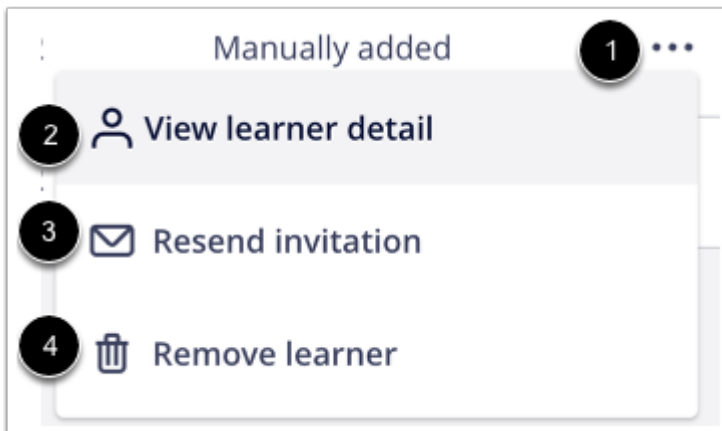
In the Group setup navigation, click the **Learners** link.

Add Learners



To add a new Learner, click the **Add Learner** button [1] or **Bulk add learners** button [2] to add more than one

Manage Learner



To manage a learner member, click the **Options** icon [1].

To view the learner's details, click the **View learner detail** link [2].

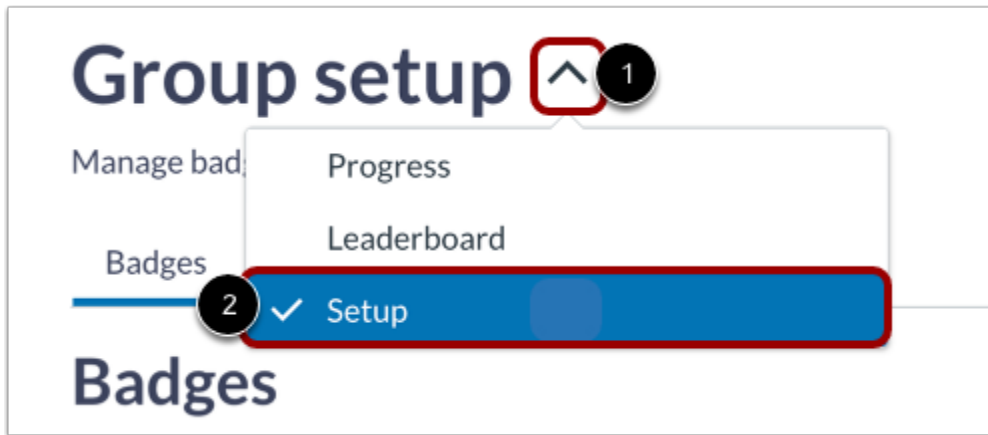
To resend their email invitation, click the **Resend invitation** link [3].

To remove the learner from the group, click the **Remove Learner** link [4].

How do I manage group course requirements for Badges in Canvas?

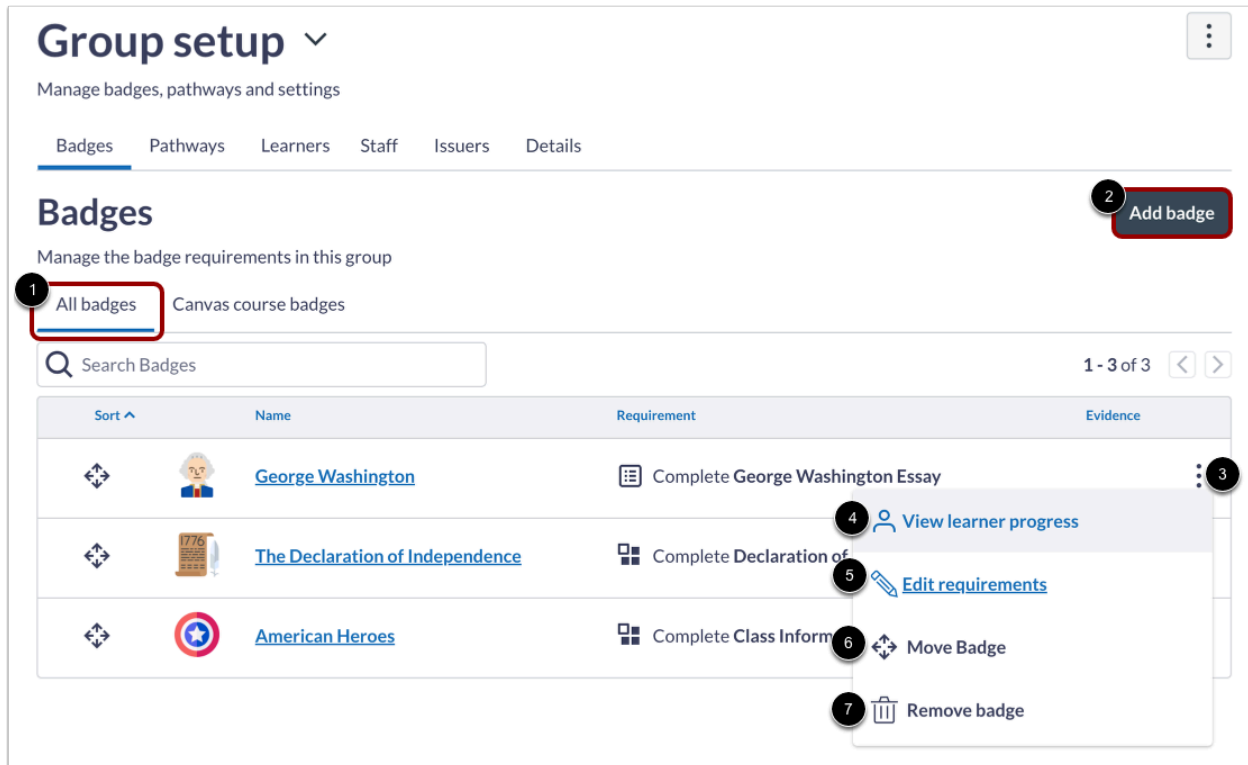
Instructors can award badges automatically based on course requirements within their groups.

Open Setup



In the **Group** drop-down menu [1], click the **Setup** link [2].

Manage All Badges



Group setup ▾

Manage badges, pathways and settings




Badges Pathways Learners Staff Issuers Details

Badges 2 Add badge

Manage the badge requirements in this group

1 All badges Canvas course badges

Search Badges 1 - 3 of 3 < >

Sort ^	Name	Requirement	Evidence
✦	 George Washington	Complete George Washington Essay	3
✦	 The Declaration of Independence	Complete Declaration of	4 View learner progress
✦	 American Heroes	Complete Class Inform	5 Edit requirements
			6 Move Badge
			7 Remove badge

The **All Badges** tab displays an overview of badges and requirements in a group [1].

To add a badge, click the **Add badge** button [2].

To manage a group, click the **Options** icon [3].

To view learner progress, click the **View learner progress** link [4].

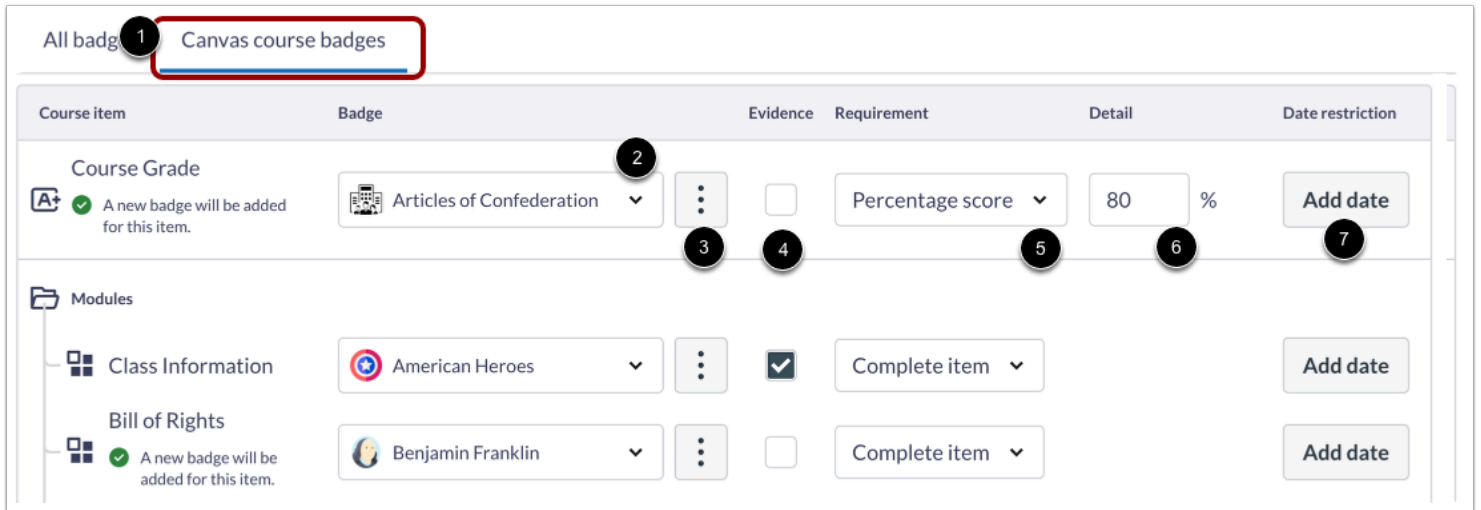
To edit the badge requirements, click the **Edit requirements** link [5].

To move a badge, click the **Move Badge** link [6].

To remove a badge, click the **Remove badge** link [7].

Note: Badges can be automatically awarded based on module completion, assignment grade, and course grade based on all assignments. If you do not see badges awarded based on course grade for students whose course grade meets the badge's requirements, ensure the course grade you view is not based on graded assignments.

Manage Canvas Course Badges



Course item	Badge	Evidence	Requirement	Detail	Date restriction
Course Grade A new badge will be added for this item.	Articles of Confederation	<input type="checkbox"/>	Percentage score	80 %	Add date
Modules Class Information	American Heroes	<input checked="" type="checkbox"/>	Complete item		Add date
Bill of Rights A new badge will be added for this item.	Benjamin Franklin	<input type="checkbox"/>	Complete item		Add date

The **Canvas course badges** tab shows in a table format and displays an overview of badges and requirements in a group [1].

To change a badge for a course item, click the **Badge** drop-down menu [2].

To update a badge or create a new badge, click the **Options** icon [3].

To have learners submit evidence for completion, click the **Evidence** checkbox [4].

To update a requirement for a badge, click the **Requirements** drop-down menu [5].

To update the percentage details for a badge, enter a percentage in the **Detail** field [6].

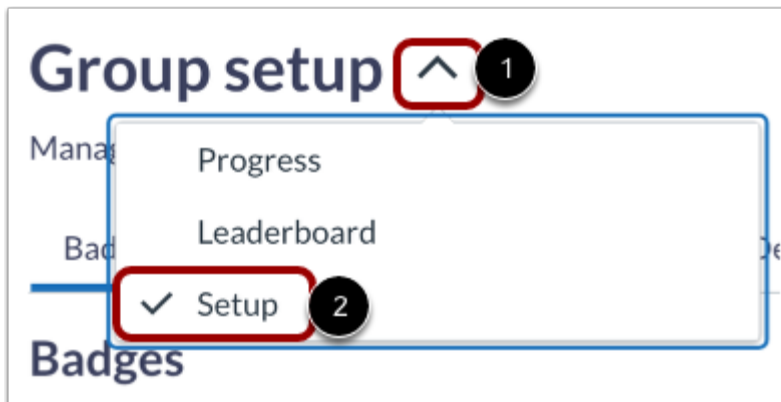
To update the date, click the **Add date** button [7].

Note: Specific module requirements can be managed within [Canvas modules](#).

How do I manage group course requirements for Badges in Blackboard?

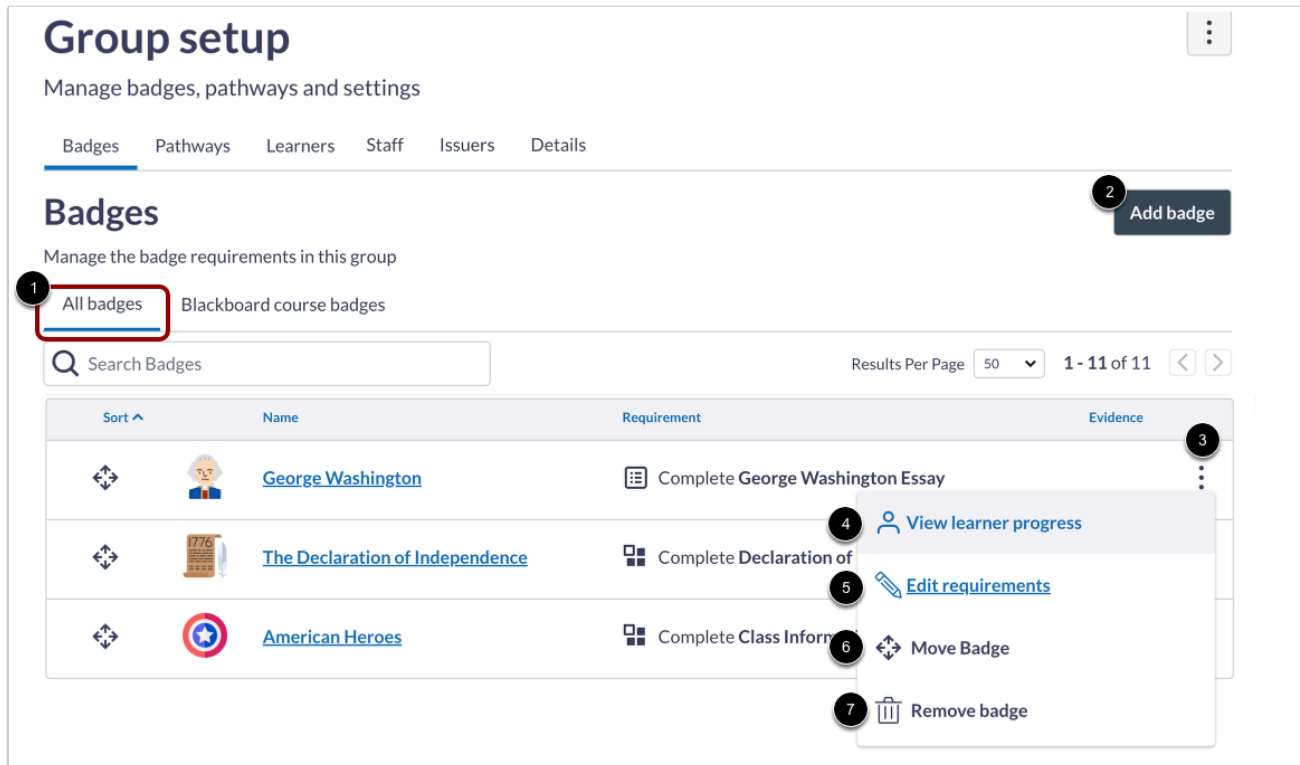
Instructors can award badges automatically based on course requirements within their groups.

Open Setup



In the **Group** drop-down menu [1], click the **Setup** link [2].

Manage All Badges



Group setup
 Manage badges, pathways and settings

Badges Pathways Learners Staff Issuers Details

Badges Add badge

Manage the badge requirements in this group

All badges Blackboard course badges

Search Badges Results Per Page 50 1 - 11 of 11

Sort ^	Name	Requirement	Evidence
	George Washington	Complete George Washington Essay	⋮
	The Declaration of Independence	Complete Declaration of	View learner progress
	American Heroes	Complete Class Inform	Edit requirements
			Move Badge
			Remove badge

The **All Badges** tab displays an overview of badges and requirements in a group [1].

To add a badge, click the **Add badge** button [2].

To manage a group, click the **Options** icon [3].

To view learner progress, click the **View learner progress** link [4].

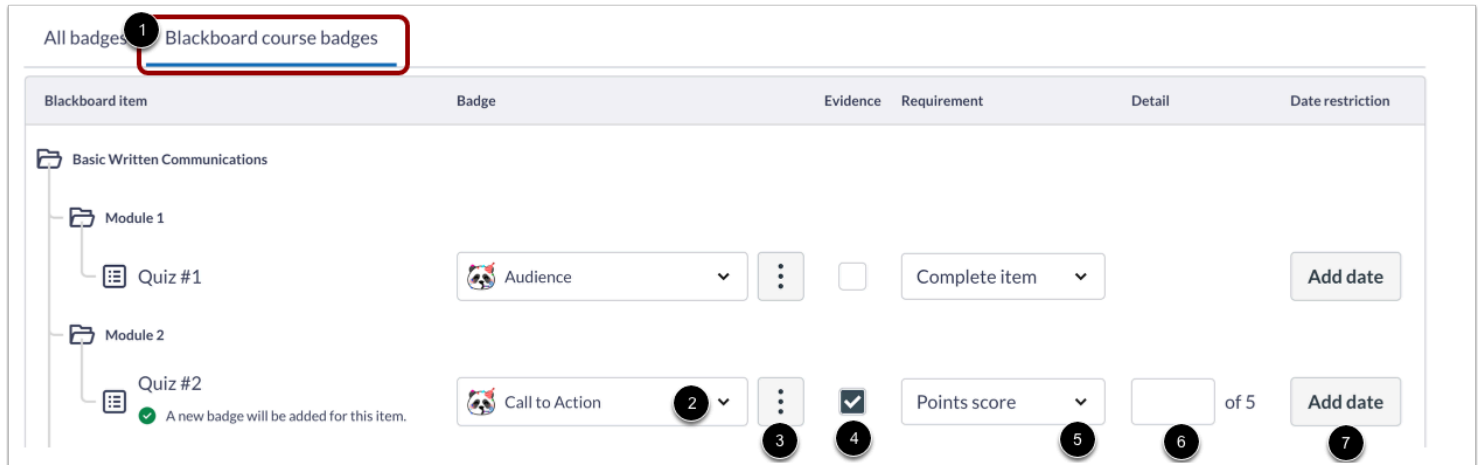
To edit the badge requirements, click the **Edit requirements** link [5].

To move a badge, click the **Move Badge** link [6].

To remove a badge, click the **Remove badge** link [7].

Note: Badges can be automatically awarded based on module completion, assignment grade, and course grade based on all assignments. If you do not see badges awarded based on course grade for students whose course grade meets the badge's requirements, ensure the course grade you view is not based on graded assignments.

Manage Blackboard Course Badges



The **Blackboard course badges** tab displays an overview of badges and requirements in a group [1].

To change a badge for a course item, click the **Badge** drop-down menu [2].

To update a badge or create a new badge, click the **Options** icon [3].

To have learners submit evidence for completion, click the **Evidence** checkbox [4].

To update a requirement for a badge, click the **Requirements** drop-down menu [5].

To update the percentage details for a badge, enter a percentage in the **Detail** field [6].

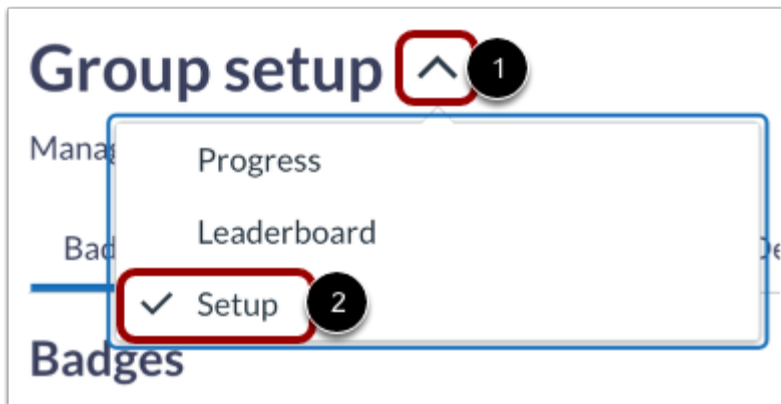
To update the date, click the **Add date** button [7].

Note: Specific module requirements can be managed within [Blackboard modules](#).

How do I add a manually awarded badge to a Group?

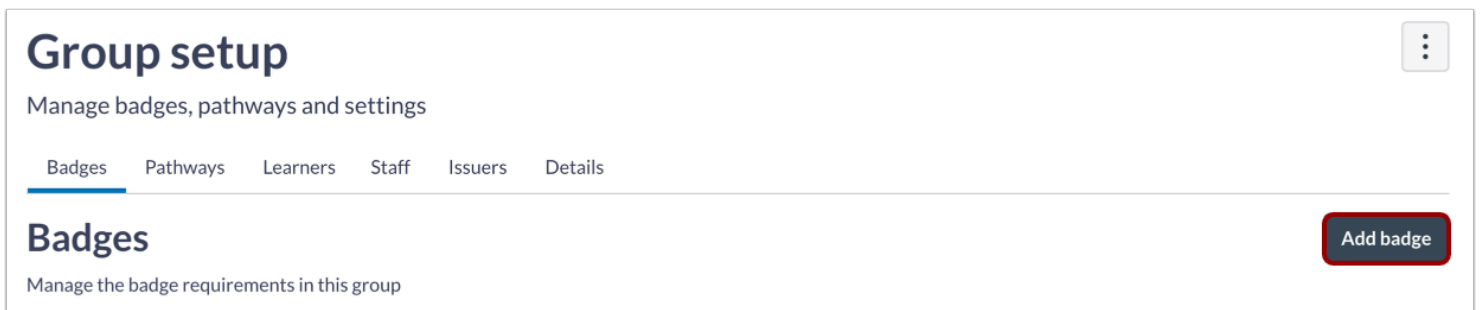
Instructors can add manually awarded badges to a Group in order to track badges that are awarded outside the group.

Open Setup



In the **Group setup** drop-down menu [1], click the **Setup** link [2].

Add Badge




To add a badge requirement to the group, click the **Add Badge** button.

Choose a Badge

[Badges](#) / Add Badge


Add badge

Add a badge to this group to track learner progress.




[Learn More](#) 

CHOOSE A BADGE

Issuer badge
Track or award a badge from your issuer

Select badge 

Search...

-  **Benjamin Franklin**
History 101
-  **George Washington**
History 101
-  **Statue of Liberty**
History 101

Select a badge from the list.

Choose Manual Awarding

HOW WILL IT BE AWARDED?

Blackboard integration
Automatically awarded when learners meet criteria on assignments in your Blackboard course

Manually
Track a badge that is awarded outside this group, by a pathway, or manually by staff within in the group.

To award the badge manually, click the **Manually** radio button.

Specify Requirements

SPECIFY REQUIREMENTS

Requirement label
Provide a short label (3-5 words) for the badge requirement.

Write **Preview**

Requirement description
Provide details to help learners complete the requirement for this badge.

Complete learning exercise A with a 65% or better score, and submit the completed exercise to your instructor.

[Markdown supported](#)

You can enter a label and description of the badge requirements. The description field supports markdown.

Add a Staff Note

Write **Preview**

Notes to staff
Provide additional info to help staff evaluate the learner's work.

[Markdown supported](#)

Cancel **Save changes**

You can add a note to help staff evaluate the learner's work required to earn this badge. The Staff Notes field supports markdown.

When you have finished entering information about the badge requirements, click the **Save Changes** button.





View Group Badge Requirements

Badges Add badge

Manage the badge requirements in this group

[All badges](#) [Canvas course badges](#)

1 - 4 of 4 < >

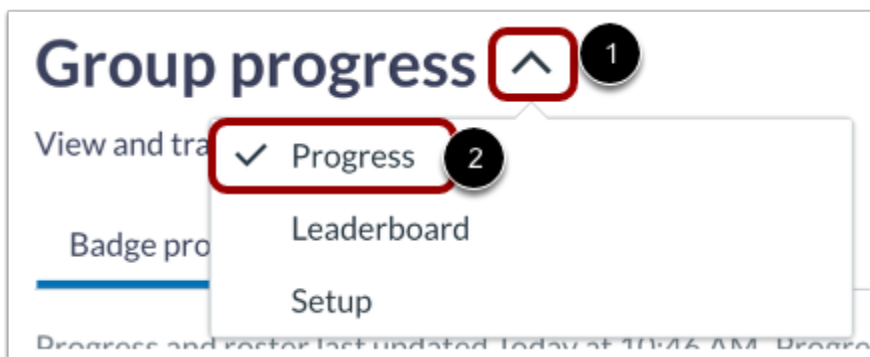
Sort ^	Name	Requirement
	 The Articles of Federation and the Constitution	Complete Articles of Confederation and the Constitution ⋮
	 The Declaration of Independence	Complete Declaration of Independence ⋮
	 The Boston Tea Party	Patriotism or Treason? Colonist vs. British Citizen Point of View Essay: 25 of 30 points ⋮
	 Statue of Liberty	Attend Statue of Liberty field trip ⋮

The badge is added to the list of **All Badges** in the group. The requirement label displays as the requirement.

How do I manually award a badge to a learner in a Group?

Instructors can award badges to learners manually. In a Group that is not connected to a course in an LMS via the Credentials LTI, all badges are awarded manually. In a Group that is connected to a course in an LMS, badges may be awarded manually or automatically based on completion of course modules and assignments.

Open Progress





In the **Group setup** drop-down menu [1], click the **Progress** link [2].

Select a Badge

Badge progress


Reward learners for completing a specified requirement in this group. [Manage badges](#)

 1 - 4 of 4 < >

Badge	Sort, First to Last	Requirement	Learner progress
 The Articles of Federation and the Constitution		 Complete Articles of Confederation and the Constitution	<div style="width: 0%;"></div> 0 of 14 ⋮
 The Declaration of Independence		 Complete Declaration of Independence	<div style="width: 0%;"></div> 0 of 14 ⋮
 The Boston Tea Party		 Patriotism or Treason? Colonist vs. British Citizen Point of View Essay: 25 of 30 points	<div style="width: 0%;"></div> 0 of 14 ⋮
 1 Statue of Liberty		2  Attend Statue of Liberty field trip	<div style="width: 0%;"></div> 0 of 14 ⋮

Select a badge and click the name of the badge [1]. It must be a manually awarded badge. Manually awarded badges have the **Manually Awarded** icon [2].

Select a Learner



Store

Learner progress 0 of 14 earned (0%)

Statue of Liberty

Requirement
Attend Statue of Liberty field trip

Offered by
[History 101](#)

Edit requirements


Requirement description:
Students must attend the class field trip to the Statue of Liberty and complete the question worksheet

Learner progress Badge details

Learner progress

0 of 14 learners have earned this badge.

Learner Sort by ... Status ^

	Emily Boone (emilyboone@instructure.com)	Not earned
---	---	------------


Select a learner who has not earned the badge and click their name.

Award Badge

[Badge progress](#) / [Statue of Liberty](#) / Emily Boone

<

Not Earned



Learner
EB [Emily Boone](#)

Email emilyboone@instructure.com

Status Not Earned

[View Canvas Profile](#)

Statue of Liberty

Offered by
[History 101](#)

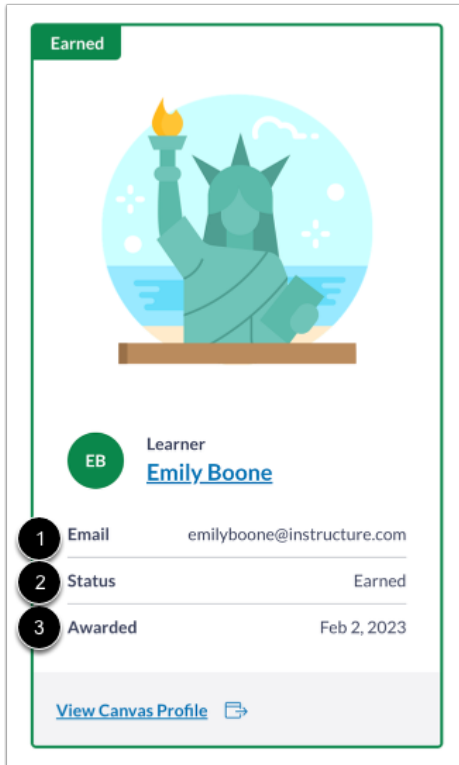
Requirement
Attend Statue of Liberty field trip

Award badge ⋮

Requirement description:
Students must attend the class field trip to the Statue of Liberty and complete the question worksheet

Click the **Award badge** button.

View Awarded Badge

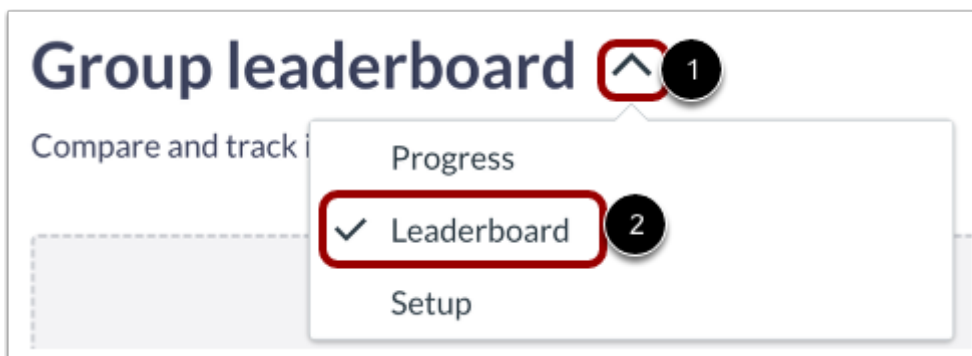


The awarded badge displays the learner's email identifier [1], the badge status [2], and award date [3].

How do I use the Leaderboard in Badges as an instructor?

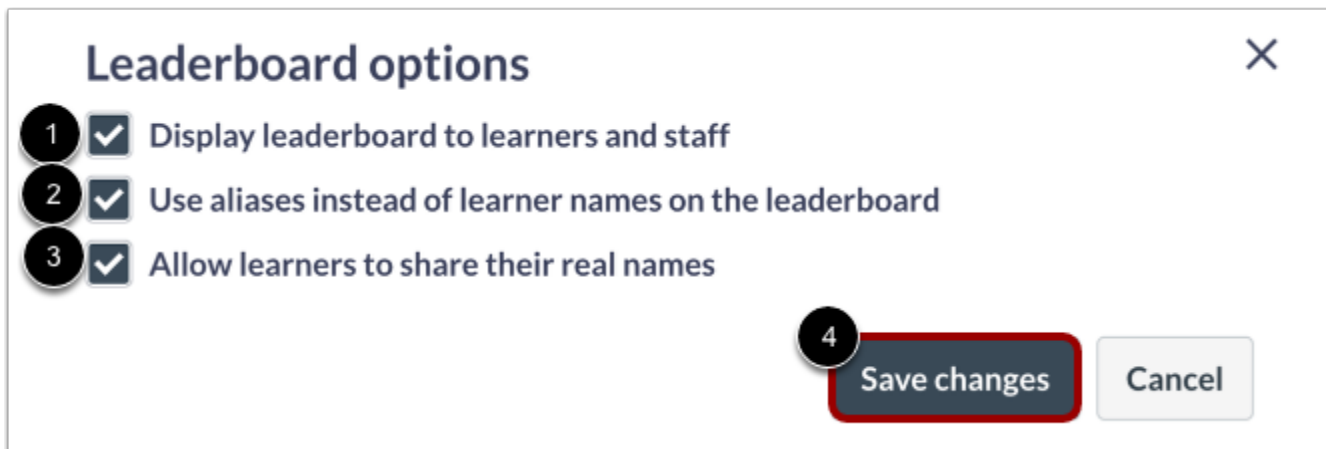
The leaderboard in a group allows students to see their ranking in a course. You can [enable the leaderboard](#) in order to set leaderboard points for badges in the Group.

Open Leaderboard



In the **Group setup** drop-down menu [1], click the **Leaderboard** link [2].

Manage Leaderboard Options



To enable the leaderboard to show for learners and staff, click the **Display leaderboard to learners and staff** checkbox [1].

To have learners use aliases, click the **Use aliases instead of learners name on the leaderboard** checkbox [2].

To allow learners to share their real name, click the **Allow learners to share their real names** checkbox [3].

To save changes, click the **Save changes** button [4].

Note: In order to view the settings for displaying learners' names or an alias, you must click the Display leaderboard to learners and staff checkbox.



View Leaderboard

Group leaderboard

Compare and track individual learner progress

1

Results Per Page 10
1 - 10 of 14
<
>

Rank ▼	Learner Sort by ... ▼	Total points	Badge completion
2	3 Nora Sanderson <small>(Unassuming Catfish)</small> norasanderson@instructure.com	4 10 of 11	5 <div style="display: flex; align-items: center; gap: 5px;">  6 Details ▼ </div>
1	Bruce Jones <small>(Watchful Hermit Crab)</small> brucejones@instructure.com	10 of 11	<div style="display: flex; align-items: center; gap: 5px;">  Details ▼ </div>

7
Edit options

Learner progress shows in a table format and displays an overview of learner badges in a group.

To search for a learner, type their name in the **Search learner** field [1].

You can view and sort by the rank [2], learners name [3], total points [4], and badge completion [5].

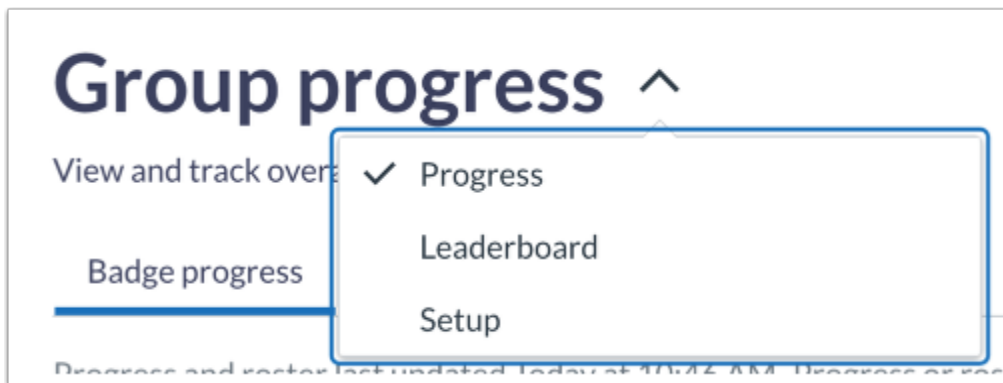
To view a learner's completion status and pathway progress, click the **Details** link [5].

To manage options, click the **Edit options** button [6].

How do I view Group learner progress as an instructor?

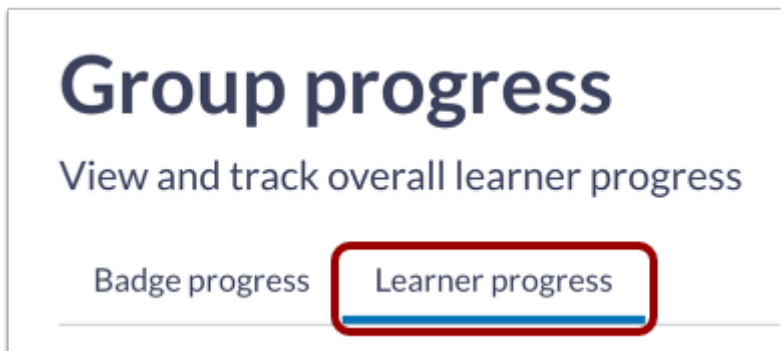
Learner progress shows you earned badges, completion status, and, pathway progress for learners.

Open Progress



In the **Group setup** drop-down menu [1], click the **Progress** link [2].

Open Learner Progress



Click the **Learner progress** link.












View Learner Progress

Learner progress

Results Per Page 10
1 - 10 of 14
<
>

Export as CSV

Include badges
 Include pathways

Learner	Sort by ...	Last Badge Earned	Progress	
<div style="border: 1px solid #ccc; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">OB</div>	<div style="border: 1px solid #ccc; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">1</div>	<div style="border: 1px solid #ccc; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">2</div>	<div style="border: 1px solid #ccc; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">3</div>	<div style="text-align: center;"> <p>Benson, Ola</p> <p>obenson@institution-name.edu</p> </div> <div style="text-align: center; margin-top: 10px;"> <p>Nov 30, 2022</p> </div> <div style="text-align: center; margin-top: 10px;"> <p>Badges</p> <p>10 earned</p> </div> <div style="display: flex; justify-content: center; align-items: center; gap: 10px;">            </div> <div style="text-align: center; margin-top: 10px;"> <p>Basic Written Communications</p> <p>Completed pathway</p> </div> <div style="text-align: right; margin-top: 10px;"> <div style="border: 1px solid #ccc; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">4</div> Details ▾ </div>

Learner progress shows in a table format and displays an overview of learner badges in a group.

You can view and sort by the learners name [1], last badge earned [2], and progress [3].

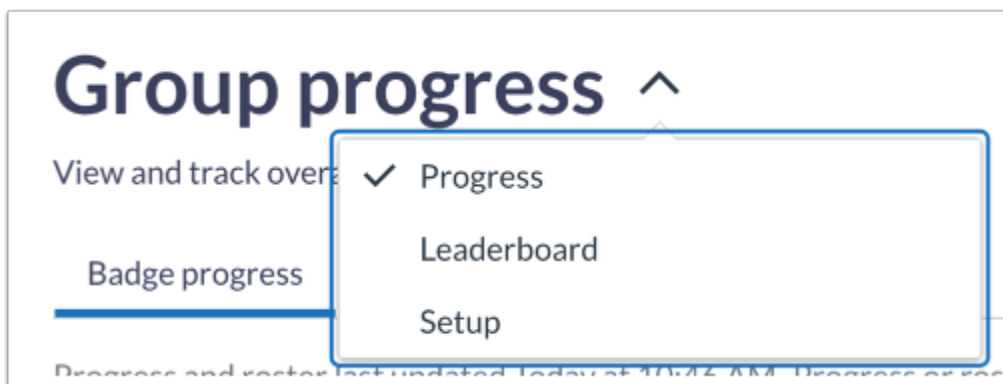
To view a learner's completion status and pathway progress, click the **Details** link [4].

To export the learner progress, click the **Export as CSV** button [5].

How do I sync group information in Badges as an instructor?

When a Group is created via the Credentials LTI, name or email changes made to the course roster are synced automatically. When a user's email address is changed, badges awarded to the previous email address are revoked and re-issued to the new email address.

Open Progress



In the **Group setup** drop-down menu [1], click the **Progress** link [2].

Sync Progress and Roster

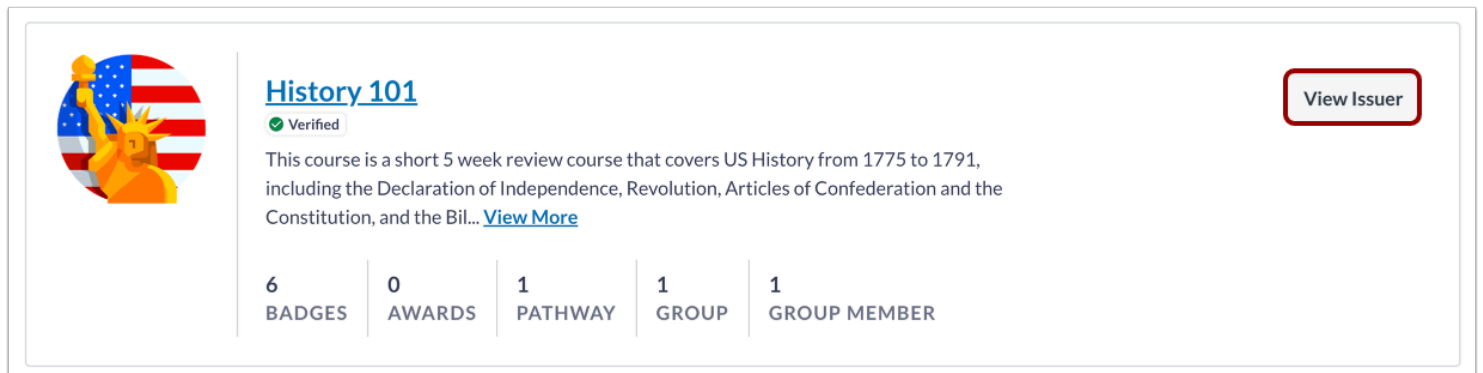
Progress and roster last updated Today at 9:26 AM Progress or roster doesn't look right? [Update now](#)

To sync progress and roster, click the **Update now** link.

How do I export a Badges group as a CSV?

You can export learner progress as a CSV file.

Open Issuer



History 101
 Verified

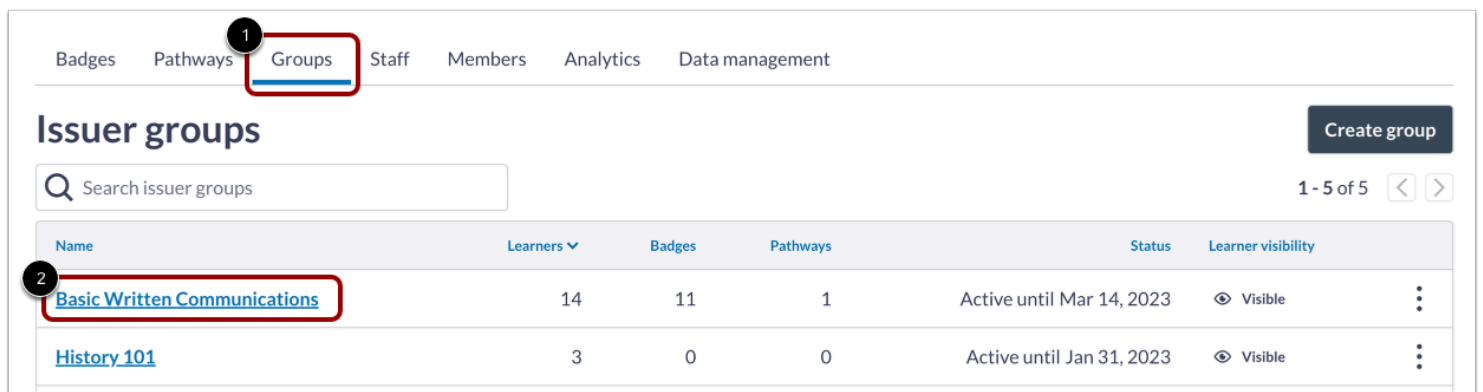
This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bil... [View More](#)

6 BADGES | 0 AWARDS | 1 PATHWAY | 1 GROUP | 1 GROUP MEMBER

[View Issuer](#)

To open an issuer, click the **View Issuer** button.

Open Group



Badges Pathways **Groups** Staff Members Analytics Data management

Issuer groups [Create group](#)

Search issuer groups 1 - 5 of 5

Name	Learners	Badges	Pathways	Status	Learner visibility
Basic Written Communications	14	11	1	Active until Mar 14, 2023	Visible
History 101	3	0	0	Active until Jan 31, 2023	Visible

In Issuer Navigation, click the **Groups** link [1] and then click the name of the group [2].

Export as CSV

Group progress

View and track overall learner progress

Badge and pathway progress
1 **Learner progress**

Progress and roster last updated Today at 9:26 AM Progress or roster doesn't look right? [Update now](#)

Learner progress

2 **Export as CSV**

In Group progress, click the **Learner progress** link [1] and then click the **Export as CSV** button [2].

View Exported CSV

	A	B	C	D	E	F	G	H
1	Learner Last Name	Learner First Name	Learner Identifier	Course Completion	Introduction	Module 1	Module 2	Audience
2	Benson	Ola	obenson@institution	Incomplete	Complete	Complete	Complete	Complete
3	Boone	Emily	emilyboone@instruc	Incomplete	Complete	Complete	Complete	Complete
4	Boyd	Gregory	gboyd@institution-n	Incomplete	Complete	Complete	Complete	Complete
5	Bracci	Loretta	lbracci@institution-n	Incomplete	Complete	Complete	Complete	Complete
6	Cain	Mason	mcain@institution-n	Incomplete	Complete	Complete	Complete	Complete
7	Clark	Lola	lclark@institution-na	Incomplete	Complete	Complete	Complete	Complete
8	Johnson	Max	maxjohnson@instru	Incomplete	Complete	Complete	Complete	Complete
9	Jones	Bruce	brucejones@instruc	Incomplete	Complete	Complete	Complete	Complete
10	Leafton	Eli	eleafton@institution	Incomplete	Complete	Complete	Complete	Complete
11	Rogers	Joe	jrogers@institution-	Incomplete	Complete	Complete	Complete	Complete
12	Sanderson	Nora	norasanderson@ins	Incomplete	Complete	Complete	Complete	Complete
13	Smith	Jane	janesmith@instruct	Incomplete	Complete	Complete	Complete	Complete
14	Young	Wesley	wyoung@institution	Incomplete	Complete	Complete	Complete	Complete
15	Zini	Luana	lzini@institution-na	Incomplete	Complete	Complete	Complete	Complete

The CSV includes the badge name and completion status.

How do I use the Leaderboard in Badges as a student?

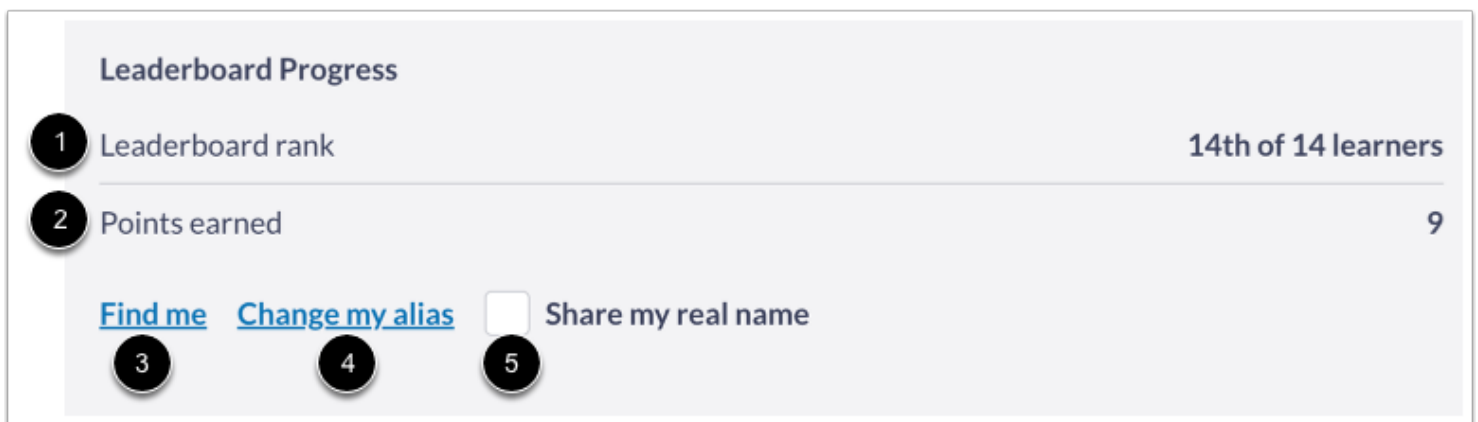
The leaderboard shows your earned badges, leaderboard rank, and pathway progress.

Open Leaderboard



In the **Group setup** drop-down menu [1], click the **Leaderboard** link [2].

View Leaderboard Progress



Leaderboard Progress shows your leaderboard rank [1] and points you earned [2].

To find where you are on the leaderboard, click the **Find me** link [3].



To change your alias, click the **Change my alias** link [4].

To show your name, click the **Share my real name** checkbox [5].

View Leaderboard

Leaderboard

1 Results Per Page 10 11 - 14 of 14 < >

2 Rank	3 Name	4 Total points	5 Badges	6 Details
1	Inimitable Sheep	10 of 11		Details
1	Cognizant Avocet	10 of 11		Details

The Leaderboard shows in a table format and displays an overview of learner badges in a group.

To search for a learner type their name or alias in the **search learner** field [1]

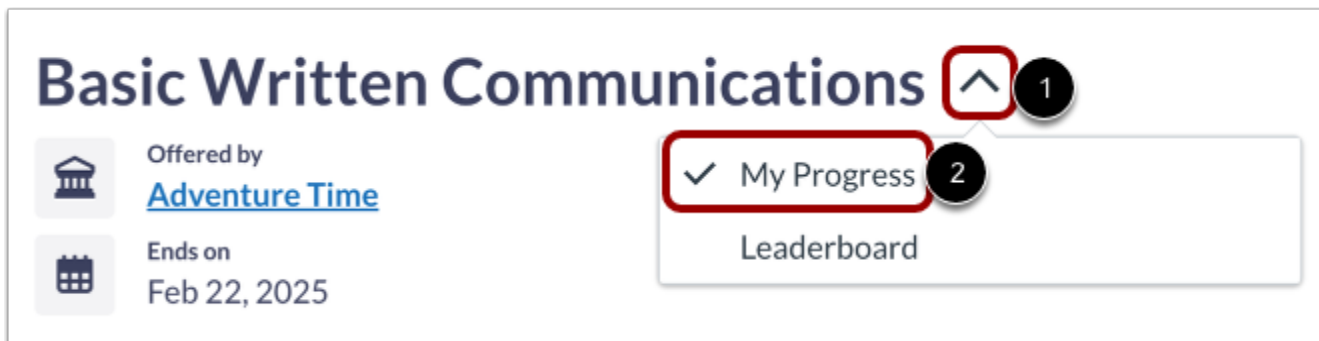
You can view and sort by the rank [2] learners name or alias [3], total points [4] and badge completion [5].


To view a learner's completion status and pathway progress, click the **Details** link [6].

How do I view my learner progress as a student?

Learner progress shows your earned badges, completion status, and pathway progress.

Open My Progress



Basic Written Communications  **1**

Offered by [Adventure Time](#)

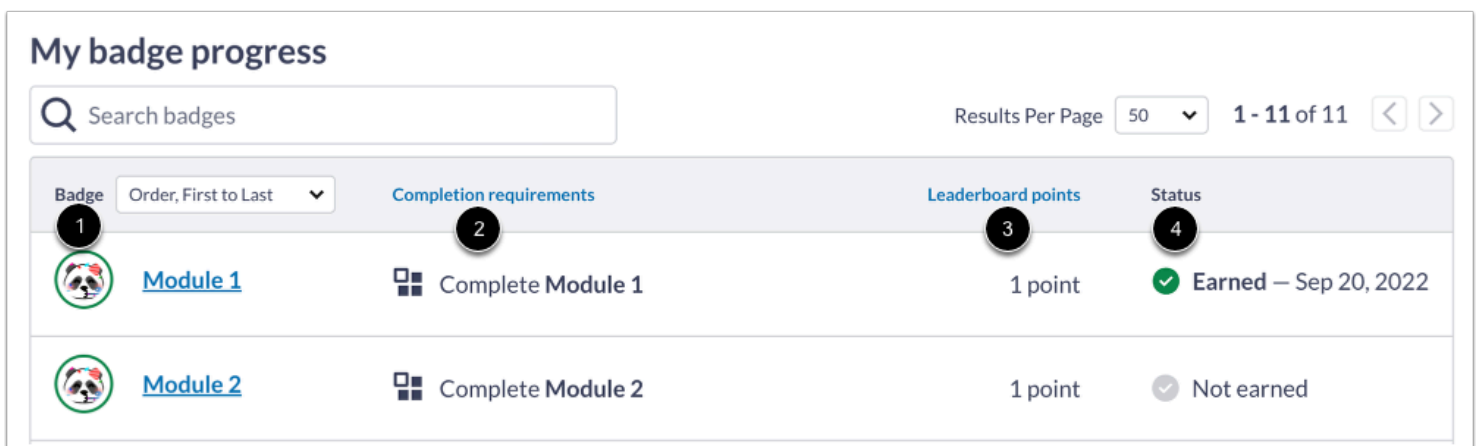
Ends on Feb 22, 2025

✓ **My Progress** **2**

Leaderboard

In the **Group setup** drop-down menu [1], click the **My Progress** link [2].







View My Badge Progress



My badge progress

Search badges

Results Per Page 50 1 - 11 of 11

Badge 1	Completion requirements 2	Leaderboard points 3	Status 4
 Module 1	 Complete Module 1	1 point	 Earned – Sep 20, 2022
 Module 2	 Complete Module 2	1 point	 Not earned




Learner progress shows in a table format and displays an overview of learner badges in a group.

You can view and sort by the badge name [1], completion requirement [2], leaderboard points [3] and, status [4].

View My Pathway Progress

My pathway progress


1 - 1 of 1 < >

Pathway [^]	Milestone progress
 Basic Written Communications	 Basic Written Communications Completed pathway
	 Course Completion Earned milestone

You can view pathways [1] and milestone progress [2] for the course pathway.

Canvas Badges/Credentials for Canvas

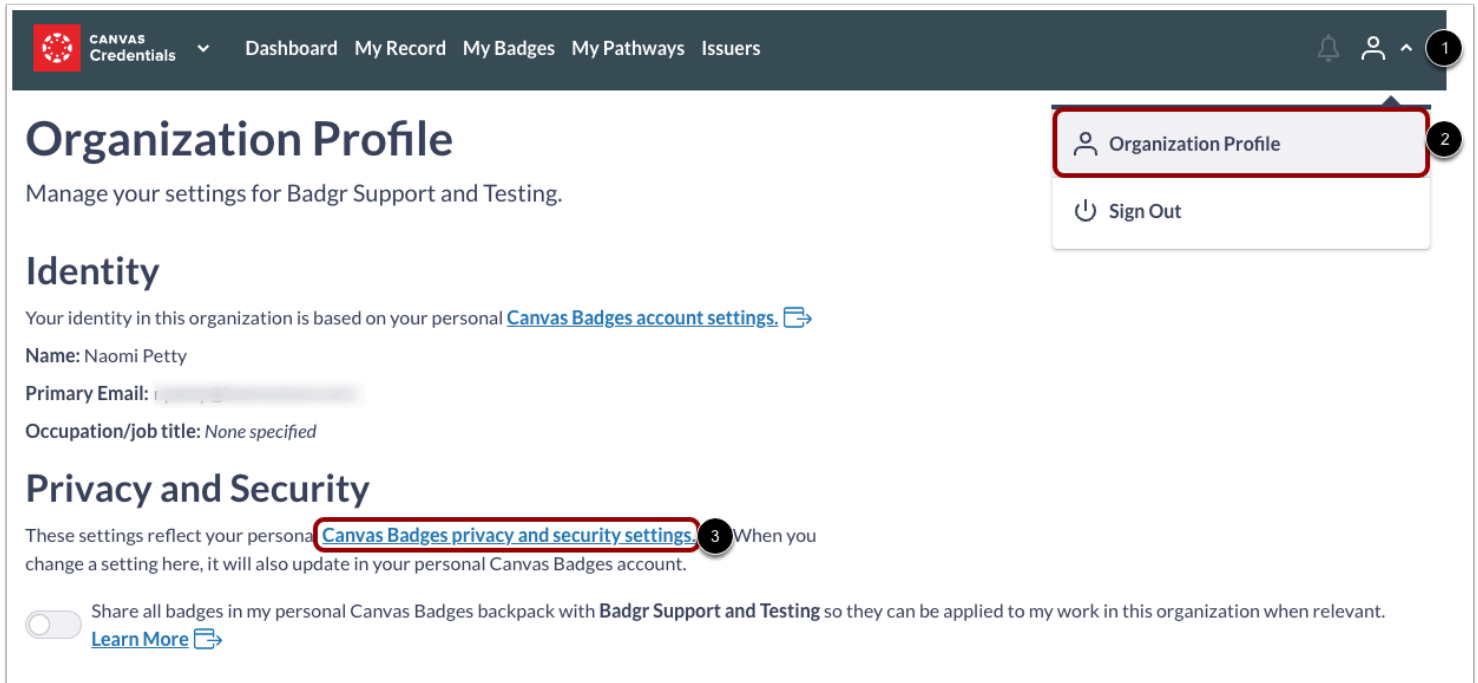
How do I get a consumer key and shared secret for Canvas Badges/Credentials?

 This guide provides steps that apply to the legacy Canvas Credentials LTI 1.1 in an Instructure-hosted Canvas instance which is not recommended.

[Learn more about the phased sunset process of the legacy Canvas Credentials LTI.](#)

Please install the recommended and updated [Canvas Credentials 1.3 LTI](#).

Open Organizational Profile



The screenshot shows the Canvas Badges/Credentials user interface. At the top, there is a navigation bar with the Canvas logo, a dropdown menu, and links for Dashboard, My Record, My Badges, My Pathways, and Issuers. On the right side of the navigation bar, there are icons for a notification bell, a profile icon (labeled 1), and a user menu (labeled 2). The main content area is titled "Organization Profile" and includes the text "Manage your settings for Badgr Support and Testing." Below this, there is an "Identity" section with the text "Your identity in this organization is based on your personal [Canvas Badges account settings](#)." The identity details listed are: Name: Naomi Petty, Primary Email: [redacted], and Occupation/job title: None specified. The "Privacy and Security" section follows, with the text "These settings reflect your personal [Canvas Badges privacy and security settings](#) (labeled 3). When you change a setting here, it will also update in your personal Canvas Badges account." At the bottom of the Privacy and Security section, there is a toggle switch for "Share all badges in my personal Canvas Badges backpack with Badgr Support and Testing so they can be applied to my work in this organization when relevant." and a "Learn More" link.

Click the **Profile** icon [1] and then click the **Organization Profile** link [2]. Click the **Canvas Badges privacy and security settings** link [3].

Open App integrations


Privacy and security

Manage and protect access to your Canvas Badges account.

Organization permissions App integrations **1**

App integrations


You've authorized access to your Canvas Badges account for the apps and sites listed below.



Canvas LTI **2**

Canvas Badges connects with Canvas LTI to automatically award badges to students as they complete modules.

Active



Badgr UI


This application has been granted permission to sign you in using your Canvas Badges account.

Authorized: Jan 20, 2023, 1:58:03 PM [Revoke](#)

Click the **App integrations** tab [1].

Click the **Canvas LTI** link to view your shared secret and consumer key [2].

Copy Consumer Key and Shared Secret



Canvas LTI

Canvas Badges connects with Canvas to automatically award badges to students as they complete their work.

Your Consumer Key

JEINeplyv6oa9T2db1 1 Copy

Your Shared Secret

iZg2xSzqTBub1yoU7Q 2 Copy

Config URL

https://canvas.badgr.io/badgebook/canvas-lti.xml Copy

To copy the consumer key, click the **Copy** button next to the consumer key [1]. Then paste the consumer key into your Canvas account settings.

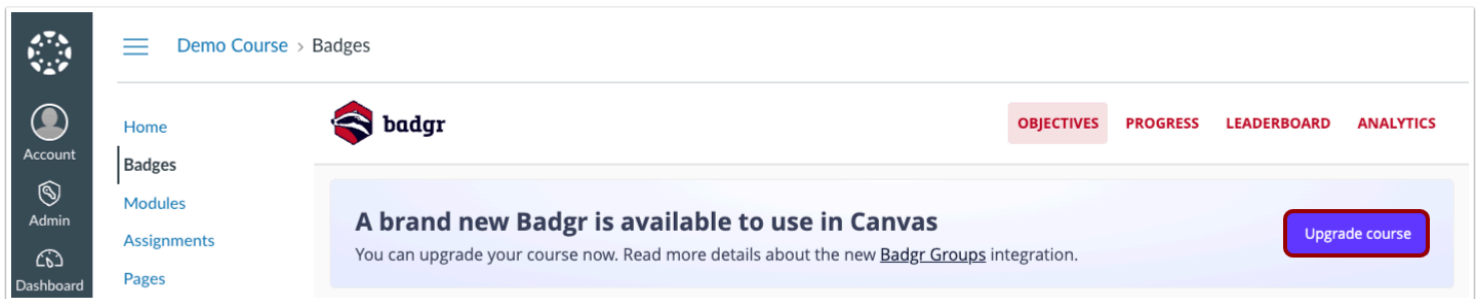
To copy the shared secret, click the **Copy** button next to the shared secret [2]. Then paste the shared secret into your Canvas account settings.

We recommend installing Canvas Badges using the By URL method for non-U.S. servers. We also offer custom [XML](#) in case you'd like to install Canvas Badges optionally available at the sub-account or root level.

How do I upgrade from the Legacy Canvas LTI to the Canvas Credentials LTI?

For a streamlined and cohesive user experience, upgrade to the Canvas Credentials LTI from the Canvas Legacy LTI.

Upgrade Course

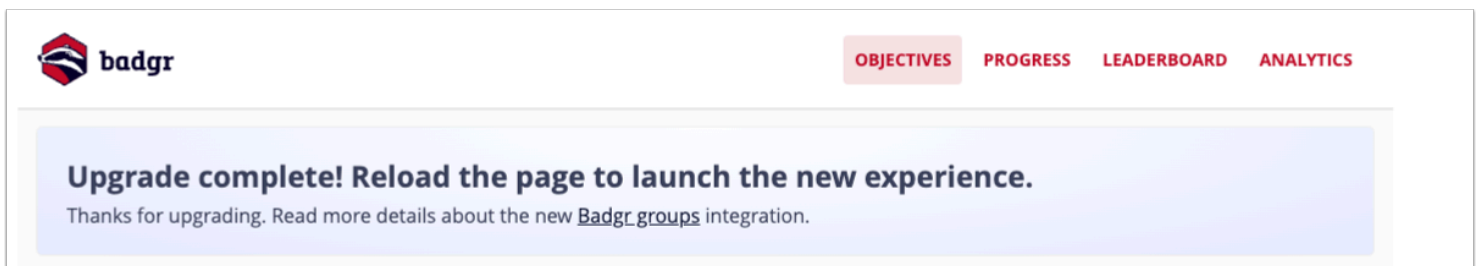


The screenshot shows the Canvas interface for a course named "Demo Course" under the "Badges" section. On the left is a navigation sidebar with icons for Account, Admin, and Dashboard. The main content area features the "badgr" logo and navigation tabs for OBJECTIVES, PROGRESS, LEADERBOARD, and ANALYTICS. A prominent blue banner contains the text: "A brand new Badgr is available to use in Canvas" followed by "You can upgrade your course now. Read more details about the new [Badgr Groups](#) integration." and a red "Upgrade course" button.

If you are using the legacy Canvas Credentials LTI, a banner displays to upgrade to the upgraded Canvas Credentials LTI in Canvas.

To upgrade to the Canvas Credentials LTI, click the **Upgrade course** button. Clicking the button automatically upgrades your course and keeps all badges and earning criteria aligned with their modules.

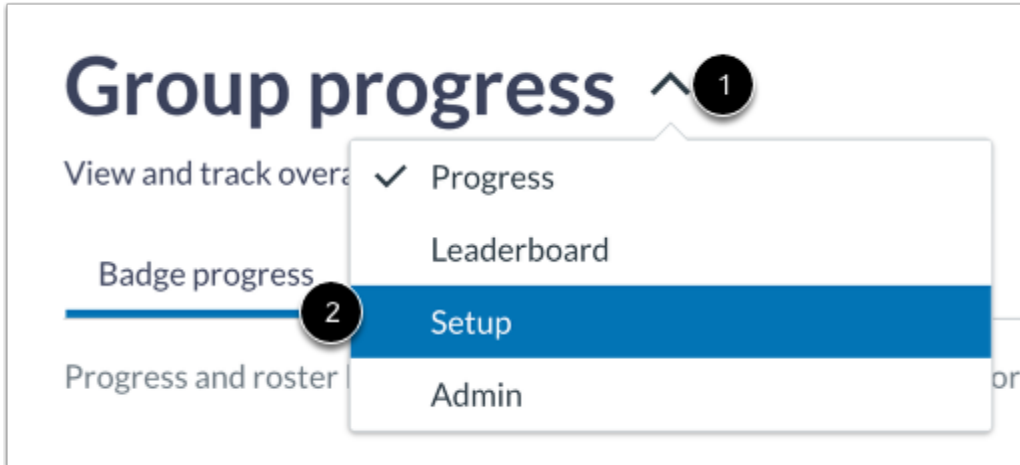
Refresh Page



The screenshot shows the Canvas interface after the upgrade. It features the "badgr" logo and navigation tabs for OBJECTIVES, PROGRESS, LEADERBOARD, and ANALYTICS. A blue banner displays the message: "Upgrade complete! Reload the page to launch the new experience." followed by "Thanks for upgrading. Read more details about the new [Badgr groups](#) integration."

To launch the upgraded Canvas Credentials LTI, refresh the page.

Adjust Setup Details



Once your course has been upgraded, in the **Group** drop-down menu [1], click the **Setup** link to make adjustments to badges, staff, and learners [2].

Troubleshoot Upgrading Error



Account	Key Name	Key ID	Region	Status
Inherited	Canvas Credentials	170000000000731		On (Green)
	Canvas Credentials AU	170000000000730	2D	Off (Grey)
	Canvas Credentials CA	170000000000729	2D	Off (Grey)
	Canvas Credentials EU/Ireland	170000000000728	2D	Off (Grey)
	Canvas Credentials US	170000000000727	2D	On (Green)

If you encounter an error after clicking the Upgrade Course button, it is most likely that the developer keys for Canvas Credentials need to be turned on. You need a [Canvas Admin to adjust the developer key settings](#).

In Account Navigation, click the **Developer Keys** link [1]. To view inherited keys, click the **Inherited** tab [2].

Scroll through the list and ensure that the Canvas Credentials API key toggle is set to ON as well as the key for the regional Canvas Credentials server you are planning to connect to (US, EU, CA, or AU) [3].

Note: If you cannot locate the Canvas Credentials developer keys, you may need to click the **Show all keys** button at the bottom of the list.

If you are a Canvas Admin and do not wish for teachers to upgrade to Canvas Credentials in your organization, you can contact us at support@badgr.com to lock the legacy LTI on your instance. Only Canvas Admins can make this request.

Creating and awarding badges

How do I bulk award badges to learners in Canvas Badges?

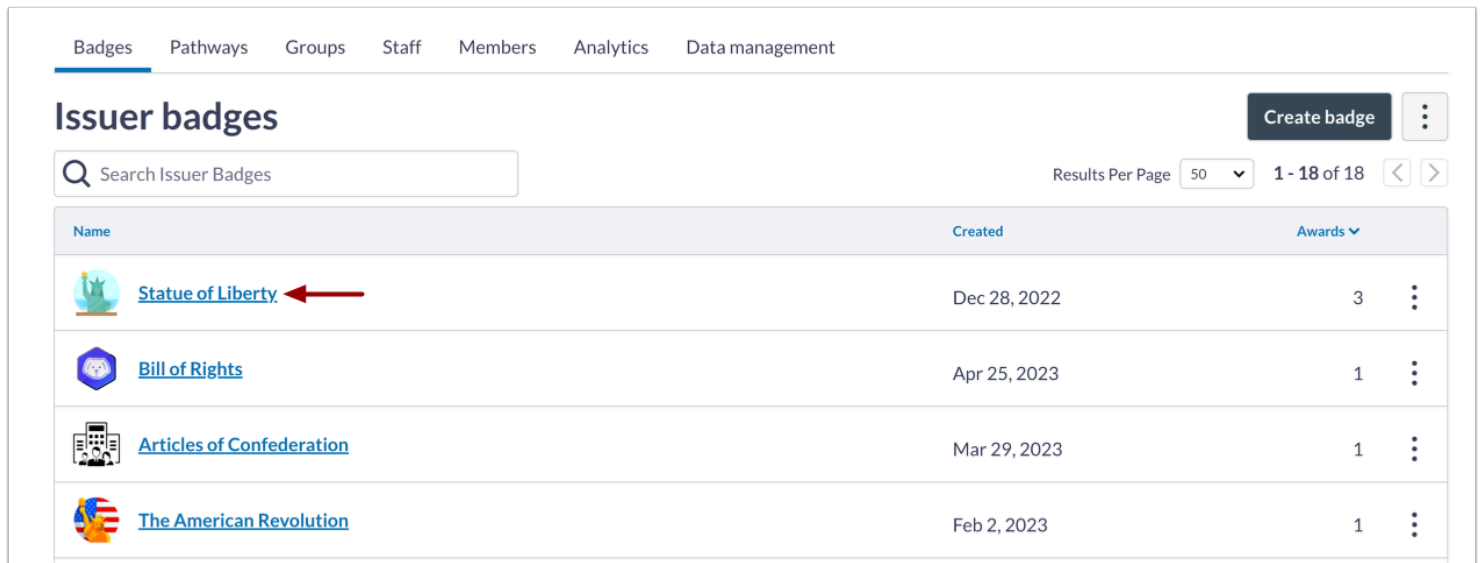
Canvas Badges allows program administrators to bulk award badges to a group of recipients. You may include optional metadata such as evidence and narrative to the badge(s) that may be the same or specific to each user.

Once a badge has been awarded, its data is unchangeable. If you're made aware of a necessary change to a badge after it has been awarded to an individual (such as an error in the spelling of a name), you can make this change by first revoking the badge and then awarding it again with the correct data.





Notes:

- You must create an [issuer](#) and [badge](#) before bulk awarding badges.
- Canvas Credentials subscribers have unlimited bulk awards. If using the free version, you are limited to 50 awards per CSV file.
- Manual or bulk awarded badges won't appear in the Canvas Credentials LTI unless you have [purchased a Canvas Credentials subscription](#).

Open Badge



The screenshot shows the Canvas Badges interface. At the top, there are navigation tabs: Badges, Pathways, Groups, Staff, Members, Analytics, and Data management. Below the tabs is the heading "Issuer badges" and a "Create badge" button. A search bar labeled "Search Issuer Badges" is present. To the right of the search bar, there are controls for "Results Per Page" (set to 50) and "1 - 18 of 18" items. Below these controls is a table with the following data:

Name	Created	Awards
 Statue of Liberty ←	Dec 28, 2022	3
 Bill of Rights	Apr 25, 2023	1
 Articles of Confederation	Mar 29, 2023	1
 The American Revolution	Feb 2, 2023	1

Click the name of the badge you wish to bulk award.

Bulk Award Badge

[Issues](#) / [History_101](#) / Statue of Liberty



Statue of Liberty

Statue of Liberty
Created on: Dec 28, 2022
Public

⋮ Bulk award Award badge

Offered by [History_101](#)
Verified

Click the **Bulk award** button.

Download Sample CSV File

Bulk Award Badge

[Learn More](#)

Upload File
Select and upload your CSV file

Field Mapping
Map your column headers to ours

Validation
We'll check your file for any errors

Summary
Confirm details and import

[Upload File](#) [Manual Entry](#)

Upload File

The file should be formatted as comma separated values (.csv) and encoded UTF-8 if possible.

Drag & Drop a CSV File Here
or [Select File to Upload](#)

Not sure how to configure your file? [Download the sample CSV.](#)

Cancel Next

To learn how to structure the data in your CSV file, click the **Download the sample CSV** link.

View Sample CSV File

Example Bulk Badge Awards							
1 Identifier	2 First Name	3 Last Name	4 Narrative	5 Evidence Narrative	6 Evidence URL	7 Issue Date	8 Expiration Date
jane.doe@example.com	Jane	Doe	Award narrative for Jane Doe.				2025-01-04
john.doe@example.com	John	Doe		Evidence of achievement narrative for John Doe.	https://example.com/evidence/john-doe.pdf	2023-11-04	
jimmy.doe@example.com	Jimmy	Doe					


The CSV file may contain several fields. The **Identifier** field (email address, URL, or phone number) is the only required field.


- **Identifier** (email address, URL, or phone number) [1]
- **First Name** [2]
- **First Name** [3]
- **Narrative** [4]
- **Evidence Narrative** [5]
- **Evidence URL** [6]
- **Issue date** [7]
- **Expiration date** [8]


Upload CSV File


Bulk Award Badge ✕

[Learn More](#)


Upload File
Select and upload your CSV file


Field Mapping
Map your column headers to ours



Validation
We'll check your file for any errors


Summary
Confirm details and import

Upload File Manual Entry

Upload File

The file should be formatted as comma separated values (.csv) and encoded UTF-8 if possible.


 Drag & Drop a CSV File Here
 or [Select File to Upload](#)

Not sure how to configure your file? [Download the sample CSV](#)

Data Preview

If something looks wrong, check your file or pasted data. Files should be exported as "comma-separated-values (CSV)" using "UTF-8" encoding (if available). Manually input data should be comma or tab separated.

Identifier	First Name	Last Name	Narrative	Evidence Narrative	Evidence URL	Issue Date	Expiration Date
Emily Boone	Emily	Boone	Award narrative for Emily Boone.				2025-01-04
brucejones@instructur...	Bruce	Jones		Evidence of achievement narrative for Bruce Jones.	https://example.com/e...doe.pdf	2023-11-04	
janesmith@instructur...	Jane	Smith					

Showing all 4 Rows

Cancel Next

Once your CSV file is prepared according to instructions, you may upload it by dragging and dropping your CSV file to the **Upload File** field [1] or you can click the **Select File to Upload** link [2].

View a preview of your uploaded CSV file [3].

Click the **Next** button [4].

Map CSV File Column Headers

Bulk Award Badge

[Learn More](#)

1 **Upload File**
Select and upload your CSV file

2 **Field Mapping**
Map your column headers to ours

3 **Validation**
We'll check your file for any errors

4 **Summary**
Confirm details and import

We've analyzed your data and found the following columns. We've done our best to automatically map your column headers to ours. Please double check our assumptions and select those we couldn't detect.

First row has column headers

YOUR COLUMN HEADERS	OUR COLUMN HEADERS
Identifier	Identifier
Select Column...	Recipient Full Name
First Name	First Name
Last Name	Last Name
Narrative	Narrative
Evidence Narrative	Evidence Narrative
Evidence URL	Evidence URL
Issue Date	Issue Date
Expiration Date	Expiration Date
Select Column...	Name and Email

Not sure how to configure your file? [DOWNLOAD THE SAMPLE CSV](#)


Back **Next**


If the first row of the CSV file has column headers, make sure the **First row has column headers** checkbox is selected [1].

To map the column headers in your CSV file to the column headers in Canvas Badges, use the drop-down menus for each column header [2].

Click the **Next** button [3].


Bulk Award Badge ✕

[Learn More](#) 



- Upload File**
Select and upload your CSV file
- Field Mapping**
Map your column headers to ours
- Validation**
We'll check your file for any errors
- Summary**
Confirm details and import

Validation Results

 2 valid rows were found in your file

1 Row 1: Identifier (Column A): "Emily Boone" is not a valid recipient identifier (an email, URL, or phone number).

1 row with errors will be skipped. [Download Error Log](#)


2 Back **Next**


If there are errors with your CSV file, you may be presented with information about how to fix the error(s) [1].

Click the **Back** button to re-upload your corrected CSV file [2].


Issue Bulk Award Badges

Bulk Award Badge ✕


[Learn More](#) 




✓ **Upload File**
Select and upload your CSV file



✓ **Field Mapping**
Map your column headers to ours



✓ **Validation**
We'll check your file for any errors



Summary
Confirm details and import

3 rows are ready to be imported.

1 **Notify Recipients by Email**

2 **Prevent Duplicate Badge Awards**

IDENTIFIER	FIRST NAME	LAST NAME	NARRATIVE	EVIDENCE NARRATIVE	EVIDENCE URL	ISSUE DATE	EXPIRATION DATE
emilyboone@instructu...	Emily	Boone	Award narrative for Emily Boone.				Jan 4, 2025
brucejones@instructu...	Bruce	Jones		Evidence of achievement narrative for Bruce Jones.	https://example.com/e...doe.pdf	Nov 4, 2023	
janesmith@instructur...	Jane	Smith					

Showing 3 of 3 Rows

3

Back Finish

To issue the badge to multiple recipients, you can click the **Notify recipients by email** box (if applicable) [1] and/or click the **Prevent duplicate badge awards** box (if applicable) [2]. Then click the **Finish** button [3].



View Awarded Badges

Details **Awards** Claim codes Analytics Data management

Badge awards

Search Recipients Results Per Page 10 1 - 10 of 11 < >

Include Revoked Badges Include expired badges

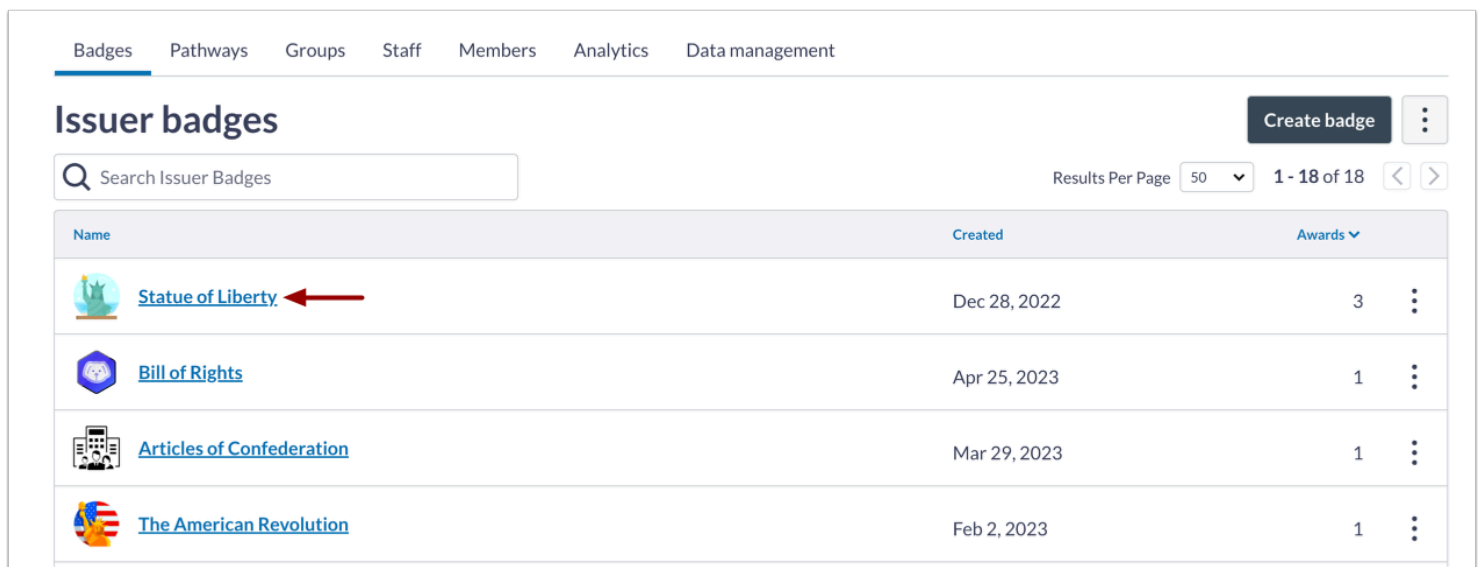
Recipient	Issued On	
 Jane Smith janesmith@instructure.com	Jan 4, 2024	⋮
 Bruce Jones brucejones@instructure.com	Nov 4, 2023	⋮

To view the awarded badges, click the **Awards** tab.





How do I award badges to learners in Canvas Badges?

Once a badge has been awarded, the recipient's information cannot be edited. If a change to the recipient is needed after awarding a badge, issuers must revoke the badge and [awarding it again with the correct recipient data](#).

Open Badge

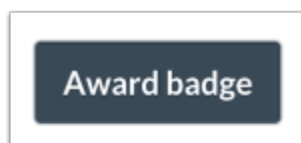


The screenshot shows the 'Issuer badges' page in Canvas. At the top, there are navigation tabs: Badges, Pathways, Groups, Staff, Members, Analytics, and Data management. Below the tabs is a search bar labeled 'Search Issuer Badges' and a 'Create badge' button. The main content is a table with columns for Name, Created, and Awards. The table lists four badges: 'Statue of Liberty' (Dec 28, 2022, 3 awards), 'Bill of Rights' (Apr 25, 2023, 1 award), 'Articles of Confederation' (Mar 29, 2023, 1 award), and 'The American Revolution' (Feb 2, 2023, 1 award). A red arrow points to the 'Statue of Liberty' badge name.

Name	Created	Awards
 Statue of Liberty	Dec 28, 2022	3
 Bill of Rights	Apr 25, 2023	1
 Articles of Confederation	Mar 29, 2023	1
 The American Revolution	Feb 2, 2023	1

Select a badge to award by clicking on the name of the badge.

Award Badge



Click the **Award badge** button.

Add Recipient Information

RECIPIENT INFORMATION

Recipient name (optional)

Note: The recipient name will appear in the awarded badge in plain text.

1 Identifier *

Email address

Notify recipient by email

ISSUE DATE

2 Issue date *

06/07/2023, 08:00 AM

EXPIRATION DATE

3 No expiration date
This badge will never expire.

Custom expiration date
Specify the date on which this badge will expire.

Add the recipient's identifier [1], the badge issue date [2] and, if necessary, the badge expiration date [3].

Add Narrative

NARRATIVE (Optional)

Write **Preview**

Award narrative
Textual narrative describing the achievement represented by this badge

[Markdown supported](#)

Narrative text consists of personalized information about the badge from the issuer.

Note: Narratives are included in the Open Badge's metadata and can be viewed by anyone the badge is shared with.

Add Evidence

EVIDENCE (Optional)

Evidence item 1 [Remove](#)

Item narrative
A textual narrative that describes this evidence item

[Markdown supported](#)

Item URL
A URL that contains information about this evidence item, such as a document, photograph, or video

Evidence is proof that the earner satisfied the earning criteria required for the badge they received.

Notes:

- Evidence URLs are included in the badge's metadata and can be viewed by anyone the badge is shared with.
- For evidence items, each may include an external URL, a narrative or both. The narrative of each item often is used to describe what is found at the URL, so a student understands what the content is before viewing.

Award Badge

To award the badge, click the **Award Badge** button.

View Awarded Badge Recipients





Details **Awards** Data management

Badge awards

There are 17 awards of this badge.

Results Per Page 10 1 - 10 of 17 < >

 Include Revoked Badges Include expired badges





Recipient	Issued On
 Jimmy Doe jimmy.doe@example.com	Jan 10, 2023
 John Doe john.doe@example.com	Nov 10, 2022
 helensimmons@mailinator.com	Jan 21, 2022
 carolynphillips@mailinator.com	Jan 21, 2022

In the badge's **Awards** tab, you can view all recipients of that badge.

How do I revoke a badge assertion in Canvas Badges?

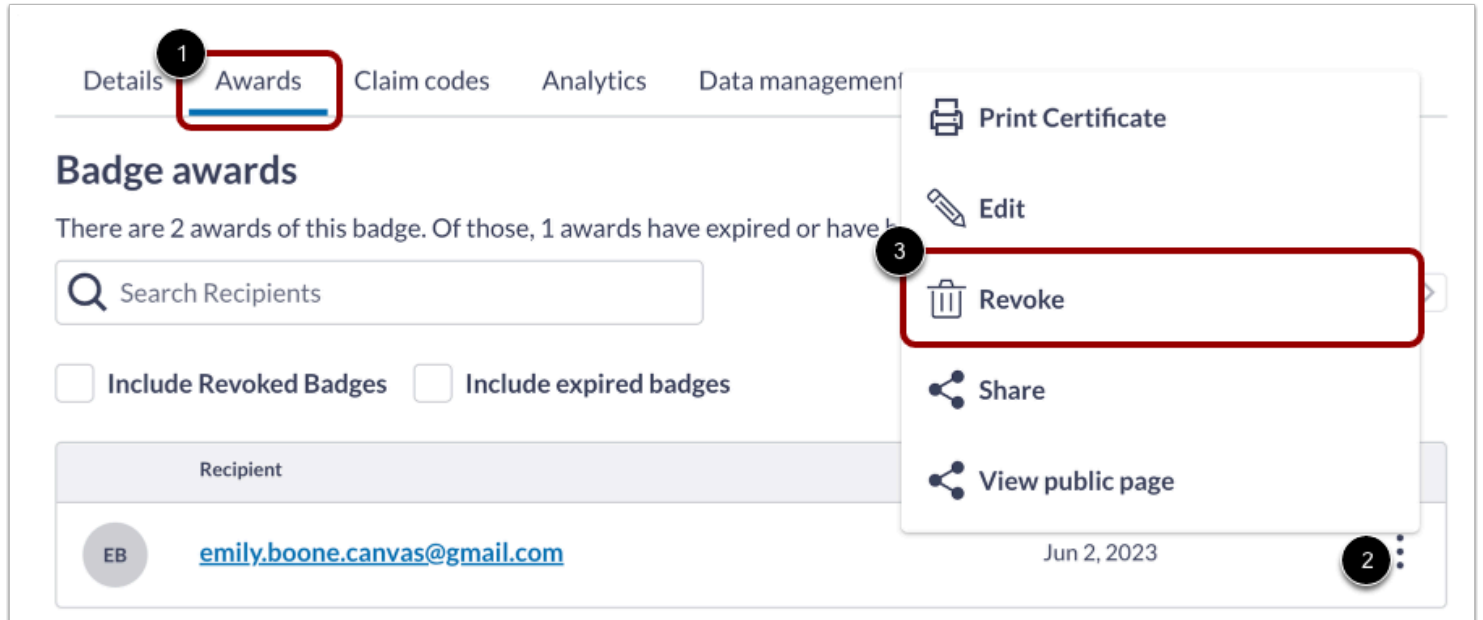
Revoking a badge removes the assertion from the badge, and anyone who attempts to verify that the badge is not valid. You can only revoke or remove a badge from individual earners.

Open Badge

Name	Created	Awards ▼
 Statue of Liberty	Dec 28, 2022	4 ⋮
 Bill of Rights ←	Apr 25, 2023	1 ⋮
 Articles of Confederation	Mar 29, 2023	1 ⋮
 The American Revolution	Feb 2, 2023	1 ⋮

Select a badge to award by clicking on the name of the badge.

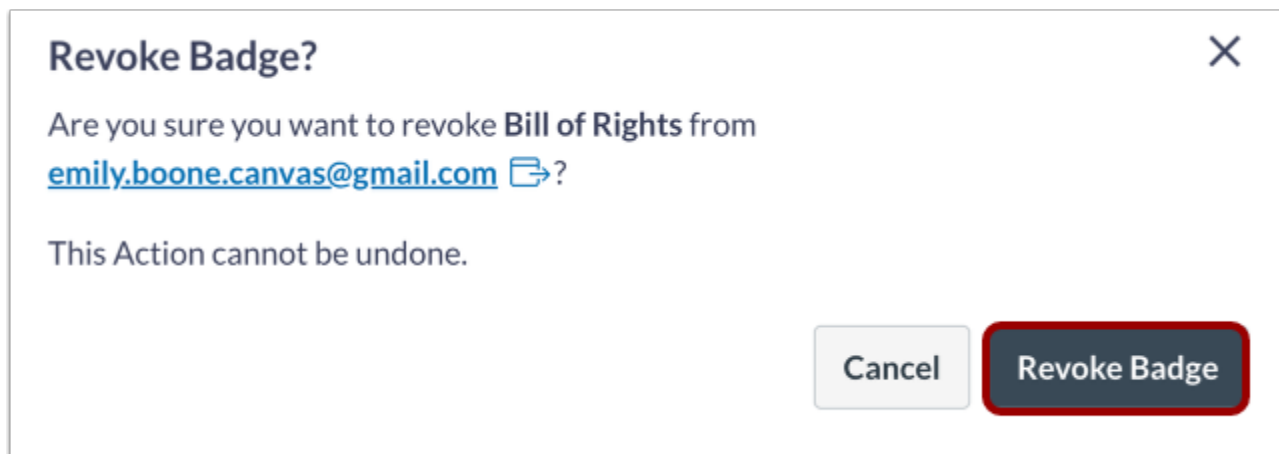
Select Student



The screenshot shows the 'Awards' tab selected in the top navigation bar. Below the navigation bar, the 'Badge awards' section is visible. A search bar labeled 'Search Recipients' is present. Below the search bar, there are two checkboxes: 'Include Revoked Badges' and 'Include expired badges'. A table with one row is shown, with the recipient's name 'Emily Boone' and email address 'emily.boone.canvas@gmail.com'. A dropdown menu is open over the table, showing options: 'Print Certificate', 'Edit', 'Revoke', 'Share', and 'View public page'. The 'Revoke' option is highlighted with a red box. A date 'Jun 2, 2023' is displayed at the bottom right of the table row.

To revoke an award, go to the **Awards** tab [1], select **Option** icon [2] and then click the **Revoke** link [3].

Confirm Badge Revoke



The dialog box is titled 'Revoke Badge?' and contains the following text: 'Are you sure you want to revoke Bill of Rights from emily.boone.canvas@gmail.com'. Below this, it states 'This Action cannot be undone.' At the bottom right, there are two buttons: 'Cancel' and 'Revoke Badge'. The 'Revoke Badge' button is highlighted with a red box.

To confirm a badge revoke, click the **Revoke Badge** button.

View Revoked Badges


Details Awards Claim codes Analytics Data management

Badge awards

There are 2 awards of this badge. Of those, 2 awards have expired or have been revoked.

Search Recipients 1 - 2 of 2 < >

Include Revoked Badges Include expired badges


Recipient	Issued On
 Revoked emily.boone.canvas@gmail.com	Jun 2, 2023

To view revoked badges from learners select the **Include Revoked Badges** checkbox from the Awards tab.

How do I add and manage issuer staff in Canvas Badges?

As an Admin, you can add and manage issuer staff in Canvas Badges.

Open Issuer



History 101

✓ Verified

This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bil... [View More](#)


6	0	1	1	1
BADGES	AWARDS	PATHWAY	GROUP	GROUP MEMBER

[View Issuer](#)

To open an issuer, click the **View Issuer** button.

Open Staff Tab

Issuers / History 101



History 101

✓ Verified Public

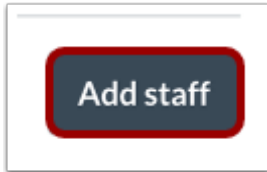
This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bill of Rights.

18	7	4	9	31
BADGES	AWARDS	PATHWAYS	GROUPS	GROUP MEMBERS

Badges Pathways Groups **Staff** Members Analytics Data management

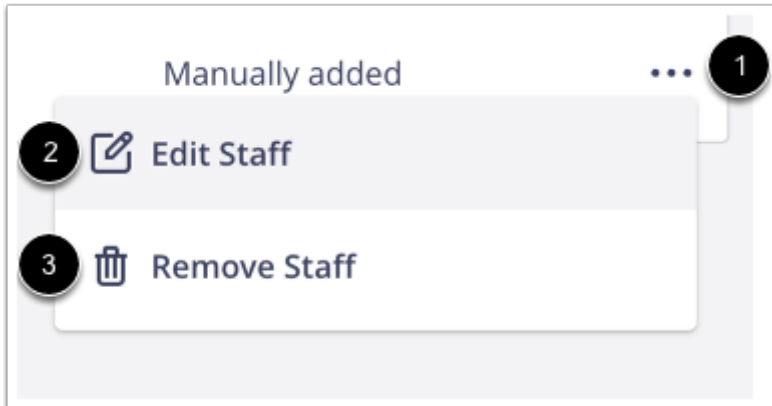
To view issuer staff, click the **Staff** tab.

Add Staff



To add a new staff member, click the **Add Staff** button.

Manage Staff



To manage a staff member's issuer permission, locate the user [1] and click the **Options** icon [2]. To edit the staff member's information, click the **Edit Staff** link [3]. To remove the staff member's issuer permission, click the **Remove Staff** link [4].

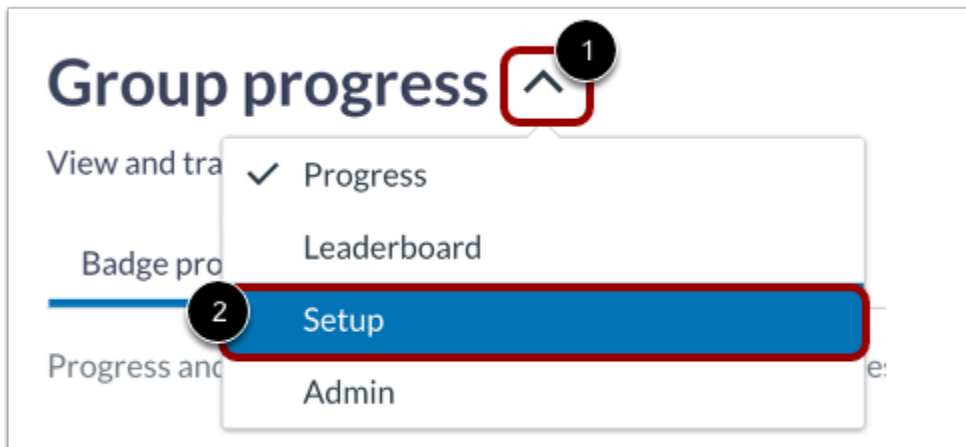
How do I create a badge in Canvas Badges?

Once Canvas Badges/Credentials is added to your course, you can add badges.

Notes:

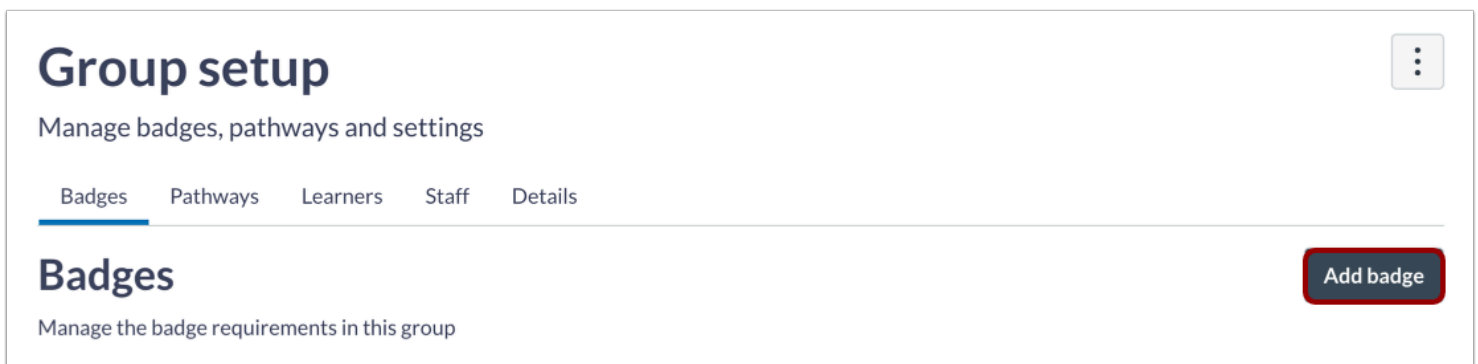
- To add a badge to a course, you need to access Canvas Credentials setup in the course you would like the badge in.
- You can import badges and pathways into [a new course from a previous course](#). However, you cannot use the Select Specific Content feature to copy badges and pathways and Groups are not copied to the new course.

Open Setup



In the **Group** drop-down menu [1], click the **Setup** link [2].

Add Badge




To add a badge to your course, click the **Add badge** button.

Create Badge

CHOOSE A BADGE

Issuer badge
Track or award a badge from your issuer

▼

1 

2 [+ Create New Badge](#)

To create a new badge, click the **Options** icon [1] and then click the **Create New Badge** link [2].

Add Badge Basic Information


Create badge

[Basic info](#) [Additional info](#) [Questions and grading](#) [Print certificates](#)

GENERAL INFO

1

2 [Design a badge](#)

 [Drag & Drop File](#)
or [Select File to Upload](#)

3
Summarize what this Badge represents.

4 **Display on issuer and organization public pages**

EARNING CRITERIA (At least one field is required)

Write 6

5
[Markdown supported](#)

7

Enter a name in the **Name** field [1].

Add a badge image by using the file uploader [2].

Enter a summarized description in the **Description** field [3].

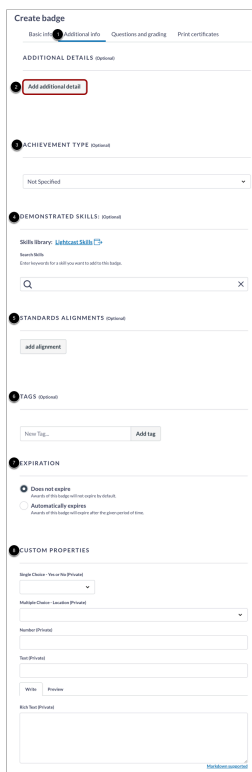
To have your badge show on your issuer and organization public pages, click the **Display on issuer and organization public pages** checkbox [4].

To add an earning criteria description, enter a description [5].

To preview your badge, click the **Preview** link [6].

To add a criteria URL, enter the URL in the **Criteria URL** field [7].

Add Additional Information



The screenshot shows the 'Create badge' interface with the 'Additional Details' tab selected. The form is divided into several sections, each with a numbered header and a 'Required' status:

- 1 ADDITIONAL DETAILS (Required)**: Contains a red-bordered text input field for 'Additional details'.
- 2 ACHIEVEMENT TYPE (Required)**: A dropdown menu currently set to 'Not Specified'.
- 3 DEMONSTRATED SKILLS (Required)**: Includes a 'Skills library' link, a search bar, and a search button.
- 4 STANDARDS ASSIGNMENTS (Required)**: Features an 'add alignment' button.
- 5 TAGS (Required)**: Includes a 'New Tag' input field and an 'Add tag' button.
- 6 EXPIRATION**: Contains two radio button options: 'Does not expire' (selected) and 'Automatically expires'.
- 7 CUSTOM PROPERTIES**: Includes dropdown menus for 'Single Choice' and 'Multiple Choice', and input fields for 'Number of times', 'Start of period', and 'End of period'.

In the Additional Info tab [1], you can add the following to your badge:

- Additional Details [2]
- Achievement Type [3]
- Demonstrated Skills [4]
- Standard Alignment [5]
- Tags [6]

- Expiration [7]
- Custom Property [8]

Enable Assessments Extension

Create badge

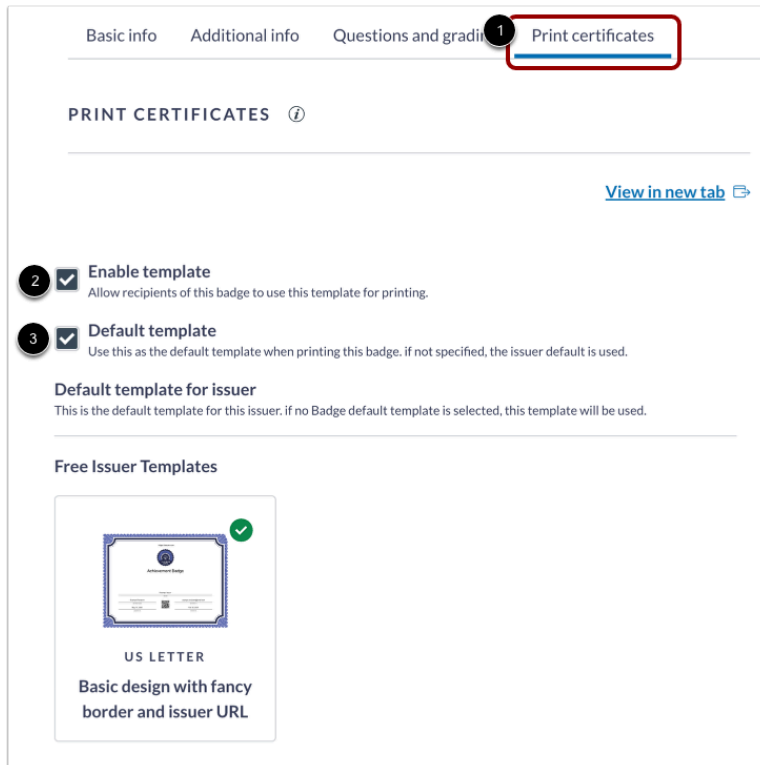
Basic info Additional info **1** Questions and grading Print certificates

ASSESSMENTS (Optional)

2 **Enable Assessments Extension**

To enable the enable assessment extension, click the **Questions and grading** tab [1] and click the **Enable Assessments Extension** checkbox [2].

Manage Print Certificate



Basic info Additional info Questions and grading **1** Print certificates

PRINT CERTIFICATES ⓘ


[View in new tab](#) ↗

2 **Enable template**
Allow recipients of this badge to use this template for printing.

3 **Default template**
Use this as the default template when printing this badge. If not specified, the issuer default is used.

Default template for issuer
This is the default template for this issuer. If no Badge default template is selected, this template will be used.

Free Issuer Templates

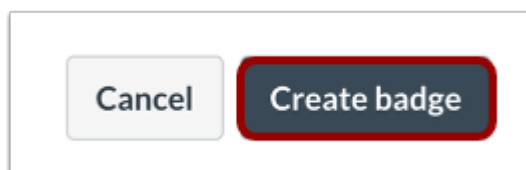
 ✓

US LETTER
Basic design with fancy border and issuer URL

To manage what the print certificate looks like, click the **Print certificates** tab [1].

Manage the template by clicking the **Enable template** checkbox [2] or the **Default template** [3].

Create Badge



Cancel Create badge

To save your badge, click the **Create badge** button.

Select Award Type

HOW WILL IT BE AWARDED?

1 **Canvas integration**
Automatically award when learners meet criteria on items in your Canvas course

2 **Manually**
Track a badge that is awarded outside this group, by a pathway, or manually by staff within in the group.

To award a badge based on criteria in your Canvas course, click the **Canvas integration** radio button [1].

To award a badge manually, click the **Manually** radio button [2].

Edit Specify Requirements

SPECIFY REQUIREMENTS

1 **Course item ***

2 **Evidence required for Completion**

Trigger type *

3

Don't award before

If this date trigger is set, the badge will not be awarded before it.

4 **Award the badge as soon as the requirements are met**

5 **Set date trigger for badge awarding**

To select which course item is required to complete the badge, click the **Course item** drop-down menu [1].

To have learners submit evidence for completion, click the **Evidence required for Completion** checkbox [2].

To select the type of trigger for the badge, click the **Trigger** type drop-down menu and select the trigger type [3].

To award the badge as soon as the requirements are met, click the **Award the badge as soon as the requirements are met** radio button [4].

To set a date trigger for badge awarding, click the **Set date trigger for badge awarding** radio button [5].

Add Badge

To add your badge to your course, click the **Add badge** button.

How do I export a Canvas badge?

You can export a badge by copying its JSON code. To award the same set of badges on different regional Canvas Badges servers or when different issuers must award the same badge, you can export the badge and then [import](#) it.




Open Badge

Issuer badges

⋮ [Create badge](#)

Results Per Page 50 1 - 15 of 15 < >

Show active Show archived

Name	Visibility	Created	Active Awards
 Course Completion	Public	Sep 14, 2022	15 ⋮
 Trademarks ←	Public	Sep 19, 2022	14 ⋮
 Formatting	Public	Sep 19, 2022	14 ⋮

Select a badge to copy by clicking the badge name link.

View JSON



Click the **View JSON** button.

Copy JSON

Badge Class JSON

This code defines the badge and conforms to the Open Badges 2.0 BadgeClass specification.

```
{
  "type": "BadgeClass",
  "id": "https://api.badgr.io/public/badges/TCOE5nqMSrGjX0nh_NgK8w",
  "@context": "https://w3id.org/openbadges/v2",
  "name": "Trademarks",
  "image": {
    "id": "https://api.badgr.io/public/badges/TCOE5nqMSrGjX0nh_NgK8w/ir
  },
  "description": "To be received when completing the Trademarks Module",
  "issuer": "https://api.badgr.io/public/issuers/Xuiyu-DNQceEteZQapncOo
  "criteria": {
    "id": "https://documentation.instructure.com/courses/194/modules"
  }
}
```

Part of [Open Badges](#)  [View Specification](#) 

Copy to Clipboard

To copy the badge, click the **Copy to Clipboard** button.



Note: You can now import the badge by pasting the copied JSON code. Learn more about [importing a Canvas Badge](#).

How do I import a Canvas badge?

You can import a badge through a file, a URL, or JSON code. Import a badge when you want to award the same set of badges on different regional Canvas Badges servers or when different issuers must award the same badge.


Note: You can [export a badge](#) from one issuer and then import it under another.

Open Issuer

	<h3>History 101</h3> <p>● Verified</p> <p>This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bil... View More</p> <table><tbody><tr><td>16</td><td>62</td><td>8</td><td>10</td><td>15</td></tr><tr><td>BADGES</td><td>AWARDS</td><td>PATHWAYS</td><td>GROUPS</td><td>GROUP MEMBERS</td></tr></tbody></table>	16	62	8	10	15	BADGES	AWARDS	PATHWAYS	GROUPS	GROUP MEMBERS	View Issuer
16	62	8	10	15								
BADGES	AWARDS	PATHWAYS	GROUPS	GROUP MEMBERS								
	<h3>Instructure Community Documentation Issuer</h3> <p>● Verified</p> <p>Instructure Community Documentation Team</p> <table><tbody><tr><td>16</td><td>127</td><td>1</td><td>5</td><td>17</td></tr><tr><td>BADGES</td><td>AWARDS</td><td>PATHWAY</td><td>GROUPS</td><td>GROUP MEMBERS</td></tr></tbody></table>	16	127	1	5	17	BADGES	AWARDS	PATHWAY	GROUPS	GROUP MEMBERS	View Issuer
16	127	1	5	17								
BADGES	AWARDS	PATHWAY	GROUPS	GROUP MEMBERS								

To open an issuer, click the **View Issuer** button.

Import Badge



Instructure Community Documentation Issuer

Instructure Community Documentation Team

Verified


Public



15	127	1	5	17
BADGES	AWARDS	PATHWAY	GROUPS	GROUP MEMBERS



Badges Pathways Groups Staff Members Analytics Data management

Issuer badges

Show active Show archived

 **Create badge**

 **Import Badge**  **2**

15 of 15  

To import a badge, click the **Options** icon [1] and click the **Import Badge** link [2].

Select Import type

Select File to Upload'. 2. A 'Badge URL' section with a red border and a circular '2' in the top-left corner. It includes the label 'Open Badges URL' and the instruction 'Enter the web address of an Open Badge from another platform.' 3. A 'Badge JSON' section with a red border and a circular '3' in the top-left corner. It includes the label 'Open Badges JSON' and the instruction 'Enter the JSON code of an Open Badge from another platform.' At the bottom right, there are two buttons: 'Cancel' and 'Continue', with a circular '4' in the top-right corner of the 'Continue' button." data-bbox="46 195 760 558"/>

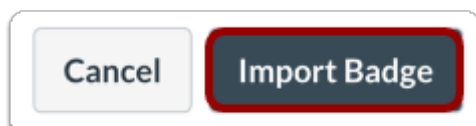
To import a badge, you can import a file, add a badge URL, or enter badge JSON code.

To import a badge file, click the file uploader [1].

To add a badge URL, enter it in the **Open Badges URL** field [2].

To add badge JSON code, enter or paste it into the **Open Badges JSON** field [3].

Import Badge



To save the badge to the issuer, click **Import Badge**.

View New Badge

[Issues](#) / [Instructure Community Documentation Issuer](#) / Trademarks



Trademarks

To be received when completing the Trademarks Module

Created on: Jan 9, 2024

Public

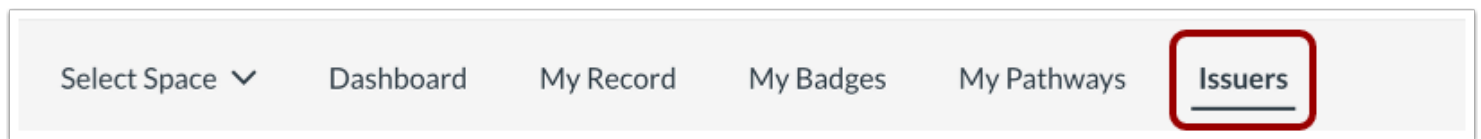
The new badge displays on the page with the creation date.

How do I create or add an issuer in Canvas Badges or Canvas Credentials?

A badge issuer is an organization, department, or individual responsible for issuing badges.

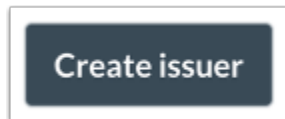
To set up badging in a Canvas course you must have an issuer.

Open Issuers



In Credentials Navigation, click the **Issuers** link.

Create Issuer



To create an issuer, click the **Create issuer** button.

Add Issuer Details

Create issuer

Creating an issuer allows you to award badges to recipients.
[Learn More](#)

ISSUER INFO

1 Issuer name *

2 Issuer website *

3 Issuer email *

Please select an email address

4 Issuer description *

5 Issuer image

6 Show on Organization Public Page

7 I have read and agree to the [Data Processor Addendum](#).

To add an issuer name, type the name in the **Name** field [1].

Add your institution's or organization's URL to the **Issuer website** field [2].

To add a contact email for the issuer, type the email in the **Issuer email** field [3].

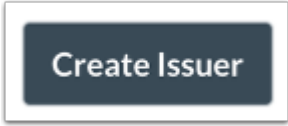
To add a description for the individual, group, institution, or organization managing the Issuer, type a description in the **Issuer description** field [4].

To add an image to the issuer profile from your computer, click or drag and drop an image file to the **Issuer image** uploader [5].

By default, new issuers display on your organization's public page. To hide the issuer from your organization's public page, deselect the **Show on Organization Public Page** checkbox [6].

Review [Instructure's Data Processing Addendum policy](#). To accept the terms, click the **I have read and agree to the Data Processor Addendum** checkbox [7].

Save Issuer

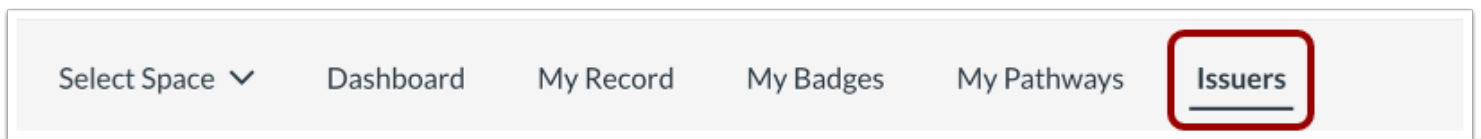


To create and save the issuer, click the **Create Issuer** button.

How do I manage issuers in Canvas Badges?

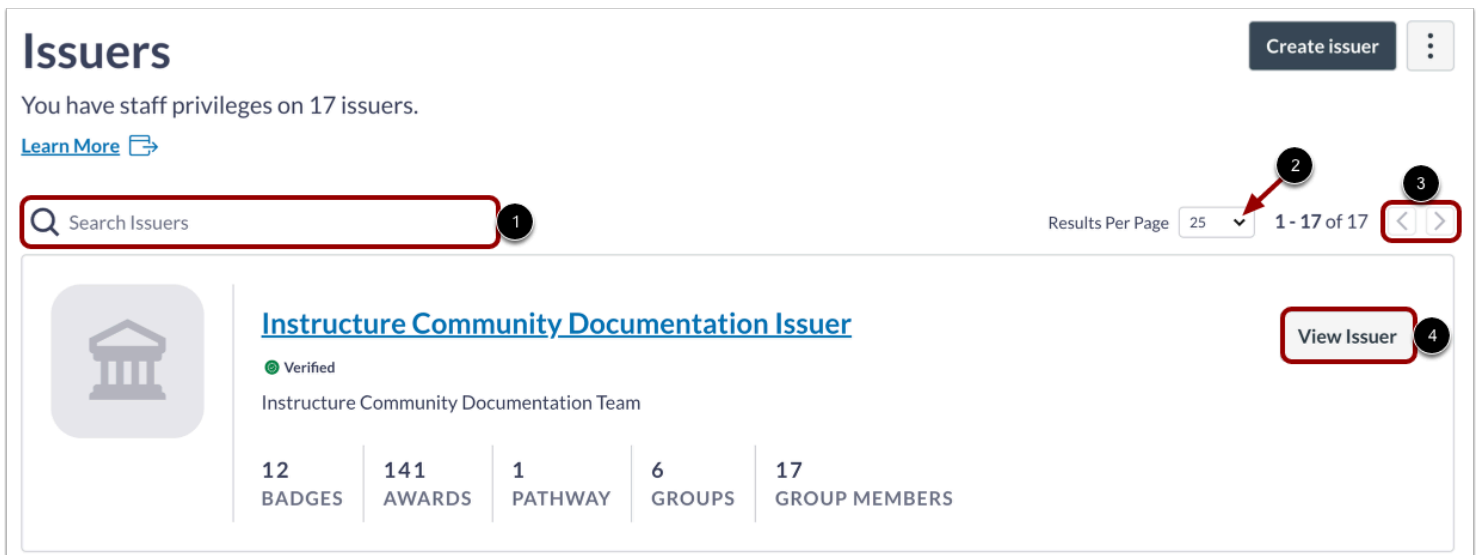
Issuer staff members can manage issuer details and settings. If your issuer is associated with a Canvas LMS account, you can also manage those issuer details and settings.

Open Issuers



In Credentials Navigation, click the **Issuers** link.

Open Issuer

The screenshot shows the 'Issuers' page interface. At the top right, there is a 'Create issuer' button and a menu icon. Below this, a message states 'You have staff privileges on 17 issuers.' with a 'Learn More' link. A search bar labeled 'Search Issuers' is highlighted with a red box and a callout '1'. To the right of the search bar, there is a 'Results Per Page' dropdown menu set to '25', highlighted with a red box and callout '2'. Next to it is a page navigation control showing '1 - 17 of 17' with left and right arrows, highlighted with a red box and callout '3'. Below the search bar, a card for the 'Instructure Community Documentation Issuer' is shown. It includes a verified status, the issuer name, and a 'View Issuer' button highlighted with a red box and callout '4'. At the bottom of the card, there are statistics: 12 BADGES, 141 AWARDS, 1 PATHWAY, 6 GROUPS, and 17 GROUP MEMBERS.

To search for an issuer by a keyword, type the keyword in the **Search Issuers** field [1].

By default 25 issuers display per page. To manage the number of issuers that display per page, click the **Results Per Page** dropdown [2].

To navigate to other results pages, click use the page navigation arrows [3].

Once you have located the issuer, you can view issuer details by clicking the **View Issuer** button [4].

Manage Issuer



Instructure Community Documentation Issuer

Verified Public

Instructure Community Documentation Team

12 BADGES	141 AWARDS	1 PATHWAY	6 GROUPS	17 GROUP MEMBERS
--------------	---------------	--------------	-------------	---------------------

- Edit Issuer
- Delete Issuer
- View public page

To manage the issuer, click the **Options** icon [1].

To edit issuer details, select the **Edit Issuer** link [2].

To delete an issuer, all badges associated with the issuer must be [revoked](#) and all badge classes deleted. Once badges have been revoked and badge classes deleted, you can delete the issuer by selecting the **Delete Issuer** link [3].

To view and manage which badges display on the issuer's public page, select the **View public page** link [4].

Edit Issuer


Edit Issuer

Edit the information associated with this issuer profile.

Basic Info | Content Settings | Custom Badge Properties | Print certificates 1

ISSUER INFO

Image (optional)

 Drag & Drop File
or [Select File to Upload](#)

Name *

Website URL *

Contact email *

Description *

Show on Organization public page

Who's awarding badges?
An issuer can represent an organization, group, course or individual. Create issuers for departments in a company, for example, or for something personal like a book club.
Important: This info will appear on the issuer's public page and will be part of each badge this issuer awards — and remember, recipients can share badges with anyone.

Cancel 2 **Save issuer**

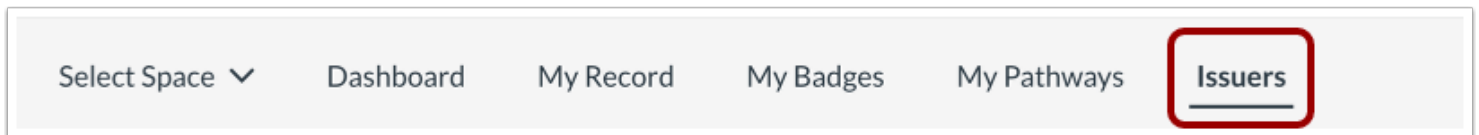
You can edit issuer details listed in any of the available tabs [1].

To save your changes, click the **Save issuer** button [2].

How do I manage badge visibility on the Issuer's public page?

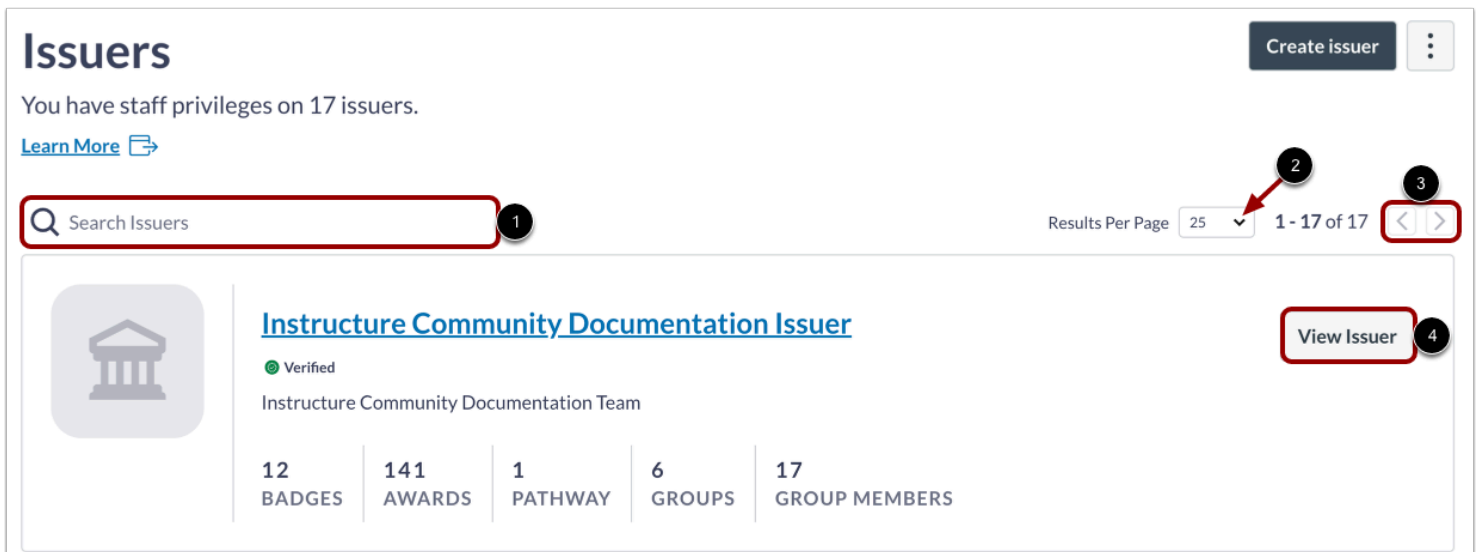
Issuer staff members can manage which badges display on the issuer's public page.

Open Issuers



In Credentials Navigation, click the **Issuers** link.

Open Issuer



The 'Issuers' page interface includes a 'Create issuer' button and a menu icon in the top right. Below the header, it states 'You have staff privileges on 17 issuers.' and provides a 'Learn More' link. A search bar labeled 'Search Issuers' is highlighted with a red box and a circled '1'. To the right, the 'Results Per Page' dropdown is set to 25, highlighted with a red box and a circled '2'. The page navigation shows '1 - 17 of 17' with left and right arrows, highlighted with a red box and a circled '3'. Below the search bar, the first issuer is displayed: 'Instructure Community Documentation Issuer', which is a verified issuer from the 'Instructure Community Documentation Team'. A 'View Issuer' button is highlighted with a red box and a circled '4'. Below the issuer name, statistics are shown: 12 BADGES, 141 AWARDS, 1 PATHWAY, 6 GROUPS, and 17 GROUP MEMBERS.

To search for an issuer by a keyword, type the keyword in the **Search Issuers** field [1].

By default 25 issuers display per page. To manage the number of issuers that display per page, click the **Results Per Page** dropdown [2].

To navigate to other results pages, click use the page navigation arrows [3].

Once you have located the issuer, you can view issuer details by clicking the **View Issuer** button [4].

View Issuer Public Page



Instructure Community Documentation Issuer

Verified Public

Instructure Community Documentation Team

12 BADGES	141 AWARDS	1 PATHWAY	6 GROUPS	17 GROUP MEMBERS
--------------	---------------	--------------	-------------	---------------------

- Edit Issuer
- Delete Issuer
- View public page

To view and manage which badges display on the issuer's public page, click the **Options** icon [1] and select the **View public page** link [2].

Edit Badge Visibility



CANVAS BADGES SUPPORT AND TESTING

Instructure Community Documentation Issuer

Instructure Community Documentation Team

[Visit website](#) [Email](#)

12 Badges 1 Pathways

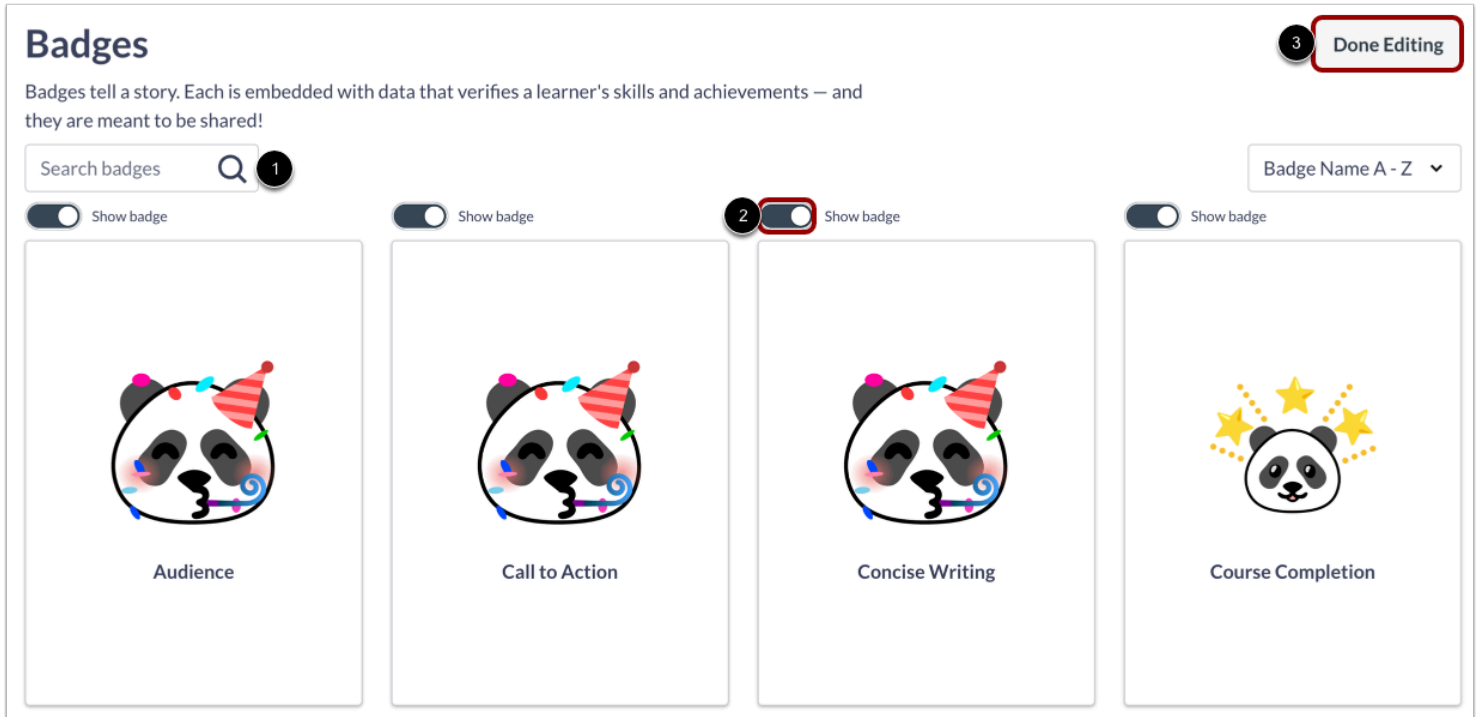
Badges

Badges tell a story. Each is embedded with data that verifies a learner's skills and achievements – and they are meant to be shared!

[Edit Badge Visibility](#)

To manage badge visibility on the issuer's public page, click the **Edit Badge Visibility** button.

Manage Badge Visibility



Badges

Badges tell a story. Each is embedded with data that verifies a learner's skills and achievements — and they are meant to be shared!

Search badges 1

Badge Name A - Z ▾

Show badge Show badge 2 Show badge Show badge

Audience

Call to Action

Concise Writing

Course Completion

3 Done Editing

By default badges display in alphabetical order. To search for a specific badge, type a keyword in the **Search badges** field [1].

By default, badges display on the issuer's public page. To hide a badge on the public page, click the **Show badge** toggle [2].

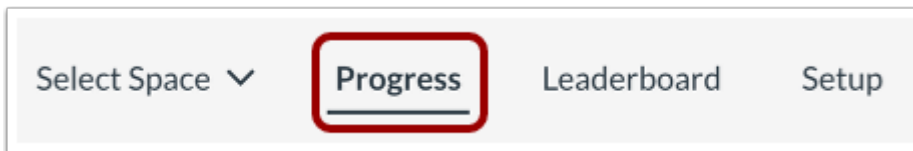
To save your changes, click the **Done Editing** button [3].

Note: If all badges are hidden for an issuer, no badges display on the issuer's public page.

How do I change how a badge is awarded in Canvas Badges?

When a badge is added or created in a group, you can change how the badge is awarded to users.

Open Progress


















In Credentials Navigation, click the **Progress** link.

Open Badge

Badge progress


Reward learners for completing a specified requirement in this group. [Manage badges](#)

Search Badges Results Per Page 50 ▾ 1 - 11 of 11 < >

Badge	Sort, First to Last ▾	Requirement	Learner progress
 Module 1		 Complete Module 1	 14 of 14
 Module 2		 Complete Module 2	 14 of 14
 Audience ←		 Complete Audience	 14 of 14
 Concise Writing		 Complete Concise Writing	 14 of 14
 Call to Action		 Complete Call to Action	 14 of 14




Click the name of the badge you want to update.


Edit Badge Requirements




Learner progress 14 of 14 earned (100%)

Audience

-  Requirement
Complete Audience
-  Offered by
[Instructure Community Documentation Issuer](#)
-  Leaderboard points
1

Edit requirements 


Requirement description:
Complete the Canvas module [Audience](#) .

Click the **Edit requirements** button.


Edit Requirements


Edit badge requirements

Edit the requirements for this Canvas requirement badge

[Learn More](#) 

BADGE



Audience
Instructure Community Documentation Issuer
 Verified
To be received when completing the Audience Module

HOW WILL IT BE AWARDED?

1 **Canvas integration**
Automatically award when learners meet criteria on items in your Canvas course

2 **Manually**
Track a badge that is awarded outside this group, by a pathway, or manually by staff within in the group.

To award a badge based on a criteria in your Canvas course, select the **Canvas integration** radio button [1].

To award a badge manually, click the **Manually** radio button [2].

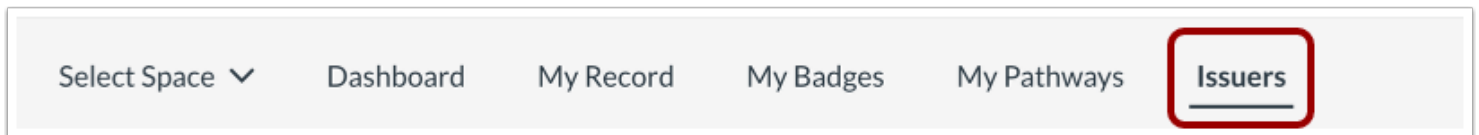
Save Changes

To save your award type, click the **Save changes** button.

How do I edit a badge as an Issuer?

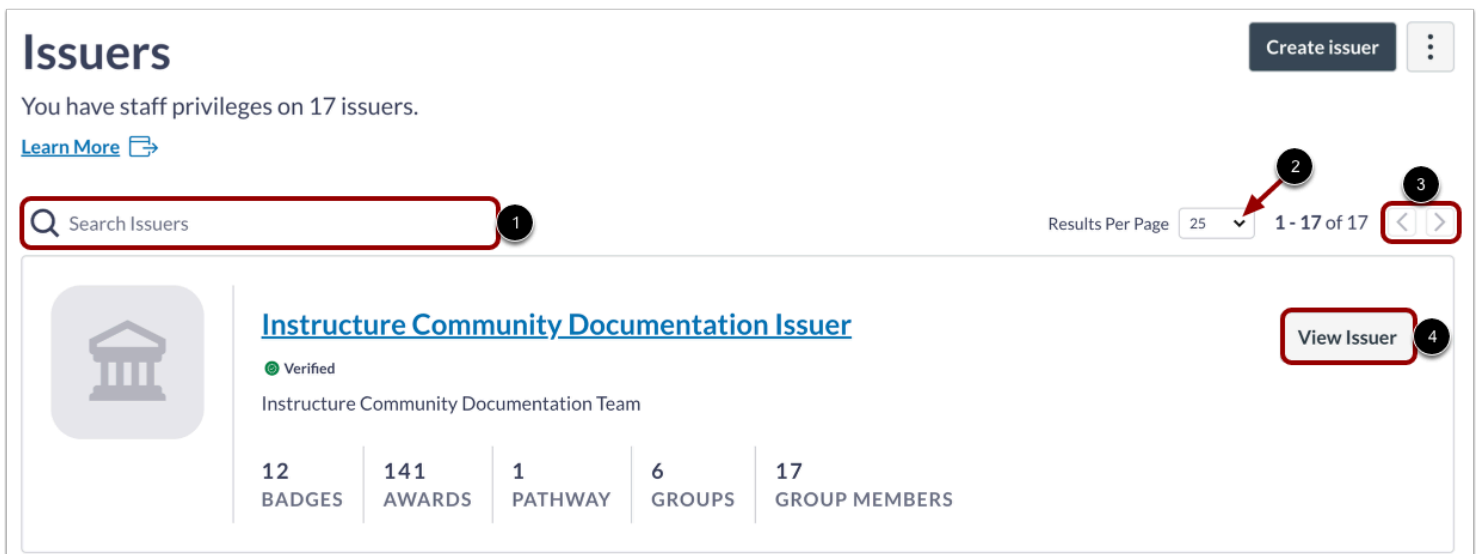
[Issuer staff members](#) can manage badge details.

Open Issuer



In Credentials Navigation, click the **Issuers** link.

Open Issuer



The 'Issuers' page displays the following elements:

- 1**: Search Issuers input field.
- 2**: Results Per Page dropdown menu (set to 25).
- 3**: Page navigation arrows (1 - 17 of 17).
- 4**: View Issuer button.

The main content area shows the details for the **Instructure Community Documentation Issuer**, which is verified and managed by the Instructure Community Documentation Team. It includes the following statistics:

12 BADGES	141 AWARDS	1 PATHWAY	6 GROUPS	17 GROUP MEMBERS
-----------	------------	-----------	----------	------------------

To search for an issuer by a keyword, enter the keyword in the **Search Issuers** field [1].

By default 25 issuers display per page. To change the number of issuers that display per page, click the **Results Per Page** drop-down menu [2].

To navigate to other results pages, click use the page navigation arrows [3].

Once you have located the issuer, you can view issuer details by clicking the **View Issuer** button [4].




Open Badge

Issuer badges

Create badge

Search Issuer Badges

Results Per Page 50 1 - 15 of 15

Name	Created	Awards
 Course Completion	Sep 14, 2022	15
 Headlines	Sep 19, 2022	
 Trademarks	Sep 19, 2022	14

Options menu for Course Completion badge:

- Edit badge
- Duplicate badge

To edit a badge, click the **Options** icon [1] and then click the **Edit badge** link [2].

Edit Badge

Edit badge

Edit the information about this achievement.

Basic info Additional info Questions and grading Print certificates

You can edit [badge details](#) listed in any of the available tabs.

Save Changes

Cancel Save changes

To save changes, click the **Save changes** button.

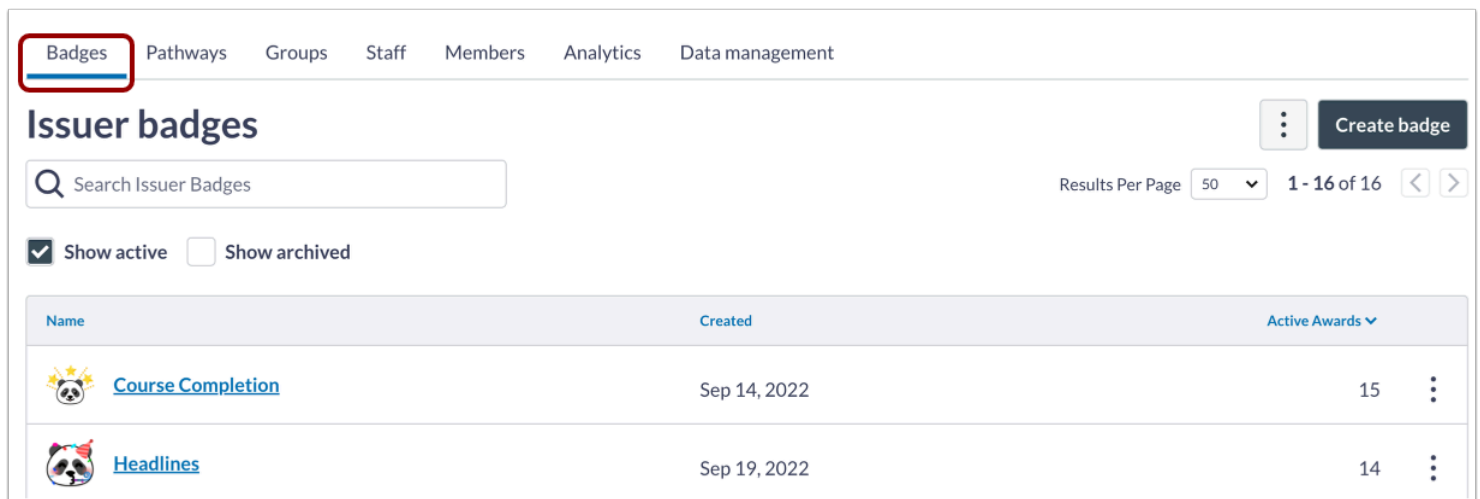
How do I archive a badge in Canvas Credentials?

Issuers and administrators can archive badges. Once archived, you can view archived badges or reactivate badges.



Notes:

- Archiving a badge removes it from active circulation while retaining its associated metadata for future reference.
- You can also [delete the badge](#).

Open Badges








The screenshot shows the Canvas Issuer Badges interface. The 'Badges' tab is highlighted with a red box. The interface includes a search bar, a 'Create badge' button, and a table of issuer badges.

Name	Created	Active Awards
 Course Completion	Sep 14, 2022	15
 Headlines	Sep 19, 2022	14

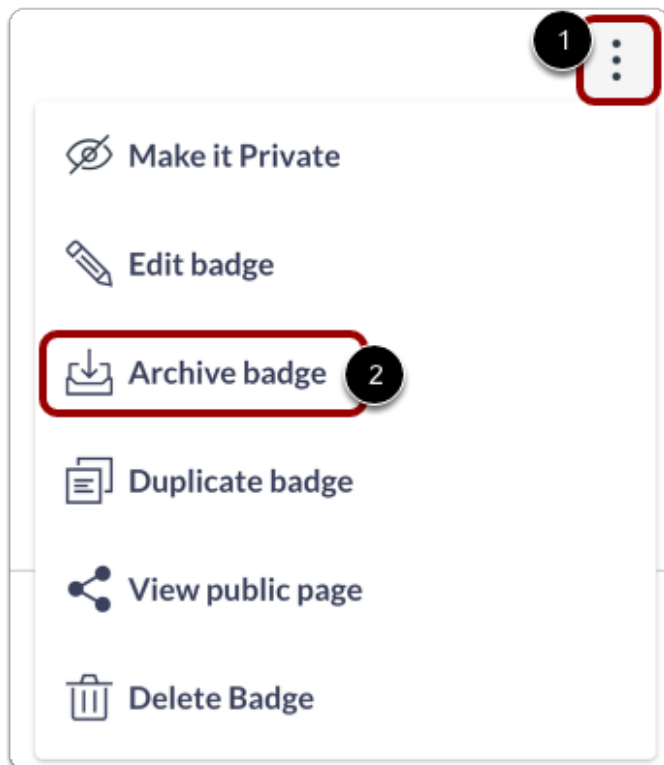
To view badges, click the **Badges** tab.

Select Badge

Name	Created	Active Awards ▼
 Course Completion	Sep 14, 2022	15
 Headlines ←	Sep 19, 2022	14
 Trademarks	Sep 19, 2022	14
 Formatting	Sep 19, 2022	14
 Grammar Errors	Sep 19, 2022	14

Click the name of the badge you would like to archive.

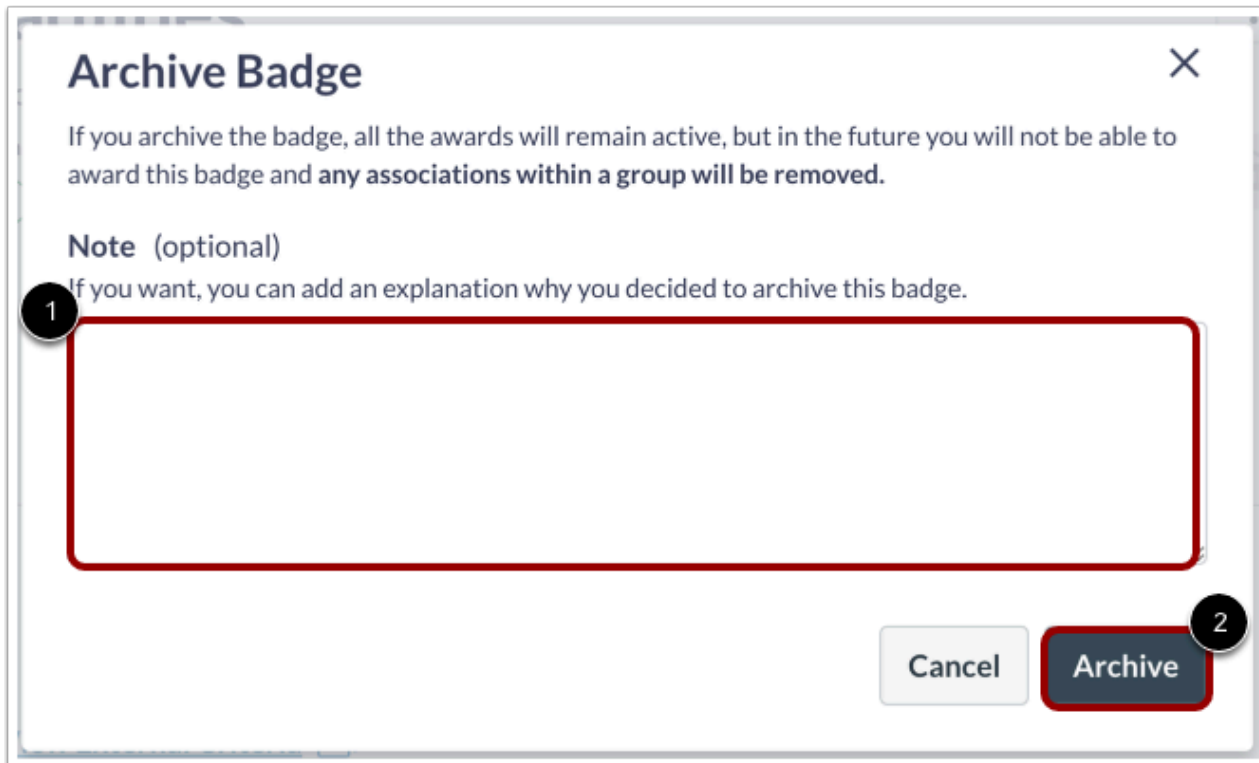
Archive Badge



A dropdown menu for badge management. At the top right, a red box labeled '1' highlights a three-dot menu icon. The menu items are: 'Make it Private' (eye icon), 'Edit badge' (pencil icon), 'Archive badge' (download icon) which is highlighted with a red box and labeled '2', 'Duplicate badge' (document icon), 'View public page' (share icon), and 'Delete Badge' (trash icon).

To archive the badge, click the **Options** menu [1], then click then **Archive badge** link[2].

Confirm Archive



Archive Badge ✕

If you archive the badge, all the awards will remain active, but in the future you will not be able to award this badge and any associations within a group will be removed.

Note (optional)
If you want, you can add an explanation why you decided to archive this badge.

1

2


Cancel Archive

You can leave a note in the **Note** field [1] about the badge. When you are finished, click the **Archive** button [2].

Manage Archived Badges


Issuer badges

 Show active Show archived

Name	Created
 Headlines	Sep 19, 2022

To view archived badges, click the **Show archived** checkbox.

Issues / [Instructure Community Documentation Issuer](#) / [Headlines](#)



Headlines
To be received when completing the Headlines Module
Created on: Sep 19, 2022
Public Archived

⋮ **Reactivate badge**

Offered by
[Instructure Community](#)
[Documentation Issuer](#)
Verified

! This badge's visibility is currently set to public, this means it will appear on your public pages. You may consider changing its visibility to private. ✕

To reactivate the badge, open the badge and click the **Reactivate badge** button.

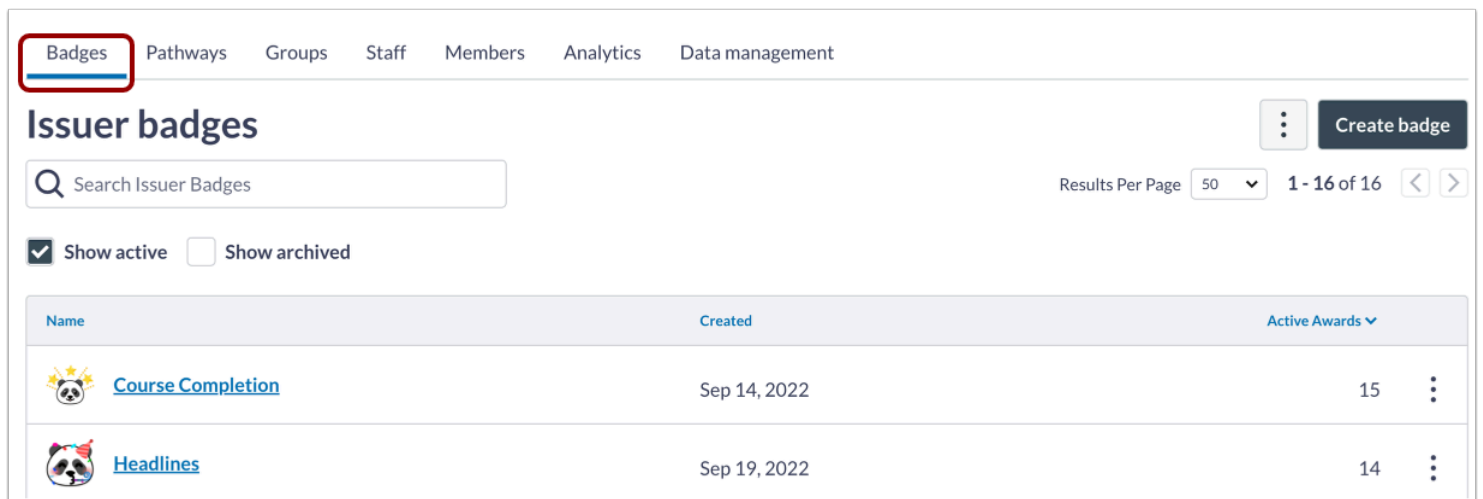
How do I delete a badge in Canvas Credentials?

Badges can be deleted by issuers and administrators.



Notes:

- If a badge is associated with a pathway, the badge must be removed from the pathway before deleting the badge.
- Once deleted, badges are permanently deleted. Consider [archiving the badge](#) for future use.

Open Badges




The screenshot shows the Canvas Issuer Badges interface. The 'Badges' tab is highlighted with a red box. The interface includes a search bar, filters for 'Show active' and 'Show archived', and a table of issuer badges.

Name	Created	Active Awards
 Course Completion	Sep 14, 2022	15
 Headlines	Sep 19, 2022	14

To view badges, click the **Badges** tab.

Select Badge

Issues / History 101



History 101

This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bill of Rights.

Verified
Public

17 BADGES | 62 AWARDS | 9 PATHWAYS | 10 GROUPS | 15 GROUP MEMBERS




Badges Pathways Groups Staff Members Analytics Data management

Issuer badges

Search Issuer Badges

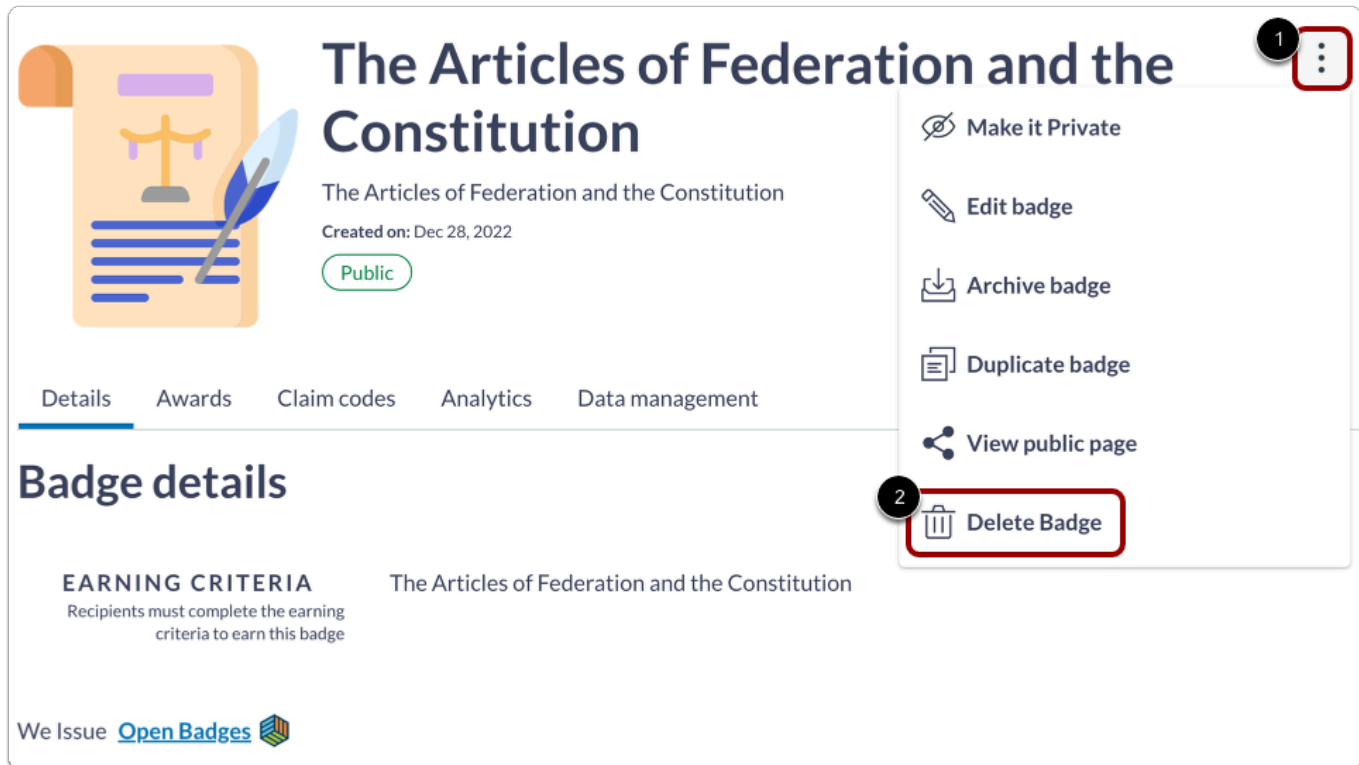
Results Per Page 50 1 - 17 of 17

Show active Show archived

Name	Visibility	Created	Active Awards
 Benjamin Franklin	Public	Dec 28, 2022	14
 The Articles of Federation and the Constitution ←	Public	Dec 28, 2022	14
 Bill of Rights	Private	Apr 25, 2023	13

Click the name of the badge you would like to delete.

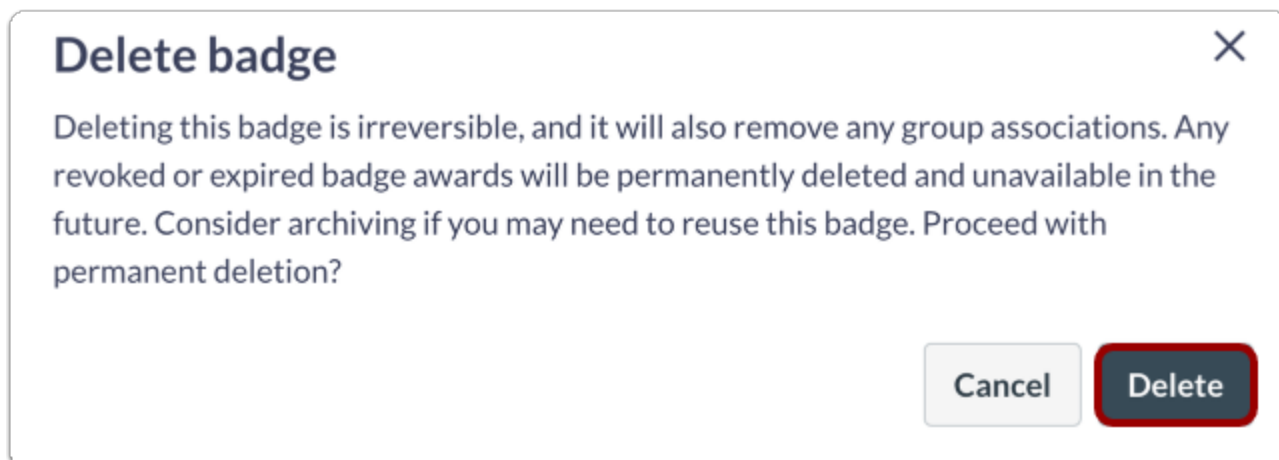
Delete Badge



The screenshot shows the 'The Articles of Federation and the Constitution' badge page. The badge is public and was created on Dec 28, 2022. The 'Details' tab is selected. The 'Delete Badge' option is highlighted in the options menu, indicated by a red box and a '2' callout. The 'Options' icon is also highlighted with a red box and a '1' callout.

To delete a badge, click the **Options** icon [1], then click the **Delete Badge** link [2].

Delete Badge



The dialog box is titled 'Delete badge' and contains the following text: 'Deleting this badge is irreversible, and it will also remove any group associations. Any revoked or expired badge awards will be permanently deleted and unavailable in the future. Consider archiving if you may need to reuse this badge. Proceed with permanent deletion?'. At the bottom right, there are two buttons: 'Cancel' and 'Delete'.

Click the **Delete** button.

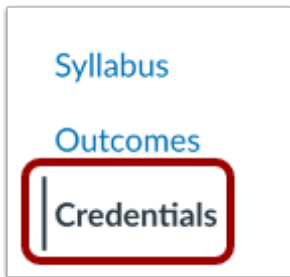
Note: You can also [archive the badge](#).

How do I submit evidence to a badge in the Credentials LTI as a learner?

In the Credentials LTI, you can submit evidence to a badge in a course for your instructor to review.

Note: Learners automatically receive notifications for changes to mandatory or non-mandatory evidence requirements and when evidence is accepted or rejected by instructors, including reasons and additional notes.


Open Credentials



In Course Navigation, click the **Credentials** link.

Open Badge

History 101 ▾









Offered by [History 101](#)

Ends on Jan 23, 2025

Progress in History 101
Badges Earned (2 of 3)
Pathway completion
1 of 1 started

My badge progress

Search badges 1 - 3 of 3 < >


Badge	Order, First to Last ▾	Completion requirements	Evidence	Status
 George Washington		 Complete George Washington Essay	Not Required	✓ Earned – Mar 12, 2024
 The Declaration of Independence		 Complete Declaration of Independence	Not Required	✓ Earned – Mar 12, 2024
 American Heroes ←		 Complete Class Information	Required	⊘ Not earned

Click the badge name that needs evidence.




Submit Evidence


American Heroes ∨

Not Earned



Offered by: [History 101](#)

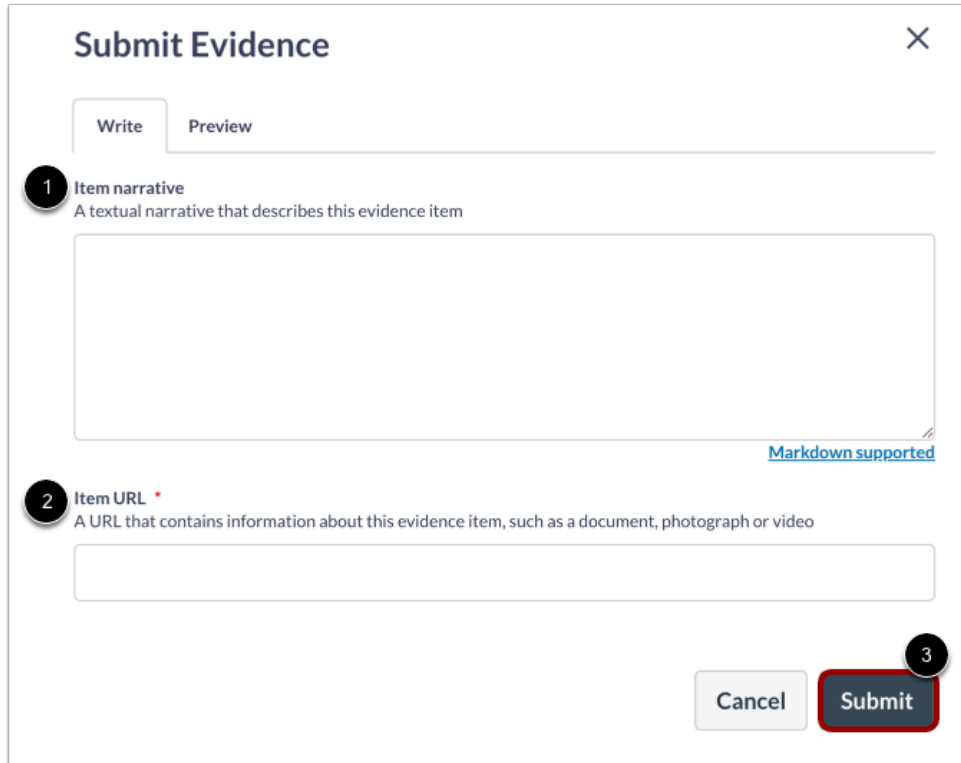
-  Requirement
Complete **Class Information**
-  How do I earn this badge?
Complete the Canvas module [Class Information](#)
-  Module status in Canvas
Checked at 10:59 AM.

 Evidence Required

Submit evidence

To submit evidence, click the **Submit evidence** button.

Submit Evidence Item



Submit Evidence [X]

Write Preview

1 Item narrative
A textual narrative that describes this evidence item

Markdown supported

2 Item URL *
A URL that contains information about this evidence item, such as a document, photograph or video

Cancel Submit **3**

In the **Item narrative** field, enter or copy and paste text that describes the evidence item [1].


In the **Item URL** field, enter a URL that contains information about the evidence item such as a document, photograph, or video [2].

Click the **Submit** button [3].





View Evidence


American Heroes ▼

Not Earned



Offered by: [History 101](#)

-  Requirement
Complete **Class Information**
-  How do I earn this badge?
Complete the Canvas module [Class Information](#) 
-  Module status in Canvas
Checked at 10:59 AM.

 Evidence Submitted on Mar 28, 2024, 10:24:14 AM

My Submission

<https://www.bartleby.com/essay/The-Benjamin-Franklin-PKGW524C8BRA>

Benjamin Franklin was as famous as any president, but yet never elected to public office. He was one of the nation's revolutionary founding fathers of all time. Benjamin Franklin was a respected hero of America of many talents and accomplishments. First of all, Benjamin Franklin was born at Boston in 1706. He was the tenth sibling in the family. He was the son of a soap and candle maker. Josiah would father seventeen children in total after having two wives.

Submitted evidence displays within the badge page.

How do I review submitted evidence to a badge in the Credentials LTI as an issuer or admin?

In the Credentials LTI, you can review submitted evidence to a badge in a course.

Open Badge

Group progress ▼

View and track overall learner progress







Badge and pathway progress Learner progress

Progress and roster last updated Today at 7:29 AM Progress or roster doesn't look right? [Update now](#)

Badge progress

Reward learners for completing a specified requirement in this group. [Manage badges](#)

1 - 3 of 3 ◀ ▶

Badge	Requirement	Evidence	Learner progress
 George Washington	 Complete George Washington Essay	<div style="width: 100%;"><div style="width: 10%;"></div></div>	1 of 14 ⋮
 The Declaration of Independence	 Complete Declaration of Independence	<div style="width: 100%;"><div style="width: 10%;"></div></div>	1 of 14 ⋮
 American Heroes ←	 Complete Class Information	✓	<div style="width: 100%;"><div style="width: 0%;"></div></div> 0 of 14 ⋮

Click the badge name that requires evidence.

Open Student

Learner progress


0 of 14 learners have earned this badge.

Results Per Page 10 ▼ 1 - 10 of 14 ◀ ▶

Learner	Sort by ...	Evidence	Status ^
BJ	Bruce Jones <small>(brucejones@...)</small>	Required	Not earned
EL	Eli Leafton <small>(eleafton@...)</small>	Required	Not earned
EB	Emily Boone ← <small>(emilyboone@...)</small>	Submitted	Not earned
GB	Gregory Boyd <small>(gboyd@...)</small>	Required	Not earned

Click the student's name who submitted evidence.

View Evidence

 Evidence

Submitted on Mar 28, 2024, 10:24:14 AM

Submission

<https://www.bartleby.com/essay/The-Benjamin-Franklin-PKGW524C8BRA>

Benjamin Franklin was as famous as any president, but yet never elected to public office. He was one of the nation's revolutionary founding fathers of all time. Benjamin Franklin was a respected hero of America of many talents and accomplishments. First of all, Benjamin Franklin was born at Boston in 1706. He was the tenth sibling in the family. He was the son of a soap and candle maker. Josiah would father seventeen children in total after having two wives.

1
Reject

2
Accept

To reject the submitted evidence, click the **Reject** button [1].

To accept the submitted evidence, click the **Accept** button [2].

Reject Evidence

Explanation for Evidence Rejection ✕

1 Text
Explain why you reject the evidence.

2 **Confirm** Cancel

Use the text field [1] to explain why you are rejecting the evidence and click the **Confirm** button [2].

Accept Evidence

Explanation for Evidence Acceptance ✕

1 Text
Explain why you accept the evidence.

Cancel **2** Confirm


In the **Text** field, enter an explanation about why you are accepting the submitted evidence [1]. Click the **Confirm** button [2].

View Reviewed Evidence

Leave No Trace ∨

Progress and roster last updated Today at 12:57 AM Progress or roster doesn't look right? [Update now](#)

Earned



Offered by: [Adventure Time](#)
[View public page](#)

EB
[Emily Boone](#)
emilyboone@instructure.com

Awarded Mar 1, 2024
[View Canvas Profile](#)

- Requirement**
Complete **Module 1**
- Leaderboard points**
1
- Requirement description**
Complete the Canvas module [Module 1](#).
- Module status in Canvas**
Module completed. Checked at 11:42 AM.

Evidence Accepted on Apr 4, 2024, 11:42:21 AM

Submission
<https://www.bartleby.com/essay/The-Benjamin-Franklin-PKGW524C8BRA>

In our American history many figures have left their mark, and are remembered still today, Benjamin Franklin was as famous as any president, but yet never elected to public office. He was one of the nation's revolutionary founding fathers of all time. Benjamin Franklin was a respected hero of America of many talents and accomplishments. First of all, Benjamin Franklin was born at Boston in 1706. He was the tenth sibling in the family. He was the son of a soap and candle maker. Josiah would father seventeen children in total after having two wives.

Acceptance explanation
Good Job!

Accepted by:
DR Doug Roberts

Once evidence has been reviewed it displays in the badge page.

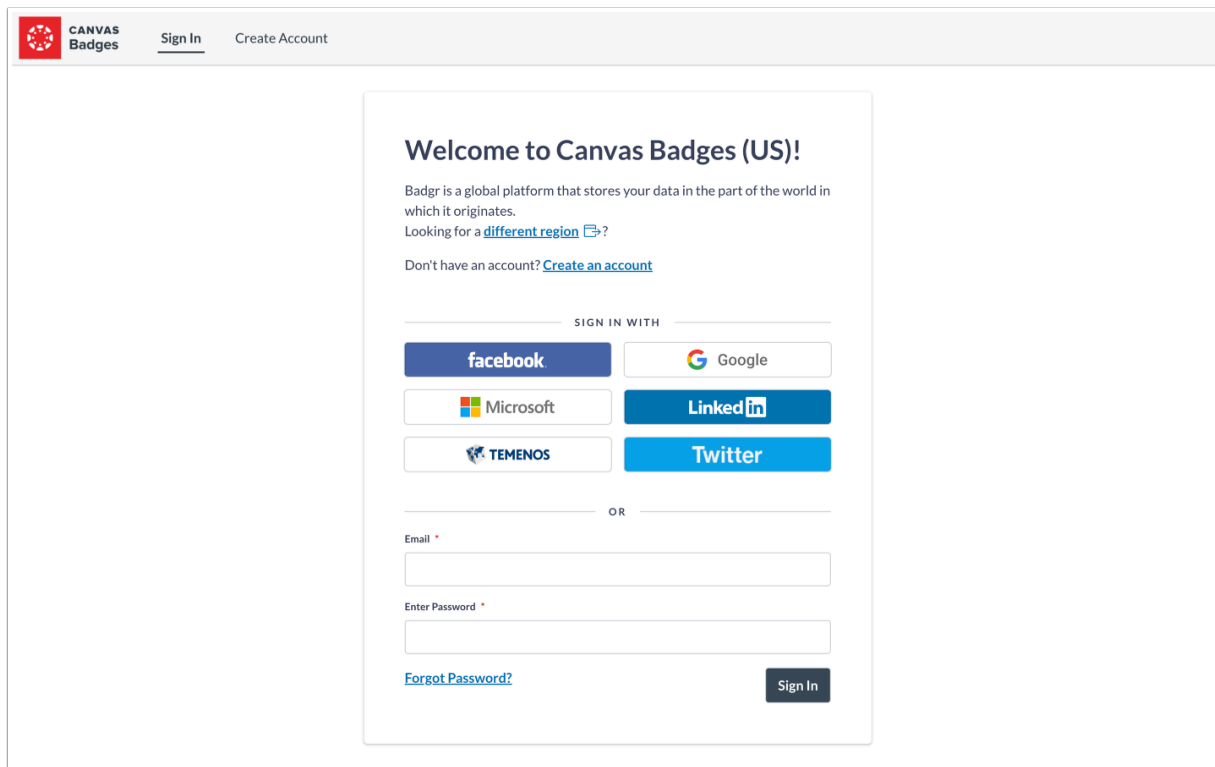
Sharing earned badges

How do I share my earned badges from my Canvas Badges Backpack?

In Canvas Badges, you can share individual badges using links, social media, or HTML embed codes. This article outlines how to share a badge using social media.

Note: Earned [badges can be printed](#) on paper.

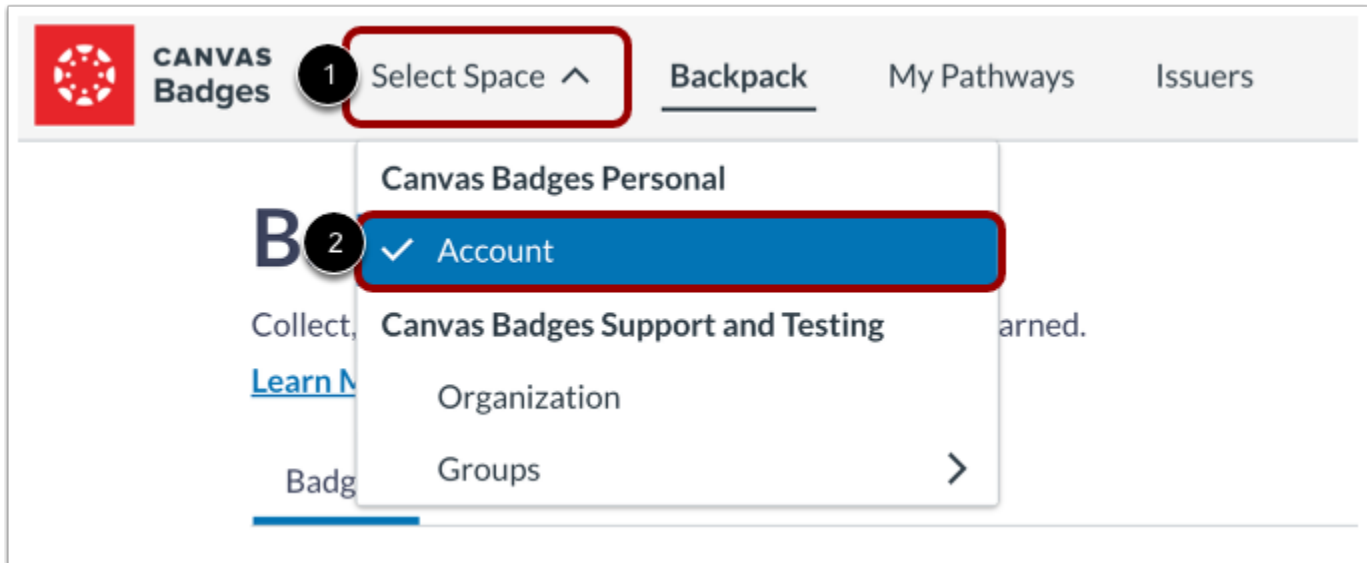
Sign into Canvas Credentials



The screenshot shows the Canvas Badges sign-in interface. At the top left, there is a navigation bar with the Canvas Badges logo, a "Sign In" link, and a "Create Account" link. The main content area is titled "Welcome to Canvas Badges (US)!" and includes a brief description of the platform, a link to "Looking for a different region?", and a link to "Create an account" for users without an account. Below this, there is a "SIGN IN WITH" section featuring buttons for Facebook, Google, Microsoft, LinkedIn, TEMENOS, and Twitter. An "OR" separator is followed by an "Email" input field and an "Enter Password" input field. A "Forgot Password?" link is located below the password field, and a "Sign In" button is positioned to the right.

Sign into your Canvas Badges/Credentials account.

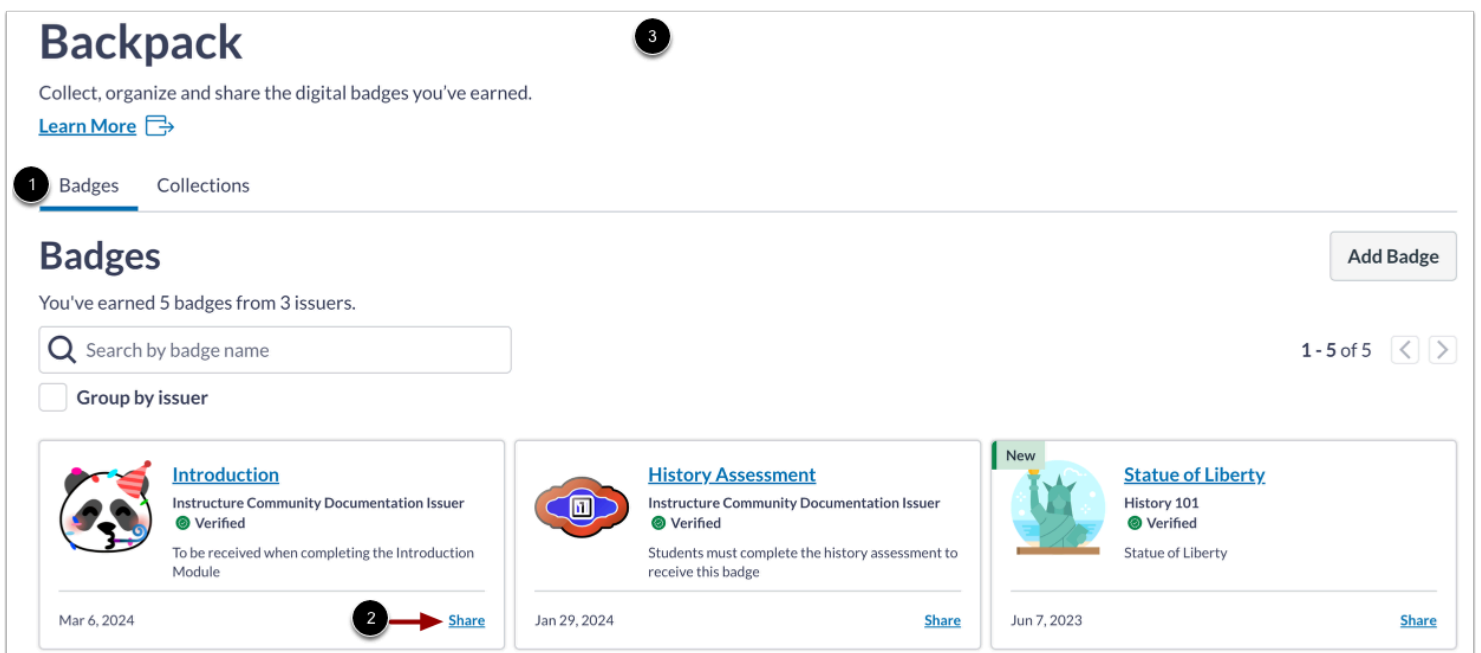
Open Personal Account



The screenshot shows the top navigation bar of the Canvas Badges interface. The 'CANVAS Badges' logo is on the left. A red box labeled '1' highlights the 'Select Space ^' dropdown menu. The dropdown menu is open, showing several options: 'Canvas Badges Personal', 'Account' (highlighted with a blue bar and a red box labeled '2'), 'Canvas Badges Support and Testing', 'Organization', and 'Groups'. Below the navigation bar, there are links for 'Backpack', 'My Pathways', and 'Issuers'. On the left side, there is a 'B' icon and a 'Collect' link. Below that, there is a 'Learn More' link and a 'Badges' link.

Click the **Select Space** drop-down menu [1] and then click the **Account** link [2].

Open Badge



The screenshot shows the 'Backpack' interface. At the top, there is a 'Backpack' header with a '3' icon. Below it, there is a description: 'Collect, organize and share the digital badges you've earned.' and a 'Learn More' link. There are two tabs: 'Badges' (selected with a '1' icon) and 'Collections'. The 'Badges' section shows 'You've earned 5 badges from 3 issuers.' There is a search bar labeled 'Search by badge name' and a 'Group by issuer' checkbox. On the right, there is an 'Add Badge' button and a pagination indicator '1 - 5 of 5' with left and right arrows. Below the search bar, there are three badge cards. The first card is for 'Introduction' by 'Instructure Community Documentation Issuer', earned on 'Mar 6, 2024', with a '2' icon and a 'Share' link. The second card is for 'History Assessment' by 'Instructure Community Documentation Issuer', earned on 'Jan 29, 2024', with a 'Share' link. The third card is for 'Statue of Liberty' by 'History 101', earned on 'Jun 7, 2023', with a 'Share' link.

In the **Badges** tab [1], click the **Share** link [2].

Open Link



Share Badge ×

1 Link Social HTML

Show email address:
emilyboone@instructure.com

Copy this link to share

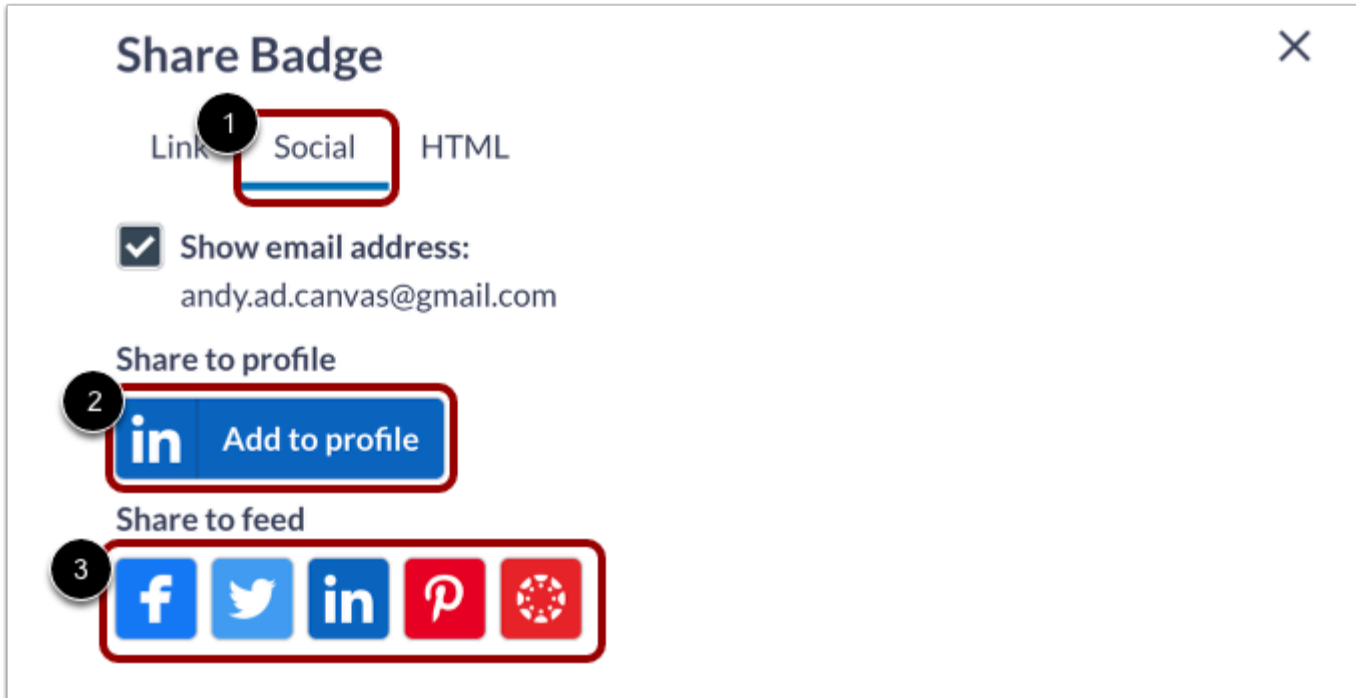
`https://api.badgr.io/public/assertions/A5b3-9fpQcaZI9JUIDTVNQ?identi` **2** Copy

[Open in new window](#)

Click the **Link** tab [1].

To share a link to your earned badge, click the **Copy** button [2].

Open Social

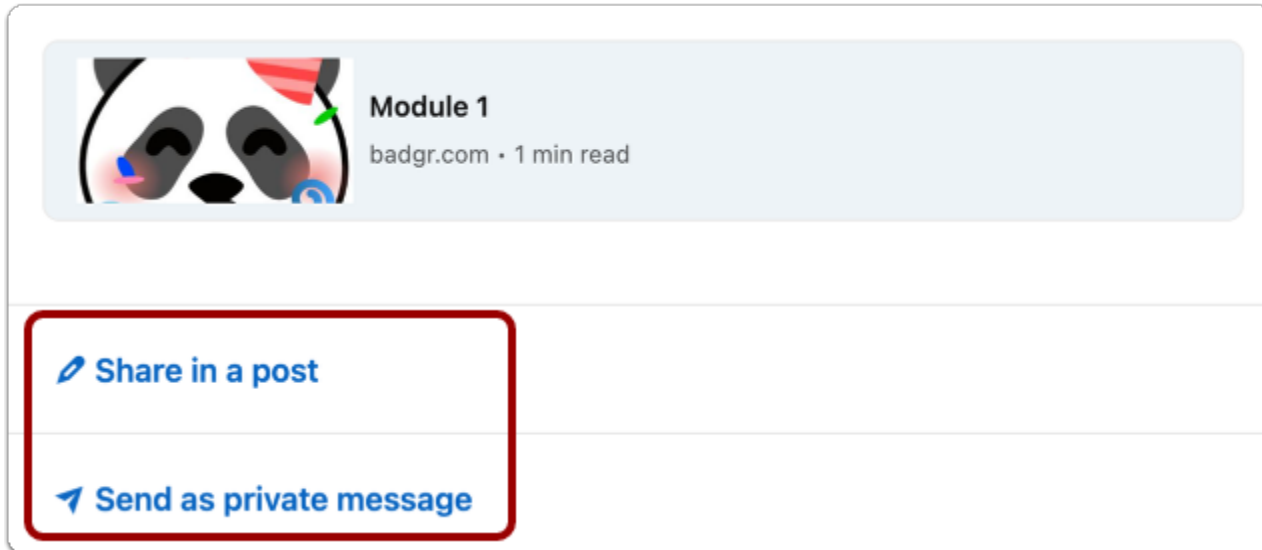


Click the **Social** tab [1].

To share the badge to your LinkedIn profile, click the **Add to profile** button [2].

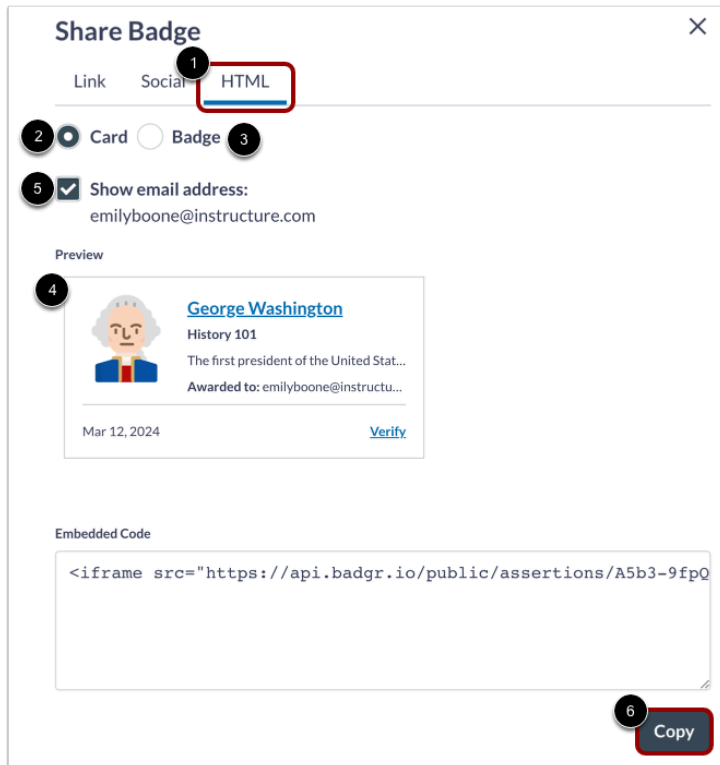
To share to your social media feed, click the social media icon you would like to share it with. [3]

Post Badge



Follow the prompts on the social media application you picked to share the badge.

Open HTML



The screenshot shows a 'Share Badge' dialog box with the following elements:

- 1**: A red box highlights the 'HTML' tab, which is selected over 'Link' and 'Social'.
- 2**: A radio button is selected for 'Card', with 'Badge' unselected.
- 3**: A radio button is unselected for 'Badge'.
- 5**: A checked checkbox labeled 'Show email address:' with the email address 'emilyboone@instructure.com' displayed below it.
- 4**: A preview window shows a badge for 'George Washington' from 'History 101', awarded to 'emilyboone@instructu...' on 'Mar 12, 2024'. A 'Verify' link is also visible.
- 6**: A 'Copy' button is located at the bottom right of the dialog box.

Embedded Code

```
<iframe src="https://api.badgr.io/public/assertions/A5b3-9fpQ
```

Click the **HTML** tab [1].

To display your earned badge as a card, click the **Card** radio button [2].

To display your earned badge as a badge, click the **Badge** radio button [3].

You can preview your badge [4].

To show your email address, click the **Show email address** checkbox [5].

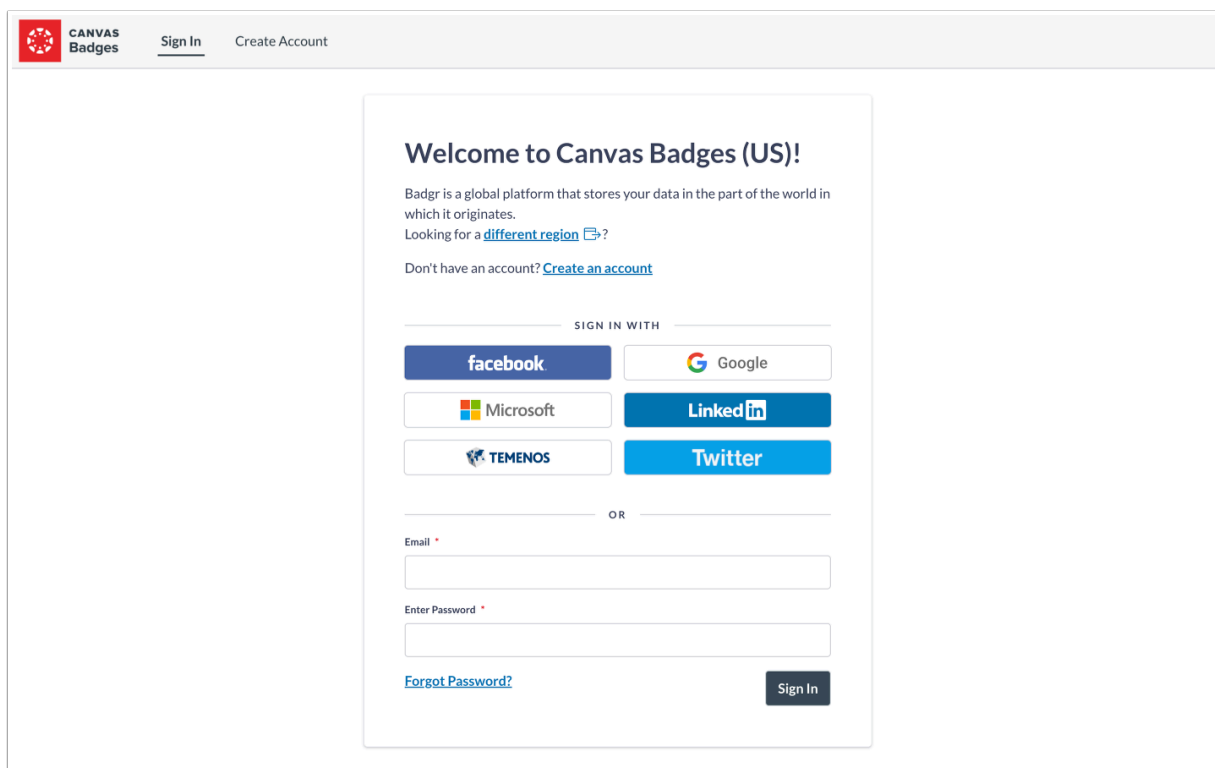
To copy an embed code to your earned badge, click the **Copy** button [6].

How do I print my certificate earned from my Canvas Badges Backpack?

Earned badges can be printed on paper.

Note: For best results, it is recommended printing in landscape mode.

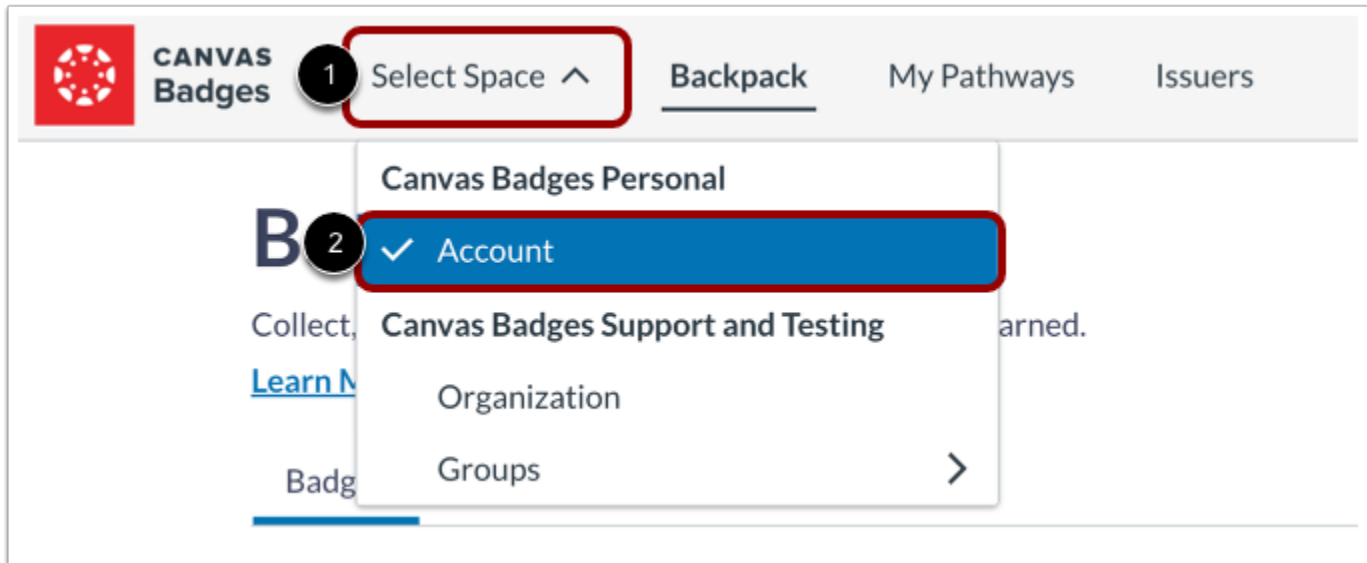
Sign into Canvas Credentials



The screenshot shows the Canvas Badges sign-in interface. At the top left is the Canvas Badges logo. Navigation links for "Sign In" and "Create Account" are visible. The main content area features a "Welcome to Canvas Badges (US)!" heading, followed by a brief description of the platform and a link to "different region". Below this is a "Create an account" link. A "SIGN IN WITH" section contains buttons for Facebook, Google, Microsoft, LinkedIn, TEMENOS, and Twitter. An "OR" separator is followed by "Email" and "Enter Password" input fields, a "Forgot Password?" link, and a "Sign In" button.

Sign into your Canvas Badges/Credentials account.

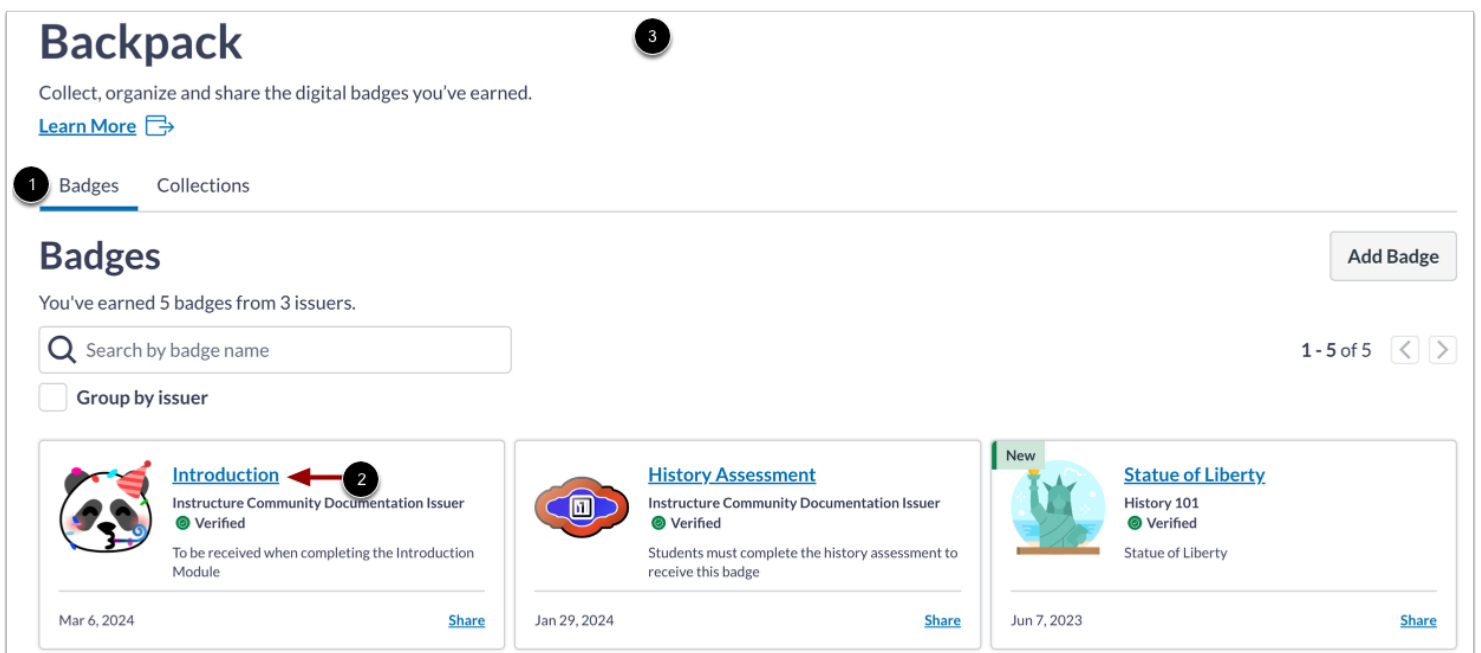
Open Personal Account



The screenshot shows the top navigation bar of the Canvas Badges interface. The 'CANVAS Badges' logo is on the left. A red box labeled '1' highlights the 'Select Space ^' dropdown menu. The dropdown menu is open, showing several options: 'Canvas Badges Personal', 'Account' (highlighted with a blue bar and a red box labeled '2'), 'Canvas Badges Support and Testing', 'Organization', and 'Groups'. Below the navigation bar, there are links for 'Backpack', 'My Pathways', and 'Issuers'. On the left side, there is a 'B' icon and a 'Collect' link. Below that, there is a 'Learn More' link and a 'Badges' link.

Click the **Select Space** drop-down menu [1] and then click the **Account** link [2].

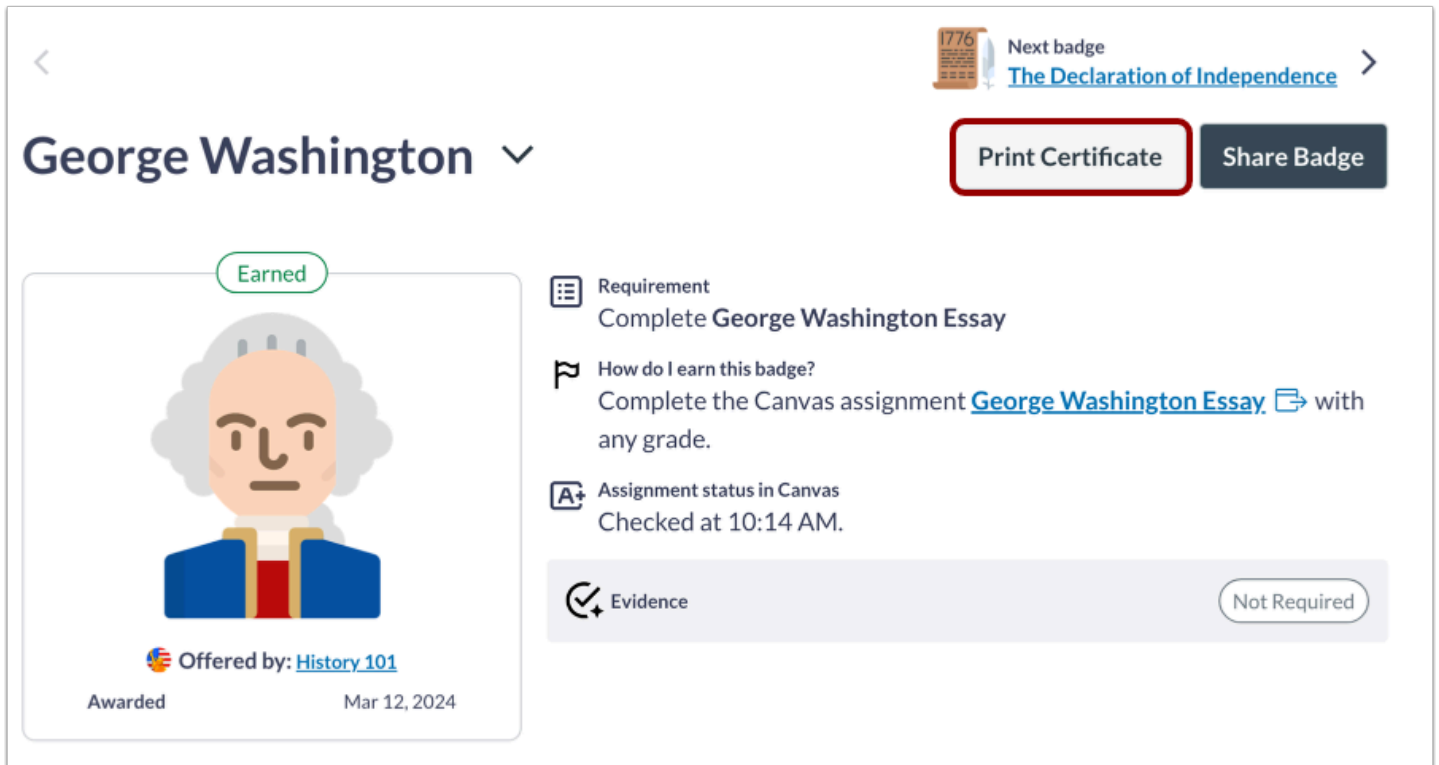
Open Badge



The screenshot shows the 'Backpack' interface. At the top, there is a 'Backpack' header with a '3' icon. Below it, there is a description: 'Collect, organize and share the digital badges you've earned.' and a 'Learn More' link. There are two tabs: 'Badges' (selected with a '1' icon) and 'Collections'. The main content area is titled 'Badges' and shows 'You've earned 5 badges from 3 issuers.' There is a search bar labeled 'Search by badge name' and a 'Group by issuer' checkbox. On the right, there is an 'Add Badge' button and a pagination indicator '1 - 5 of 5' with left and right arrows. Below the search bar, there are three badge cards. The first card is for 'Introduction' (with a '2' icon), issued by 'Instructure Community Documentation Issuer' on 'Mar 6, 2024'. The second card is for 'History Assessment', issued by 'Instructure Community Documentation Issuer' on 'Jan 29, 2024'. The third card is for 'Statue of Liberty', issued by 'History 101' on 'Jun 7, 2023'. Each card includes a 'Share' link.

In the **Badges** tab [1], click the **Badge** link [2].

Print Certificate



The screenshot shows the Canvas badge interface for the 'George Washington' badge. At the top left is a back arrow. At the top right, there is a 'Next badge' section with a document icon labeled '1776' and the text 'Next badge [The Declaration of Independence](#)' with a right arrow. Below this are two buttons: 'Print Certificate' (highlighted with a red border) and 'Share Badge'. The main title 'George Washington' has a dropdown arrow. On the left, a badge card features a 'George Washington' avatar, an 'Earned' status, and text: 'Offered by: [History 101](#)', 'Awarded', and 'Mar 12, 2024'. On the right, the 'Requirement' is 'Complete [George Washington Essay](#)'. The 'How do I earn this badge?' section states: 'Complete the Canvas assignment [George Washington Essay](#) with any grade.' The 'Assignment status in Canvas' is 'Checked at 10:14 AM.' At the bottom, the 'Evidence' section is marked as 'Not Required'.

Click the **Print Certificate** button.

Choose Template

Template Design

Select a design for your certificate.



A4
BPM Institute: Certificate



US LETTER
Basic design with fancy border - no QR code



Certificate
BUSINESS ARCHITECTURE CERTIFICATE
BAINSTITUTE.ORG
Let it be recognized to all that
Emily Boone
has successfully completed all prescribed requirements of BAIInstitute.org's Business Architecture Certificate Program
and is hereby awarded the professional designation
Business Architecture Institute Professional (BAIP)SM
Gregg V. Rock, Editor & Founder, BAINSTITUTE.ORG
Mar 12, 2024
DATE ISSUED

Select a template to print your certificate.

Print Certificate

Click the **Print** button

Print Certificate



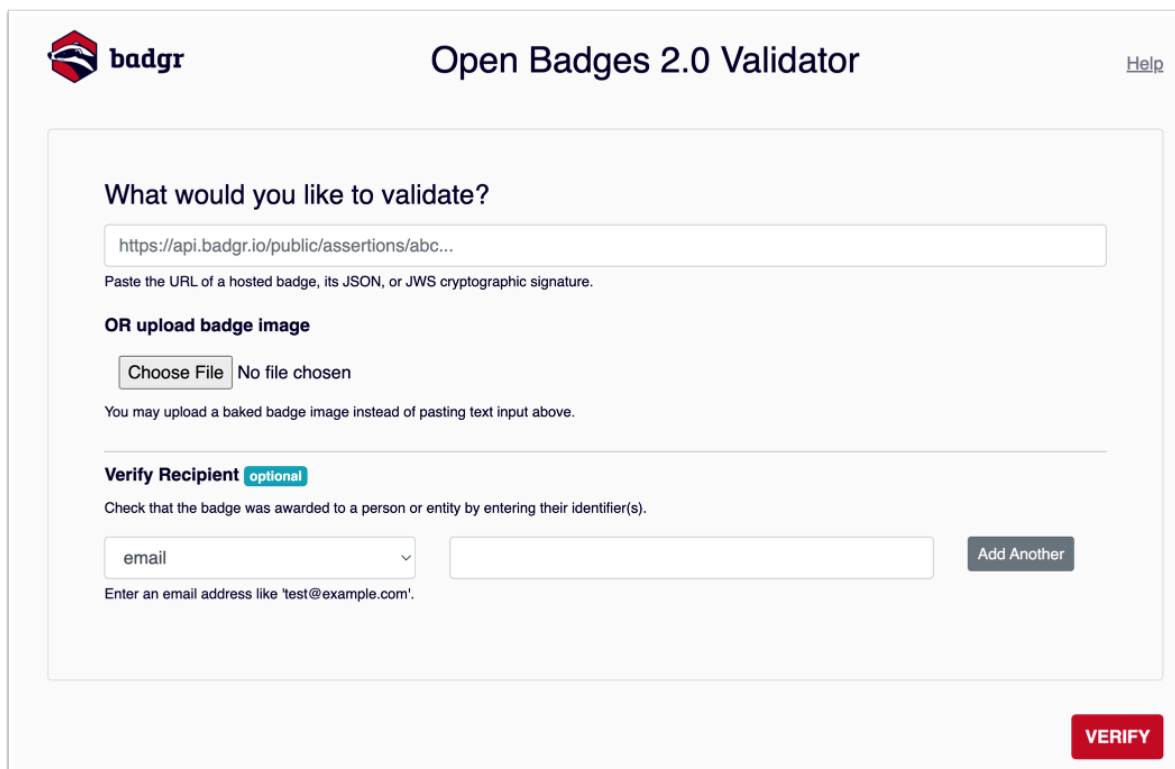
Print your certificate by pressing **Cmd+P**(Mac keyboard) or **Ctrl+P**(PC Keyboard).

Note: Badges uses your browser's print dialog window to print the certificate. You can select a different printer, and choose other printing options, such as layout, pages, and color printing options.

How do I verify an earned badge using BadgeCheck.io?

BadgeCheck.io enables the verification of both badges and their recipients. The verification process for badges is binary, meaning that all data within a badge must pass validation in order for it to be deemed a legitimate Open Badge. This encompasses details regarding the issuer, badge award, and recipient. If any of these elements cannot be verified, the badge will be marked as invalid, regardless of the accuracy of other information contained within it.

Open BadgeCheck.io



The screenshot shows the 'Open Badges 2.0 Validator' interface. At the top left is the 'badgr' logo. The title 'Open Badges 2.0 Validator' is centered, with a 'Help' link on the right. The main content area is titled 'What would you like to validate?' and contains three sections:

- Text Input:** A text box containing 'https://api.badgr.io/public/assertions/abc...'. Below it is the instruction: 'Paste the URL of a hosted badge, its JSON, or JWS cryptographic signature.'
- OR upload badge image:** A section with a 'Choose File' button and the text 'No file chosen'. Below it is the instruction: 'You may upload a baked badge image instead of pasting text input above.'
- Verify Recipient (optional):** A section with the instruction: 'Check that the badge was awarded to a person or entity by entering their identifier(s)'. It features a dropdown menu with 'email' selected, an empty text input field, and an 'Add Another' button. Below these is the instruction: 'Enter an email address like 'test@example.com'.'

A red 'VERIFY' button is located at the bottom right of the form area.

In your browser address bar, enter badgecheck.io.

Validate Information

What would you like to validate?

1

Paste the URL of a hosted badge, its JSON, or JWS cryptographic signature.

OR upload badge image

2 No file chosen

You may upload a baked badge image instead of pasting text input above.

Verify Recipient optional

Check that the badge was awarded to a person or entity by entering their identifier(s).

3

Enter an email address like 'test@example.com'.


4


You can choose to validate a badge by adding a badge URL in the **URL field** [1] or by uploading an image of the badge using the **Choose File** button [2].


You can also choose to verify the recipient by their email, URL, telephone or JSON-LD-ID by using the **Verify Recipient** dropdown menu [3].

Click the **Verify** button [4].

Validated Badge

 **Open Badges 2.0 Validator** [Help](#)

 **Valid: True**
This badge passed all verification checks.



About the badge:

American Heroes

Student has completed modules about historical people who were significant to the American Revolution.

[View full badge details](#) ↗

About this award:

Issue Date: 2023-11-22T12:36:26.469Z

Expiration: None (does not expire)

Verified Recipient email: [REDACTED]

[View full award details](#) ↗

About the issuer:

History 101


This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bill of Rights.


[Website](#) [Contact Email](#) [View full issuer details](#) ↗

Verification Details

A validated badge appears with a green banner along with what is validated.

Unvalidated Badge

 **Open Badges 2.0 Validator** [Help](#)

 **Valid: False**
Error Count: 1

About the issuer:

Issuer/Profile:

Verification Details

Status: Invalid with 1 errors and 0 warnings.

Data Type:

Open Badges Version: 2.0

Errors and Info:

```
JSONLD_COMPACT_DATA: <class 'pyld.jsonld.JsonLdError'> [pyld.jsonld.JsonLdError: ('\Could not expand input before compaction.\.')]
Type: jsonld.CompactError
Cause: ('\Invalid JSON-LD syntax; "@id" value must a string.\.')]
Type: jsonld.SyntaxError
Code: invalid @id value
Details: {\value!: None}
File "/opt/site/env/lib/python3.8/site-packages/pyld/jsonld.py", line 679, in compact
expanded = self.expand(input_, options)
File "/opt/site/env/lib/python3.8/site-packages/pyld/jsonld.py", line 834, in expand
expanded = self._expand(active_ctx, None, document, options, False)
File "/opt/site/env/lib/python3.8/site-packages/pyld/jsonld.py", line 2130, in _expand
expanded_value = self._expand(\n File "/opt/site/env/lib/python3.8/site-packages/pyld/jsonld.py", line 2000, in _expand
raise JsonLdError(\n\n"]
```

[Show full verification data \(advanced\)](#)

Please report any validation bugs or incorrect results to the [development team](#). Icons by [Maxim Basinski](#) and [Dave Gandy](#) - CC-BY

An unvalidated badge appears with a red banner along with what is not validated.

Other ways to use Canvas Badges/Credentials

Microsoft Teams & Canvas Badges/Credentials integration guide



The Microsoft Teams & Canvas Badges/Credentials integration was designed by a Microsoft partner to enable the awarding of a badge directly through the MS Teams app, rather than doing so via the Canvas Badges/Credentials platform. This means that a company can create and/or use a single issuer that can be integrated into an MS Team's app so that members can award badges to other members easily without leaving MS Teams.

Once integrated MS Team group members will be able to select and award badges to other group members. Members access the same predesignated issuer and badges that have been associated with the MS Teams account. Depending on your role, you may or may not be able to create badges. Please check with your IT administrator if you have questions about your role or ability to create badges.

The guide will direct you on how to collect and utilize the necessary information to complete the integration.

Follow the [deployment guide to integrate Canvas Badges/Credentials with Microsoft Teams](#).

As part of step 1, please be sure to let us know which Canvas Credentials server you'd like to connect with: U.S., Canada, Europe, or the Australian server. Otherwise, you'll be connected to the U.S. Canvas Credentials server by default.

Keep in mind that you can award badges through MS Teams but you cannot view collections of badges within teams. To view badges that were previously awarded to individuals or to see the award history, you'll need to access a Canvas Badges/Credentials account.

Note: The MS Teams app must be installed on the group in teams where you intend to award badges. We hope you enjoy using the Canvas Badges/Credentials integration for Microsoft Teams. If you encounter any issues or have any questions, please contact support@badgr.com.

How to Use Canvas Badges/Credentials with Zapier

Canvas Badges/Credentials has now partnered with Zapier which means that users now have many new and exciting options for automating badging. In this article, we'll walk you through how Zapier works as well as some templates we've set up with them to make your badging process even more efficient than before.

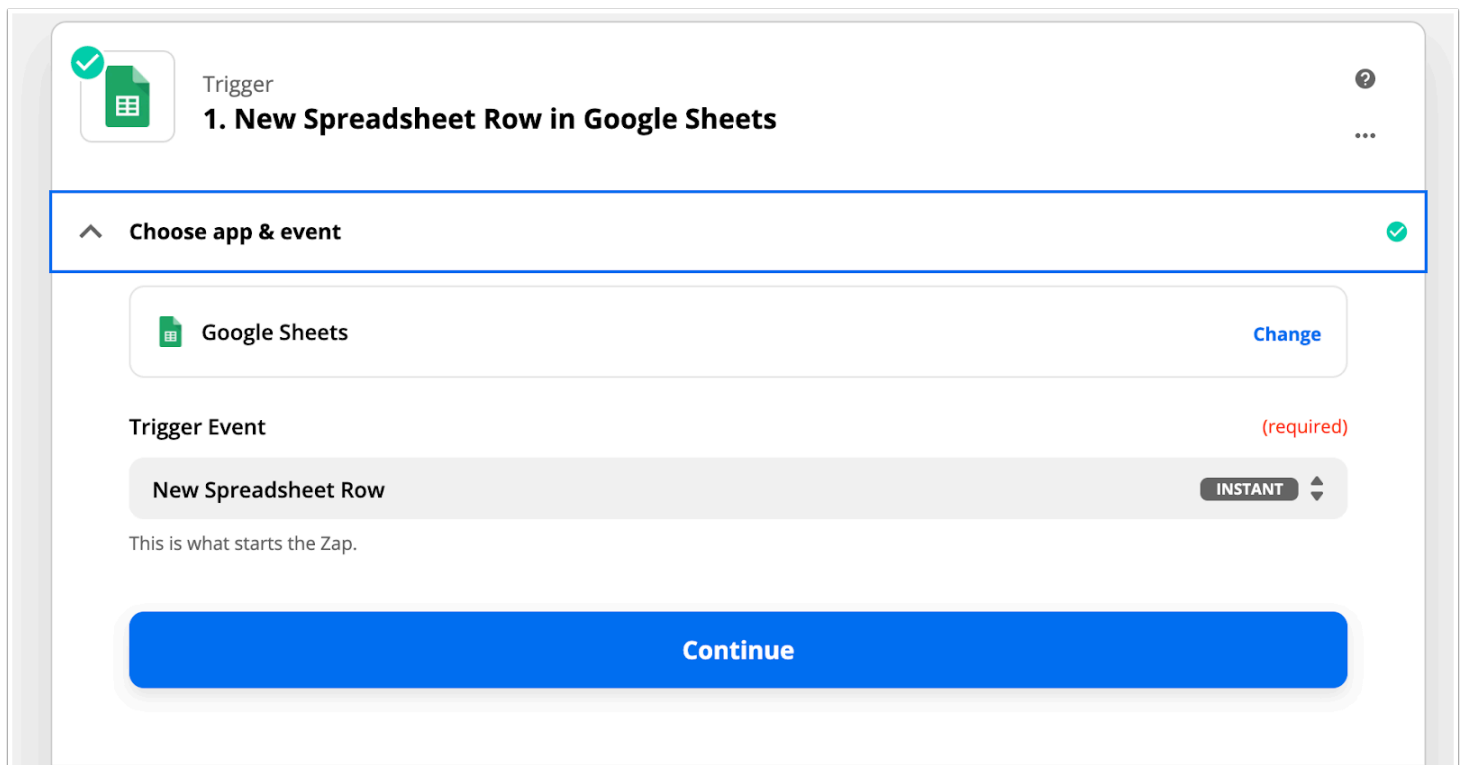
When you first connect with Canvas Credentials on the Zapier site, you will be prompted to select either Canvas Credentials US, Canvas Credentials EU, Canvas Credentials AU, or Canvas Credentials CA. Please select the location that corresponds with the server that your Canvas Credentials account is on.

Setting up a Zap

The basic idea behind Zapier is that one action triggers another.

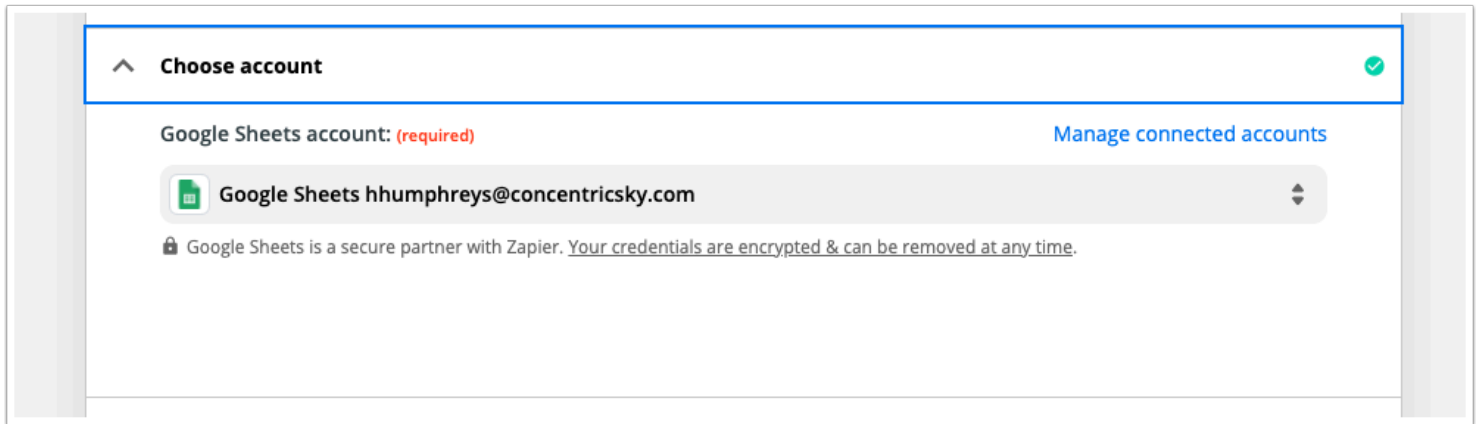
To get a better idea of how Zapier works, here's an example of how adding a new email address to a document on the application Google sheets can trigger a badge award.

1. Choose the application from which you want a badge award triggered. The trigger event we've selected for this example is **Create new row**.

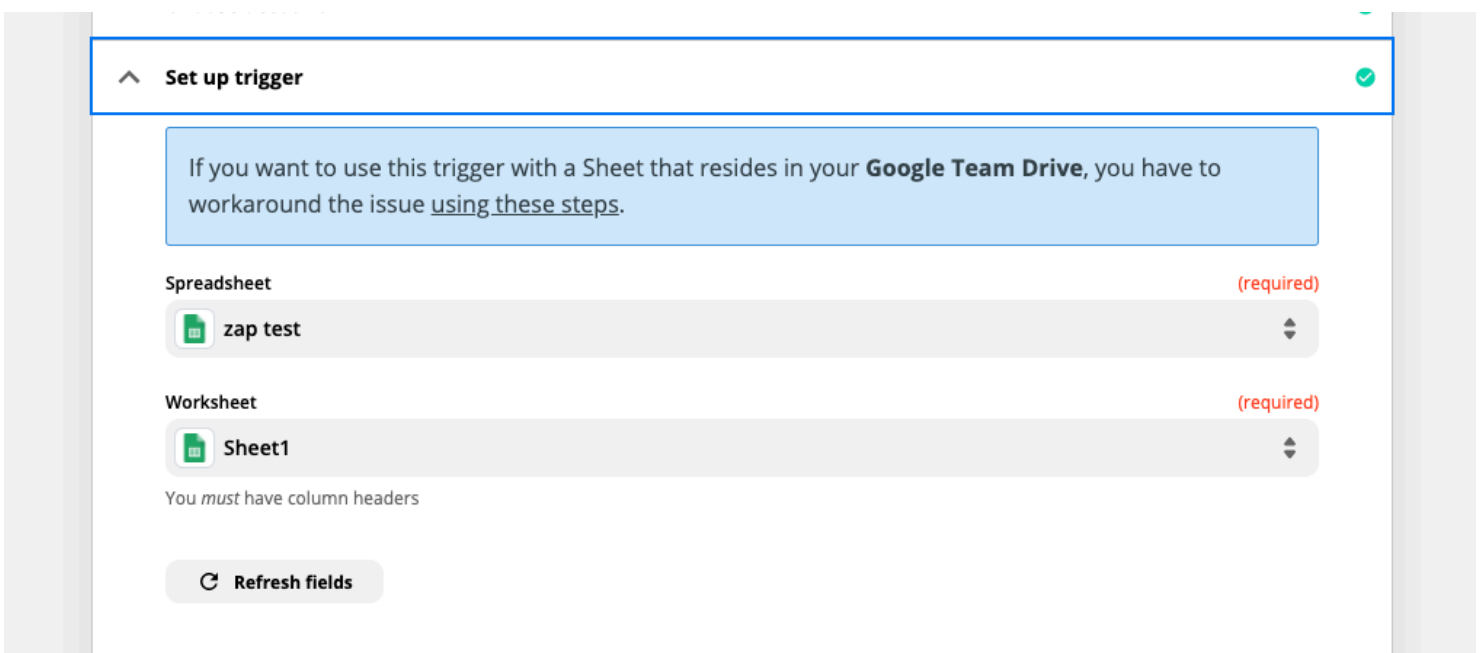


The screenshot shows the Zapier interface for configuring a trigger. At the top, there is a green checkmark icon and a Google Sheets icon. The text reads "Trigger" followed by "1. New Spreadsheet Row in Google Sheets". Below this is a section titled "Choose app & event" with a blue border and a green checkmark. Underneath, "Google Sheets" is selected with a "Change" button. The "Trigger Event" section is labeled "(required)" and shows "New Spreadsheet Row" selected with an "INSTANT" frequency dropdown. A blue "Continue" button is at the bottom.

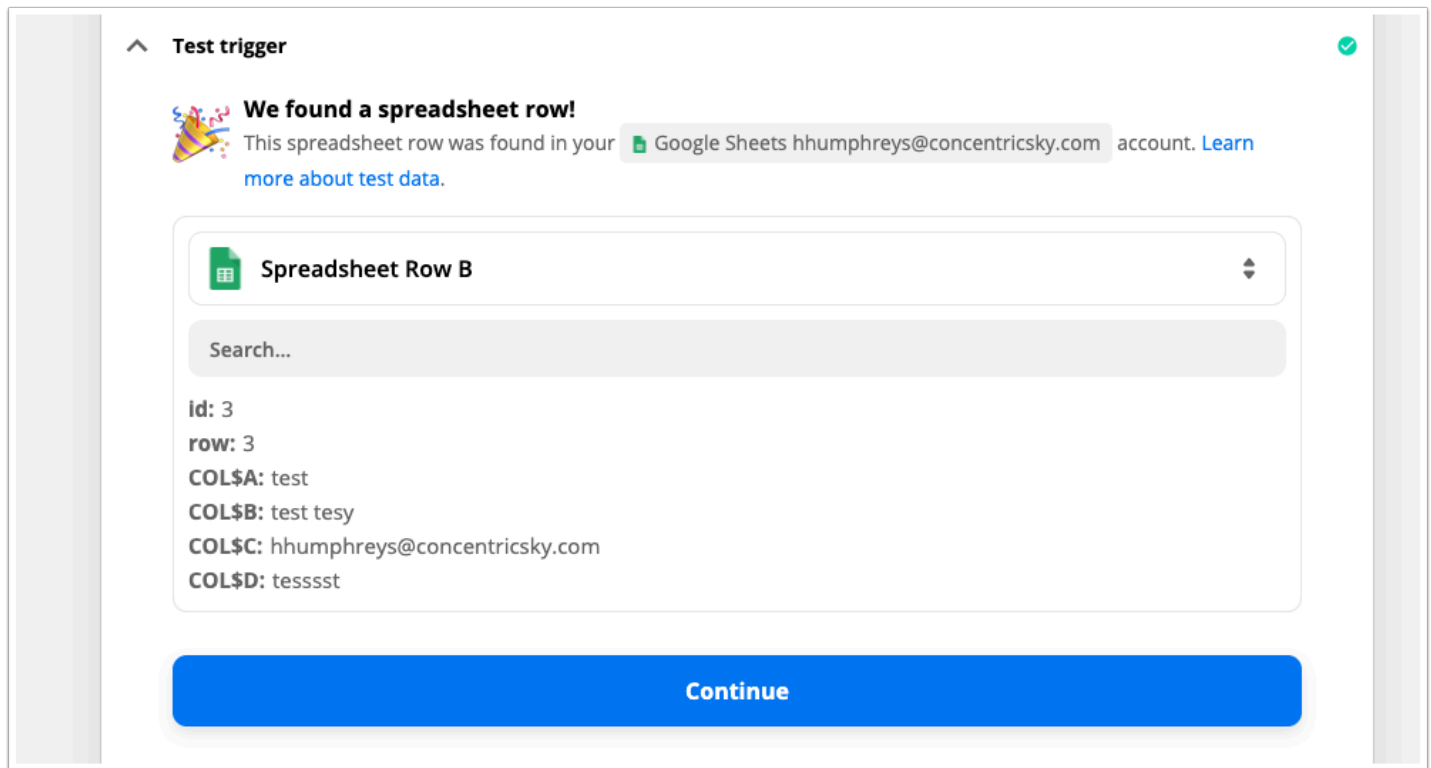
2. After clicking **continue**, you'll be asked to enter the email address or login associated with the app from which you are triggering the Zap.



3. When connecting to Google sheets, the next step is to link to the specific sheet and worksheet from which the Zap will be triggered.



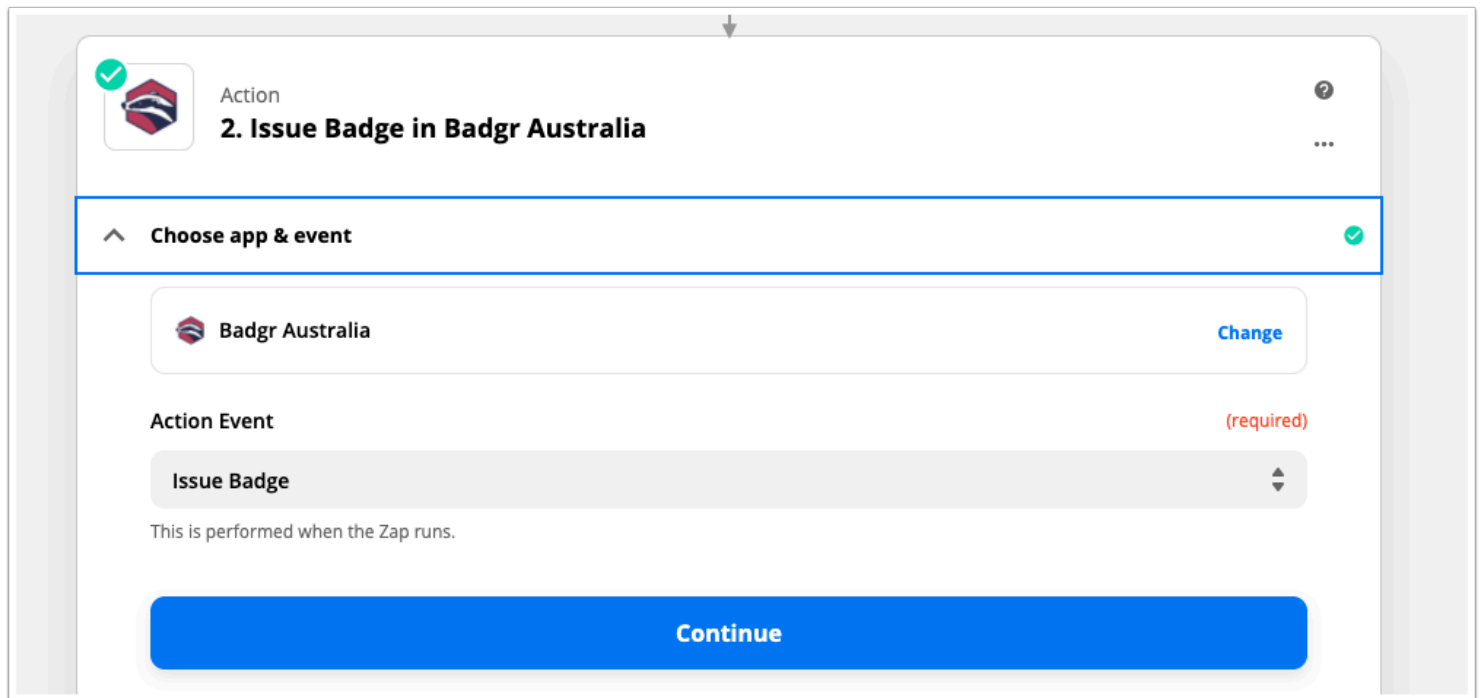
4. To make things easier, Zapier automatically tests the sheet for you to make sure it works.




From the Zapier site:


“Zapier will attempt to find a recent item from your trigger app to use in the Zap. For example, if your trigger is a new email in Gmail, Zapier will pull in a recent email you’ve received. This email can then be used as test data in an action step later in the Zap. If you want to use a different item, you can change the test data in your Zap trigger.”

5. Connect the tested trigger to Canvas Credentials.



✓  Action ?
2. Issue Badge in Badgr Australia ...

^ Choose app & event ✓

 Badgr Australia [Change](#)

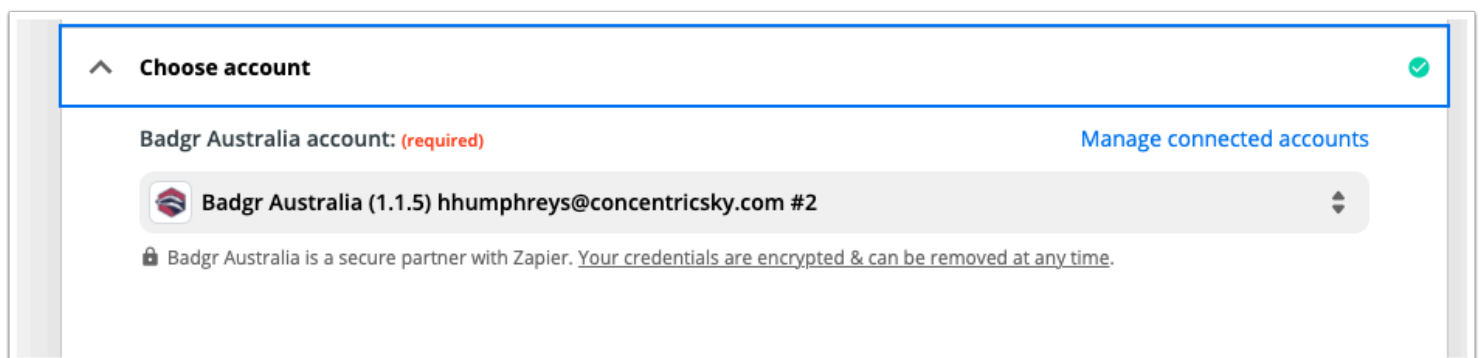
Action Event (required)

Issue Badge ▾

This is performed when the Zap runs.


[Continue](#)

6. Select your app. The app we've selected is Canvas Credentials Australia (another reason why it's important to choose the correct server initially).



^ Choose account ✓

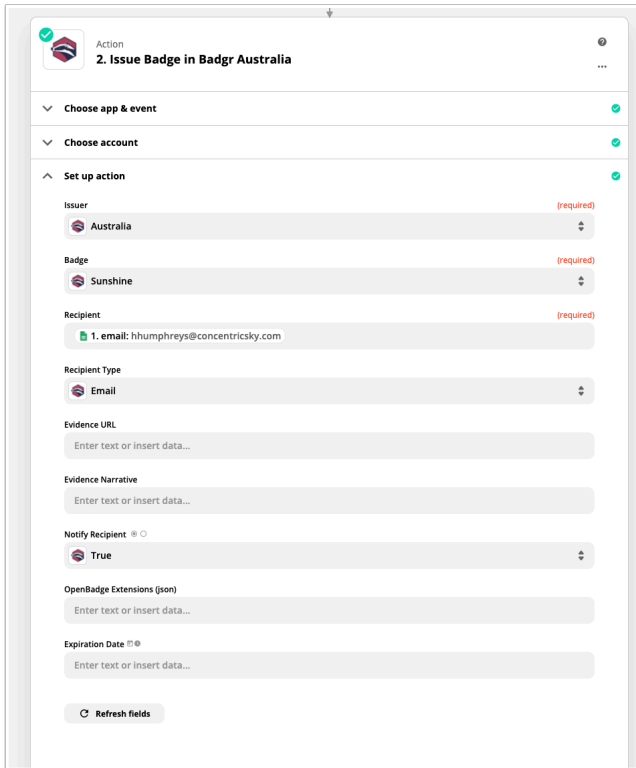
Badgr Australia account: (required) [Manage connected accounts](#)

 Badgr Australia (1.1.5) hhumphreys@concentricsky.com #2 ▾

🔒 Badgr Australia is a secure partner with Zapier. [Your credentials are encrypted & can be removed at any time.](#)

7. Like we did when we were setting up the Google sheet above, we can connect Zapier to our account on the Canvas Credentials Australia server. This should be easy since we selected the Canvas Credentials **Australia** app when we began this process.

8. You'll be prompted to set up the details of the badge award.



9. You'll be able to select any of the issuers associated with your account, and then, any of the badges associated with that issuer.

10. Under **Recipient**, you'll indicate where the tool will be able to locate the badge recipient in the other connected app and from there you can personalize the nature of the badge like you would if awarding the badge on Canvas Badges/Credentials.

Templates from Canvas Badges/Credentials

- Canvas Credentials has created templates on Zap so that it's easy for you to make badging happen as efficiently as possible: We've built them using apps that we think will be helpful to our users
- [You can award a badge to a user who submits their email address in a Google Form](#)
- [You can award a badge when a Jotform is submitted](#)
- [When someone registers for a Zoom webinar, you can award them a badge](#)
- [If you are a LearnUpon user, Zap can help you award badges to learners upon the completion of a course](#)
- [You can award badges to learners when they complete an assessment in Kajabi](#)
- There are three templates available for [Teachable](#), including awarding a badge to new learners who sign up for your [Teachable school](#)
- If you use [Thinkific](#), you can also use Zapier to award badges to learners for completing a course

We hope you enjoy using the templates that Canvas Credentials has built using Zapier and that they make your Badging programs and initiatives that much more successful.

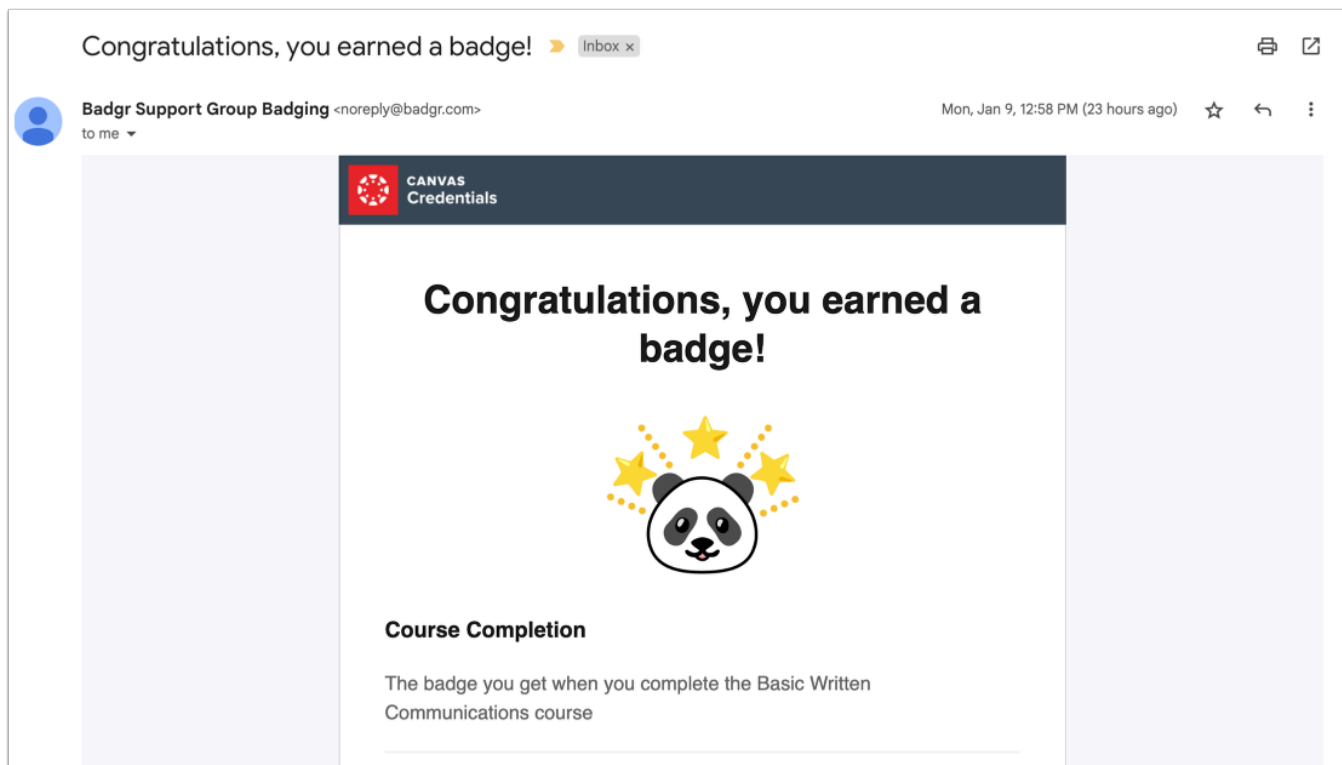
Adding badges to a Degreed profile

Degreed is a lifelong learning platform that allows individuals and organizations to find, document and recognize learning. Some badge recipients may want to display their badges on their [Degreed](#) profile.

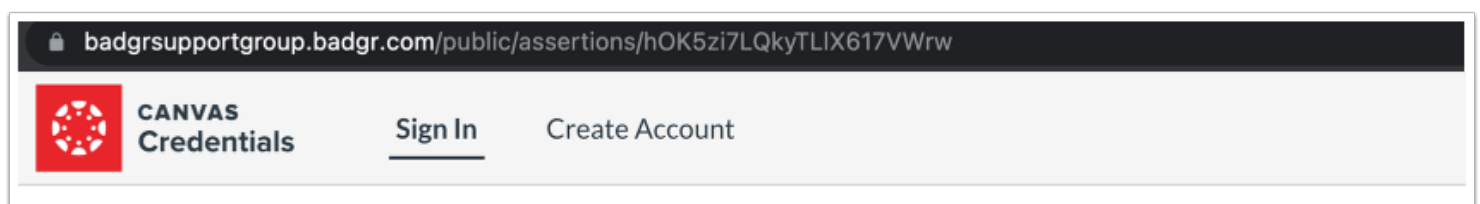
Badges can be displayed on Degreed using the badge URL. The instructions below describe two ways to acquire the badge URL, then explain how to add the badge URL to your Degreed profile.

Option 1: From the badge award email

1. Open the email that contains the badge award.
2. Click on the badge image within the email to open the badge in a browser.

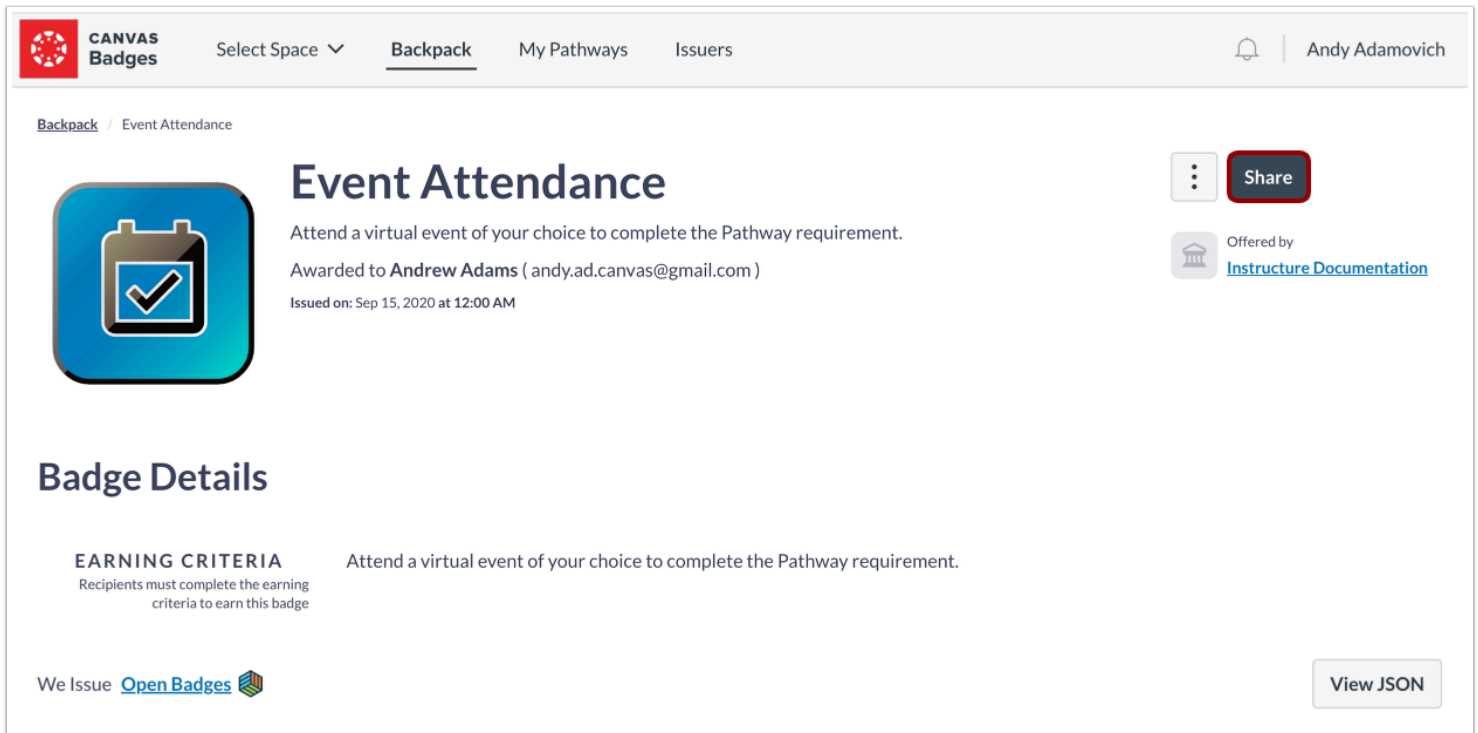


3. Copy the URL of the page to your clipboard.



Option 2: From your Canvas Badges backpack

1. From your Canvas Badges account select **Backpack** from the top navigation. Find the badge you wish to add to your Degreed profile and click the **Share** button.



The screenshot shows the Canvas Badges Backpack interface. At the top, there is a navigation bar with the Canvas Badges logo, a 'Select Space' dropdown menu, and tabs for 'Backpack', 'My Pathways', and 'Issuers'. The user's name 'Andy Adamovich' is displayed in the top right corner. Below the navigation bar, the breadcrumb 'Backpack / Event Attendance' is visible. The main content area features a large blue icon of a calendar with a checkmark, representing the 'Event Attendance' badge. To the right of the icon, the badge title 'Event Attendance' is displayed in a large, bold font. Below the title, the description reads: 'Attend a virtual event of your choice to complete the Pathway requirement.' The recipient information is shown as 'Awarded to Andrew Adams (andy.ad.canvas@gmail.com)' and the issue date is 'Issued on: Sep 15, 2020 at 12:00 AM'. On the right side of the badge details, there is a 'Share' button and a link to 'Instructure Documentation' under the heading 'Offered by'. Below the badge details, the 'Badge Details' section is visible, containing the 'EARNING CRITERIA' which states: 'Attend a virtual event of your choice to complete the Pathway requirement. Recipients must complete the earning criteria to earn this badge'. At the bottom left, there is a link to 'Open Badges' and at the bottom right, a 'View JSON' button.

2. Select **Copy** to add the share URL to your clipboard in the popup window that appears. We recommend including the recipient identifier to ensure your badge can be verified.

Share Badge ✕

Link Social HTML

Show email address:
andy.ad.canvas@gmail.com

Copy this link to share

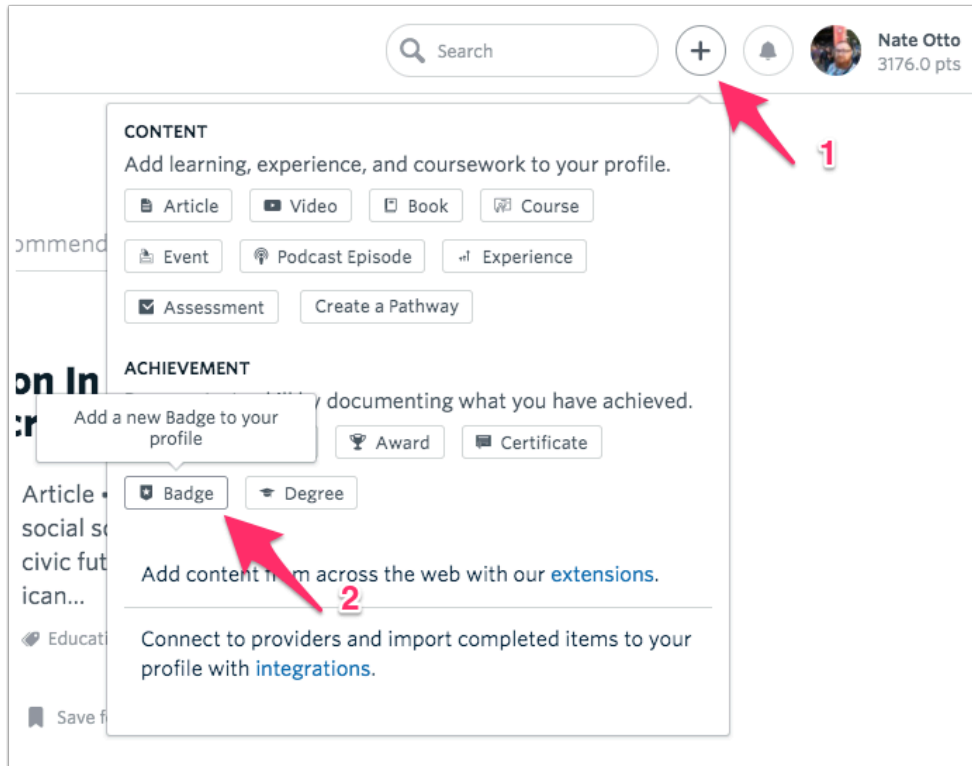
Copy

[Open in new window](#)

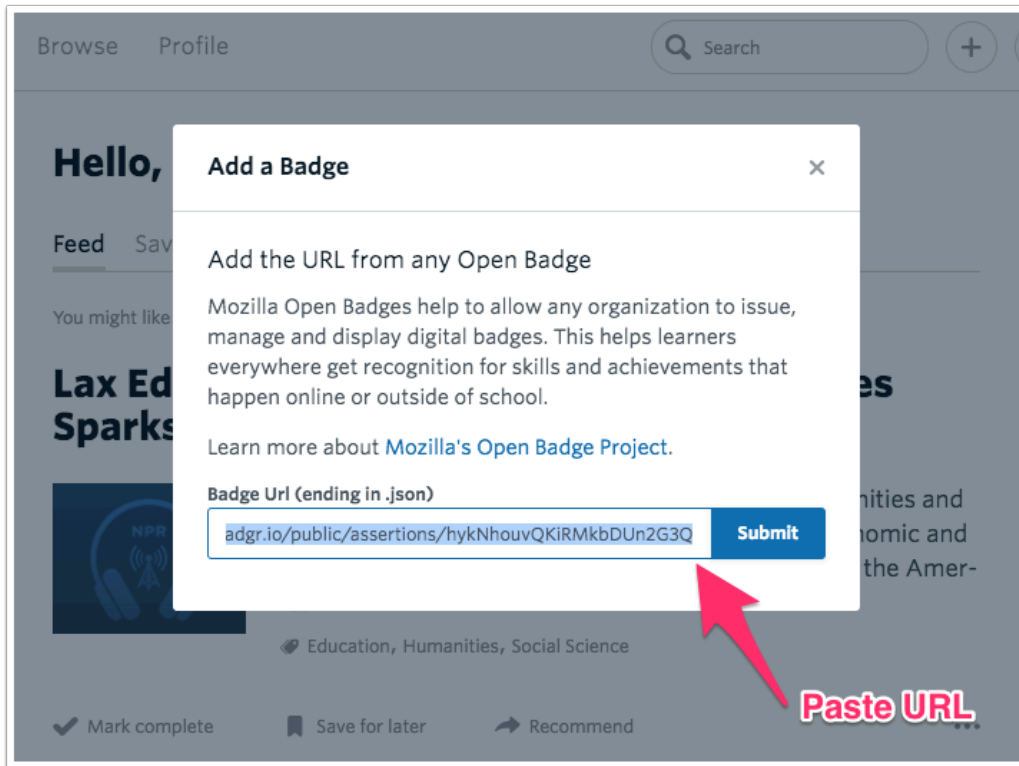
For more information on sharing badges from Canvas Badges/Credentials, please see our article on [Sharing badges from Canvas Badges/Credentials](#).

Final step: Add badges to Degreed

1. Sign into Degreed.
2. Click the add to profile button, "+" at the top of any page (1) and select **Badge** (2).



3. Paste the URL in the field and select **Submit**.

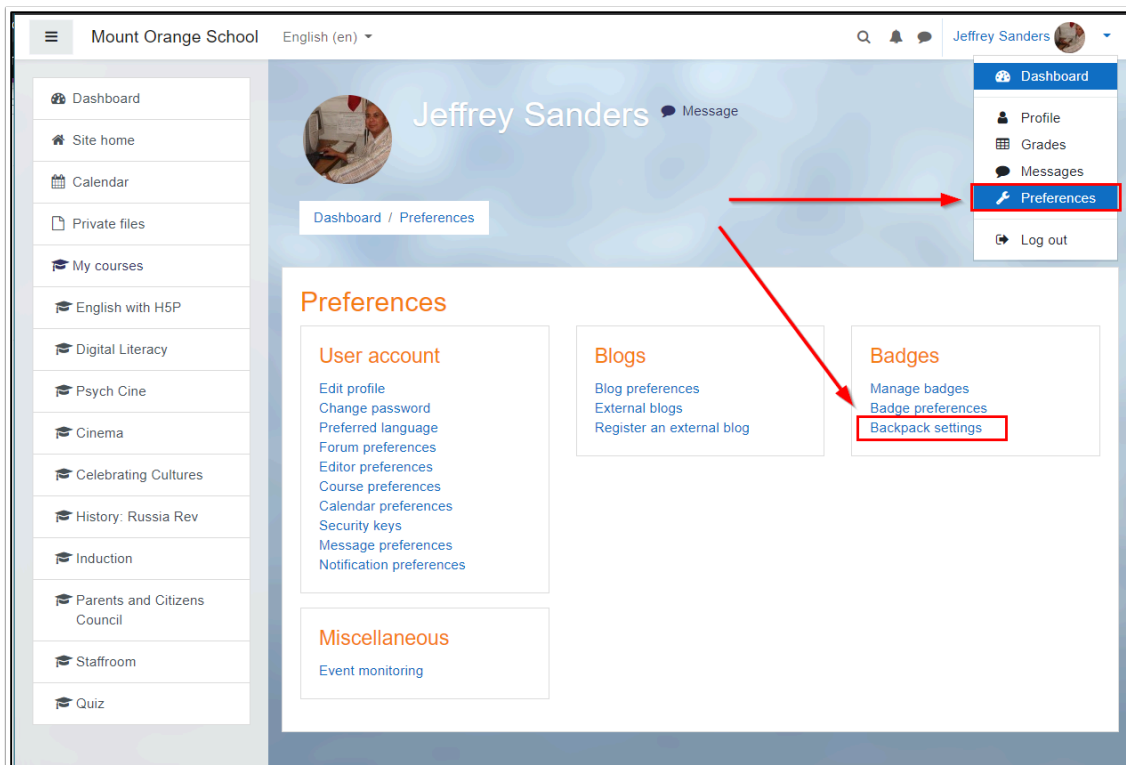


PLEASE NOTE: If Degreed asks for a “Badge URL (ending in .json),” Canvas Badges/Credentials has a “View JSON” button on the page where the JSON URL may be copied from the browser’s address bar. Although you may paste either URL into Degreed, we recommend pasting the regular URL, not the JSON URL. This difference is that when accessing the badge later using the regular URL, you can see all the badge data, not just the machine-readable badge verification code.

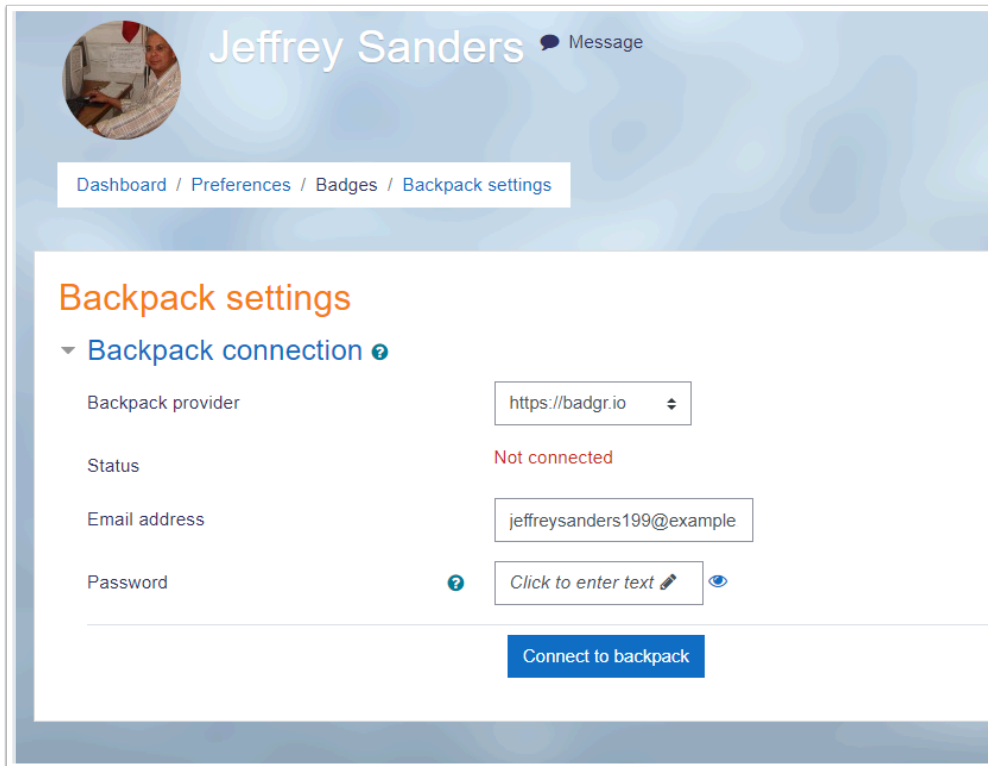
Canvas Badges/Credentials for Moodle: Push to backpack

How to Connect Canvas Badges/Credentials as your external backpack

1. Login to Moodle and select the profile icon in the upper right.
2. Select **Preferences** from the drop-down menu.
3. Under **Badges** select **Backpack settings**.
4. Select your server location from the drop-down menu labeled **Backpack provider**, and enter the email and password for your Canvas Badges/Credentials account.
5. In a different tab, open your email box and find the verification code.
6. Paste the link to complete the verification and connect your Canvas Badges backpack.



The screenshot shows the Moodle user interface for Jeffrey Sanders. The top navigation bar includes the site name 'Mount Orange School', language 'English (en)', and the user's name 'Jeffrey Sanders'. A left sidebar contains various site navigation options like 'Dashboard', 'Site home', 'Calendar', and 'My courses'. The main content area is titled 'Jeffrey Sanders' and shows a 'Preferences' dropdown menu. A red arrow points from the 'Preferences' option in the dropdown to the 'Preferences' section on the page. Below this, there are three main preference categories: 'User account', 'Blogs', and 'Badges'. A red arrow points from the 'Badges' category to the 'Backpack settings' option, which is highlighted with a red box. Other options in the 'Badges' category include 'Manage badges' and 'Badge preferences'.



Jeffrey Sanders Message

Dashboard / Preferences / Badges / Backpack settings

Backpack settings

▼ Backpack connection ⓘ

Backpack provider

Status Not connected

Email address

Password ⓘ

[Connect to backpack](#)

After the backpack connection is successfully established, badges from your backpack can be displayed on your badges page and your profile page. Go to **Manage badges** (via Preferences/Badges) and click the icon to add your badge to your backpack.

You can also select collections of badges from your backpack that you would like to display in your profile.

For more information, you can also visit [Moodle](#).

Moodle version 3.7-3.9 push to backpack on non-U.S. servers

Moodle versions 3.10 or later include an option to connect to backpacks on servers outside the default U.S. server location (Selecting a Canvas Credentials [server location](#)). Moodle versions 3.7-3.9 do **not** support connection to backpacks on non-U.S. servers. If you use an older version of Moodle and reside in a region outside the U.S., we've provided some solutions below.

- Update to the [latest version of Moodle](#) to select a backpack from a non-U.S. server
- Teachers use a U.S. Canvas Credentials account and request that students create U.S. server accounts using login URL
- Students create a Canvas Credentials account in their home server (EU, AU, CA) and manually upload badges (for more information, please see: [Uploading non-Canvas Credentials badges](#) and [Transferring badges](#) to an account on a different server)
- Modify the Moodle database table to reflect your home server following the notes in this Moodle support thread link: <https://tracker.moodle.org/browse/MDL-66585> Note, this option may cease to work when Moodle makes a code update

FAQ

What Browsers are Supported?

We support the latest two versions of the following evergreen browsers.

- Chrome
- Edge
- Firefox
- Safari

These are on relevant environments of Windows, MacOS, Android, and iOS. We test for compatibility as part of each release, selecting from a rotating set of environments and browsers.

What are Open Badges?

Canvas Badges/Credentials allows users to issue and manage a standardized type of digital badges called Open Badges. A digital badge is a visual symbol of accomplishment. They can be awarded for any definable achievement and earned in many learning environments, games or the workplace. An Open Badge is a specialized type of digital badge that contains verifiable metadata about achievements according to a common data format, the [Open Badges](#) specification. Because they follow an open standard, recipients can combine badges from many different sources into common collections, and when they share them, these badges may be verified by any compatible system to ensure that they are trustworthy representations of their earner's experiences.

Much of the visioning and initial groundwork in the early phases of Open Badges was completed by [OpenBadges.org](#); a volunteer community of developers who, working alongside [IMS Global](#), provided the vision and continue to promote Open Badge adoption and steer the development of the Open Badges specification.

If you ever have an issue uploading a badge to your backpack, there's a possibility it doesn't meet the Open Badge standard. Run it through [badgecheck.io](#) or contact support@badgr.com to check this.

Each Open Badge is a specific indicator of an achievement that matters in a community. Badges are awarded for achievements of all kinds, such as:

- interest and engagement
- participation or attendance
- membership
- knowledge or dispositions
- formal certification (degrees, certificates)
- proficiency, competency or skill

Digital badges can be awarded in a variety of educational contexts across informal and formal learning by educational institutions, individuals and employers. These badges can aggregate and shed light on learners' interests, capabilities and accomplishments. Badges can serve as the stepping stones on a learning pathway. Badges are organized in badge systems and learning pathways to represent the skills and experiences that are valued in communities.

An Open Badge achievement is represented by a visual symbol, but it also carries detailed metadata, including a name, description, link to detailed criteria and information about its issuer. When this badge is awarded to a recipient, the portable image contains all the aforementioned verifiable data and "bakes" it into the image so that it may be displayed in any Open Badges-compatible application. The ingredients of Open Badges (name, description, criteria and recipient) are much like that of a cake; once baked, individual ingredients cannot be removed from the badge. This allows for greater portability; badges are meant to be shared (also like cake).

How to issue Open Badges

Canvas Badges/Credentials enables a badge earner to store their Open Badges not only in Canvas Badges/Credentials but in any backpack service. Conversely, Canvas Badges/Credentials allows any Open Badges to be stored in its backpack, not just Canvas Badges/Credentials Open Badges. Learn more about awarding [Open Badges](#).

Canvas Badges/Credentials provides the ability for any user to become an issuer of Open Badges. After you've set up an Issuer profile to describe you or your organization, you can define badges to be issued by this profile. When you create a badge, this is referred to as the "BadgeClass." A *BadgeClass* can be thought of as a type of badge. Each *BadgeClass* may be awarded to many earners.

Canvas Badges/Credentials and GDPR

Canvas Badges/Credentials is GDPR compliant as of January 2019



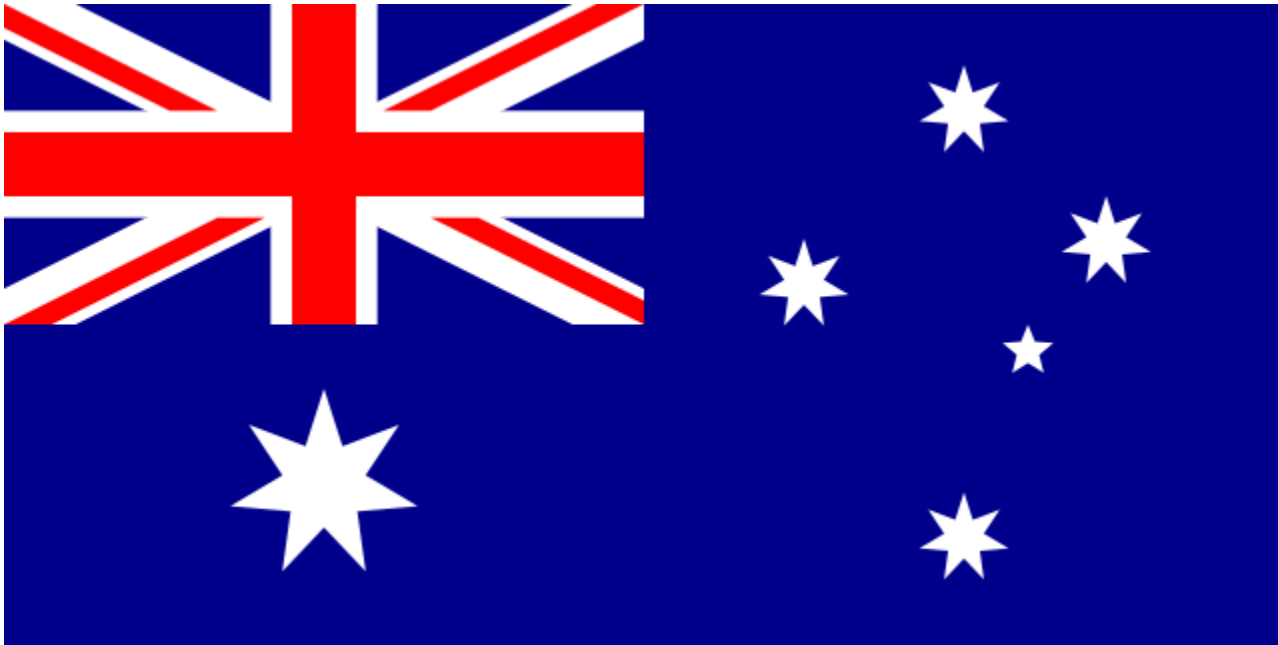
With changes introduced by the General Data Protection Regulation (GDPR) in the European Union (EU) and bolstered by similar regulations in Canada and Australia, the Canvas Badges/Credentials Team has made the following updates:

Our Privacy Policy & Terms of Service have been updated to ensure users are clear about what personal data Canvas Badges/Credentials collects and how it's protected. We've additionally self-certified as compliant with the Privacy Shield Framework.

Canvas Badges/Credentials server locations

Data residency offerings have been introduced to allow data to be stored and processed in Australia, Canada and in the European Union





[U.S.A](#)

[Canada \(CA\)](#)

[European Union \(EU\)](#)

[Australia \(AU\)](#)

We hope that our GDPR compliance and regional servers make your experience with Canvas Badges/Credentials even better. Please contact us if you have any questions: support@badgr.com.

Know your rights

Badge issuers may provide Canvas Badges/Credentials with your email address and the data about your achievement contained within a badge award. If you have questions about a badge you received, please contact the issuer directly.

Requesting removal of your data

You may request a copy of your data, request removal of data about you or request to have incorrect information updated by contacting support@badgr.com.

Glossary of terms

Alignment

An Open Badge can optionally align to educational or other standards, in which case the badge metadata will include the name, a URL and a description representing the standard. The alignment information may be relevant to people viewing an earner's awarded badges or to a potential earner deciding whether to apply for the badge.

Assertion

An assertion is a representation of an awarded badge, used to share information about a badge belonging to an individual earner. Assertions are packaged for transmission as JSON objects with a set of mandatory and optional properties. An assertion is a JSON-structured representation of the data for a specific badge that has been awarded. An assertion represents a single badge awarded to a single earner – it includes information about:

- Who earned the badge
- What the badge represents
- Who issued the badge

The assertion for a badge includes various data items required by the Open Badges specification. Required data items in an assertion include:

- A unique ID
- The recipient
- The badge URL
- Verification data
- The issue date

Assertions can optionally also include:

- The badge image (with assertion data baked into it)
- An evidence URL
- An expiration date

An assertion can be stored in a hosted file or a JSON Web signature.

See the current assertion specification for full details.

Assessment

Assessment in a badging system can involve various optional stages. For example, a badge issuer can present badges that are available for earning, capturing earner applications via the issuer website. The earners can submit evidence in support of their applications, which the issuer will then review, comparing the evidence to the badge criteria (which is defined when the badge is

created). If an application for a badge is successful, the issuer may then award it to the earner, creating an assertion and typically contacting the earner. This is only an example of what an assessment process might look like in a badging system, but the issuer is free to choose a method that suits their community of earners.

Award

A non-technical term for issuing digital credentials/badges to recipients. It can also be used as a noun, i.e. share your digital award. Alternatives include: present, confer, grant.

Backpack

A backpack, sometimes referred to as a wallet, stores badge award data on behalf of recipients, making it possible for those recipients to organize and manage the badges they have earned. Backpacks may allow sharing to social media sites as a means of transmitting information about the achievements that a learner has gained.

Example: The Canvas Badges Backpack.

Backpack Connect

Badge Connect API, released as Open Badges 2.1, brings the concept of a federated backpack to the Open Badges ecosystem. The Badge Connect API addition to Open Badges allows badge recipients to easily move their assertions between platforms to streamline the experience of earning and using Open Badges.

Badge

The term “badge” is typically used as shorthand to mean “digital badge,” “micro-credential” or “digital certification/credential.” However, the term “badge” is sometimes used deliberately in reference to a “lower stakes” digital award that may be used to motivate recipients rather than recognize them in a more formal way. Badges can represent competencies and involvements recognized in online or offline life. Each badge is associated with an image and some metadata. The metadata provides information about what the badge represents and the evidence used to support it.

Earners can display their badges online and can share badge information through social networks. Issuers define badges and award them to earners.

BadgeClass

A BadgeClass is a definition of an earnable badge, which may potentially be awarded to one or more earners. Badge issuers define each badge class using a JSON file in which the fields describe what the badge represents. A BadgeClass includes a link to the issuer organization JSON for the badge. Each time a badge is awarded to an earner, the badge issuer creates a badge assertion that includes a link to the BadgeClass. There are three core data classes associated with the Open Badge

specification: assertions, BadgeClasses and profiles. A set of one expression from each of these categories may be constructed into a valid Open Badge.

Each data class is a collection of properties and values, and each defines which are mandatory and optional as well as the restrictions on the values those properties may take. They are published as JSON-LD for interoperability. If properties are included in JSON that cannot be mapped to JSON-LD terms defined in the object's @context, they are not considered part of the badge object's meaning.

Canvas Badges/Credentials

We believe verifiable achievements and skills badges can help create a more equitable world. Used by thousands of organizations across the globe to issue digital badges and stackable micro-credentials, Canvas Badges/Credentials' secure platform integrates credentials from other platforms and learning management systems so organizations can build meaningful and scalable credentialing programs that improve education and workforce outcomes, and learners can see and have agency over their path from achievement to opportunity.

Bake, Baking, Baked badge

Badge baking is the process of embedding assertion data into a badge image. The Canvas Badges Backpack includes a tool for baking badges.

Claim code (QR Code)

A claim code is created by a Canvas Credentials issuer and given to an earner when they earn a badge. The earner can take the code and claim the badge associated with that code.

Claim codes can be unique to the earner or multi-use, in which case many different earners can use a code to claim the same badge.

Collect, Collection

Earners can collect awarded badges and display them in backpacks. In the Canvas Badges Backpack, earners can group badges into collections, deciding whether each collection is publicly sharable.

Competency

Many digital badges and micro-credentials recognize discrete, often research-backed competencies. One way of thinking about competency is by considering the “what” of the digital badge or “What is the learner demonstrating?” The competency is usually stored in the “description” property of the JSON schema.

Competency-based

Competency-based digital badges or credentials are generally considered “higher stakes” credentials in that the award is contingent on the demonstration of stated competencies. Many competencies are supported by industry research.

Consumer

The consumer is someone viewing a badge awarded to an earner. Examples could include colleagues, peers and potential employers.

Criteria

A definition of the requirements for earning a badge. In a BadgeClass, the criterion is included as a URL.

Description

Badges are accompanied by descriptions when they are listed, shared and displayed. Each badge can include a short tagline, a description for earners and one for consumers.

Digital credential

This term is often used interchangeably with “digital badge” and “micro-credential. However, the term “credential” is often used to imply alignment with a particular, industry-aligned credentialing framework, learning outcome or certifying organization.

Example: The Digital Promise micro-credential framework.

Digital credential framework

Many digital credentials are supported by discrete frameworks, which have been aligned to the Open Badges specification. Many of these digital credential frameworks are based on industry standards or research-backed practices. Generally, these frameworks are developed by content/domain experts who have developed the content or coursework culminating in digital credential awards. For example, the Digital Promise micro-credential framework consists of a competency, key method, method components, research and resources, and evidence sections (submission guidelines and evaluation criteria).

Displayer

A badge displayer accesses badges that are publicly available and displays them in an online context. The process involves verification.

Earners

An individual who has met the necessary requirements to earn a badge, micro-credential or other digital badge. Badges are awarded by issuing organizations or individuals, also referred to as issuers.

Evidence

Digital badge applications sometimes require the pursuant to collect and submit evidence before their competence can be assessed and the digital badge/credential awarded. Evidence refers to submitted proof that an earner meets the criteria for a badge they're applying for. It can be a link to text, images and other media.

In many cases, the evidence is assessed by a content expert affiliated with the issuing organization. The award pursuant may receive their award after the assessment, or they may receive tailored feedback from the issuing organization. For more on assessment, see assessment.

Identity

A badge assertion includes information about the identity of the earner. This information typically comprises the earner's email address. Badge displayers can check earner email addresses against the assertion email to verify that a badge was awarded to the person claiming it.

Issue (See also: Award)

Connect a badge to a person technically this is the act of awarding the badge to the earner. This may happen when an earner makes a successful badge application. Badges can also be issued by submitting claim codes, or directly by the issuer to the earner's email address.

Issuer

Person or organization who creates/offers badges and issues them to earners. Issuers can be individuals or organizations.

JSON

JSON (JavaScript Object Notation) is a lightweight data-interchange format. It's easy for humans to read and write, and it's easy for machines to parse and generate.

Key method

Some digital credentials include a key method section of their framework and are the means by which (or methodology) an award pursuant demonstrates their competence. Generally, the key method can be referred to as the “how” of a micro-credential or digital badge. In other words, “How will the award pursuant demonstrate the competency in question?”

Metadata

Metadata is a set of data that describes and gives information about other data. In many cases, when the word metadata is used within the context of digital badging/credentialing, it's in reference to the data that combines with the badge image (the BadgeClass) to produce a digital credential: includes name, description and links to other important details like the badge's criteria, evidence and issuer information. The metadata for an awarded badge is defined in a badge assertion.

Micro-credential

Micro-credential is one of many interchangeable terms used to describe digital credentials/badges. Often micro-credentials are “higher stakes” in the sense that they usually conform to a specific framework and are recognized by traditional credentialing organizations or certifying bodies.

On-demand

Micro-credentials and digital credentials/badges are usually provided through the web, therefore they're available to an award pursuant so long as the website/platform is available and they are connected to the internet.

Open Badges displayer

A badge displayer accesses badges that are publicly available and displays them in an online context.

Open Badges specification

The Open Badge specification is a way of organizing badge data resulting in the badge being open and interoperable. Any digital badge/credential that is “Open Badges compliant” (conforms to the specification) can be transferred to any other system that recognizes and implements this specification.

Personalized

Each micro-credential/digital badge award contains metadata aligning with the recipients' submission data. This data may include links to evidence, the recipients' email, the date the badge was awarded and more.

Portable

Micro-credentials and other digital badges/credentials contain structured data, therefore any system designed to recognize this (open source) data structure can store and display micro-credential data. Micro-credentials can also be verified by any online source, as the code associated with performing that task is also open source.

Profile

A profile is a collection of information that describes the entity or organization using Open Badges.

Issuers must be represented as profiles, and recipients, endorsers or other entities may also be represented using this vocabulary. Each profile that represents an issuer may be referenced in many BadgeClasses that it has defined. Anyone can create and host an issuer file to start issuing Open Badges. Issuers may also serve as recipients of Open Badges, often identified within an assertion by specific properties, like their URL or contact email address. An issuer profile is a subclass of the general profile with some additional requirements.

Property (as it relates to BadgeClass)

Properties are fields within the BadgeClass; they define specific types of data as key/value pairs.

For example, the “name” property may refer to the “micro-credential title” within the BadgeClass data set.

Public badge

A public badge is a badge an earner has placed in a collection that they have designated as public. If a displayer has access to the earner's email address, they can retrieve the earner's public badges from their Canvas Badges Backpack.

Research

Many digital credentials/badges require demonstrations of competence, in which case there is usually industry-supported research to substantiate this skill or competency.

Reskill

To reskill means to learn new skills to do a different job; to train (a worker) in new or improved skills for advancement or for a new career.

Revoke

A badge issuer can decide to revoke a badge they issued. Badge displayers are required not to display badges that have been revoked. Badge revocation is different for signed and hosted badges.

See [IMS Global's](#) website for examples of revocation

Rubric

A tool used to assess badge criteria in a standardized way aids consistency in a review. It can also be used to check evidence to see if it meets badge criteria (if the badge requires evidence).

Share, Shareable

Each awarded micro-credential or digital badge/credential can be shared digitally. For example, badge earners can share awards from their backpacks to social media, an email address or many other ways.

The Canvas Badges/Credentials platform provides digital badge recipients with the ability to share their awards through social networks, including LinkedIn, Twitter, Facebook and via email.

Validate, Validator

Issuers and displayers can use the validator to check badge assertions for structural validity. Validation is a procedure that ensures a cluster of badge objects that make up an Open Badge are appropriately published and linked, and that each particular instance of a badge object conforms to requirements for its class.

Validation of all data class instances used in an Open Badge is a part of badge verification.

Example: Badgecheck.io is the native Open Badges validator for many systems.

Verifiable

Any digital credential/badge in line with the Open Badges specification can be verified natively through an Open Badges validator.

Verify, Verification

Instructions for third parties to verify the assertion confirmation that a specific badge was awarded by the issuer to a specific person. Badge displayers are responsible for verifying issued badges using badge assertion data. Badge verification can involve a series of steps tailored to whether the badge is hosted or signed guidance is available in the specification.

Verification is the process of ensuring the data that makes up an Open Badge is correct for the purpose at hand. It includes a number of data validation checks as well as procedures to ensure the badge is trustworthy. Verification is distinct from compliance certification for applications and services that implement the specification, though verification is typically a component of certification programs.

Wallet

A wallet, also known as a backpack, stores badge award data on behalf of recipients, making it possible for those recipients to organize and manage the badges they have earned. Wallets may allow sharing to social media sites as a means of transmitting information about the achievements that a learner has gained.

Troubleshooting: Unexpected badge award behaviors in Canvas

When a student checks their progress by accessing the **Credentials** or **Badges** menu in a course, Canvas Badges/Credentials automatically awards all the badges they have earned. Occasionally, there's an issue where not all badges that are expected appear awarded when students view this page.

Problem

After completing a Canvas course module, a student observes in the **Credentials** or **Badges** tab that they were not awarded the badge associated with the module.

Solution for students

Students should check the module completion status in their **Modules** course navigation view. If the expected module does not register as complete, a student should be able to see the incomplete criteria or should contact the instructor to ask for further details. If the expected module does register as complete, but no badge appears after refreshing Canvas Badges/Credentials, please contact us <mailto:support@badgr.com>.

Solution for instructors

Instructors can access the **View progress** button from the **Modules** page to verify that module completion rules are defined correctly for a given module. Use that view to navigate between students who should and should not have been awarded a badge to verify that the criteria are being defined correctly.

If Canvas Badges/Credentials has awarded badges to students who should not have earned that badge, it means the module completion rules are incorrectly configured in Canvas. After correcting that problem, you can either revoke badges that were awarded mistakenly or clear out the badge assigned to the module and reassign it. Before doing this, ensure you have fixed the problem with the completion rules so that incorrect badges are not re-awarded the next time Canvas Badges/Credentials checks progress when you view the progress screen.

HelpDesk > Modules

View Progress + Module

Module	Item	Progress
Module 1	Assignment 1 5 pts Score at least 5.0	Complete ✓
	Submit Badge Evidence 1	Complete ✓
Module 2	Assignment 2 5 pts Score at least 5.0	Complete ✓
	Submit Badge Evidence 2	Complete ✓
Module 3	Assignment 3 5 pts Score at least 5.0	Complete One Item ✓

HelpDesk > Modules > Student Progress

Module Progress for Allen, Barry

Module	Progress
Module 1	Complete ✓
Module 2	Complete ✓
Module 3	Complete ✓
Module 4	Complete ✓
Module 5	Complete ✓
Module 6	Complete ✓
Module 7	Unlocked
Module 8	Unlocked
Module 9	Unlocked

STUDENT PROGRESS ✕

Allen, Barry

- Banner, Bruce
- Brooks, Deborah
- Cannon, David
- Cordero, Esperanza
- Cox, Ray
- Davis, Rickey
- Eustorgio, Bruno
- Foster, Michael
- Gordon, Francesca
- Grayson, Richard
- Griffin, Hawley
- Haug, Pelle
- Horowitz, Chris
- Houseman, Shirley
- Jenkins, Brown

Badges awarded to students in modules with incomplete assignments

If all the assignments in a particular module are assigned to a section, then anyone not in that section is automatically marked as having completed the module by Canvas. Often, when a single student gets all or no badges, there's a problem with the section they're assigned to. Students not getting badges when requirements are met

Occasionally, the module completion requirements might not be honored and the module needs to be "reset." To determine if this is the issue, click **Modules** in the course left-side navigation, then click **Student progress** from the Modules screen and browse to a student who you know has met module completion criteria. If Canvas does not show the student has completed the requirements, you can resolve the issue with the steps below.

To reset the module requirements:

1. Select the settings gear for the Canvas module.
2. Click **Edit**.
3. Make no changes.
4. Select **Update module**.
5. Recheck **Student progress** from the Modules window to ensure that the student now shows the student has completed the module.
6. Check the **Progress tab** in Credentials and click the page that shows the student in the table and confirm that the badge has been awarded.

Troubleshooting: How do I prevent duplicate badges from being issued in Canvas?






Sometimes badges may be awarded (accidentally) more than once in a Canvas course.

This can happen when:

- The badge has already been awarded manually outside of this specific course
- A switch occurs from using one badging platform to another (e.g. moving from Canvabadges to Canvas Badges within the same course)
- If badges have already been awarded and a badge is unassigned from the Objectives tab in a course: If the badge is reassigned to the module, Canvas Badges may treat this as a new command and reissue to the students who have met the module completion criteria
- You may [revoke badges](#) by accessing the issuer and badge detail page in your Badgr.com account

To prevent any duplicate badges from being awarded, keep the box checked. You can find the **Prevent duplicate badge awards** check box by selecting **Credentials** or **Badges** from the course menu, then scrolling to the bottom of the **Objectives** page.

OBJECTIVES
PROGRESS
LEADERBOARD
ANALYTICS

Name	Badge	Evidence ?	Type ?
Intro to Flipped and Blended Learning	 Blend & Flip Newbie	×	Complete Module
Blended Learning Lessons	 Blended Learning Author	×	Complete Module
Flipped Learning Lessons	 Flipped Classroom Lesson Author	×	Complete Module
Blended and Flipped Wrap Up	 Blended vs. Flipped Champion	×	Complete Module
Course Completion Badge	 University Coursework	×	Complete Module

ADD NEW OBJECTIVE

Prevent duplicate badge awards. [Learn More](#)

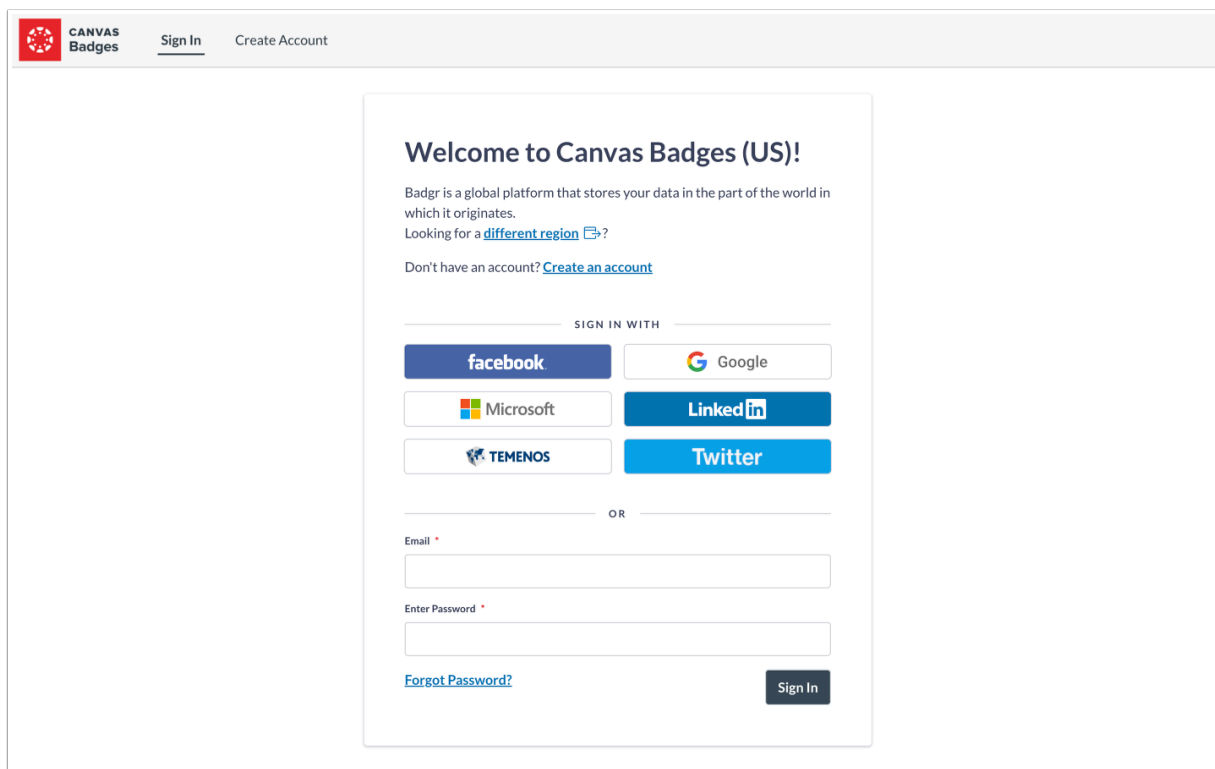
Sometimes it may be desirable to award the same badge multiple times to the same person— it might be part of your badge system design!

User Account Management

How do I use the Canvas Badges Backpack?

The Canvas Badges Backpack allows you to view all your earned badges, share them, and organize them into collections. Badges awarded through Canvas Badges/Credentials are synced into your backpack, while badges from [other sources can be manually uploaded](#).

Sign in



The screenshot shows the Canvas Badges sign-in interface. At the top left, there is a navigation bar with the Canvas Badges logo and two links: "Sign In" (which is underlined) and "Create Account". The main content area is titled "Welcome to Canvas Badges (US)!". Below the title, there is a brief description of Badgr as a global platform, a link for "different region", and a link to "Create an account" for users without an account. A "SIGN IN WITH" section follows, featuring six social media and service provider buttons: Facebook, Google, Microsoft, LinkedIn, TEMENOS, and Twitter. Below this is an "OR" separator, followed by two input fields: "Email" and "Enter Password". A "Forgot Password?" link is positioned to the left of the "Sign In" button.

Sign into your Canvas Badges/Credentials account.

View Badges

Backpack

Collect, organize and share the digital badges you've earned.
[Learn More](#)

Badges Collections

Badges

You've earned 5 badges from 3 issuers.

Search by badge name 1

1 - 5 of 5 < >

Group by issuer 2

Introduction
Instructure Community Documentation Issuer
Verified
To be received when completing the Introduction Module
Mar 6, 2024 4 [Share](#)

History Assessment
Instructure Community Documentation Issuer
Verified
Students must complete the history assessment to receive this badge
Jan 29, 2024 [Share](#)

Statue of Liberty
History 101
Verified
Statue of Liberty
Jun 7, 2023 [Share](#)

Chasing Waterfalls
Adventure Time
Verified
TLC says, "Don't go chasing waterfalls." But you didn't listen!
Mar 7, 2023 [Share](#)

Statue of Liberty
History 101
Verified
Statue of Liberty
Feb 3, 2023 [Share](#)

[Add Badge](#) 3

In the Badges tab, you can search for badges using the **Search by badge name** field [1] and filter by issuer by clicking the **Group by Issuer** checkbox [2].


To [add a badge](#), click the **Add Badge** button [3].

To [share a badge](#), click the **Share** link [4].

View Collections

Backpack

Collect, organize and share the digital badges you've earned.


[Learn More](#) 

Badges **1** Collections

Collections

You have organized 3 badges across 1 sharable collection.

[History](#)
3 Badges



3 Public

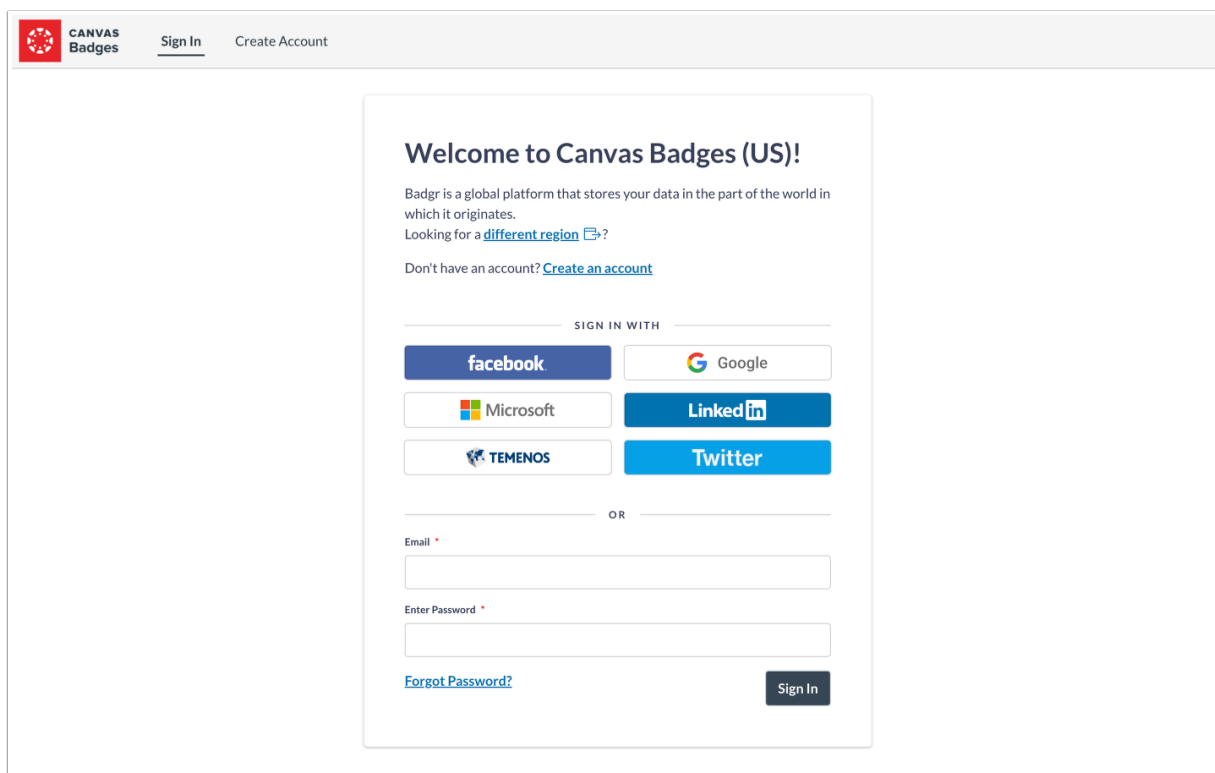
2 Create Collection

In the Collections tab [1], you can [manage your collection](#) by creating a new collection [2] and choosing to make your collection public [3].

How do I create and manage a collection of badges in Canvas Badges Backpack?

You can create collections in your Canvas Badges Backpack. Creating a collection allows you to organize your badges and share specific collections with other users.

Sign into Canvas Credentials

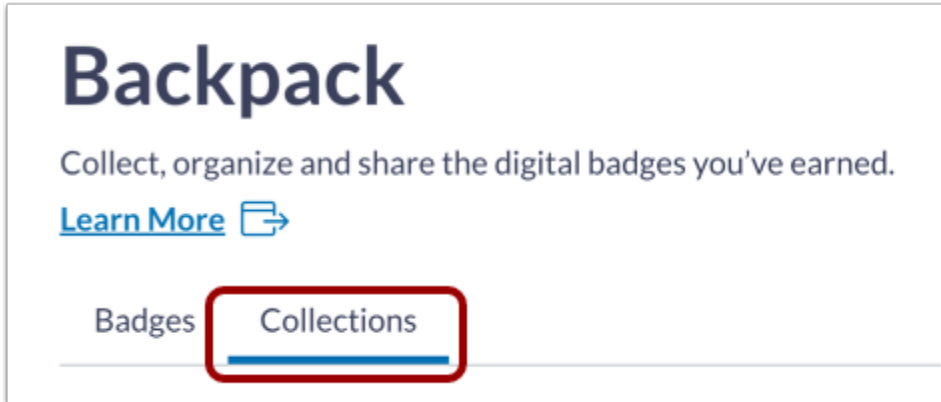


The screenshot shows the Canvas Badges sign-in interface. At the top left, there is a navigation bar with the Canvas Badges logo, a "Sign In" link, and a "Create Account" link. The main content area features a "Welcome to Canvas Badges (US)!" heading. Below this, a message states: "Badgr is a global platform that stores your data in the part of the world in which it originates. Looking for a [different region](#)?" and "Don't have an account? [Create an account](#)".

The "SIGN IN WITH" section contains six buttons: "facebook", "Google", "Microsoft", "LinkedIn", "TEMENOS", and "Twitter". Below this is an "OR" separator, followed by an "Email" input field and an "Enter Password" input field. A "Forgot Password?" link is located below the password field, and a "Sign In" button is at the bottom right.

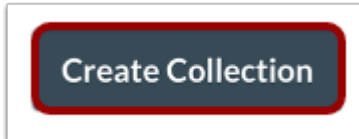
Sign into your Canvas Badges/Credentials account.

Open Collections



To create or manage collections, click the **Collections** tab.

Create Collection



To create a collection, click the **Create Collection** button.

Create Collection

Create Collection

Use collections to organize and share your badges.

1 Collection Name *

2 Description *

3

Cancel Create Collection

To name your collection, enter the collection name in the **Collection Name** field [1].

To add a description, enter the description in the **Description** field [2].

To save your collection, click the **Create Collection** button [3]

Manage Collection

[Collections](#) / [History](#)

History




Collection of History Badges

1 Public

2 ⋮ **3** [Share Collection](#)

3 Badges **4** [Add Badges](#)

1 - 3 of 3 < >

Badge ^	Issuer	Awarded
 History Assessment	Instructure Community Documentation Issuer ● Verified	Jan 29, 2024 5 Remove
 Statue of Liberty New	History 101 ● Verified	Feb 3, 2023 Remove
 Statue of Liberty New	History 101 ● Verified	Jun 7, 2023 Remove

To make your collection shareable, click the **Public** toggle on [1].

To edit or delete the collection, click the **options** icon [2].

To share your collection, click the **Share Collection** button [3].

To add badges to your collection, click the **Add Badges** button [4].

To remove a badge from a collection, click the **Remove** link [5].

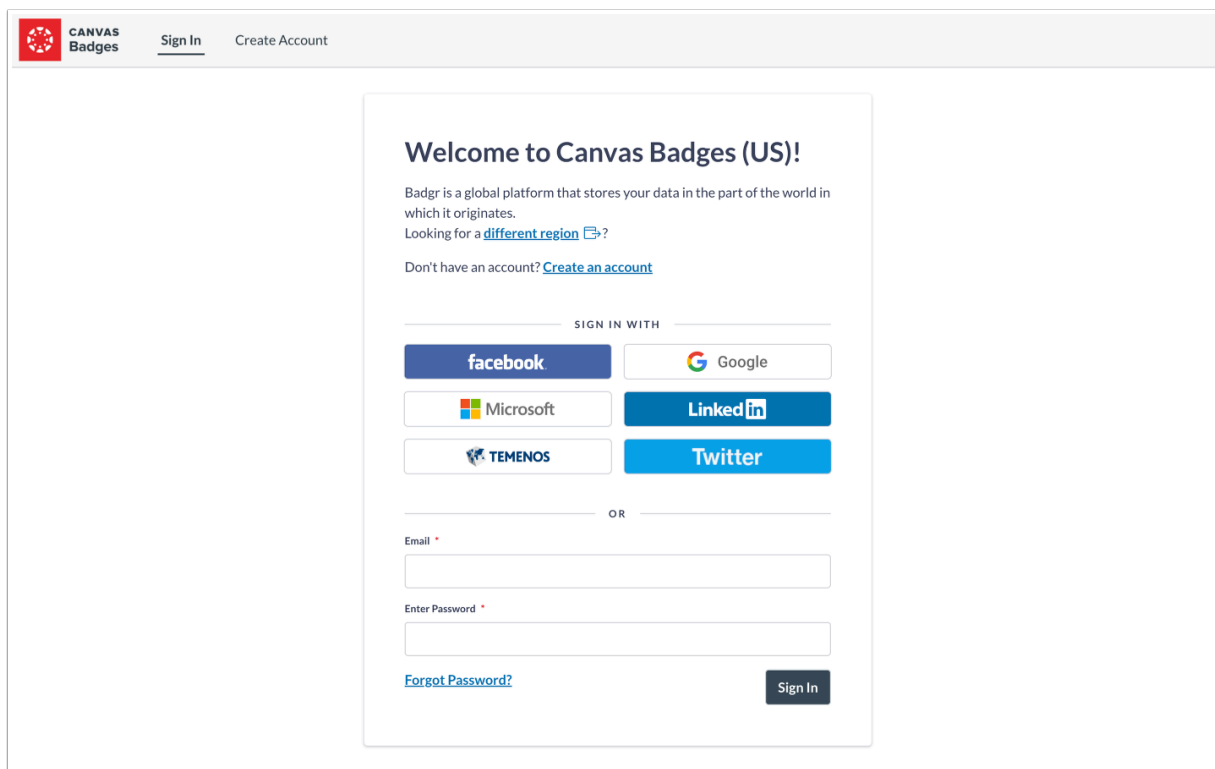
Note: You can [add a new badge](#) through the Badges tab.

How do I upload non-Canvas Badges/Credentials badges to my Backpack?

You can add badges to your Canvas Badges Backpack from a website URL, an external image file, or from JSON code.

If you are an [Open Badges](#) recipient, you may receive badges via email so that you can download and import the badges into your Backpack.

Sign into Canvas Credentials



The screenshot shows the Canvas Badges sign-in interface. At the top left, there is a navigation bar with the Canvas Badges logo, a "Sign In" link, and a "Create Account" link. The main content area features a "Welcome to Canvas Badges (US)!" heading. Below this, there is a brief description of Badgr as a global platform and a link to "Looking for a different region?". A "Don't have an account? Create an account" link is also present. The "SIGN IN WITH" section offers several social media and service providers: Facebook, Google, Microsoft, LinkedIn, TEMENOS, and Twitter. Below this, there is an "OR" separator, followed by input fields for "Email" and "Enter Password". A "Forgot Password?" link is located below the password field, and a "Sign In" button is at the bottom right of the form.

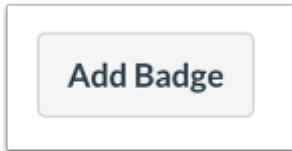
Sign into your Canvas Badges/Credentials account.

Open Badges



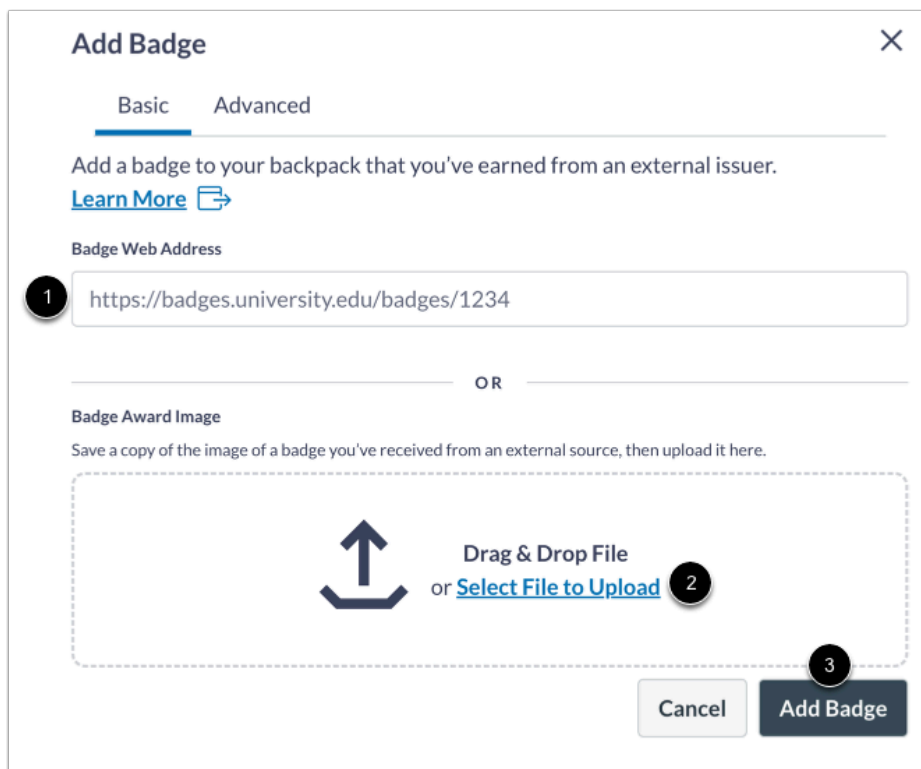
To add a badge, click the **Badges** tab.

Add Badge



To create a new badge, click the **Add Badge** button.

Add Badge Basic

A dialog box titled "Add Badge" with a close button (X) in the top right corner. It has two tabs: "Basic" (selected) and "Advanced". Below the tabs is the instruction "Add a badge to your backpack that you've earned from an external issuer." followed by a "Learn More" link with an external link icon. The "Basic" tab contains a "Badge Web Address" label and a text input field containing "https://badges.university.edu/badges/1234", with a circled "1" next to the field. Below this is an "OR" separator. The "Badge Award Image" label is followed by the instruction "Save a copy of the image of a badge you've received from an external source, then upload it here." Below this is a dashed box containing an upload icon (an upward arrow in a square) and the text "Drag & Drop File or [Select File to Upload](#)", with a circled "2" next to the link. At the bottom right of the dialog are two buttons: "Cancel" and "Add Badge", with a circled "3" next to the "Add Badge" button.

To upload your badge from a website, enter an assertion URL in the **Badge Web Address** field [1].


To upload a badge image file from your computer, drag and drop the file or click the [Select File to Upload](#) link [2].

To add the badge, click the **Add Badge** button [3].

Add Badge Advanced

Add Badge ✕

Basic **Advanced** 1

Add a badge to your backpack that you've earned from an external issuer using the badge JSON code. [Learn More](#) 

Badge JSON Code
Copy the JSON code of the badge you want to add and enter it here.

```
2 {  
  "type": "Assertion",  
  "id": "https://badges.university.edu/assertions/12345678",  
  "@context": "https://w3id.org/openbadges/v2",  
  "recipient": {  
    3
```

Cancel Add Badge

To upload using JSON, click the **Advanced** tab [1].

Copy the JSON from your badge and paste it into the **Badge JSON Code** field [2].

To add the badge, click the **Add Badge** button [3]

View Badge

Badges Collections


Badges

You've earned 4 badges from 3 issuers.

Search by badge name

1 - 4 of 4

Group by issuer




Introduction

Instructure Community Documentation Issuer

Verified

To be received when completing the Introduction Module

Mar 6, 2024 [Share](#)




History Assessment

Instructure Community Documentation Issuer

Verified

Students must complete the history assessment to receive this badge

Jan 29, 2024 [Share](#)



Chasing Waterfalls


Adventure Time

Verified

TLC says, "Don't go chasing waterfalls." But you didn't listen!

Mar 7, 2023 [Share](#)

New



Statue of Liberty

History 101

Verified

Statue of Liberty

Feb 3, 2023 [Share](#)

New Badges show under the **Badges** tab.

Managing your Canvas Badges/Credentials account

Creating a Canvas Badges/Credentials account

Creating a Canvas Badges/Credentials account is free and easy! Choose one of our servers nearest to you:

- [United States](#)
- [Canada](#)
- [Europe](#)
- [Australia](#)

Adding an additional email address

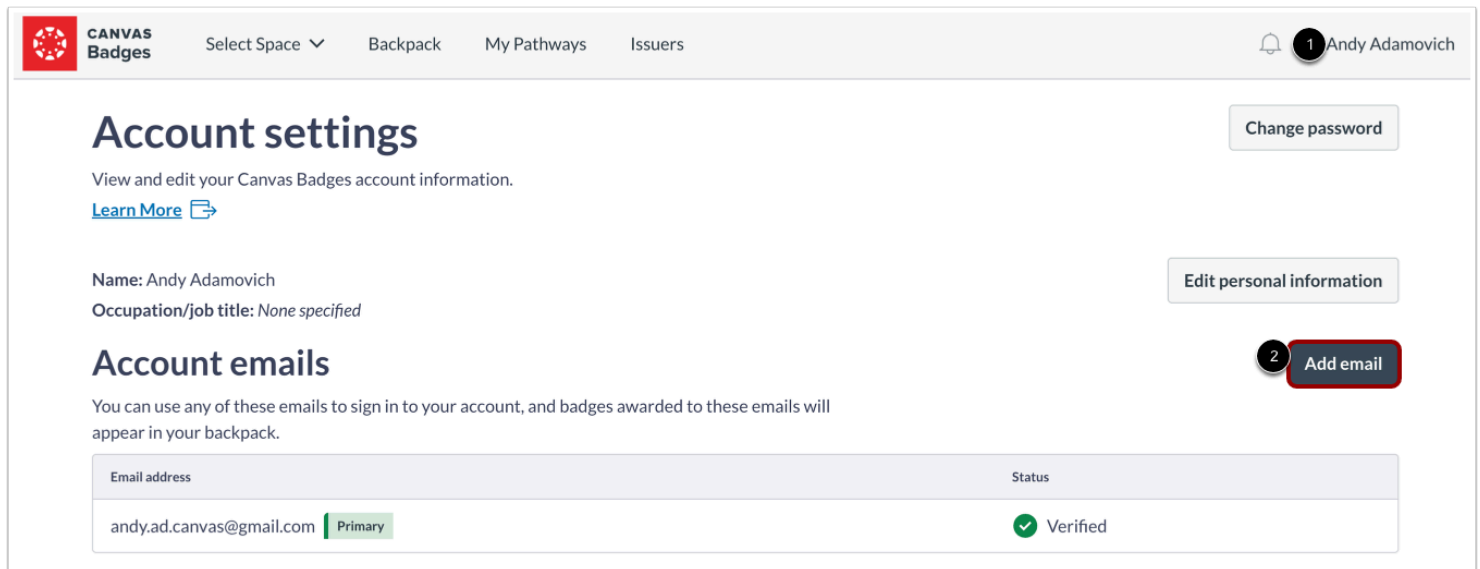
Canvas Badges/Credentials allows you to add multiple email addresses to your account from the **Profile** screen. Adding additional email addresses to an account enables users to collect badges awarded to different email addresses (e.g., school, work, volunteer) all in one backpack account.

Badges are awarded to a specific email address and are permanently associated with that email. We strongly recommend associating a personal email with your Canvas Badges/Credentials account so you can maintain access to your account and badges in case you lose access to a work or school email at a future date.

Each email address associated with your Canvas Badges/Credentials account must be verified by you. It's possible to move an email address from one account to another as long as it's not the primary address on either account. If you need assistance moving emails or merging two accounts into a single account, please contact us at support@badgr.com.

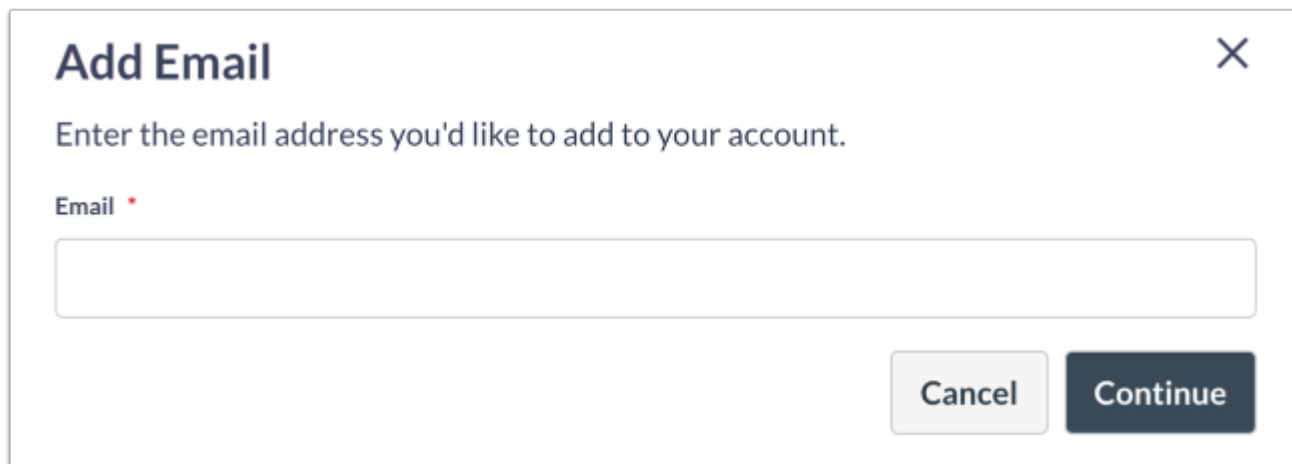
In your Canvas Badges/Credentials account, select your name in the upper right of the top navigation bar, then select **Account Settings** from the dropdown menu [1].

On the Account Settings page, click the **Add email** button [2].



The screenshot shows the Canvas Badges account settings page. At the top, there is a navigation bar with the Canvas Badges logo, a 'Select Space' dropdown, and links for 'Backpack', 'My Pathways', and 'Issuers'. The user's name 'Andy Adamovich' is displayed in the top right corner. The main heading is 'Account settings', with a 'Change password' button to the right. Below the heading, there is a sub-heading 'View and edit your Canvas Badges account information.' and a 'Learn More' link. The user's name 'Name: Andy Adamovich' and occupation 'Occupation/job title: None specified' are listed. To the right of this information is an 'Edit personal information' button. Below this is the 'Account emails' section, which includes a sub-heading and a note: 'You can use any of these emails to sign in to your account, and badges awarded to these emails will appear in your backpack.' To the right of this section is an 'Add email' button. Below the text is a table with two columns: 'Email address' and 'Status'. The table contains one row with the email 'andy.ad.canvas@gmail.com' and a 'Primary' label, and a 'Verified' status with a green checkmark.

1. A pop-up will appear allowing you to enter a secondary email address.



The screenshot shows a pop-up window titled 'Add Email' with a close button (X) in the top right corner. The main text reads 'Enter the email address you'd like to add to your account.' Below this is a label 'Email' with a red asterisk, followed by a large empty text input field. At the bottom right of the pop-up are two buttons: 'Cancel' and 'Continue'.

1. A verification code will be sent to the newly added email address and a new pop-up will appear. Enter the code you received in the verification email into the pop-up to verify your email. If you did not receive a verification email, contact support@badgr.com.

Add Email ✕

Verify code

We sent your verification code to adamadamovich@instructure.com. Enter it to continue.

[Resend code](#)

Your Badgr Verification Code

677045

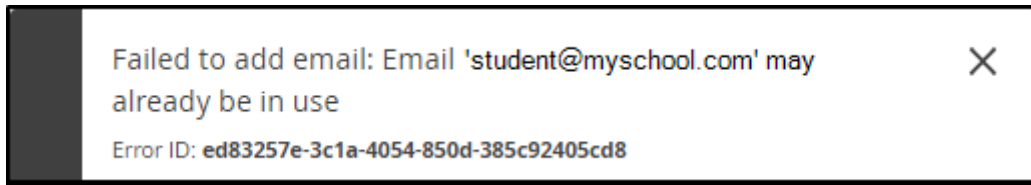
Sent from the [Badgr](#) Team at Concentric Sky 1045 Willamette St,
Eugene, OR 97401

[Privacy Policy](#) • [Terms](#) • [Support](#)

For information on connecting an [SSO](#) option see our Single sign on integration with Canvas Badges/Credentials article.

Merging accounts

If you encounter an error saying, "Failed to add email. This email may already be in use." it's likely an account already exists for the address you were trying to add.



For assistance merging accounts, contact us at support@badgr.com. Please provide the emails associated with the accounts you wish to merge and indicate which address you wish to be primary. Please also indicate which server (AU, EU, CA, USA) you are using.

Changing your primary Canvas Badges/Credentials email address

Your primary email address is the email address you use to sign in to your Canvas Badges/Credentials account. You can change which address is your primary email at any time by clicking the ellipsis on the right of the email line and selecting the **Make primary** option from the drop-down.

Badgr Student

[Change Password](#) [Edit Profile](#)

Emails

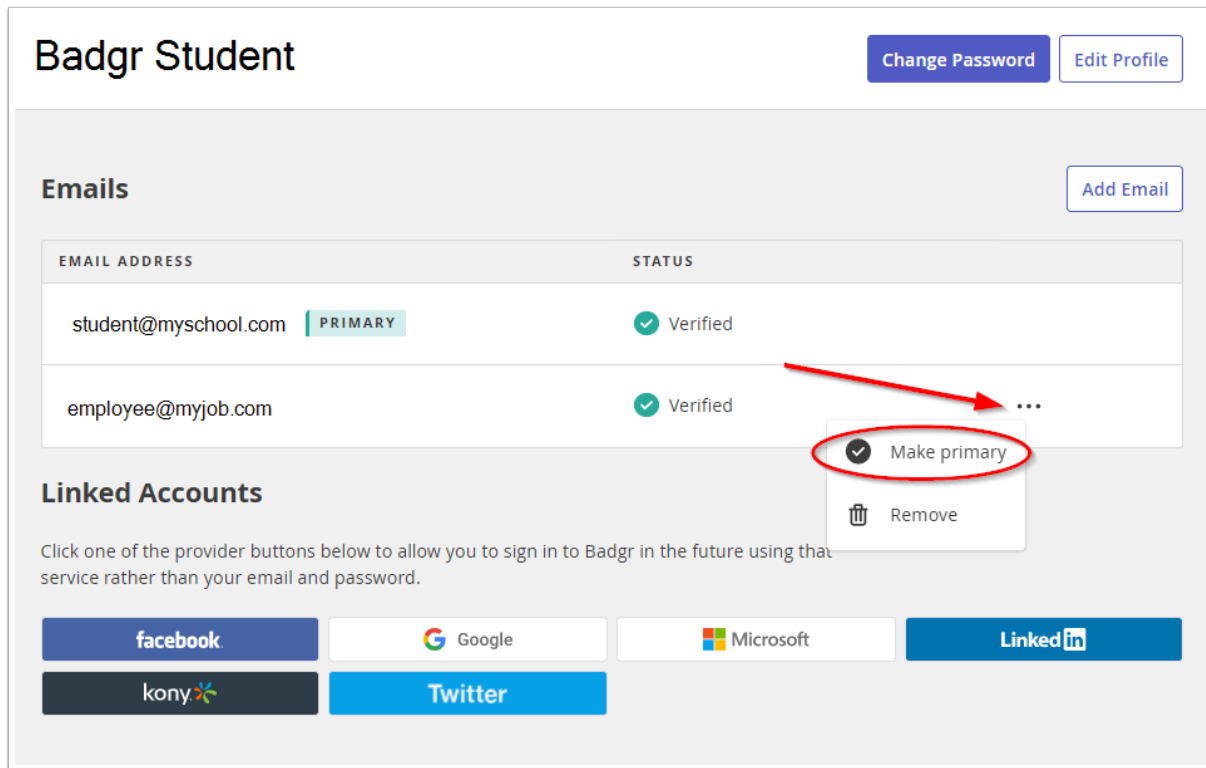
[Add Email](#)

EMAIL ADDRESS	STATUS
student@myschool.com PRIMARY	✓ Verified
employee@myjob.com	✓ Verified

Linked Accounts

Click one of the provider buttons below to allow you to sign in to Badgr in the future using that service rather than your email and password.

[facebook](#) [Google](#) [Microsoft](#) [Linked in](#)
[kony](#) [Twitter](#)



Adding email case variants

Some badges may not upload because your email address doesn't match. If the original issuer used any uppercase characters in your email address, add the email address as it was awarded following the steps above and try again. You may need to add an additional email address(es) to your Canvas Badges/Credentials account. You can view case variants that you've added by clicking on the **View case variants** button located under your email address.

Emails

Add Email

EMAIL ADDRESS	STATUS
sgarcia@gmail.com PRIMARY	✓ Verified

[\(View Case Variants\)](#)

- Sgarcia@gmail.com
- SGarcia@gmail.com

Open Badges email addresses are case sensitive. Badges awarded to the above variants of your email will show up in your backpack. You may add additional variants with the **Add Email** button above.

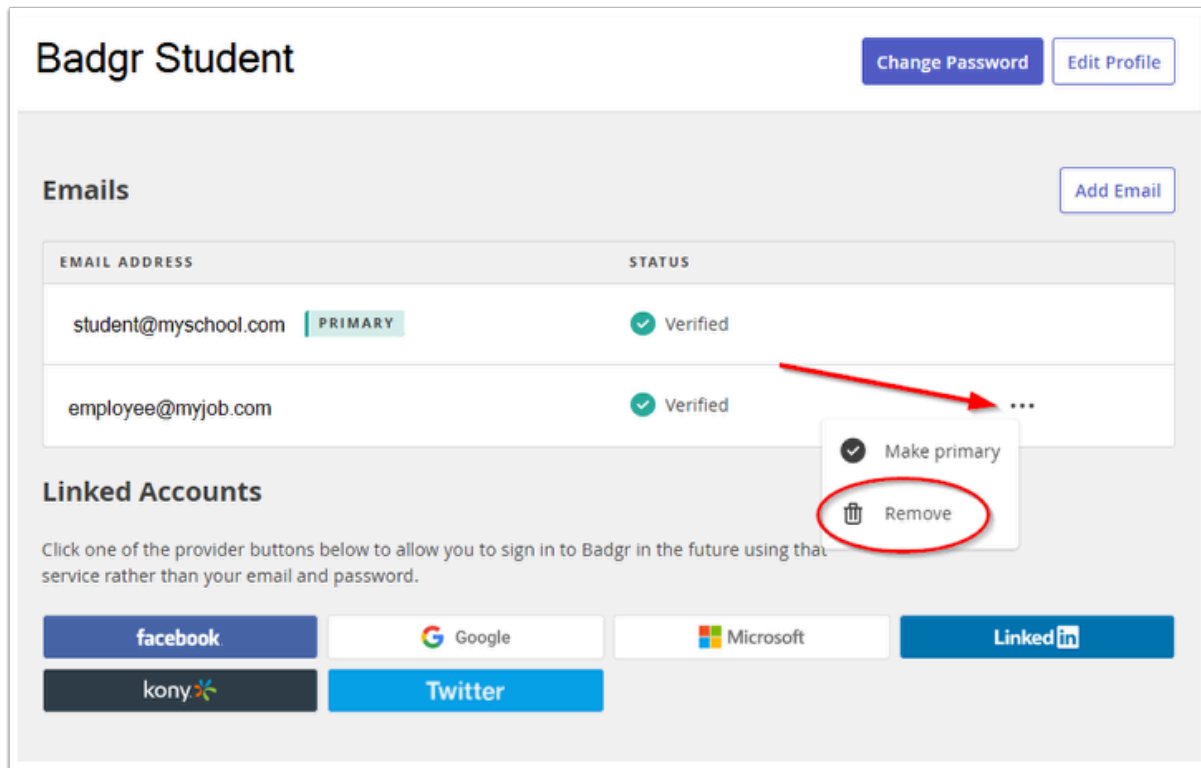
[Learn More](#)

you to sign in to Badgr in the future using that

Google Microsoft LinkedIn kony

Removing an email address from your Canvas Badges/Credentials account

You can remove any non-primary email address by clicking the ellipsis on the right of the email line and selecting the **Remove** option from the drop-down. Removing an email address from your Canvas Badges/Credentials account will remove all associated badges your Canvas Badges Backpack.



Badgr Student [Change Password](#) [Edit Profile](#)

Emails [Add Email](#)

EMAIL ADDRESS	STATUS
student@myschool.com PRIMARY	✓ Verified
employee@myjob.com	✓ Verified

Linked Accounts

Click one of the provider buttons below to allow you to sign in to Badgr in the future using that service rather than your email and password.

[facebook](#) [Google](#) [Microsoft](#) [LinkedIn](#)
[kony](#) [Twitter](#)

Changing your Canvas Badges/Credentials password

If you've either forgotten your password or want to change your existing password go to the Canvas Badges/Credentials sign-in page and click **Forgot password** and enter the email address you use when signing in. You will receive an email with a verification code to verify this request. Return to Canvas Badges/Credentials and enter the verification code, then follow the steps to reset your password.

Your password can also be changed from the Account Settings section of your account by clicking the **Change password** button. If you remember your password, you can change it immediately. If you've forgotten your password, click the **Reset your password** link and follow the email verification and password reset steps above. If you've only logged in via Single Sign On, you'll need to use the reset password functionality in order to use an email and password to log in to Canvas Badges/Credentials. This will create a password for your account and will not affect the account you used for Single Sign On.

Change Password

Don't have your current password? [Reset your password](#)

Current Password *

New Password *

Must be at least 8 characters

Confirm New Password *

Cancel

Change Password

Deleting your Canvas Badges/Credentials account

If you would like your account deleted, contact us at support@badgr.com.

Selecting a Canvas Badges/Credentials server location

Canvas Badges/Credentials has established several servers, regionally-located all over the world, to enhance your experience. You are encouraged to connect to the server that is closest to you and/or meets your data requirements. Wherever the location, you'll get the same set of Canvas Badges/Credentials features and subscription services.

[U.S.A](#)

[Canada](#)

[European Union](#)

[Australia](#)

[Singapore](#)

Moving data from one server to another Unfortunately, there is not an automated way to move data and we cannot migrate accounts on behalf of users. If you established a Canvas Badges/Credentials account on the U.S. server and want to change to a different location, you have several choices.

As an Issuer of badges, you may do any of the following:

- Establish an account in the location of your choice.
- Recreate badges previously awarded from the old location.
- You may consider adding information to distinguish it as the secondary award.
- Re-award and/or begin awarding badges from the new location.
- Ignore or [revoke badges](#) that were issued from the former location.

As a recipient of badges, you may do any of the following:

- Establish an account in the location of your choice.
- Leave your old badges in the old location, but collect new badges in the new location.
- Use the [share features](#) from the old location to [upload badges](#) to the new location.

Transferring badges to an account on a different server

It's not possible to merge accounts across Canvas Badges/Credentials servers. This article provides information about moving your badges between two accounts on different servers so that you can maintain access to all your earned badges. To learn more about servers see: [Selecting a Canvas Badges/Credentials server location \(AU, CA, EU, US\)](#)

Why should I move my badges?

Some users find they have either accidentally or intentionally created Canvas Badges/Credentials accounts on different servers. While any badges awarded to your email identifier can be added to any Canvas Badges/Credentials account with the same identifier, issuers will only **automatically** award badges to accounts on the **same** server as themselves. If you have multiple accounts, the account a badge is awarded to may not be the one you would like to view your badges from. Common problems with multiple server accounts:

- **My badges are "missing"** – If you open Canvas Badges/Credentials on your phone and see a number of earned badges, but your backpack is empty on your computer, it may be because the two devices are logged into accounts on two different servers: You can manually add your badges #add-badges to the account on the server nearest to where you live
- **Badges from my classes aren't appearing in my account** – The class only automatically awards Canvas Badges/Credentials badges to the same server it's using, so if your account is on a different server, the badges will need to be manually added to your account: For example, if a U.S. school is awarding badges, the badges will automatically appear in a U.S. Canvas Badges/Credentials account, and students with a different server account (EU, AU, CA) attending the same school will need to manually upload their badges
- **I have an account on two different servers, will I lose my badges?** – If you plan to only use the account on the server nearest where you live, you can manually upload your badges to that account

Copying Badge Information from your Backpack for Transfer

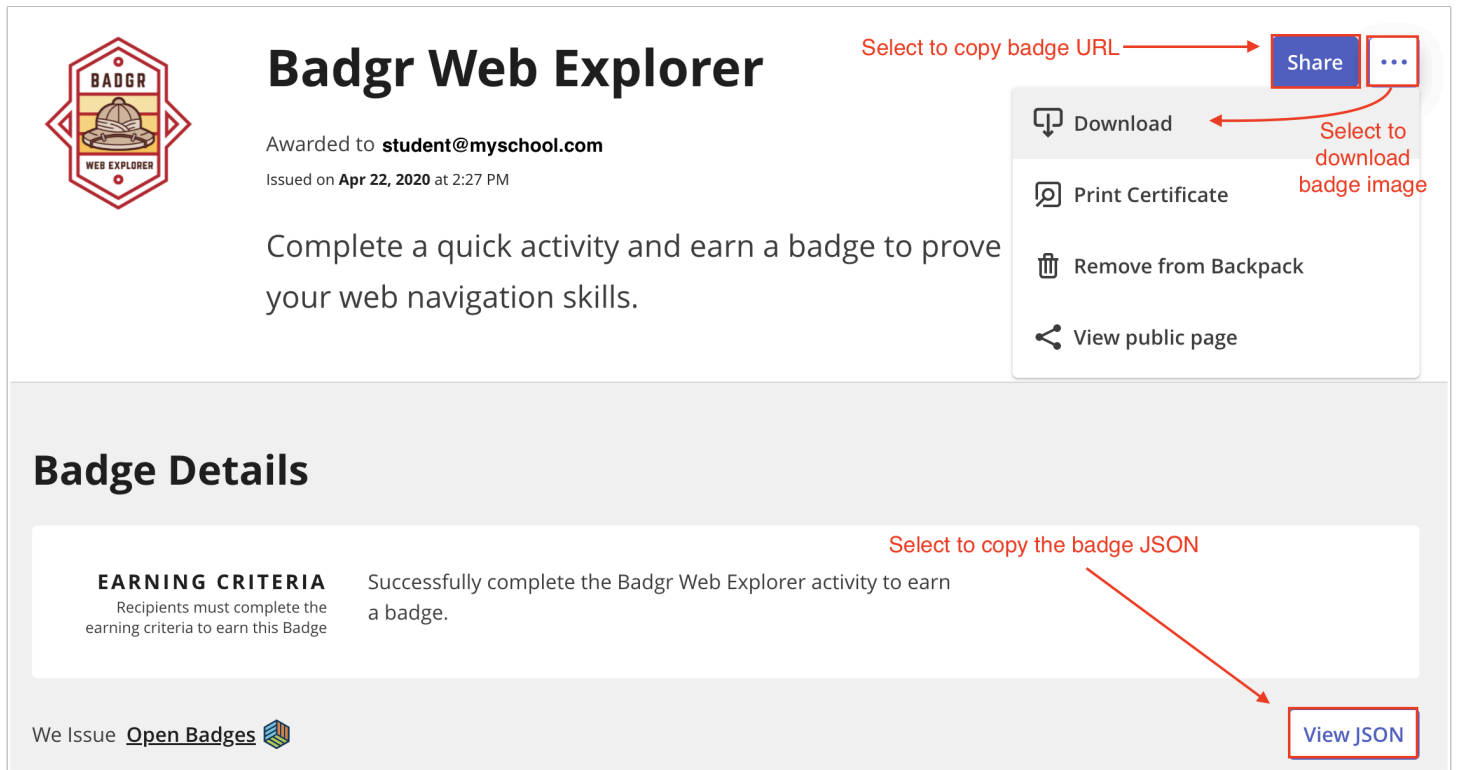
In the account you would like to transfer badges out of, go to your backpack and select a badge to go to the badge details page. You have several options for uploading the badge award to your backpack.

1. Badge image –

- You can upload your badge directly if you've been sent the badge (via email) or have downloaded it from another service: Use the drag and drop feature or the file picker to select the badge
- You can also download a badge directly from your backpack by selecting the box with the ellipses on the badge details page, and selecting **Download** from the drop menu

1. Badge URL – You can get the badge URL by selecting **Share** from the right side menu and then the **Copy** button to copy the share URL.

2. JSON – From your backpack, select the badge you would like to download. On the badge details page, select **View JSON** in the bottom right. When the dialog box appears, select **Copy to clipboard**.



The screenshot shows a badge titled "Badgr Web Explorer" awarded to "student@myschool.com" on April 22, 2020. The badge description states: "Complete a quick activity and earn a badge to prove your web navigation skills." A dropdown menu is open, showing options: "Download", "Print Certificate", "Remove from Backpack", and "View public page". Annotations with red arrows point to the "Share" button (labeled "Select to copy badge URL"), the "Download" option (labeled "Select to download badge image"), and the "View JSON" button (labeled "Select to copy the badge JSON").

Badgr Web Explorer


Awarded to **student@myschool.com**
Issued on **Apr 22, 2020** at 2:27 PM

Complete a quick activity and earn a badge to prove your web navigation skills.

Badge Details

EARNING CRITERIA
Recipients must complete the earning criteria to earn this Badge

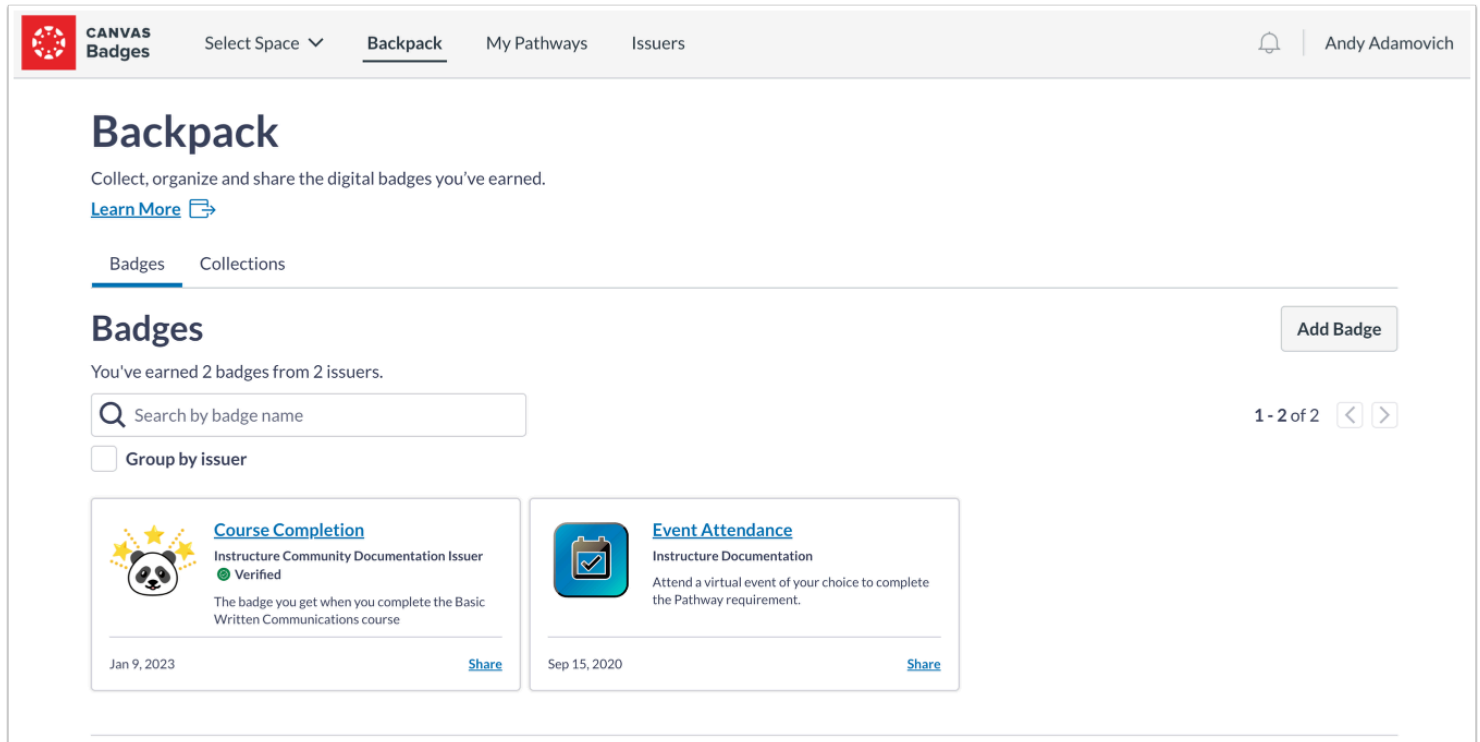
Successfully complete the Badgr Web Explorer activity to earn a badge.

We Issue [Open Badges](#) 

[View JSON](#)

URL assertions are "[baked](#)" into a badge image so that a badge can be verified by various services (for example, a badge backpack). Sometimes, a badge doesn't have an image associated with it, or is otherwise not downloaded, and can be added to a backpack service by inputting the [assertion URL](#).

Adding badges to your Canvas Badges backpack




The screenshot shows the Canvas Badges Backpack interface. At the top, there is a navigation bar with the Canvas Badges logo, a 'Select Space' dropdown, and tabs for 'Backpack', 'My Pathways', and 'Issues'. The user's name 'Andy Adamovich' is displayed in the top right corner. The main heading is 'Backpack', with a sub-heading 'Collect, organize and share the digital badges you've earned.' and a 'Learn More' link. Below this, there are tabs for 'Badges' and 'Collections'. The 'Badges' section shows 'You've earned 2 badges from 2 issuers.' There is a search bar for 'Search by badge name' and a 'Group by issuer' checkbox. Two badges are displayed: 'Course Completion' (issued by Instructure Community Documentation Issuer, Verified, dated Jan 9, 2023) and 'Event Attendance' (issued by Instructure Documentation, dated Sep 15, 2020). Both badges have a 'Share' link. An 'Add Badge' button is located in the top right of the badge list area. Page navigation shows '1 - 2 of 2' with left and right arrows.

1. In the account you're transferring your badges to, click **Backpack** in the top navigation bar to open your badge backpack. 2. Select the **Add badge** button. 3. Select one of the methods from the above section to copy your badge information and paste it into the appropriate field. The JSON field is located in the **Advanced** tab. 4. Click **Add badge**. 5. Once uploaded, your badge will appear under the **Backpack** menu. Click the badge to view badge details. If you experience issues when uploading your badges see our [Troubleshooting: Invalid badges](#) article.

Add Badge ✕

Basic **Advanced**


Add a badge to your backpack that you've earned from an external issuer.
[Learn More](#) 

Badge Web Address

OR

Badge Award Image

Save a copy of the image of a badge you've received from an external source, then upload it here.

 **Drag & Drop File**
or [Select File to Upload](#)

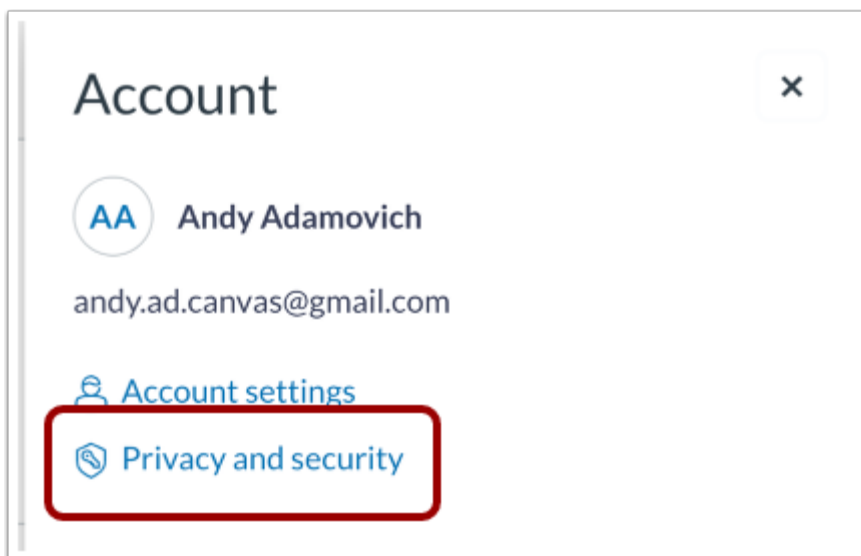
Privacy and security

Badge recipients who are members of a Canvas Credentials organization are now able to see and control backpack connection status as well as edit the organizations they've trusted. This allows the recipient to control what data is shared.

When a badge recipient chooses to share their backpack with an organization, the organization gains visibility to all badges in the recipient's backpack. This is important if the recipient has badges in their backpack that have been awarded through multiple emails.

Accessing all privacy and security settings

From the **Profile icon** drop menu select **Privacy and security**.



From here a user will see a list of all organizations that they have been subscribed to and the current share settings. By changing the toggle, users are able to share their backpack with the various organizations for which they are subscribed.

Privacy and security

Manage and protect access to your Canvas Badges account.

[Organization permissions](#)
[App integrations](#)

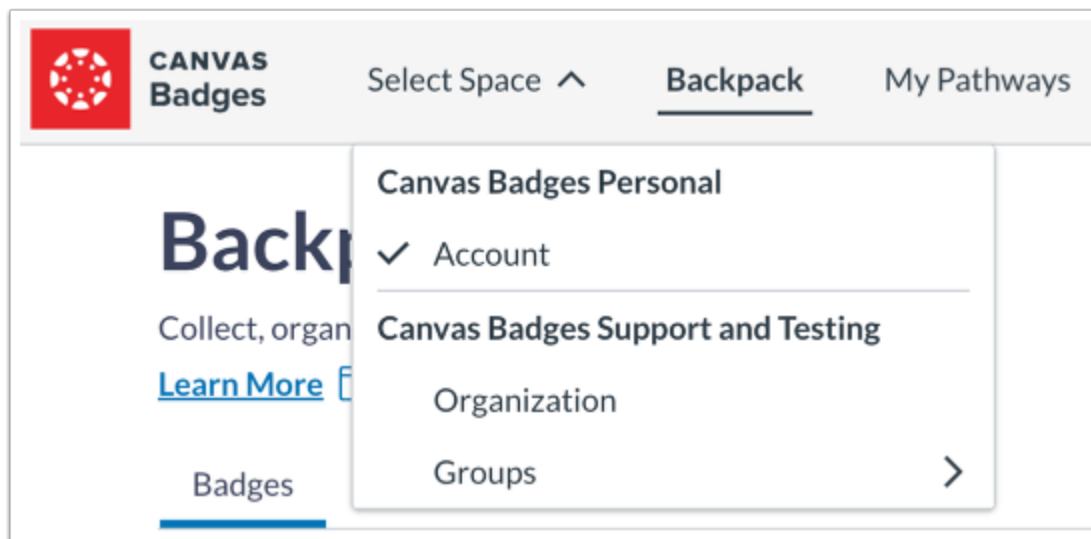
Organization permissions

As a learner in the following organizations, you can control the personal Canvas Badges account information you share.

Organization	Access
Badgr Support and Testing 	<input type="checkbox"/> Share backpack

Accessing individual organization privacy and security settings

By using the organization-specific URL or by choosing a specific organization space from the org switcher, users are able to see and adjust their organization-specific settings.



The screenshot shows the Canvas Badges interface. At the top left is the Canvas Badges logo. To its right is a 'Select Space' dropdown menu with an upward arrow. The dropdown menu is open, showing a list of spaces: 'Canvas Badges Personal' (with a checkmark and 'Account' below it), 'Canvas Badges Support and Testing' (with 'Organization' and 'Groups' below it, and a right arrow), and 'My Pathways'. Below the dropdown, the main content area shows 'Backp' (part of Backpack) and 'Collect, organ' (part of Collect, organize). There is a 'Learn More' link and a 'Badges' link.

Privacy and security

Manage and protect access to your Canvas Badges account.

[Organization permissions](#)

[App integrations](#)

Organization permissions

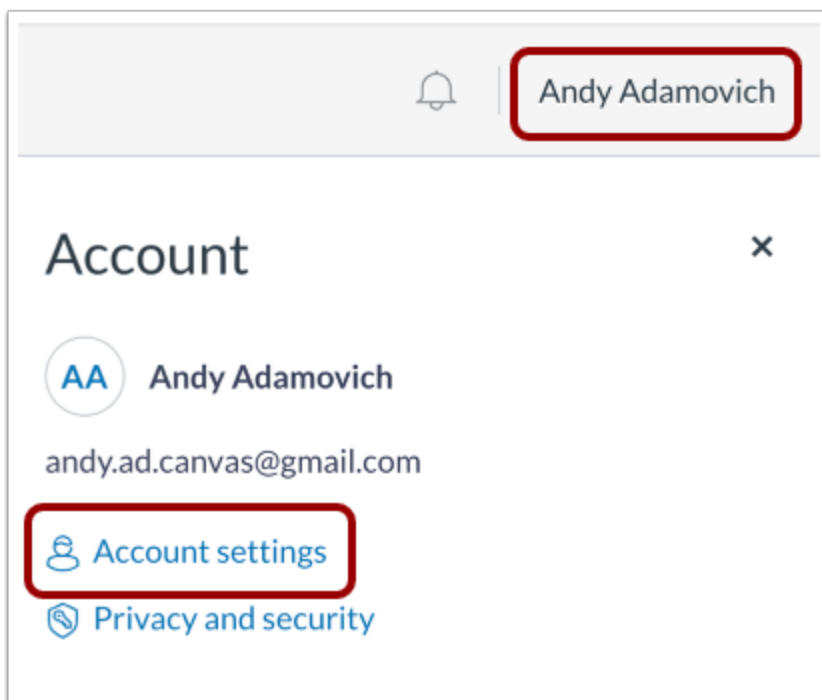
Single sign-on (SSO) integration with Canvas Badges/Credentials

Users may wish to add an SSO to their Canvas Badges/Credentials account. This provides the ability to sign-in with frequently used credentials such as Facebook, Google, Microsoft or via an organization's credentials. Follow the steps below to add an existing SSO to your account.

Canvas users: We recommend creating your account in Canvas Badges/Credentials with an email address and password before adding an SSO.

Adding an SSO to your Canvas Badges/Credentials account

Once logged in to Canvas Badges/Credentials, click the **User Menu** and click the **Account settings** link.



At the bottom of the page, click one of the provider buttons to integrate the SSO, which allows you to sign in to Canvas Badges/Credentials using the SSO rather than the user's Canvas Badges/Credentials account credentials. Users can currently integrate SSO's for Facebook, LinkedIn, Google, Microsoft and Temenos. If you're interested in adding the Twitter SSO or awarding badges using Twitter see our [Using Twitter with badges](#) knowledge base article.

Add linked account

Select one of the following services to link an account.

 facebook Google Microsoft LinkedIn TEMENOS Twitter

1. Click on the SSO you wish to add.
2. If you're not already signed in, you'll be prompted to do so.
3. If you're already signed in to the organization, you'll see an authorization screen.
4. Select the **Authorize** button to connect your accounts.

Adding an SSO allows you to easily log in to your account using a different platform's login information. Any emails associated with the SSO account will not be automatically added to your Canvas Badges/Credentials account. To add an additional email address to your Canvas Badges/Credentials account, to which a badge was awarded, see [Managing your Canvas Badges/Credentials account](#).

Custom SSO integrations

For an additional fee, Canvas Badges/Credentials can create a custom SSO for your organization using your identity provider. We work with a variety of tools, including Okta, Shibboleth, SAML2, Oauth, and Azure. For more information on pricing for a custom SSO or Canvas Credentials subscription for your organization, please fill out this [form](#).

Information collected by Canvas Badges/Credentials

From the first moment you use Canvas Badges/Credentials, we're collecting personal data. Sometimes you provide us with personal data, sometimes that personal data is automatically collected and sometimes a third party might provide the personal data, such as an achievement you've earned. This information includes, but is not limited to, contact information, information about how you use Canvas Badges/Credentials and log data. To see what kinds of information Canvas Badges/Credentials collects, read the [privacy policy](#). You may also wish to review the [terms of service](#).

Privacy and 3rd parties

Thousands of organizations around the world trust Canvas Badges/Credentials to award Open Badges to recognize achievements. Canvas Badges/Credentials works to give badge recipients control over their privacy and how their data is used. Badges may be shared to social media or on personal websites, for instance, but we do not publish any public index of the badges a particular user has earned.

Canvas Badges/Credentials does not sell any personal information to any party or share information to any third party outside of the badge sharing capabilities in the app.

Canvas Badges/Credentials [privacy policy](#) and Canvas Badges/Credentials for Canada [privacy policy](#)

FERPA

FERPA restricts the student data that educational institutions may share with web services and the public. Minimal personal data about students is shared with Canvas Badges/Credentials when educational institutions award badges to those students. Make sure your use of Canvas Badges/Credentials is consistent with the information permitted by your FERPA directory information disclosure categories to be shared with our services and to be published in awarded badges. Typically, institutions ensure student email addresses and academic awards or honors are permitted to be shared. When you use Canvas Badges/Credentials to award badges, either manually or automatically through Canvas Badges/Credentials for Canvas, ensure that the data stored in badges is consistent with your institutional policy. This may mean bypassing the evidence features to include data that doesn't fall under directory information disclosures, such as grades or graded work.

Canvas Badges/Credentials users below age 13 The [Children's Online Privacy Protection Act](#) restricts the type of information about young users that may be stored on a web service, including identifiers like email addresses, without obtaining permission from parents/guardians. We don't provide specific legal advice to organizations seeking to use Canvas Badges/Credentials, but we can be clear about what information is stored on database and caches. We store a small amount of student information as it's reported to us. That includes the email address of the recipient, but not the name, unless you are using the optional leaderboard feature and the student checks the opt-in box, sharing their real name. Otherwise, we only store the email address that Canvas reports to us. All students who view Canvas Badges/Credentials via the Canvas app will be able to see badges they've earned and follow their progress through courses. In a future version, we'll be implementing an upgraded workflow for under-13 users.

Schools or districts may obtain permission from parents/guardians for their students to use web services such as Canvas Badges/Credentials. Users are responsible for ensuring that the data they share with web services about their students is allowed by parents/guardians.

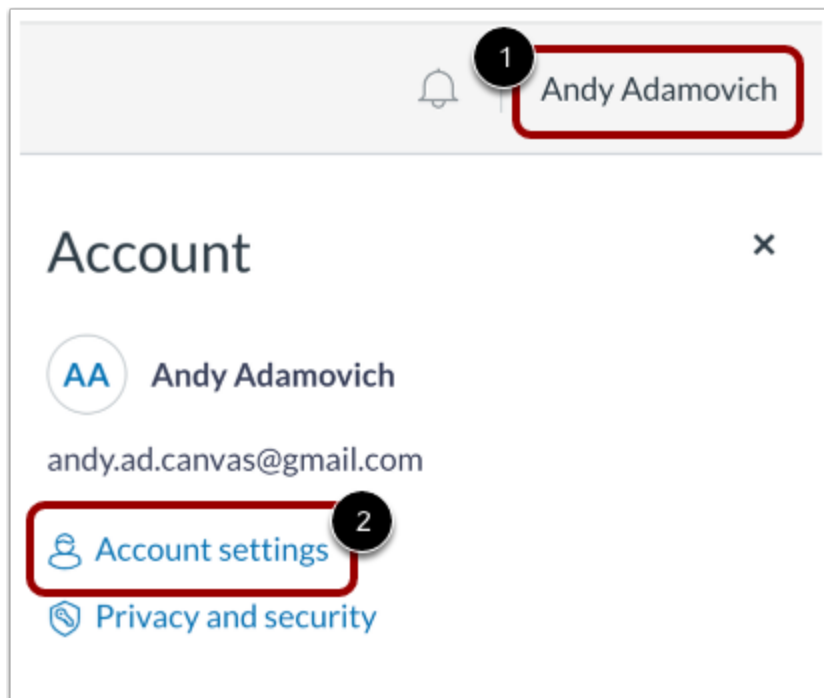
How do I merge my Canvas Badges/Credentials account?

You can merge your own Canvas Badges/Credentials accounts within the same server. When accounts are merged, your content is copied to the destination account. You can sign in to Canvas Badges/Credentials with either account email.

Notes:

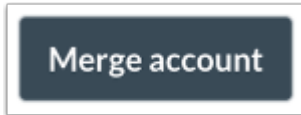
- All merged issuers display in the destination account. If you hold a staff role on an issuer in both accounts, the destination account defaults to the highest permission level.
- Group enrollments and pathway subscriptions are not merged.

Open Account Settings



In the Global Navigation, click the **User Menu** [1] and then click the **Account settings** link [2].

Merge Account



To merge your accounts, click the **Merge account** button.

Enter Account Email

Merge accounts ✕

Enter the email address you'd like to merge into your `jessica.doe.canvas@gmail.com` account.

Email *

Cancel Continue


Enter the email address which you would like to merge into the account.

Enter Verification Code

Merge accounts

Verification Code

We sent your verification code to `jessica.doe.canvas+1@gmail.com`. Enter it to continue.



[Resend code](#)

Enter the verification code from your email into the verification fields [1]. Click the **Continue** button [2].

Merge Accounts

Merge accounts

All badges, issuers, and group/pathway subscriptions will be copied from `jessica.doe.canvas+1@gmail.com` to `jessica.doe.canvas@gmail.com`.

To merge accounts, click the **Merge User** button.

View Merged Account Confirmation



A merged account confirmation displays.

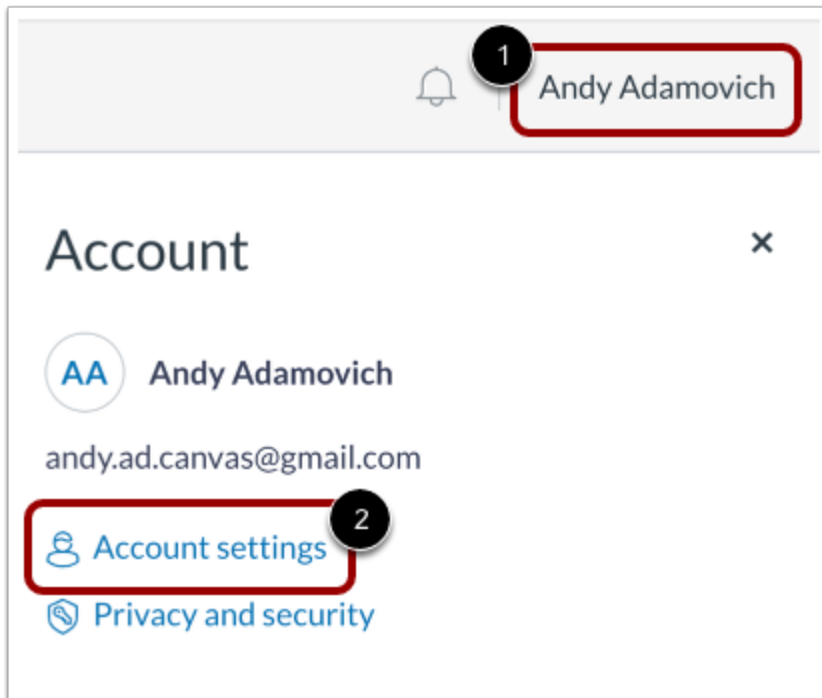
How do I delete my Canvas Badges/Credentials account?

You can delete your own Canvas Badges/Credentials account(s).

Notes:

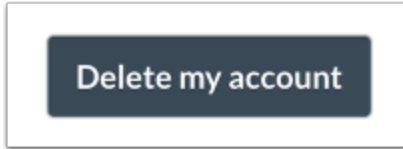
- Badges awarded by Canvas Badges/Credentials remain in the issuer account and are restored if the user recreates their account.
- Any third-party badges added to the backpack will be lost.

Open Account Settings



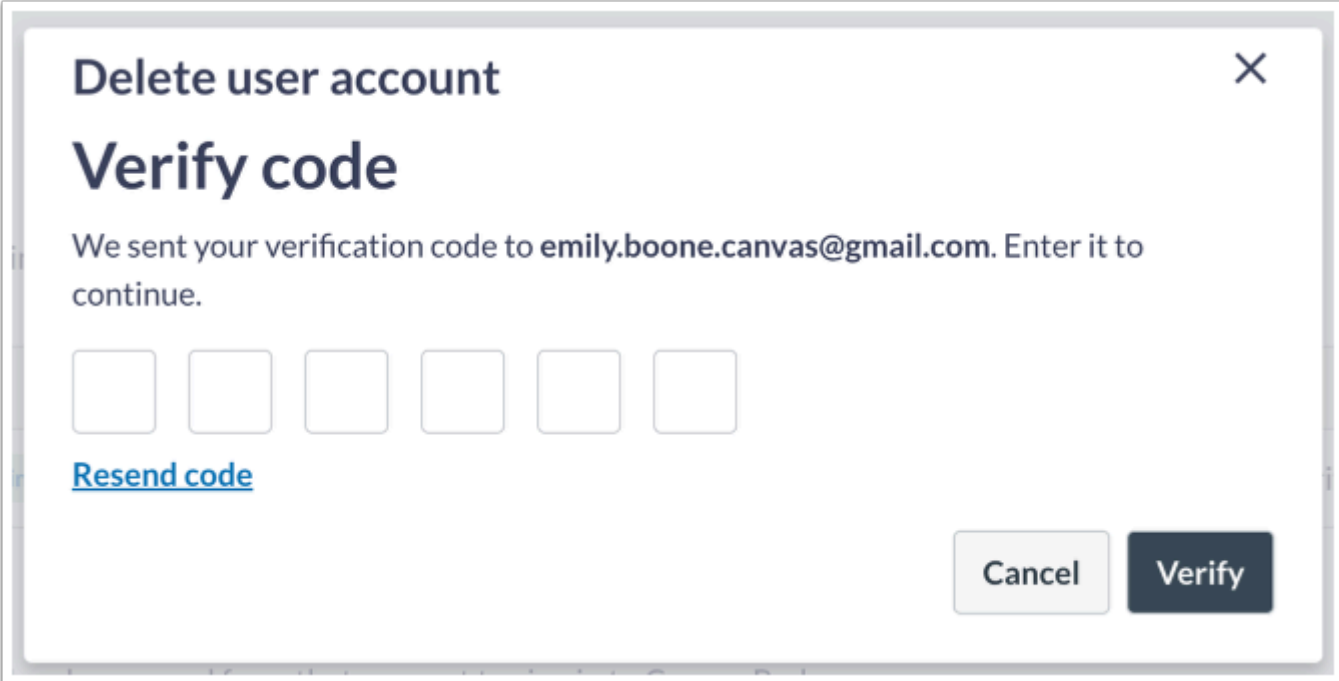
In the Global Navigation, click the **User Menu** [1] and then click the **Account settings** link [2].

Delete Account



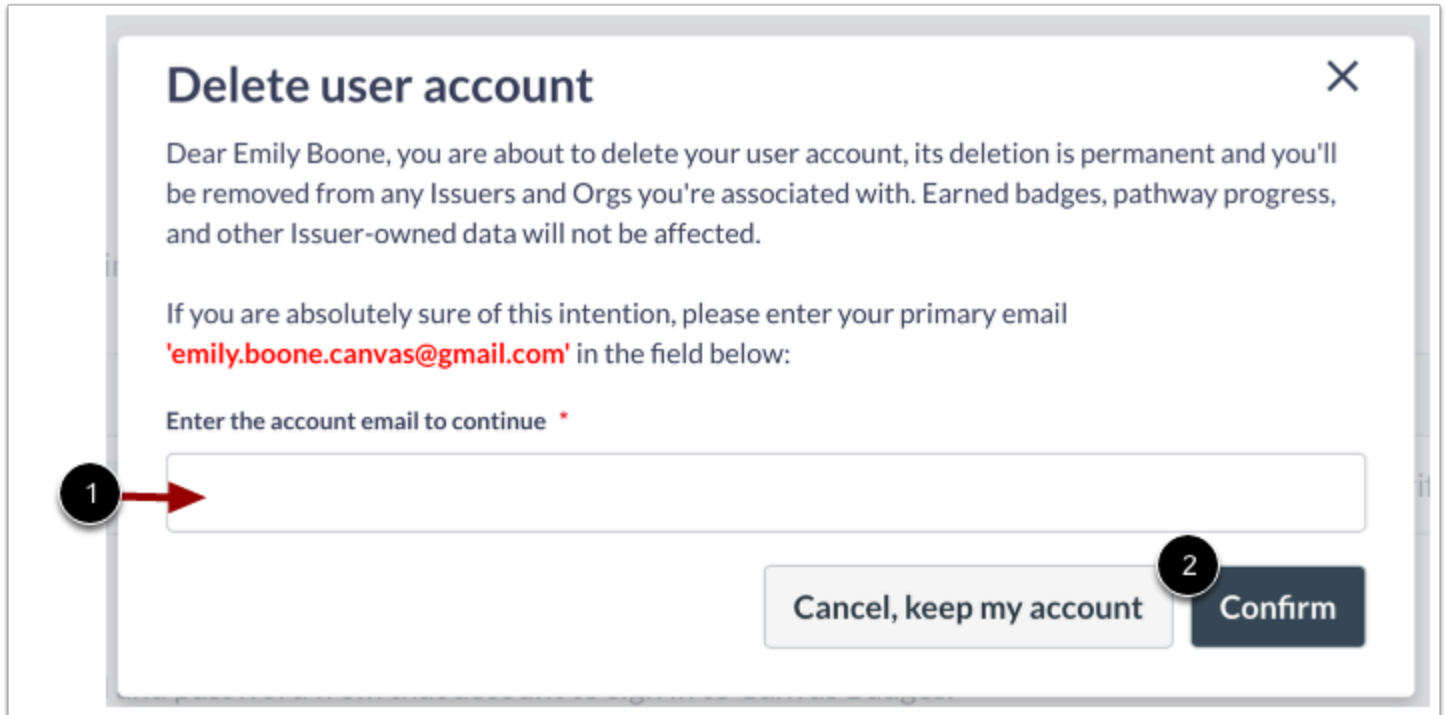
To delete your account, click the **Delete my account** button.

Enter Code

A dialog box titled "Delete user account" with a close button (X) in the top right corner. Below the title is the heading "Verify code". The text reads: "We sent your verification code to emily.boone.canvas@gmail.com. Enter it to continue." Below this text are six empty square input fields for a 6-digit code. A blue link "Resend code" is located below the input fields. At the bottom right, there are two buttons: "Cancel" (light gray) and "Verify" (dark blue).

Enter the verification code from your email into the verification fields.

Confirm Account Deletion



Delete user account ✕

Dear Emily Boone, you are about to delete your user account, its deletion is permanent and you'll be removed from any Issuers and Orgs you're associated with. Earned badges, pathway progress, and other Issuer-owned data will not be affected.

If you are absolutely sure of this intention, please enter your primary email **'emily.boone.canvas@gmail.com'** in the field below:

Enter the account email to continue *

1 →

2

Cancel, keep my account **Confirm**

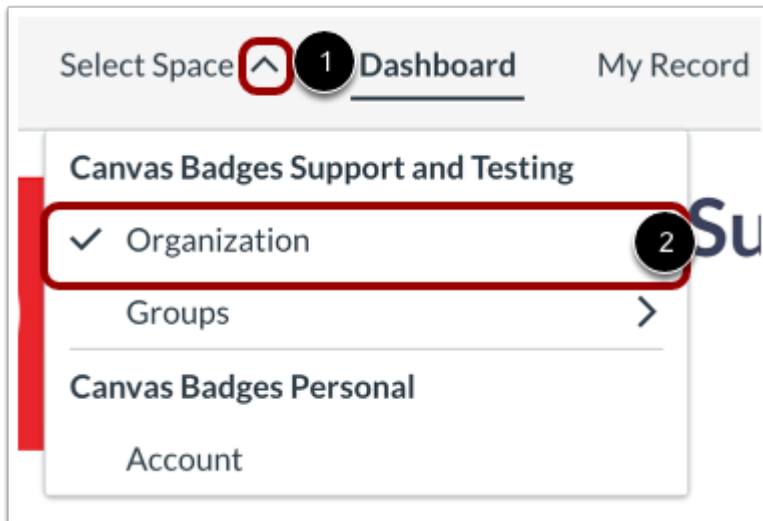
To confirm your account deletion, type your Canvas Badges associated email in the **Enter the account email to continue** field [1]. Then click **Confirm** button [2].

Canvas Credentials Organization Management

How do I use the organization dashboard in Canvas Credentials?

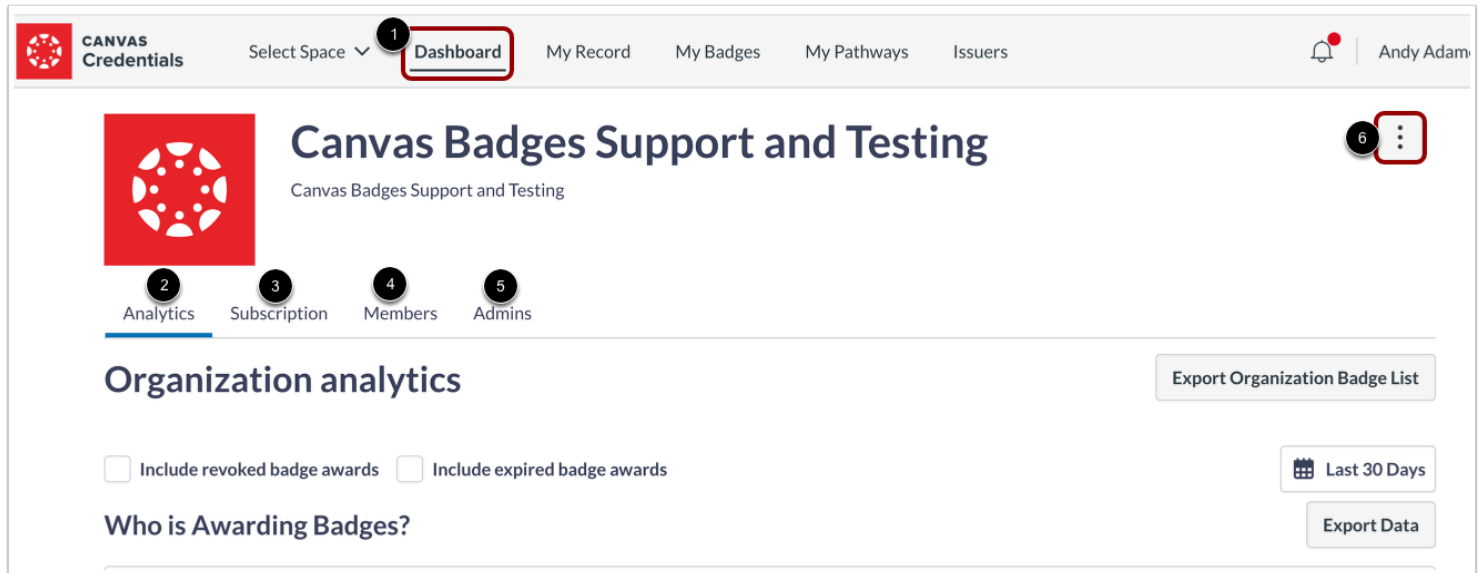
As an organization administrator, you can manage and adjust your Canvas Credentials organization.

Open Organization



In Canvas Credentials Navigation, click the **Select Space** drop-down menu [1] and then click the **Organization** link [2].

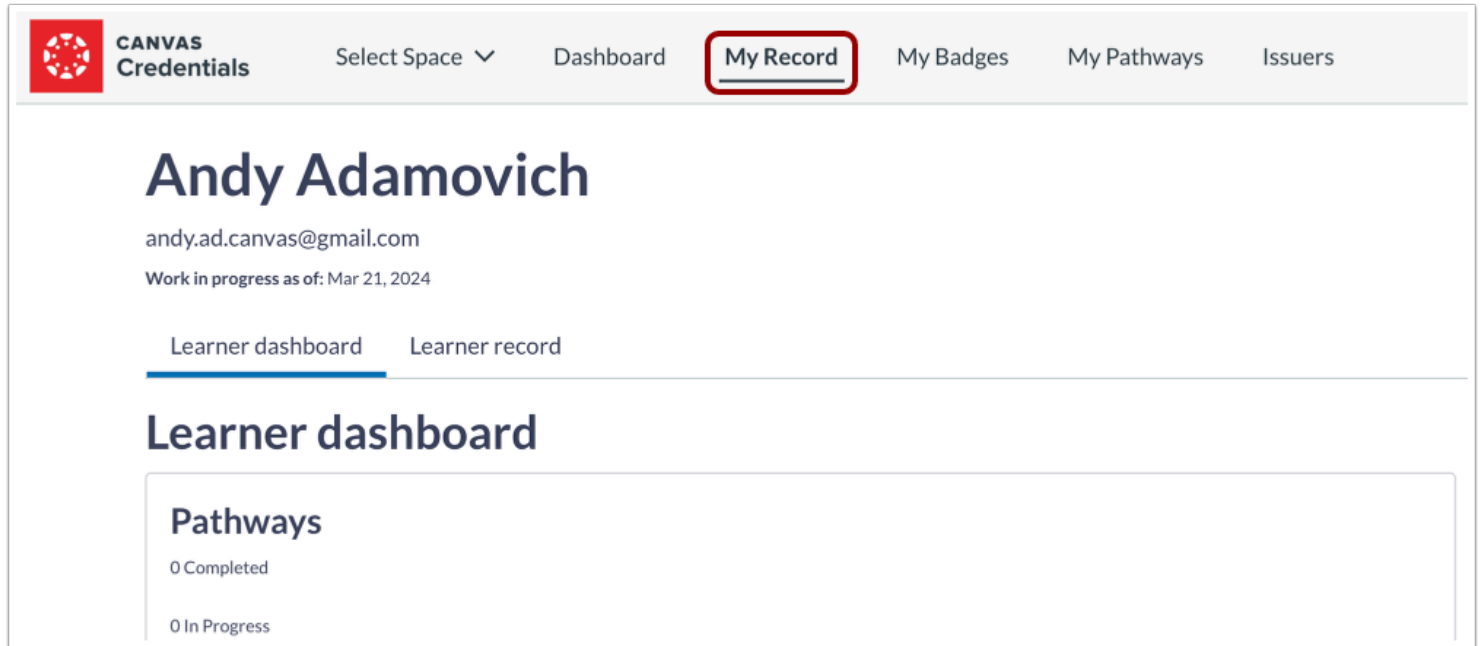
View Dashboard



In the Dashboard tab [1], you can [view analytics](#) [2], [check your subscription](#) [3], [view members](#) [3], and [add admins](#) [5].

[To edit the organization](#), click the **Options** icon [6].

View My Records

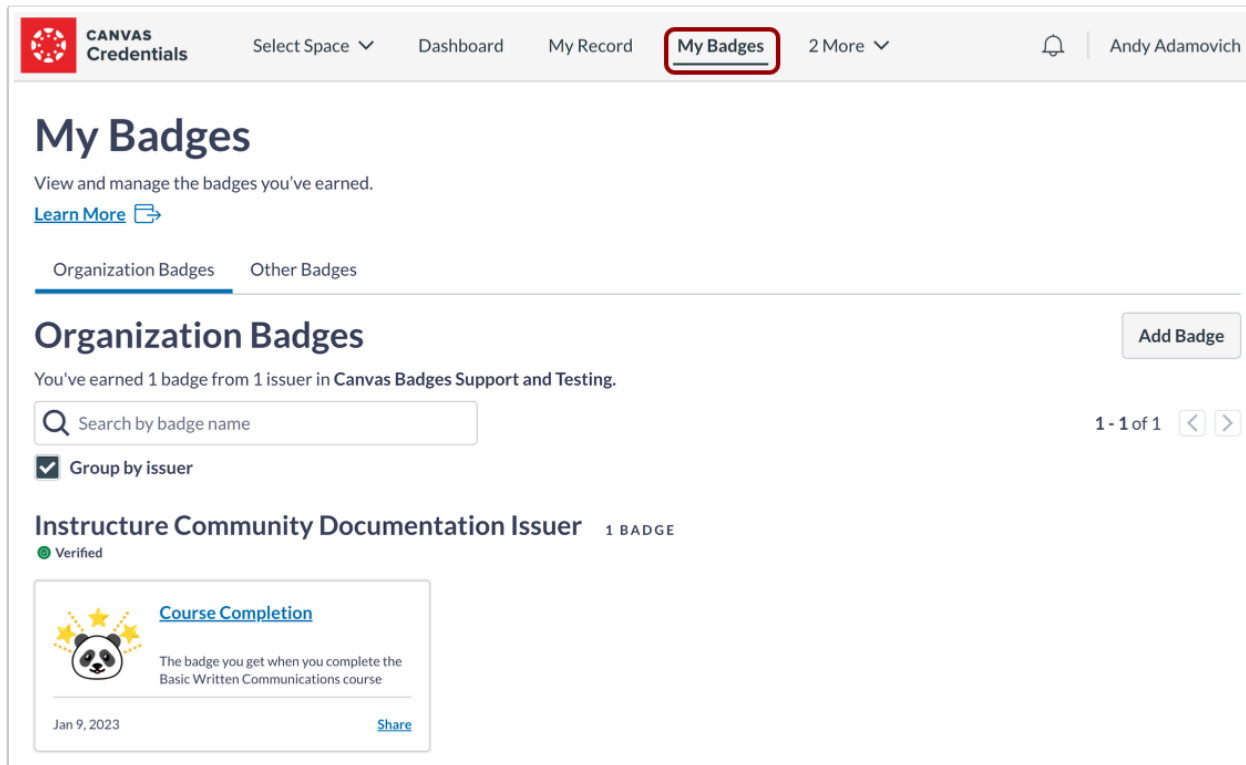


The screenshot shows the 'My Record' page in the Canvas Credentials interface. At the top, there is a navigation bar with the Canvas logo, 'CANVAS Credentials', a 'Select Space' dropdown, and tabs for 'Dashboard', 'My Record' (highlighted with a red box), 'My Badges', 'My Pathways', and 'Issuers'. Below the navigation bar, the user's name 'Andy Adamovich' is displayed in large text, followed by the email 'andy.ad.canvas@gmail.com' and the text 'Work in progress as of: Mar 21, 2024'. There are two tabs: 'Learner dashboard' (which is selected and underlined) and 'Learner record'. Under the 'Learner dashboard' tab, there is a section titled 'Pathways' with two sub-items: '0 Completed' and '0 In Progress'.

In the My Records tab, you can view badges and pathways you have completed and have the ability to share them.

Note: Learner Record setting must be enable in the organization settings.

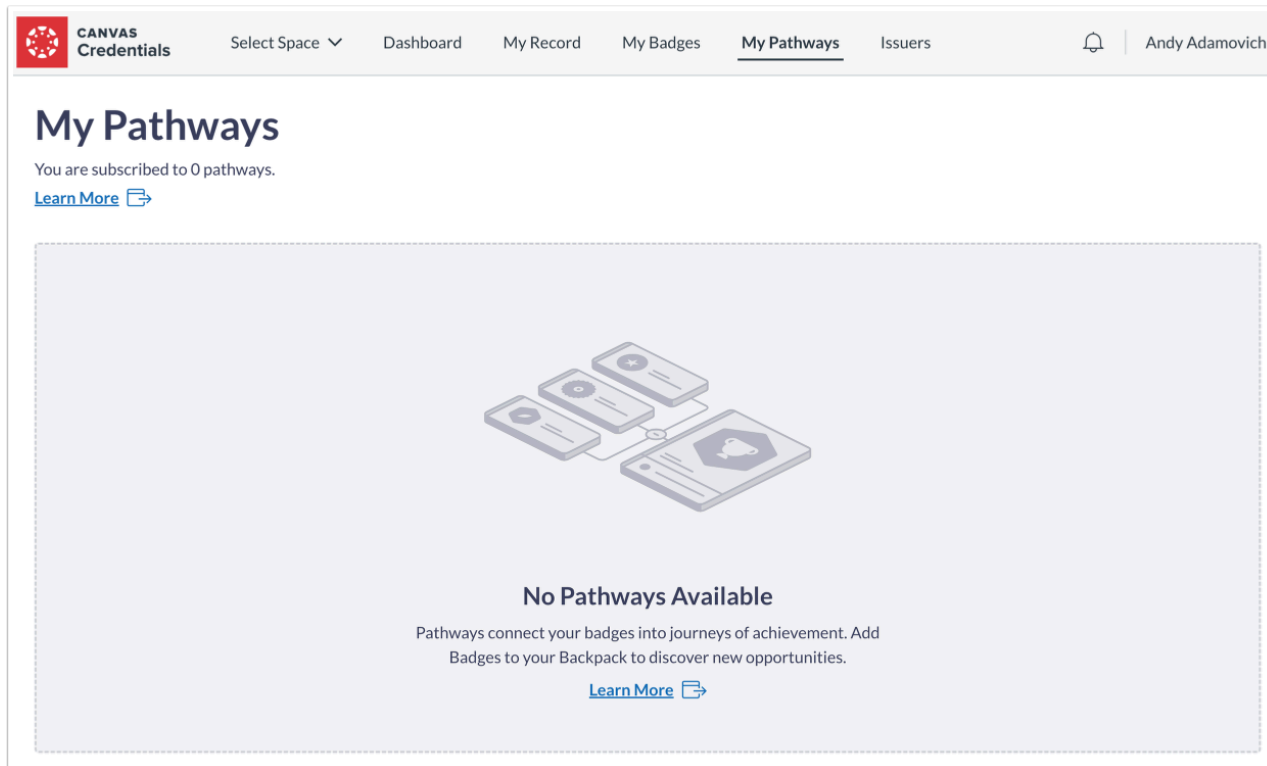
View My Badges



The screenshot shows the Canvas Badges/Credentials interface. At the top, there is a navigation bar with the Canvas logo, 'CANVAS Credentials', and several menu items: 'Select Space', 'Dashboard', 'My Record', 'My Badges' (highlighted with a red box), and '2 More'. A user profile 'Andy Adamovich' is visible on the right. Below the navigation bar, the main heading is 'My Badges' with the subtext 'View and manage the badges you've earned.' and a 'Learn More' link. There are two tabs: 'Organization Badges' (selected) and 'Other Badges'. Under 'Organization Badges', there is a summary: 'You've earned 1 badge from 1 issuer in Canvas Badges Support and Testing.' A search bar is present with the placeholder 'Search by badge name'. A checkbox 'Group by issuer' is checked. The issuer is 'Instructure Community Documentation Issuer' with '1 BADGE' and a 'Verified' status. A badge card is displayed for 'Course Completion', featuring a panda icon and the text: 'The badge you get when you complete the Basic Written Communications course'. The date 'Jan 9, 2023' and a 'Share' link are also visible. An 'Add Badge' button is located in the top right corner of the badge section.

In the My Badges tab, you can view all your earned badges.

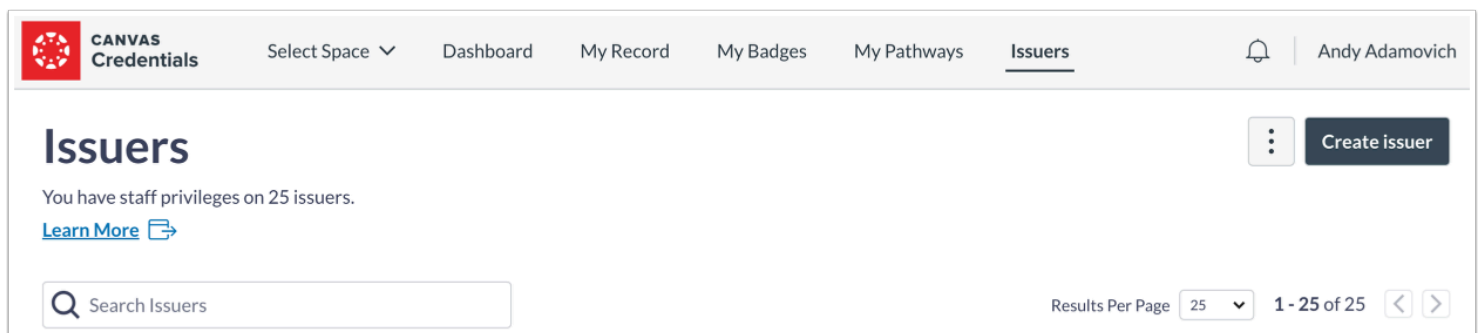
View My Pathways



The screenshot shows the 'My Pathways' page in the Canvas Credentials interface. The top navigation bar includes 'CANVAS Credentials', 'Select Space', 'Dashboard', 'My Record', 'My Badges', 'My Pathways' (active), and 'Issues'. The user's name 'Andy Adamovich' is in the top right. The main heading is 'My Pathways' with a sub-message: 'You are subscribed to 0 pathways.' Below this is a 'Learn More' link with an external icon. The central area features a large dashed box containing an illustration of several overlapping digital badges. Below the illustration, the text reads 'No Pathways Available' followed by 'Pathways connect your badges into journeys of achievement. Add Badges to your Backpack to discover new opportunities.' and another 'Learn More' link with an external icon.

In the My Pathways tab, you can view the pathways you are subscribed to.

View Issuers



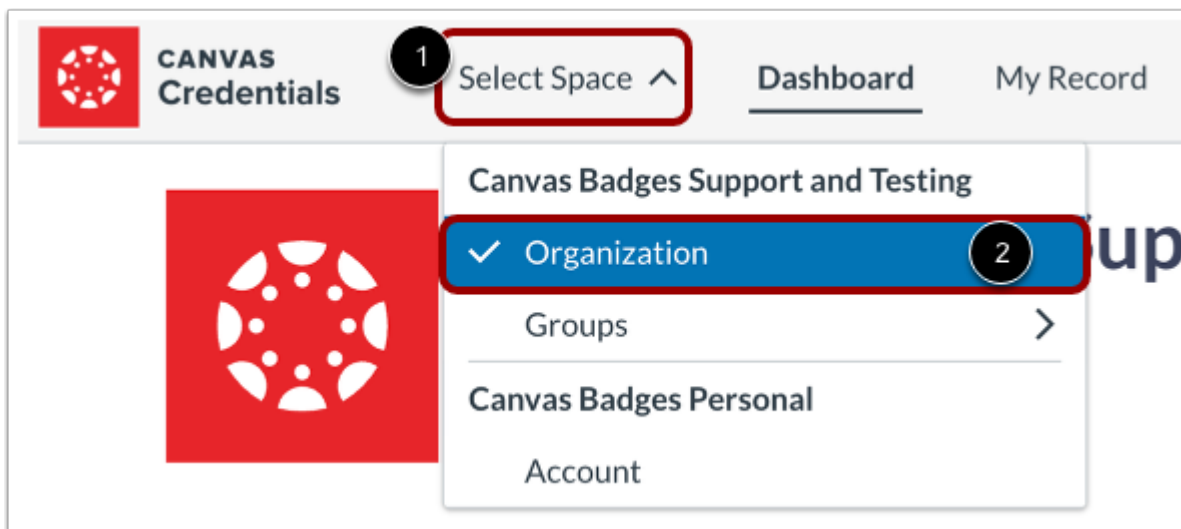
The screenshot shows the 'Issuers' page in the Canvas Credentials interface. The top navigation bar includes 'CANVAS Credentials', 'Select Space', 'Dashboard', 'My Record', 'My Badges', 'My Pathways', 'Issuers' (active), and 'Andy Adamovich'. The main heading is 'Issuers' with a sub-message: 'You have staff privileges on 25 issuers.' Below this is a 'Learn More' link with an external icon. On the right side, there is a vertical ellipsis menu icon and a 'Create issuer' button. At the bottom left, there is a search bar labeled 'Search Issuers'. At the bottom right, there is a 'Results Per Page' dropdown set to '25' and a pagination indicator showing '1 - 25 of 25' with left and right arrow icons.

In the Issuer tab, you can [view, add, and manage your issuers](#) in your organization.

How do I manage Canvas Credentials Organization settings?

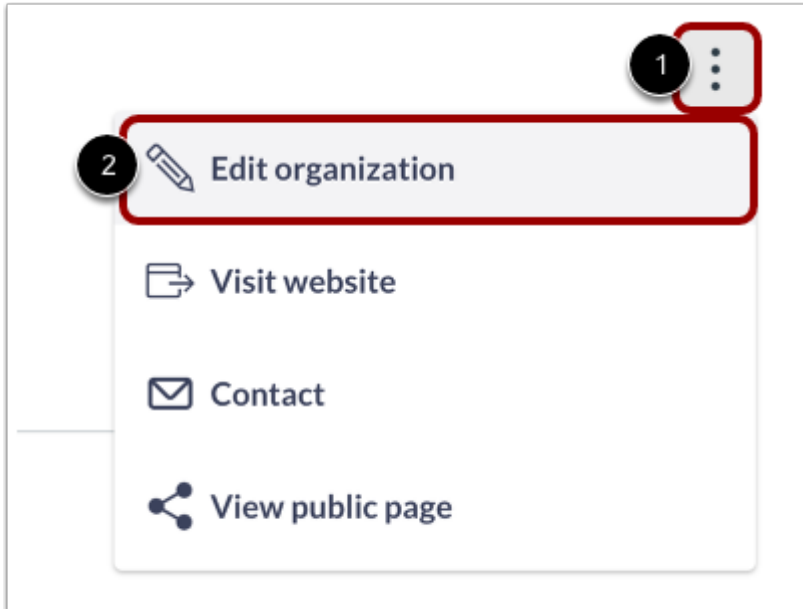
As an organization administrator, you can manage and adjust your organization's settings by accessing the Organization dashboard.

Open Organization



In Canvas Credentials Navigation, click the **Select Space** drop-down menu [1] and then click the **Organization** link [2].

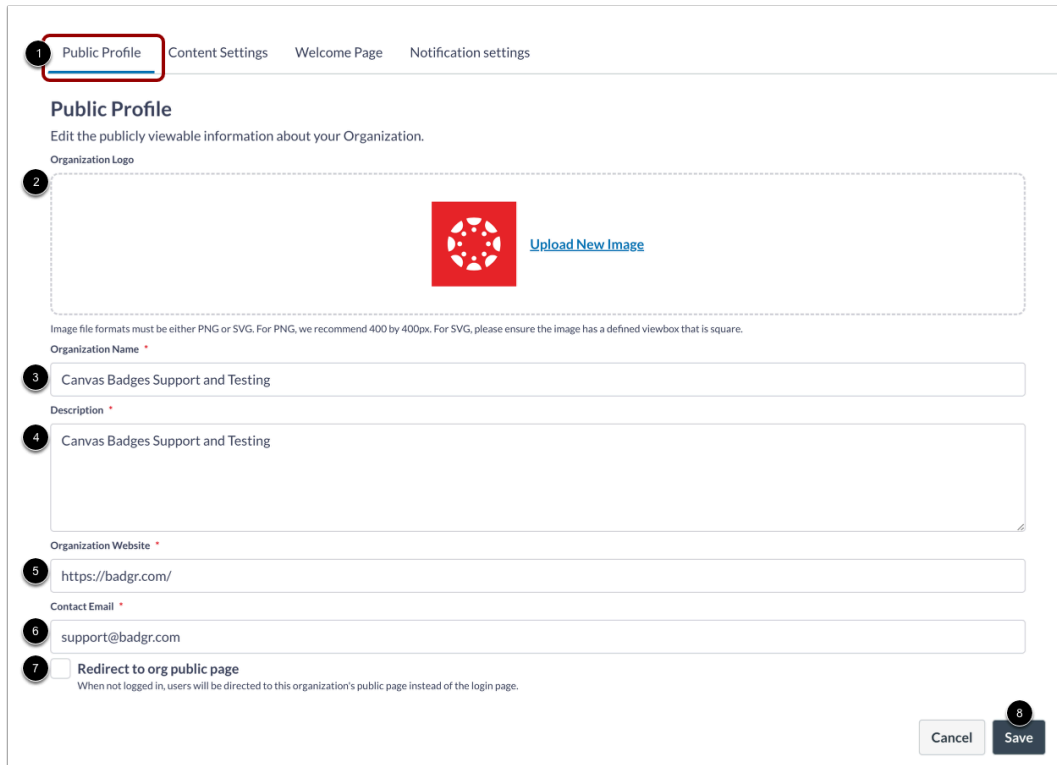
Edit Organization



Click the **Options** icon [1] and then click the **Edit organization** link [2].

From the Organization Dashboard you can edit your public profile, content settings, the welcome page, and notification settings.

Manage Public Profile



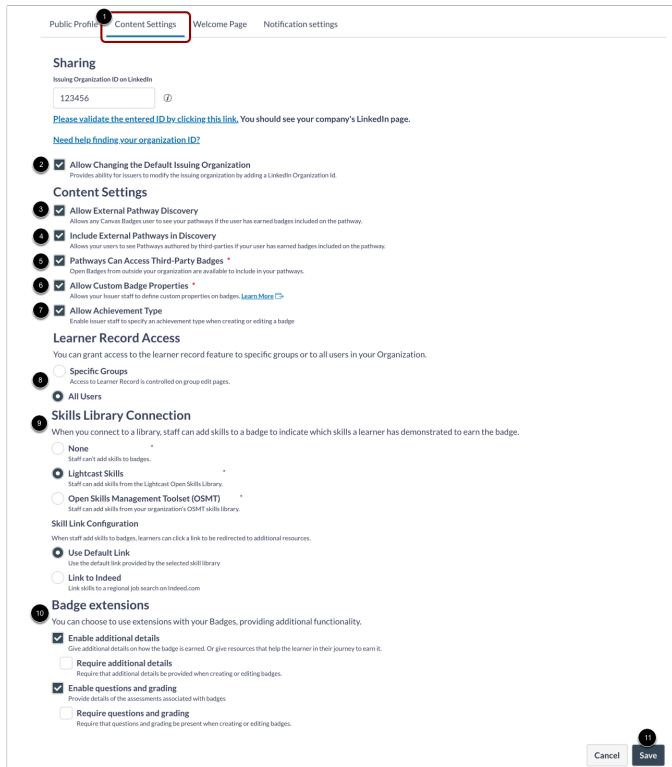
In the **Public Profile** tab, you can choose how your users navigate and view your organization space [1].

You can update your organization's logo [2], organization's name [3], a description of your organization [4], organization's website [5], and contact email [6].

If you select the **Redirect to org public page** checkbox [7], users are directed to your organization's public page instead of the login page.

When you are finished making updates, click the **Save** button [8].

Manage Content Settings



Public Profile **Content Settings** Welcome Page Notification settings

Sharing
 Issuing Organization ID on LinkedIn
 123456
 Please validate the entered ID by clicking this link. You should see your company's LinkedIn page.
 Need help finding your organization ID?

Content Settings

- Allow Changing the Default Issuing Organization**
 Provides ability for issuers to modify the issuing organization by adding a LinkedIn Organization ID.
- Allow External Pathway Discovery**
 Allows any Canvas Badges user to see your pathways if the user has earned badges included on the pathway.
- Include External Pathways in Discovery**
 Allows your users to see Pathways authored by third parties if your user has earned badges included on the pathway.
- Pathways Can Access Third-Party Badges ***
 Open Badges from outside your organization are available to include in your pathways.
- Allow Custom Badge Properties ***
 Allow your issuer staff to define custom properties on badges. [Learn More](#)
- Allow Achievement Type**
 Enables issuer staff to specify an achievement type when creating or editing a badge.

Learner Record Access
 You can grant access to the learner record feature to specific groups or to all users in your Organization.

- Specific Groups**
 Access to Learner Record is controlled on group edit pages.
- All Users**

Skills Library Connection
 When you connect to a library, staff can add skills to a badge to indicate which skills a learner has demonstrated to earn the badge.

- None**
 Staff can't add skills to badges.
- Lighcast Skills**
 Staff can add skills from the Lighcast Open Skills Library.
- Open Skills Management Toolset (OSMT)**
 Staff can add skills from your organization's OSMT skills library.

Skill Link Configuration
 When staff add skills to badges, learners can click a link to be redirected to additional resources.

- Use Default Link**
 Use the default link provided by the selected skill library.
- Link to Indeed**
 Link skills to a regional job search on Indeed.com.

Badge extensions
 You can choose to use extensions with your Badges, providing additional functionality.

- Enable additional details**
 Give additional details on how the badge is earned. Or give resources that help the learner in their journey to earn it.
 - Require additional details**
 Require that additional details be provided when creating or editing badges.
- Enable questions and grading**
 Provide details of the assessments associated with badges.
 - Require questions and grading**
 Require that questions and grading be present when creating or editing badges.

Cancel Save

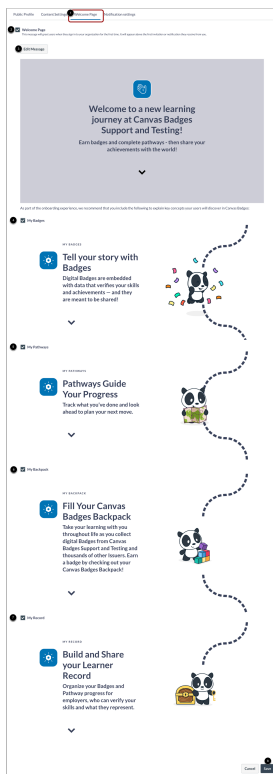
In the **Content Settings** tab, you can select which settings you want to include on your organization's page [1].

- **Allow Changing the Default Issuing Organization** [2]: provides the ability for issuers to modify the issuing organization by adding a LinkedIn Organization ID.
- **Allow External Pathway Discovery** [3]: allows users who are not subscribed to your pathway or organization to view your pathway if they've earned a badge that is included in it.
- **Include External Pathways in Discovery** [4]: allows users to view pathways authored by a third party on your page if the user has earned a badge included in the third party pathway.
- **Pathways Can Access Third-Party Badges** [5]: allows users to use earned badges from outside your organization to complete your organization's pathways.
- **Allow custom badge properties** [6]: allows staff to define custom badge properties. To learn more, see [Custom badge properties](#).
- **Allow achievement type** [7]: allows staff to specify an achievement type when creating or editing a badge. To learn more, view [Achievement types](#).
- **Learner Record Access** [8]: restricts access to specific groups or allows all users to view their learner record. To learn more, view information about the [learner record](#).

- **Skills Library Connection** [9]: allows you to connect to a skill library, such as Emsi or Indeed, and highlight what skills were required to earn the badge. To learn more, see [Incorporating Lightcast skills in Canvas Badges/Credentials](#).
- **Badge extensions** [10]: provide additional functionality to badges; you can require additional details such as grading or include resource links or an additional description of what was required to earn the badge. To learn more, see [Badge assessments and questions](#).

When you are finished making updates, click the **Save** button [11].

Manage Welcome Page



In the **Welcome Page** tab, you can design what users see the first time they sign into your organization [1].

The welcome page appears above the first invitation or notification they receive [2]. You can create a headline and welcome message for new users. To create a custom welcome message for new users, click the **Edit Message** button [3].

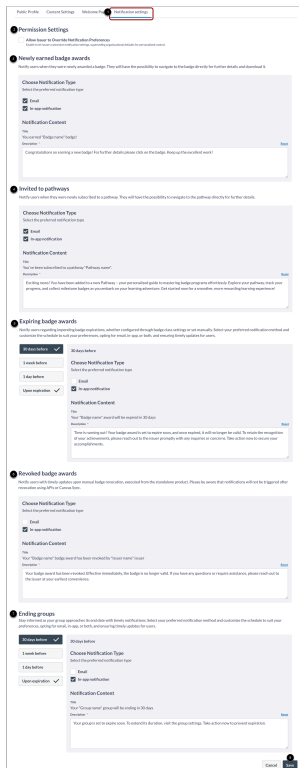
You can choose which Canvas Badges/Credentials features you wish to include in your welcome message.

- My Badges [4]
- My Pathways [5]
- My Backpack [6]
- My Record [7]

If you're not utilizing one or more of these features in your organization, deselect the appropriate checkbox.

When you are finished making updates, click the **Save** button [8].

Manage Notification Settings



In the **Notification Settings** tab, you can [customize notification messages](#) [1].

To allow issuers to customize notification settings, click the **Allow Issuer to Override Notification Preferences** checkbox [2].

You can customize notification messages to notify users of newly earned badge awards [3], invitations to Pathways [4], expiring badge awards [5], revoked badge awards [6], and ending groups [7].

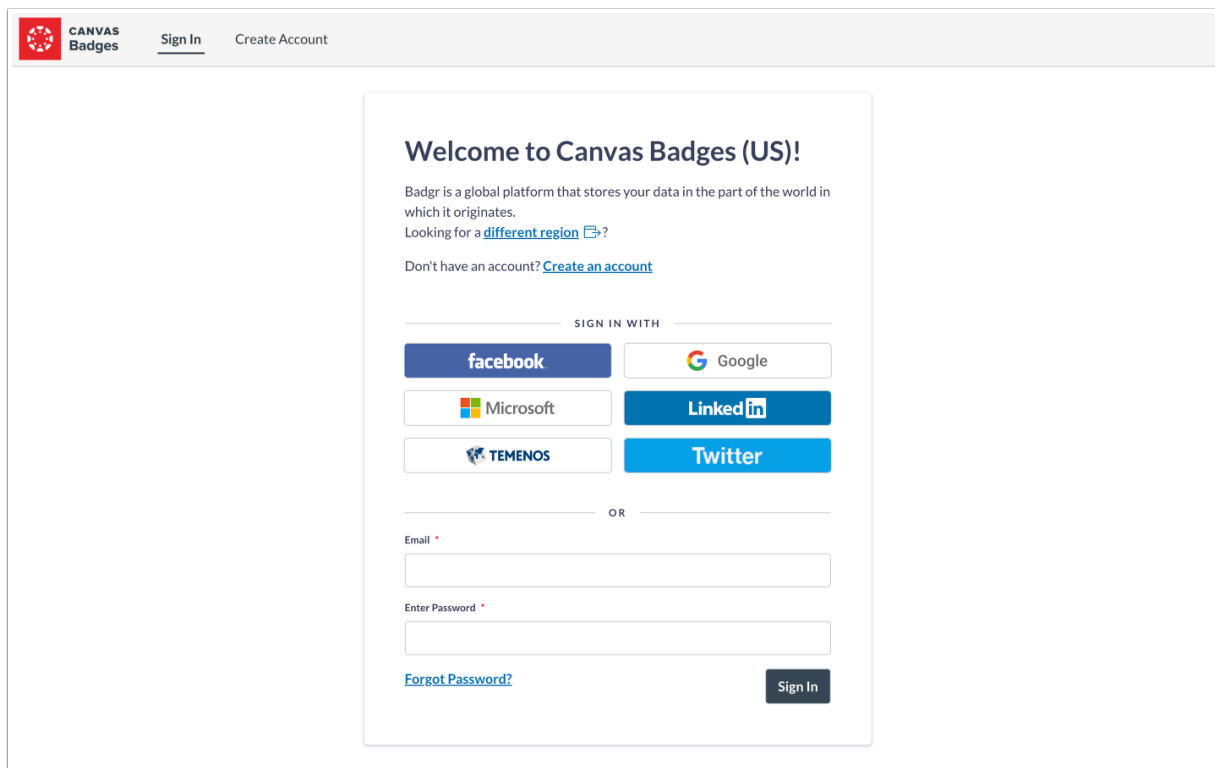
When you are finished making updates, click the **Save** button [8].

Note: The Allow Issuer to Override Notification Preferences checkbox is disabled by default. When the checkbox is disabled, a Notification Settings tab does not display for issuers.

How do I use my personal space in a Canvas Credentials organization?

In a Canvas Credentials organization, your personal space displays your badges and pathways.

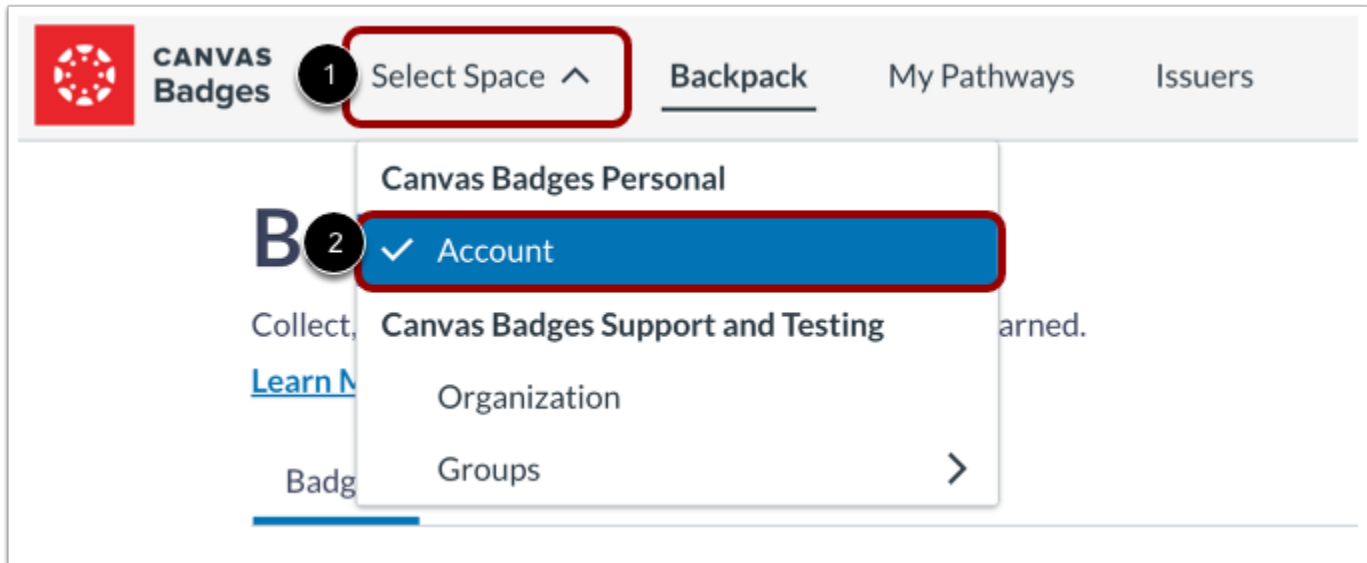
Sign into Canvas Credentials



The screenshot shows the Canvas Badges sign-in interface. At the top left is the Canvas Badges logo. To its right are links for "Sign In" and "Create Account". The main content area features a "Welcome to Canvas Badges (US)!" heading, followed by a brief explanation of the platform's global nature and a link to "different region" settings. Below this is a "Don't have an account? Create an account" link. A "SIGN IN WITH" section contains buttons for Facebook, Google, Microsoft, LinkedIn, TEMENOS, and Twitter. An "OR" separator is followed by an "Email" input field and an "Enter Password" input field. At the bottom left of the form is a "Forgot Password?" link, and at the bottom right is a "Sign In" button.

Sign into your Canvas Badges/Credentials account.


Open Personal Account



The screenshot shows the Canvas Badges user interface. At the top left is the Canvas Badges logo. To its right is a 'Select Space' dropdown menu, indicated by a red circle with the number 1. Below this menu is a list of options: 'Canvas Badges Personal', 'Account' (which is highlighted in blue and has a checkmark, indicated by a red circle with the number 2), 'Canvas Badges Support and Testing', 'Organization', and 'Groups'. To the right of the dropdown menu are navigation links for 'Backpack', 'My Pathways', and 'Issuers'. On the left side of the interface, there is a large blue letter 'B' and some partially visible text: 'Collect', 'Learn M', and 'Badg'.

Click the **Select Space** drop-down menu [1] and then click the **Account** link [2].

View Backpack

 **CANVAS**
Badges

Select Space ▾ **Backpack** My Pathways Issuers

🔔 Emily Boone

Backpack

Collect, organize and share the digital badges you've earned.
[Learn More](#) 📄

Badges Collections


Badges

[Add Badge](#)

You've earned 5 badges from 3 issuers.

1 - 5 of 5 < >

Group by issuer


New

Introduction

Instructure Community Documentation Issuer
Verified

To be received when completing the Introduction Module

Mar 6, 2024 [Share](#)




History Assessment

Instructure Community Documentation Issuer
Verified

Students must complete the history assessment to receive this badge

Jan 29, 2024 [Share](#)


New

Statue of Liberty


History 101
Verified

Statue of Liberty

Jun 7, 2023 [Share](#)



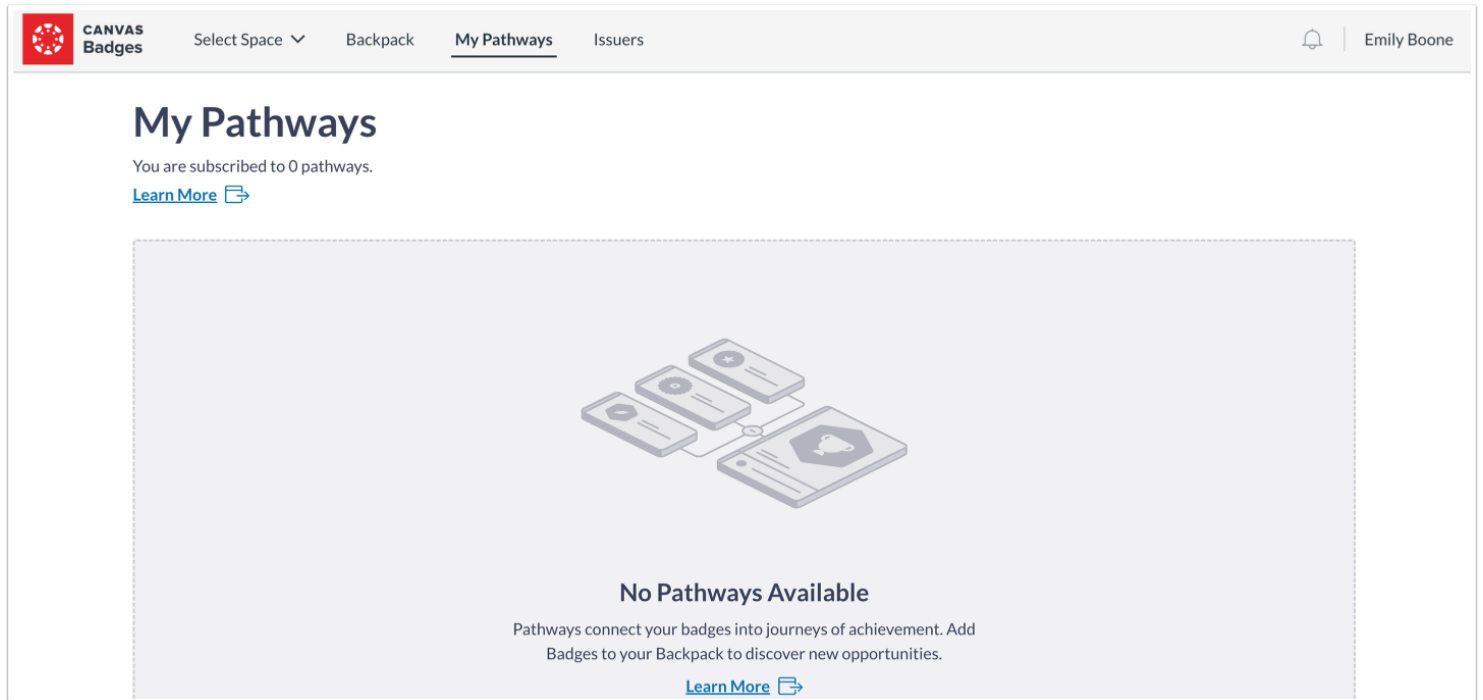
Chasing Waterfalls

New

Statue of Liberty

The [Backpack](#) space displays earned badges.

View My Pathways



My Pathways

You are subscribed to 0 pathways.

[Learn More](#)

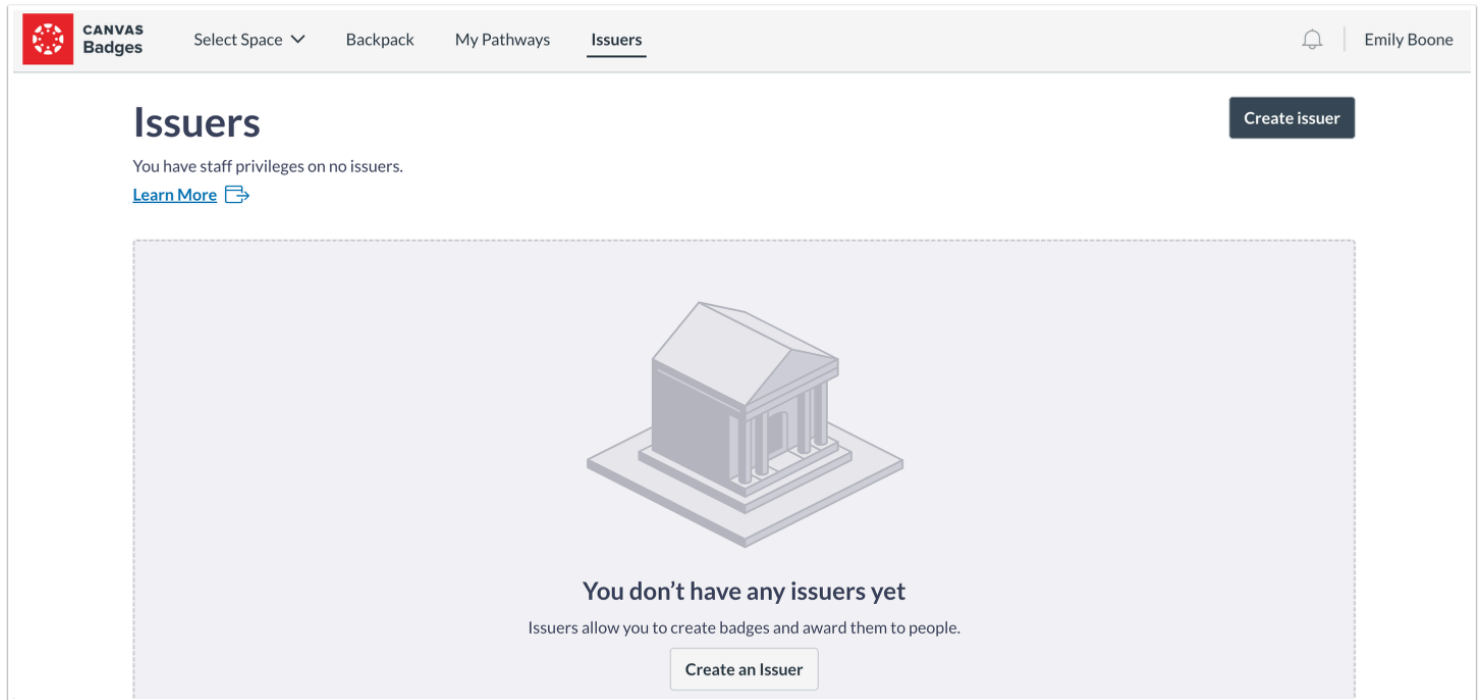
No Pathways Available

Pathways connect your badges into journeys of achievement. Add Badges to your Backpack to discover new opportunities.

[Learn More](#)

[My Pathways](#) displays the pathways you have subscribed to in an organization. You can also explore pathways from other organizations.

View Issuers



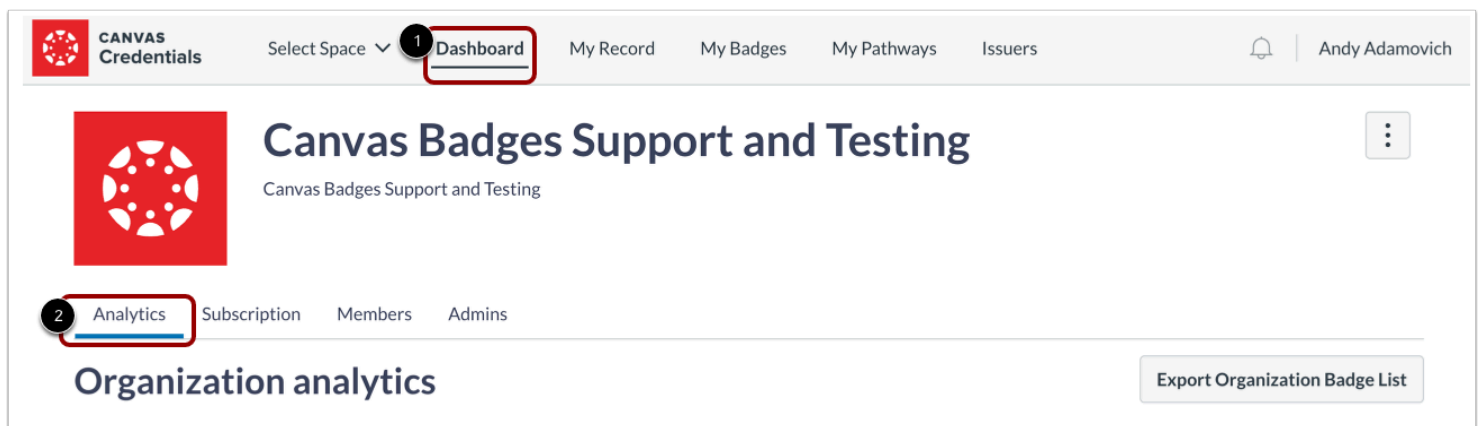
The screenshot shows the 'Issuers' page in the Canvas Badges interface. At the top, there is a navigation bar with the 'CANVAS Badges' logo, a 'Select Space' dropdown menu, and links for 'Backpack', 'My Pathways', and 'Issuers'. The user's name 'Emily Boone' is visible in the top right corner. The main content area features the heading 'Issuers' and a message: 'You have staff privileges on no issuers.' Below this is a 'Learn More' link with an external link icon. A large, light gray dashed box contains a 3D isometric illustration of a classical building with columns. Below the illustration, the text reads: 'You don't have any issuers yet' followed by 'Issuers allow you to create badges and award them to people.' and a 'Create an Issuer' button. A 'Create issuer' button is also present in the top right corner of the main content area.

Issuers display for users associated with the organization.

How do I view organizational analytics in Canvas Credentials?

[Canvas Credentials subscribers](#) can access analytics from their Canvas Credentials account. Institutions can use Canvas Credentials to discover, understand and report on course metrics and student learning achievements.

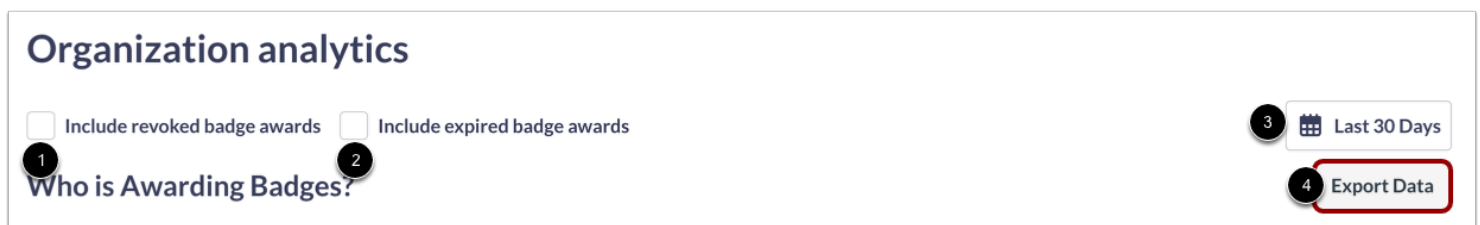
Open Analytics



The screenshot shows the Canvas Credentials interface. At the top, there is a navigation bar with the Canvas logo, 'Select Space', and a 'Dashboard' link circled in red with a '1' in a black circle. Other navigation items include 'My Record', 'My Badges', 'My Pathways', and 'Issuers'. On the right, there is a user profile for 'Andy Adamovich'. Below the navigation bar, the main content area is titled 'Canvas Badges Support and Testing'. Underneath this title, there are tabs for 'Analytics', 'Subscription', 'Members', and 'Admins'. The 'Analytics' tab is selected and circled in red with a '2' in a black circle. Below the tabs, the heading 'Organization analytics' is displayed, and an 'Export Organization Badge List' button is visible on the right.

In Global Navigation, click the **Dashboard** link [1]. Then click the **Analytics** tab [2].

View Analytic Filters



The screenshot shows the 'Organization analytics' page. At the top, there are two checkboxes: 'Include revoked badge awards' (circled in red with a '1' in a black circle) and 'Include expired badge awards' (circled in red with a '2' in a black circle). On the right, there is a date range selector set to 'Last 30 Days' (circled in red with a '3' in a black circle). Below the date selector, there is an 'Export Data' button circled in red with a '4' in a black circle.

You can set filters to include in your export.

To include revoked badge awards in the export, click the **Include revoked badge awards** checkbox [1].

To include expired badge awards in the export, click the **Include expired badge awards** checkbox [2].

To include a certain time frame in the export, use the **Date** drop-down menu [3].

To export your data, click the **Export Data** button [4].

Note: By default, only active badges are displayed and the include revoked and expired badges checkboxes are not selected.

View Organization Analytics



In organization analytics, there are three main sections:

- **Who is Awarding Badges?** Allows the issuer to see who and where badges are being earned [1].
- **How are Badges Being Awarded and Shared?** Allows the issuer to see where badges are being awarded and where learners share them [2].
- **What are the Most Shared Badges?** Allows the issuer to see where their badges are being shared [3].

You can use Organization Analytics to:

See badges your learner are earning and determine the skills being recognized by your institution and the number of learners learning them.

- Identify which teachers and courses are most effective with badges and get an overview of the courses with the most badge awards and examine award data by course to see how different teachers use badges, and compare the effectiveness of various course approaches to recognizing the same skills.
- See how badges are shared understand how your learners are sharing on social media, and see the volume of badges being shared on these mediums.

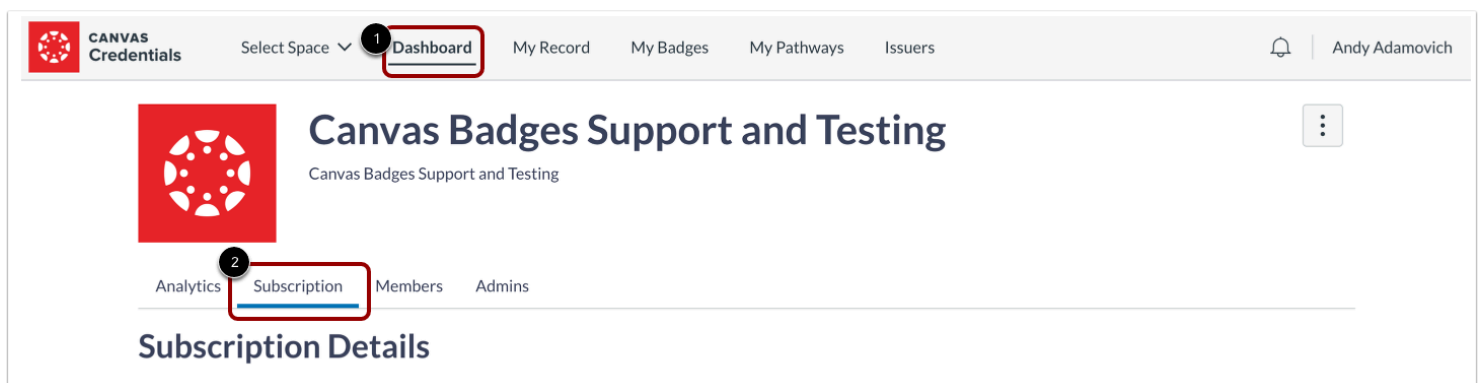
- Track externally awarded badges to see badges learners are earning in other Canvas courses or externally.
- Understand who is issuing badges admins can see which staff members have access to issuers and which issuers are associated with courses.

Note: To view badge breakdowns and analytics, you can navigate to issuer-level analytics.

How do I view my subscription in Canvas Credentials?

Organizations that subscribe to Canvas Credentials can view their organization's subscription details for Canvas Credentials.

Open Subscription



The screenshot shows the Canvas Credentials user interface. At the top, there is a navigation bar with the Canvas Credentials logo on the left, a 'Select Space' dropdown menu, and several navigation links: 'Dashboard', 'My Record', 'My Badges', 'My Pathways', and 'Issues'. A red box with a '1' highlights the 'Dashboard' link. On the right side of the navigation bar, there is a notification bell icon and the user's name 'Andy Adamovich'. Below the navigation bar, the main content area displays the title 'Canvas Badges Support and Testing' with a red Canvas logo icon to its left. Below the title, there is a sub-header 'Canvas Badges Support and Testing' and a three-dot menu icon on the right. A secondary navigation bar contains the links 'Analytics', 'Subscription', 'Members', and 'Admins'. A red box with a '2' highlights the 'Subscription' link. Below this secondary navigation bar, the page title 'Subscription Details' is displayed.

In Global Navigation, click the **Dashboard** link [1]. Then click the **Subscription** tab [2].

View Subscription Details

Subscription Details

Unique learner limits are determined by your Canvas Badges subscription. Learners in your organization may have received badges from multiple issuers.

Subscription term 1

✓ Current subscription 2

3/22/22 to 3/22/23
9/17/23 to 9/17/24

Organization usage

Issuer usage breakdown

Subscription Details

Unique learner limits are determined by your Canvas Badges subscription. Learners in your organization may have received badges from multiple issuers.

Subscription term

Current subscription ▾

Organization usage 3

Canvas Credentials + Pathways	100
Used	61/100 learners
Remaining	39 learners
Subscription term	Sep 17, 2023 to Sep 17, 2024

Need to upgrade or change your Canvas Credentials subscription?
Contact us at canvascredentials@instructure.com.

Issuer usage breakdown 4

- History 101: 18 active badge awards
- Lajos issuer: 3 active badge awards
- Zoli test issuer: 2 active badge awards
- Jozsef's issuer: 1 active badge award
- Adventure Time: 16 active badge awards
- test_Fanni: 2 active badge awards
- Martin test issuer: 4 active badge awards
- Human Resources: 17 active badge awards
- Computer Programming & Software Development: 14 active badge awards
- Instructure Community Documentation Issuer: 2 active badge awards
- Balazs's production test issuer: 1 active badge award
- Capture More, Create better!: 5 active badge awards
- Reka Pali: 1 active badge award
- Nathan's Production Test Issuer: 1 active badge award

To view a subscription term, click the **Subscription term** drop-down menu [1] and select a term [2].

You can also view your organization usage [3] and issuer usage breakdown [4].

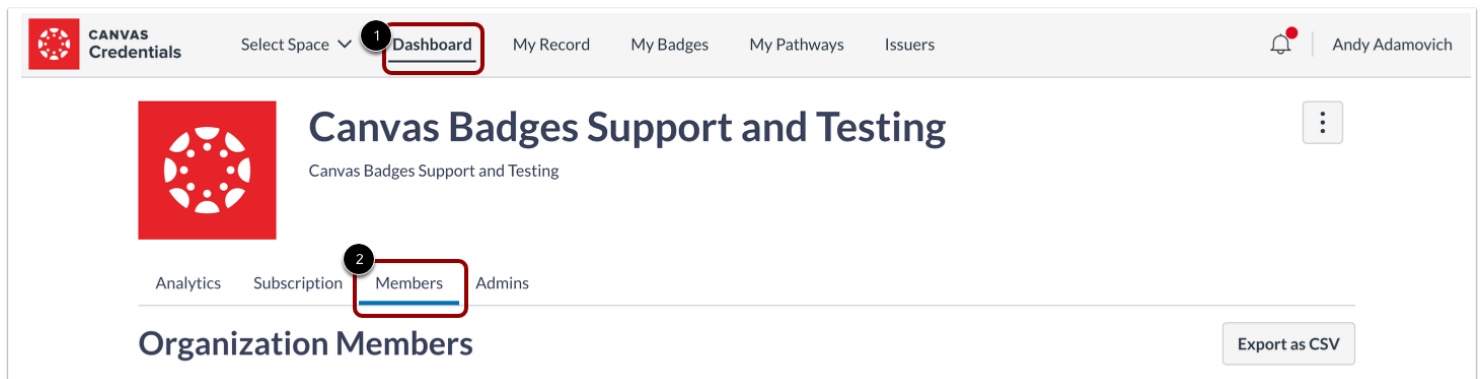
How do I view organization members in Canvas Credentials?

[Canvas Credentials subscribers](#) can access organization members from their Canvas Credentials account.

Organizations that subscribe to Canvas Credentials can view their organization's member list and a member list for each of their issuers. Organization members include organization admins, staff associated with Issuers, pathway group members, and badge recipients.

Note: Members List is a paid feature of Canvas Credentials.

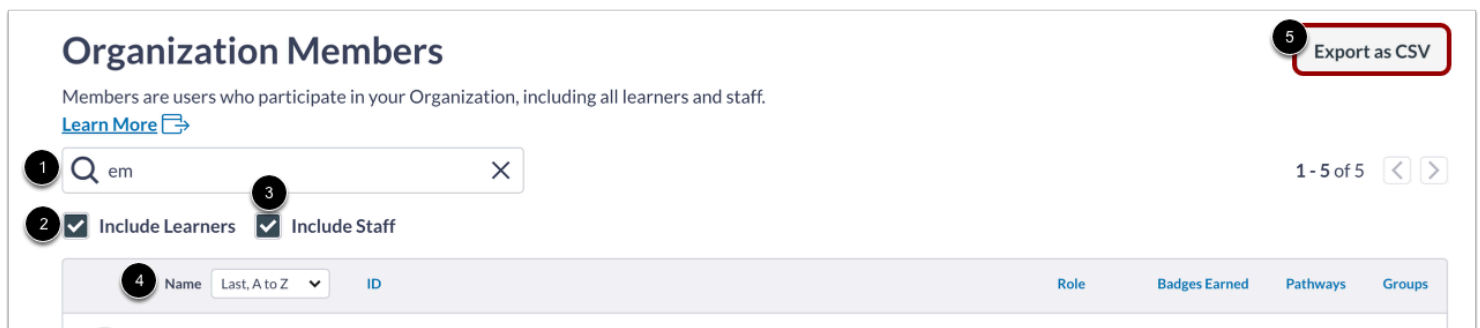
Open Members



The screenshot shows the Canvas Credentials dashboard for 'Canvas Badges Support and Testing'. The top navigation bar includes 'Dashboard' (1), 'My Record', 'My Badges', 'My Pathways', and 'Issuers'. Below the dashboard title, there are tabs for 'Analytics', 'Subscription', 'Members' (2), and 'Admins'. The main content area is titled 'Organization Members' and includes an 'Export as CSV' button.

In Global Navigation, click the **Dashboard** link [1]. Then click the **Members** tab [2].

View Members Filters



The screenshot shows the 'Organization Members' page. It includes a search bar (1) with the text 'em' and a search icon (3). Below the search bar are two checkboxes: 'Include Learners' (2) and 'Include Staff'. At the top right, there is an 'Export as CSV' button (5). Below the filters, there is a table header with columns: 'Name' (4), 'Last, A to Z', 'ID', 'Role', 'Badges Earned', 'Pathways', and 'Groups'. The search results show '1 - 5 of 5' items.

To search for a member, enter a member name in the **Search Members** field [1].

To view include learners in the list, click the **Include Learners** checkbox [2].

To include staff in the list, click the **Include Staff** checkbox [3].

You can filter the member list by the column headings: name, ID, role, badges earned, pathways, and groups [4].

To export member list, click the **Export as CSV** button [5].

View Members List

Organization Members

Members are users who participate in your Organization, including all learners and staff.
[Learn More](#)

Search: ✕ 1 - 4 of 4 < >

Include Learners Include Staff

Name	ID	Role	Badges Earned	Pathways	Groups
Boone, Emily	emilyboone@instructure.com	Learner	21	1	7
Boone, Emily	emily.boone.canvas@gmail.com	Learner	5	0	2
Mattie, Michael	mattiemichael@mailinator.com	Learner	1	1	4
Shirley, Houseman	shirleyhouseman@mailinator.com	Learner	0	1	1

[Export as CSV](#)

To view additional details about a member, click the member's name.

View Member Details

Canvas Badges Support and Testing / Member Details

1

Emily Boone

Identifiers: emily.boone.canvas@gmail.com



2
5 Badges
2 Groups
0 Pathways
3
Learner Record

Badges Earned

4

1 - 5 of 5 < >

5
 Only show Badges from Current Subscription Term

Name	Issuer	Issued On
6  Introduction	Instructure Community Documentation Issuer	Mar 6, 2024
 History Assessment	Instructure Community Documentation Issuer	Jan 29, 2024

View the member's additional details.

You can view the member's name and identifiers [1]. You can also view the amount of badges, groups, and pathways the learn is enrolled in [2]. You can view the learner record [3].

In the **Search Badges** field [4], you can enter a search term to find an earned badge.

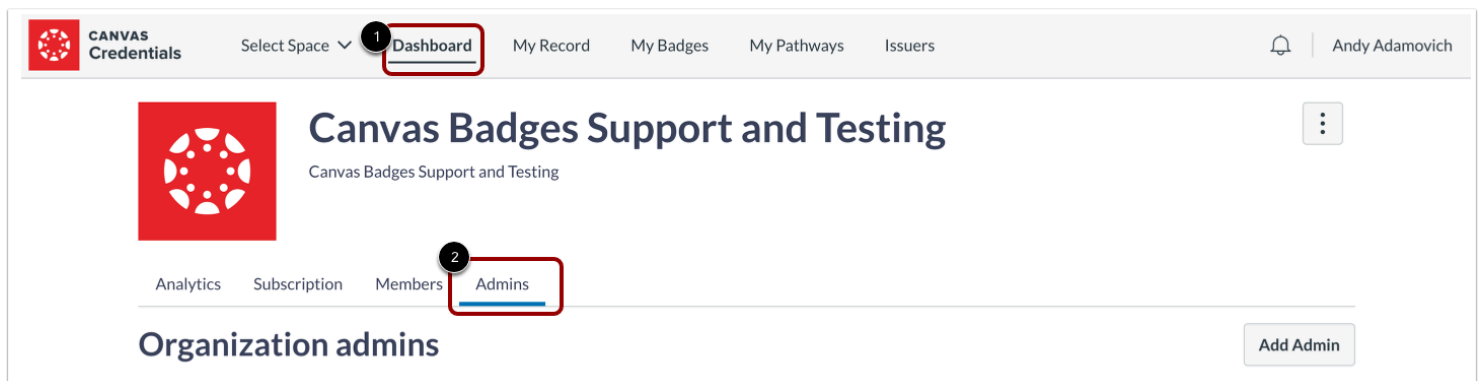
To show badges from the current subscription term, click the **Only show Badges from Current Subscription Term** checkbox [5].

To view badge details, click the name of the badge [6].

How do I view organization admins in Canvas Credentials?

Organizations that subscribe to Canvas Credentials can view their organization's administrators list.

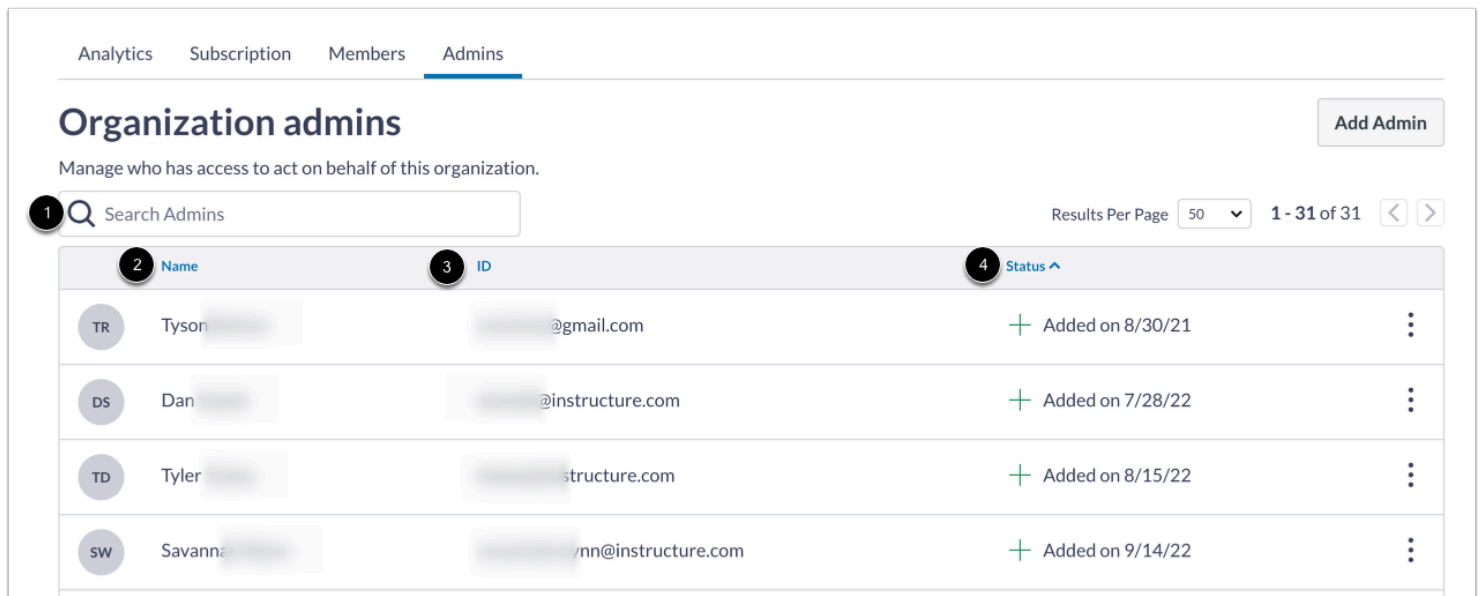
Open Admins



The screenshot shows the top navigation bar with 'Dashboard' highlighted with a red box and a '1' callout. Below the navigation bar, the organization name 'Canvas Badges Support and Testing' is displayed. A secondary navigation bar has 'Admins' highlighted with a red box and a '2' callout. Below this, the heading 'Organization admins' is shown with an 'Add Admin' button on the right.

In Global Navigation, click the **Dashboard** link [1]. Then click the **Admins** tab [2].

View Organization Admins



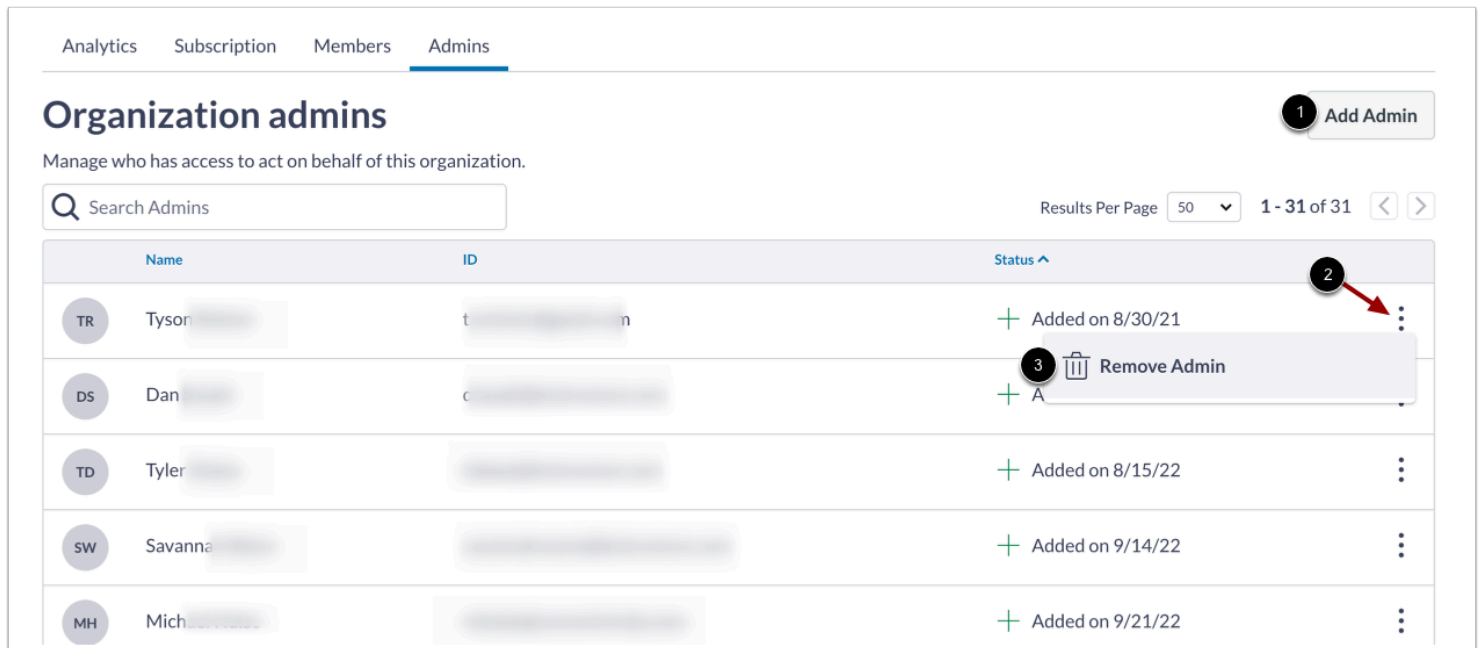
The screenshot shows the 'Organization admins' page. At the top, there are tabs for 'Analytics', 'Subscription', 'Members', and 'Admins', with 'Admins' selected. Below the tabs is a search bar labeled 'Search Admins' with a '1' callout. To the right of the search bar are 'Results Per Page' (set to 50) and '1 - 31 of 31' with navigation arrows. Below the search bar is a table with columns: 'Name' (with a '2' callout), 'ID' (with a '3' callout), and 'Status' (with a '4' callout). The table contains four rows of admin information:

	Name	ID	Status
TR	Tyson [redacted]	[redacted]@gmail.com	+ Added on 8/30/21
DS	Dan [redacted]	[redacted]@instructure.com	+ Added on 7/28/22
TD	Tyler [redacted]	[redacted]structure.com	+ Added on 8/15/22
SW	Savanna [redacted]	[redacted]/nn@instructure.com	+ Added on 9/14/22

To search for an admin, enter a member name in the **Search Admins** field [1].

You can filter the admin list by the column headings: name [2], ID [3], and status [4].

Manage Organization Admins



Analytics Subscription Members **Admins**

Organization admins

Manage who has access to act on behalf of this organization.

Search Admins Results Per Page 50 1 - 31 of 31

Name	ID	Status ^
TR Tyson	t	+ Added on 8/30/21
DS Dan	c	+ A
TD Tyler		+ Added on 8/15/22
SW Savanna		+ Added on 9/14/22
MH Mich		+ Added on 9/21/22

To [add an admin](#), click the **Add Admin** button [1].

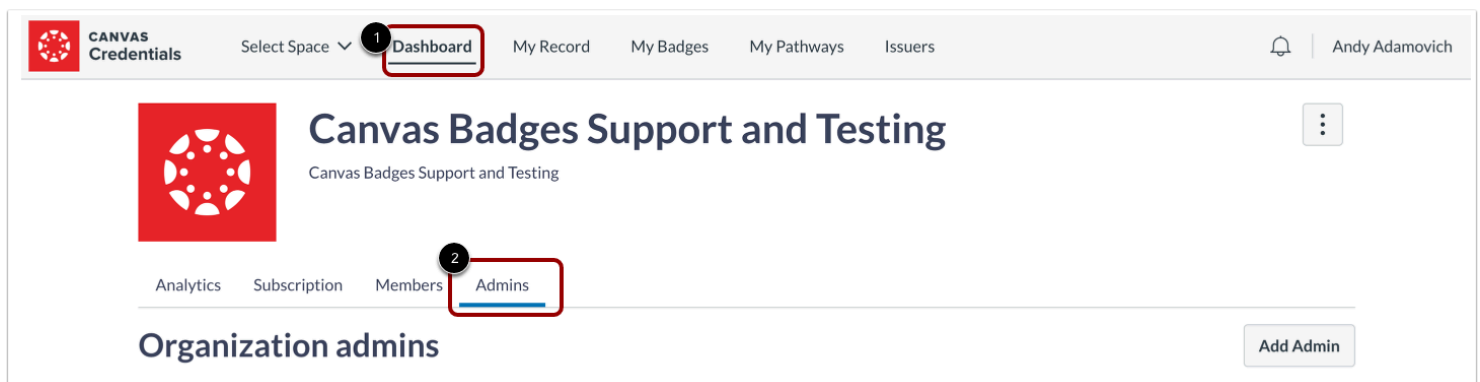
To remove an admin, click the **Options** icon [2] and then click the **Remove Admin** link [3].

How do I add organization admins in Canvas Credentials?

To access information about an organization's subscription, issuers and Canvas Credentials features you must be invited to the organization as an administrator. Organization admins will receive an email invitation and/or receive an in-app notification when signed in to their Canvas Credentials account.

Organizational admins are automatically added with [owner-level](#) permissions to each issuer under the organization. You can still [share issuers](#) with individual colleagues without adding them to the organization.

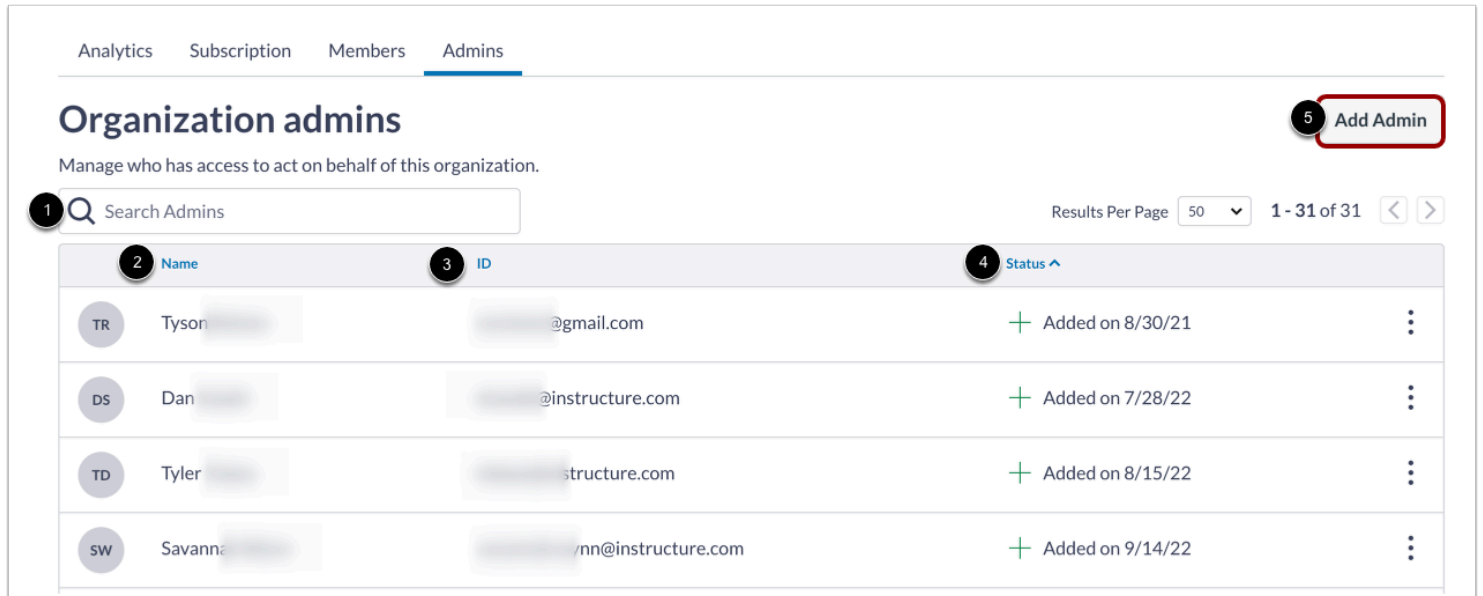
Open Admins



The screenshot shows the Canvas Credentials interface for the organization 'Canvas Badges Support and Testing'. The user is logged in as 'Andy Adamovich'. The 'Dashboard' link in the top navigation bar is highlighted with a red box and a circled '1'. Below the organization name, the 'Admins' tab in the sub-navigation bar is highlighted with a red box and a circled '2'. The main content area displays 'Organization admins' and an 'Add Admin' button.

In Global Navigation, click the **Dashboard** link [1]. Then click the **Admins** tab [2].

View Organization Admins



Analytics Subscription Members **Admins**

Organization admins

Manage who has access to act on behalf of this organization.

1 Search Admins Results Per Page 50 1 - 31 of 31 < >

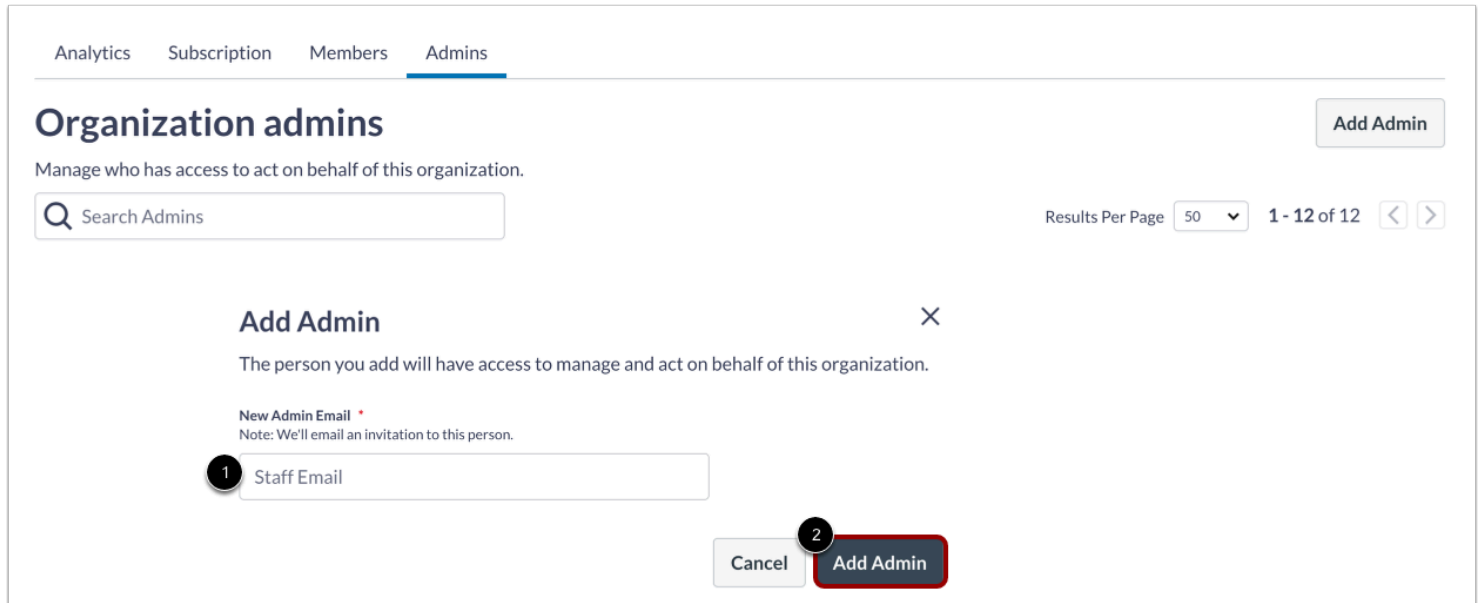
2 Name	3 ID	4 Status ^
TR Tyson	@gmail.com	+ Added on 8/30/21
DS Dan	@instructure.com	+ Added on 7/28/22
TD Tyler	structure.com	+ Added on 8/15/22
SW Savanna	ynn@instructure.com	+ Added on 9/14/22

To search for an admin, enter a member name in the **Search Admins** field [1].

You can filter the member list by the column headings: name [2], ID [3], and status [4].

To add an admin, click the **Add Admin** button [5].

Add Organization Admins



Analytics Subscription Members **Admins**

Organization admins

Manage who has access to act on behalf of this organization.

Search Admins

Results Per Page 50 1 - 12 of 12

Add Admin

The person you add will have access to manage and act on behalf of this organization.

New Admin Email *
Note: We'll email an invitation to this person.

1 Staff Email

2 Cancel Add Admin

In the **Staff Email** field, enter the Canvas Badges/Credentials account email address of the individual you want to add [1].

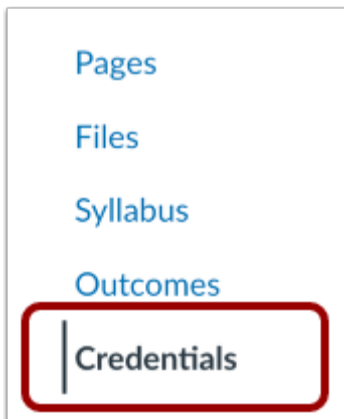
Click the **Add Admin** button [2].

Note: An email invitation is sent to the person you are adding as an admin.

How do I view notifications in the Canvas Credentials LTI?

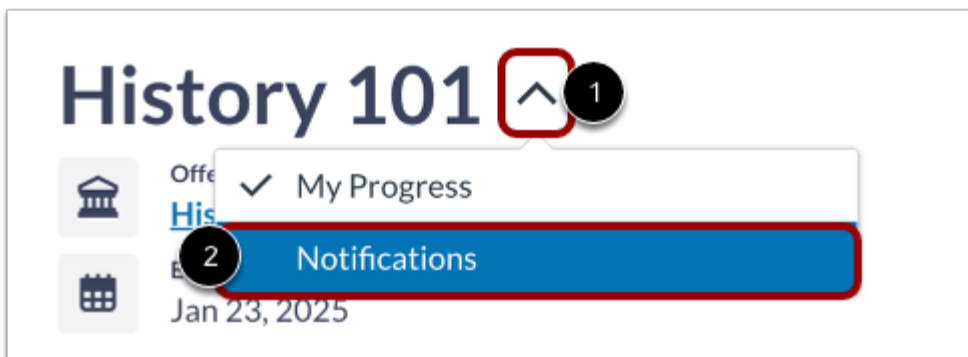
In the Credentials LTI, you can view notifications.

Open Credentials



In Course Navigation, click the **Credentials** link.

Open Notifications




In the drop-down menu [1], click the **Notifications** option [2].

Note: Depending on your user role, you may have different options in the drop-down menu.


View Notifications

Notifications

Notifications keep you in the know about important activities, messages, and updates tailored to you.

[Congratulations, you earned The Declaration of Independence badge!](#) 

Congratulations on earning a new badge! For further details please click on the badge. Keep up the excellent work!
Mar 12, 2024

[Congratulations, you earned George Washington badge!](#) 

Congratulations on earning a new badge! For further details please click on the badge. Keep up the excellent work!
Mar 12, 2024

View your in-app notifications.

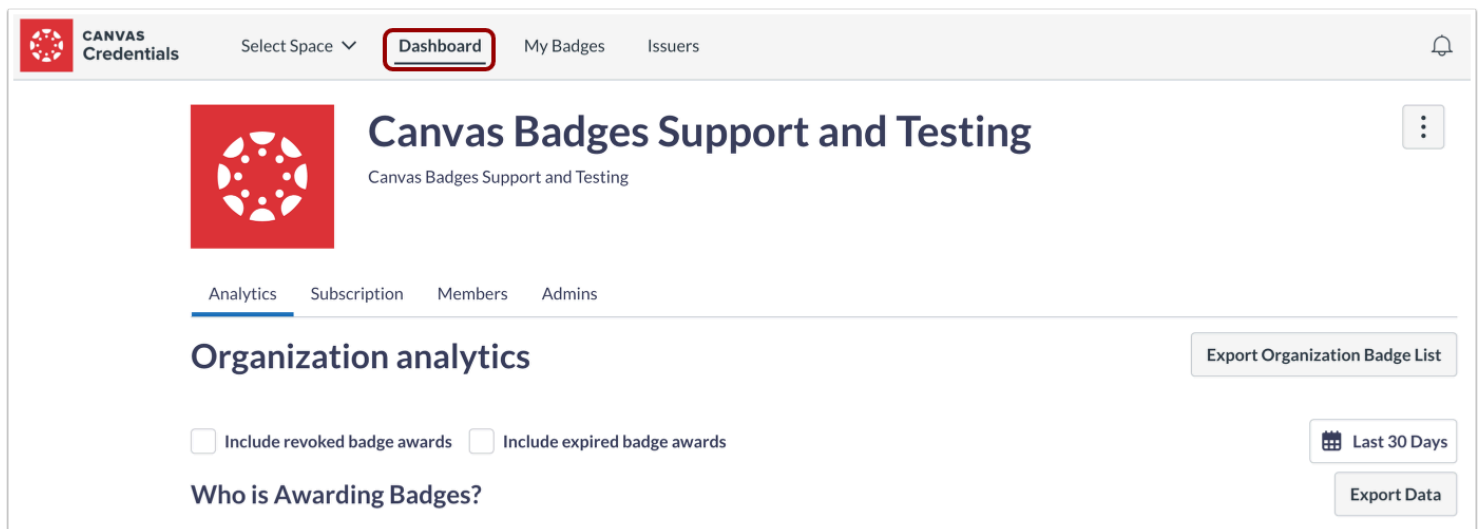
A new notification is indicated by a blue dot [1].

To view the badge, click the badge name link [2].

How do I customize notification messages in Canvas Credentials?

When signed into your organization, you can customize notification messages that are sent to staff and learners.

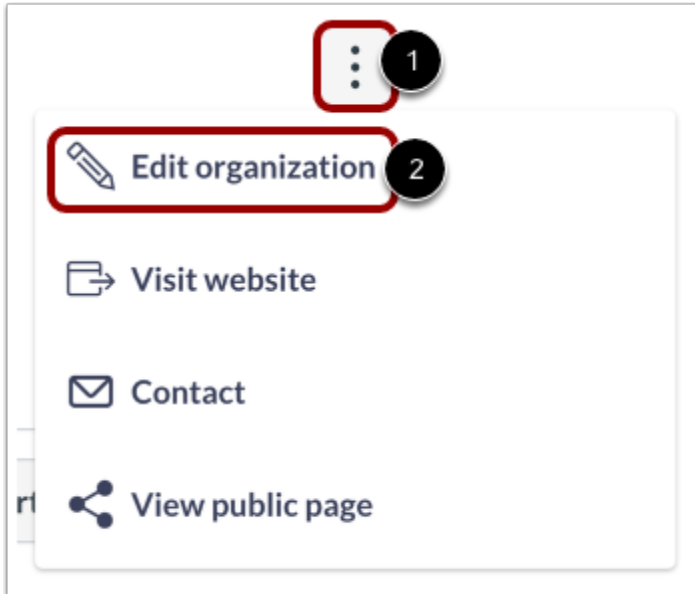
Open Dashboard



The screenshot shows the Canvas Credentials dashboard interface. At the top left is the Canvas Credentials logo. To its right is a 'Select Space' dropdown menu with 'Dashboard' selected and highlighted with a red box. Further right are links for 'My Badges' and 'Issuers', and a notification bell icon. The main content area features a large red square with the Canvas logo, followed by the title 'Canvas Badges Support and Testing' and the subtitle 'Canvas Badges Support and Testing'. Below this are tabs for 'Analytics', 'Subscription', 'Members', and 'Admins', with 'Analytics' selected. The 'Organization analytics' section includes two checkboxes: 'Include revoked badge awards' and 'Include expired badge awards', both of which are unchecked. To the right of these checkboxes is a date range selector set to 'Last 30 Days'. Below the analytics section is the heading 'Who is Awarding Badges?'. On the right side of the dashboard, there are two buttons: 'Export Organization Badge List' and 'Export Data'.

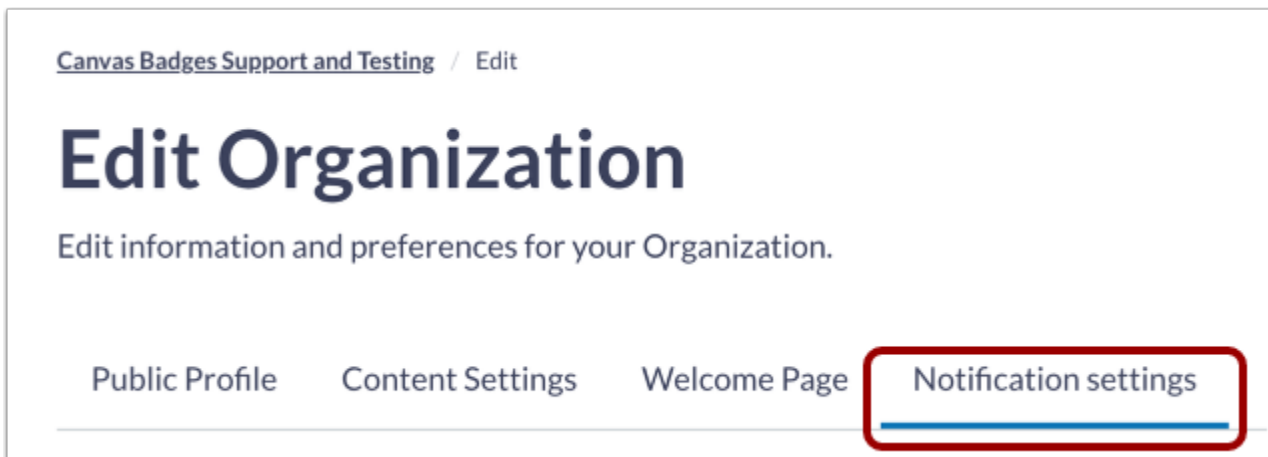
In Canvas Credentials Organization Navigation, click the **Dashboard** link.

Edit Organization



To customize notifications, click the **Options** menu [1], then click the **Edit organization** link [2].

Open Notification Settings



Click the **Notification settings** tab.

Manage Permission Settings

Permission Settings

Allow Issuer to Override Notification Preferences
Enable to let issuers customize notification settings, superseding organizational defaults for personalized control.

To allow Issuers to override notification preferences, click the **Allow Issuer to Override Notification Preferences** checkbox.

Customize Newly Earned Badge Awards

Newly earned badge awards

Notify users when they were newly awarded a badge. They will have the possibility to navigate to the badge directly for further details and download it.

Choose Notification Type

Select the preferred notification type

Email

In-app notification

Notification Content

Title
You earned "Badge name" badge!

[Reset](#)

Congratulations on earning a new badge! For further details please click on the badge. Keep up the excellent work!

To select how the notification is received for newly earned badges, click the **Email** or **In-app notification** checkbox [1].

In the **Description** field, you can use the default notification message text or change the notification message text [2].

To reset the message to the default text, click the **Reset** link [3].

Customize Invited to Pathways

Invited to pathways

Notify users when they were newly subscribed to a pathway. They will have the possibility to navigate to the pathway directly for further details.

Choose Notification Type

Select the preferred notification type

Email

In-app notification

Notification Content

Title

You've been subscribed to a pathway "Pathway name".

[Reset](#)

Exciting news! You have been added to a new Pathway – your personalized guide to mastering badge programs effortlessly. Explore your pathway, track your progress, and collect milestone badges as you embark on your learning adventure. Get started now for a smoother, more rewarding learning experience!

To select how the notification is received for invitations to pathways, click the **Email** or **In-app notification** checkbox [1].

In the **Description** field, you can use the default notification message text or change the notification message text [2].

To reset the message to the default text, click the **Reset** link [3].

Customize Expiring Badge Awards

Expiring badge awards

Notify users regarding impending badge expirations, whether configured through badge class settings or set manually. Select your preferred notification method and customize the schedule to suit your preferences, opting for email, in-app, or both, and ensuring timely updates for users.

1

30 days before ✓

1 week before

1 day before

Upon expiration ✓

30 days before

Choose Notification Type

Select the preferred notification type

Email **2**

In-app notification

Notification Content

Title

Your "Badge name" award will be expired in 30 days

3 Description **4** [Reset](#)

Time is running out! Your badge award is set to expire soon, and once expired, it will no longer be valid. To retain the recognition of your achievements, please reach out to the issuer promptly with any inquiries or concerns. Take action now to secure your accomplishments.

To select how the notification is received for expiring badge awards, select the applicable **time before** button [1]. You can choose from thirty days before, one week before, one day before, or upon the badge expiration. To select the notification type, click the **Email** or the **In-app notification** checkbox [2].

In the **Description** field, you can use the default notification message text or change the notification message text [3].

To reset the message to the default text, click the **Reset** link [4].

Customize Revoked Badge Awards

Revoked badge awards

Notify users with timely updates upon manual badge revocation, executed from the standalone product. Please be aware that notifications will not be triggered after revocation using APIs or Canvas Sync.

Choose Notification Type

Select the preferred notification type

Email

In-app notification

Notification Content

Title

Your "Badge name" badge award has been revoked by "Issuer name" issuer

Description *

Your badge award has been revoked. Effective immediately, the badge is no longer valid. If you have any questions or require assistance, please reach out to the issuer at your earliest convenience.

[Reset](#)

To select how the notification is received for customize revoked badge awards, click the **Email** or the **In-app notification** checkbox [1].

In the **Description** field, you can use the default notification message text or change the notification message text [3]. To reset the message to the default text, click the **Reset** link [3].

Customize Ending Groups

Ending groups

Stay informed as your group approaches its end date with timely notifications. Select your preferred notification method and customize the schedule to suit your preferences, opting for email, in-app, or both, and ensuring timely updates for users.

1 30 days before ✓
1 week before
1 day before
Upon expiration ✓

30 days before

Choose Notification Type

Select the preferred notification type

Email **2**
 In-app notification

Notification Content

Title
Your "Group name" group will be ending in 30 days

3 Description * **4** [Reset](#)

Your group is set to expire soon. To extend its duration, visit the group settings. Take action now to prevent expiration.

To select how the notification is received for ending groups, select the applicable **time before** button [1]. You can choose from thirty days before, one week before, one day before, or upon the badge expiration. To select the notification type, click the **Email** or the **In-app notification** checkbox [2].

In the **Description** field, you can use the default notification message text or change the notification message text [3].

Use the description box to update the text in the message [3].

To reset the message to the default text, click the **Reset** link [4].

Save Changes

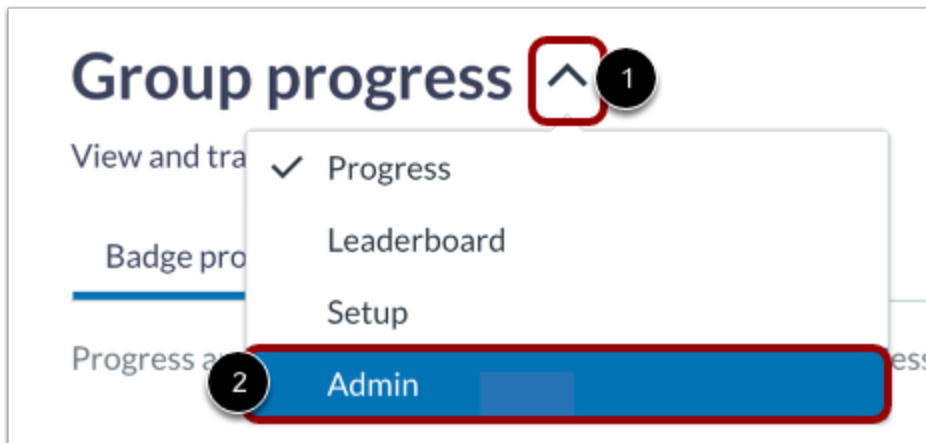
To save the notifications, click **Save** button.

Canvas Credentials Groups

How do I connect a Canvas Credentials organization to the LTI as an organizational admin?

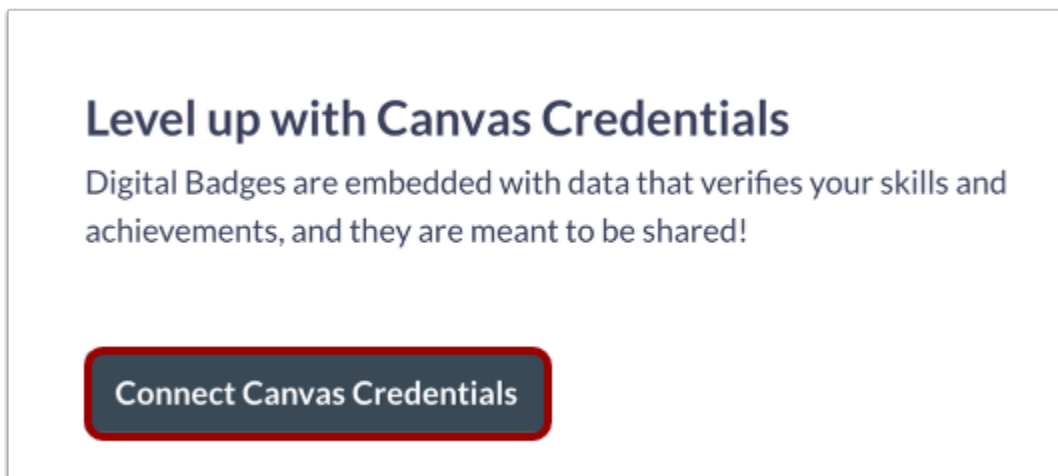
If you are a Canvas and Canvas Credentials admin, you can connect your Canvas Credentials organization to the LTI.

Open Admin



In the **Group** drop-down menu [1], click the **Admin** link [2].

Connect Canvas Credentials



To connect your Canvas Credentials account to the LTI, click the **Connect Canvas Credentials** button.

Verify Email

Connect your Canvas Credentials organization

Let's start by verifying your Canvas Credentials account email.

1 Canvas Badges account email *

Cancel Next 2

Enter your Canvas Credentials email into the **Canvas Badges account email** field [1].

Click the **Next** button [2].

Enter Verification Code

Connect your Canvas Credentials organization

We sent your verification code to **andy.ad.canvas@gmail.com**. Enter it to continue.

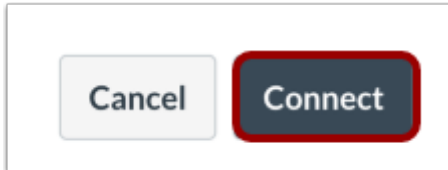
1

[Resend code](#)

Cancel Next 2

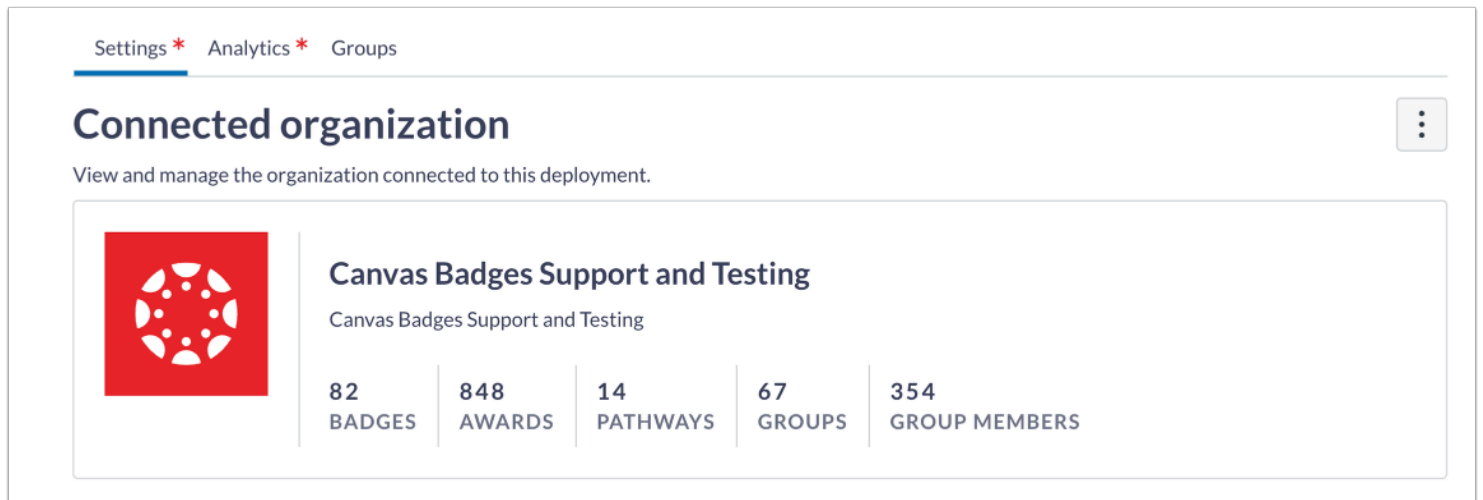
Enter the verification code from your email into the verification fields [1]. Then click the **Next** button [2].

Connect Organization



To connect your account to the LTI, click the **Connect** button.


View Connected Organization



Settings * Analytics * Groups

Connected organization

View and manage the organization connected to this deployment.



Canvas Badges Support and Testing

Canvas Badges Support and Testing

82	848	14	67	354
BADGES	AWARDS	PATHWAYS	GROUPS	GROUP MEMBERS

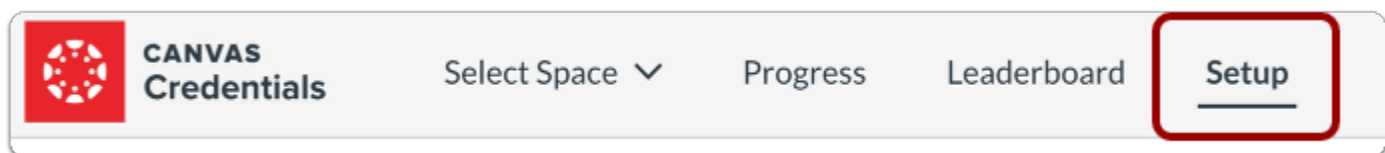
View the connected organization in the Settings tab.

How do I enable badges from multiple issuers in Canvas Credentials?

As an organizational admin, you can manage badge visibility for issuers enabled in a group.

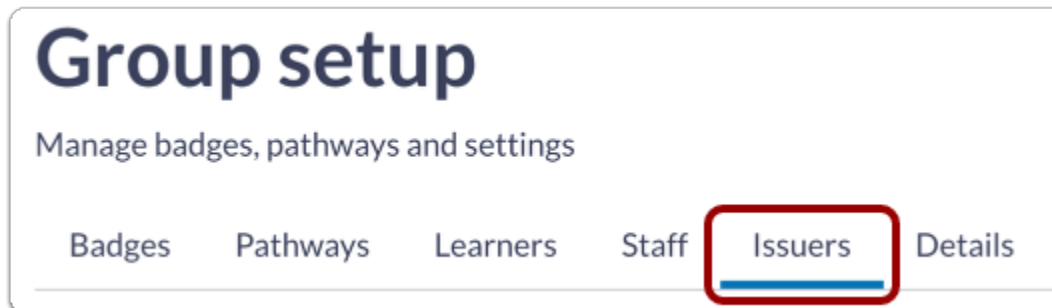
Note: [Main issuers for a group](#) are managed through the Admin tab.

Open Setup



In Canvas Credentials Navigation, click the **Setup** link.

Open Issuer







To view available issuers, click the **Issuers** link.

Manage Issuer Badge Visibility

Issuers

Make your issuers available in this group so their associated badges can be used in the course.

Results Per Page 10 ▼ 1 - 10 of 22 ◀ ▶

Issuer	Badges ▼	Status	Blocked reason
 Human Resources	25 1	<input checked="" type="checkbox"/> Available	
 Support Issuer	19 2	<input type="checkbox"/> Unavailable	
 Instructure Community Documentation Issuer	18	<input type="checkbox"/> Unavailable	
 History 101	18 3	<input checked="" type="checkbox"/> Available	Main issuer for the group

To enable an issuer, click the status toggle to available [1] or unavailable [2].

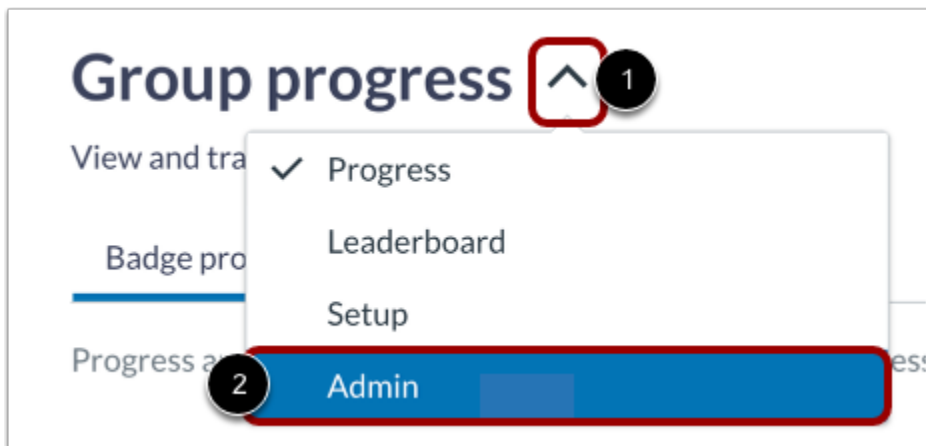
The main issuer is the primary issuer for a group. You cannot change the main issuer's status [3].

How do I manage issuers available to instructors in the Credentials LTI as an organizational admin?

As an admin, you can manage what issuers show for instructors in the Credentials LTI.

Note: Organization admins can [enable or disable the use of badges from multiple issuers within a group](#).

Open Admin



In the **Group** drop-down menu [1], click the **Admin** link [2].

Open Settings













To connect view available issuers, click the **Settings** link.

Manage Issuers

Available issuers

Enabled issuers may be used by instructors to create new groups in this deployment when Canvas Badges is launched in a new course.

Issuer ^	Groups	Status	
 Adventure Time	3	<input checked="" type="checkbox"/> Enabled	1 
 Computer Programming & Software Development	17	<input checked="" type="checkbox"/> Enabled	
 Dan S Issuer	0	<input type="checkbox"/> Disabled	2 
 History 101	5	<input checked="" type="checkbox"/> Enabled	3 
 Human Resources	26		4  5 View public page

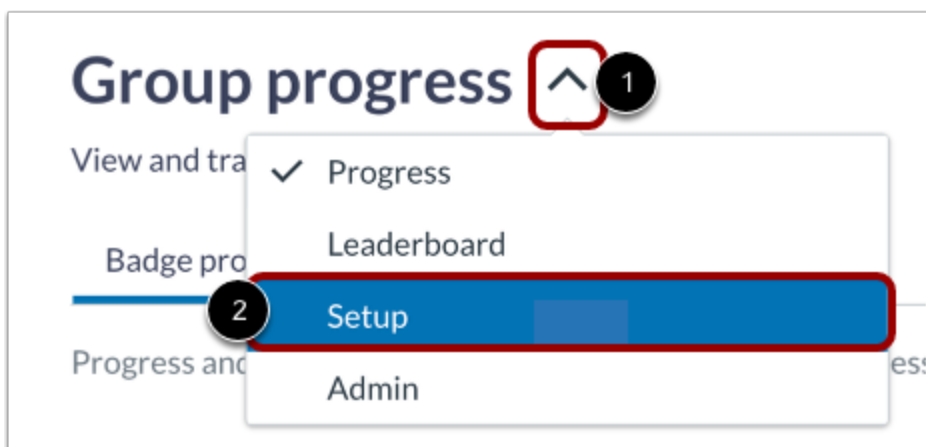
To enable an issuer, click the status button to enable [1] or disable [2] an issuer.

To manage an issuer, click the **Options** icon [3] and then click the **Manage in Canvas Badges** link to view an issuer on the website [4], and **View public page** link to view the issuer on a public page [5].

How do I manage pathway subscriptions for a Canvas Credentials Group?

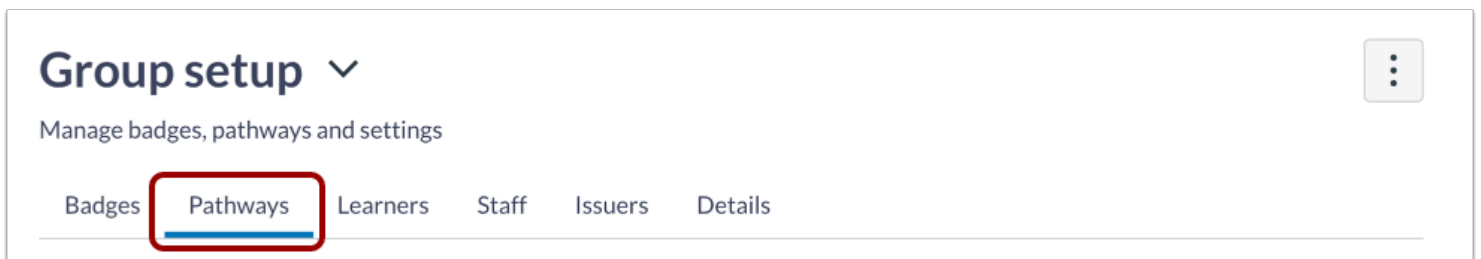
In Canvas Credentials, you can subscribe and unsubscribe all learners in a Group to Pathways. You must create and publish a pathway in Canvas Credentials before it can be added to a Group.

Open Setup



In the **Group** drop-down menu [1], click the **Setup** link [2].

Open Pathways



Click the **Pathways** tab.

Add Pathway

Group setup ▼

Manage badges, pathways and settings

Badges Pathways Learners Staff Issuers Details

Pathways

Manage the pathways connected to this group


Add pathway

To add a pathway to the group, click the **Add Pathway** button.

Select Pathway to Add




Add pathway ×

Select an existing pathway from your issuer to add to this group.

[Learn More](#) 

1

PATHWAY

2   **History 101**
History 101
 Verified

3

In the Add pathway window, you can view the existing pathways available.

In the **Search Pathways** field, enter the pathway name and press the return or enter key [1]. To add a pathway, select an existing pathway by clicking the radio button next to the name [2]. Click the **Add pathway** button [3].

Confirm Pathway

Are you sure?

Once you add the pathway **History 101** to this group, learners will see their progress, and badges will automatically be awarded according to the pathway's rules.

To confirm the pathway you want to add, click the **Add Pathway** button. Learners always receive a notification email when they are subscribed to a pathway.

View Pathways Connected to Group

Group setup

Manage badges, pathways and settings


Badges Pathways Learners Staff Details

Pathways

Manage the pathways connected to this group

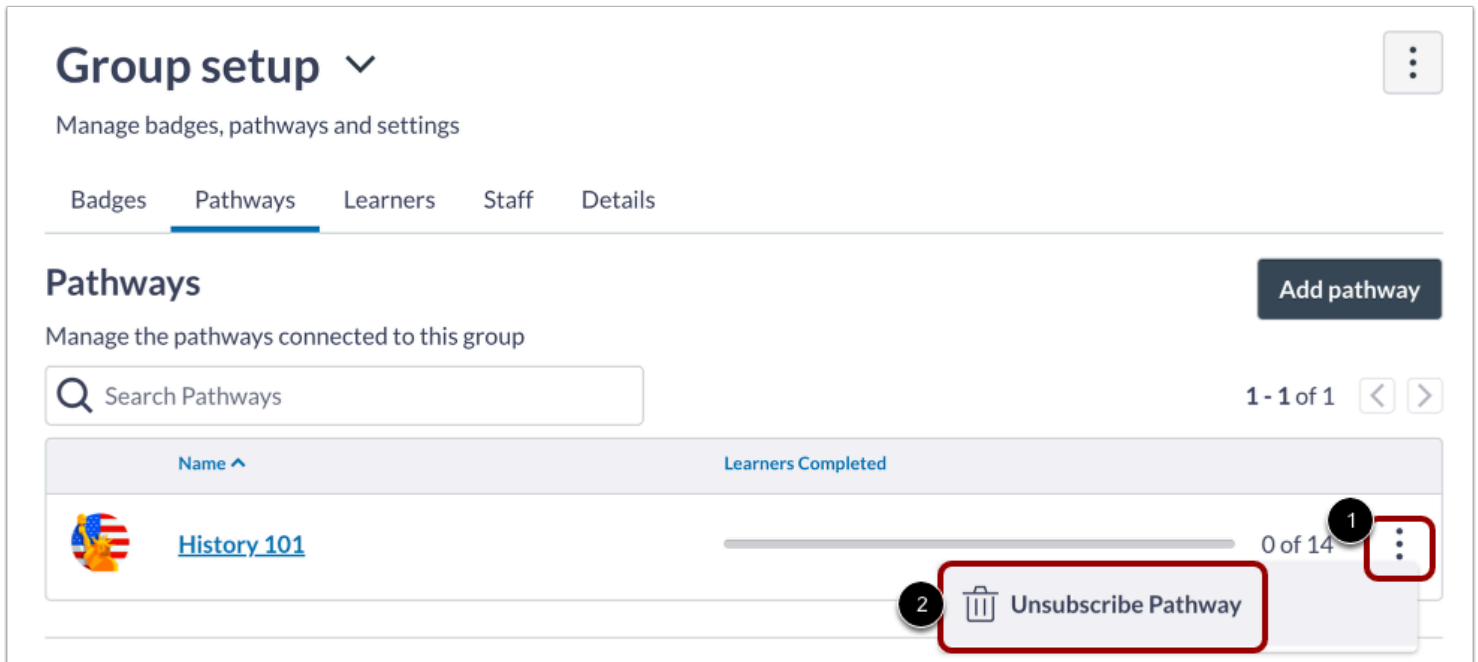
Search Pathways

1 - 1 of 1

Name	Learners Completed
 History 101	<div style="width: 100%;"></div> 0 of 14

You can view the pathways connected to this group. Each pathway displays the number of learners in the group who have completed the pathway.

Unsubscribe Group from Pathway



Group setup ▾


Manage badges, pathways and settings

Badges Pathways Learners Staff Details

Pathways

Manage the pathways connected to this group

Search Pathways 1 - 1 of 1 < >

Name ^	Learners Completed
 History 101	0 of 14

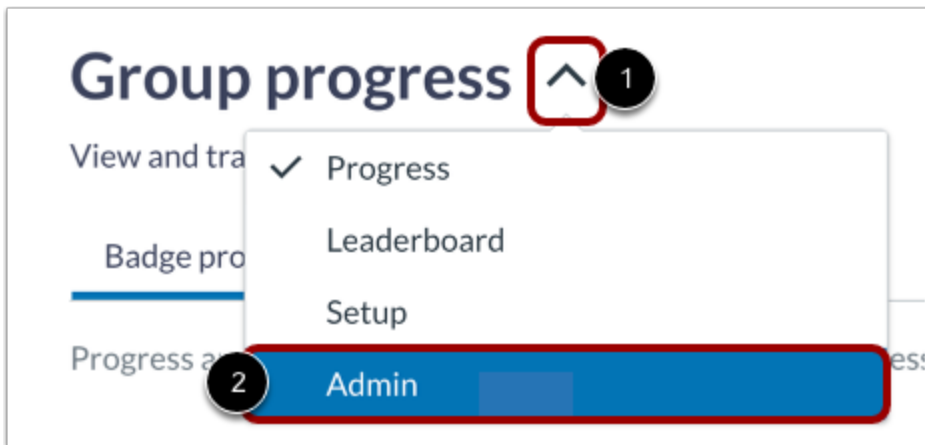
Unsubscribe Pathway

To unsubscribe a group from a pathway, click the **Options** icon [1] and click the **Unsubscribe Pathway** link [2].

How do I view analytics for the Credentials LTI as an admin?

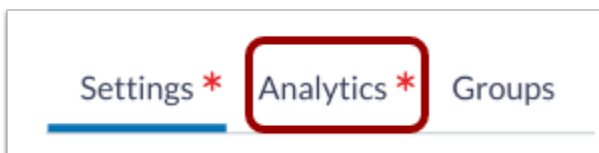
As an admin, you can view analytics about badges being awarded and shared in the Credentials LTI.

Open Admin



In the **Group** drop-down menu [1], click the **Admin** link [2].

Open Analytics



To view the Credentials LTI analytics, click the **Analytics** link.

Export Organization Badge List

Organization analytics

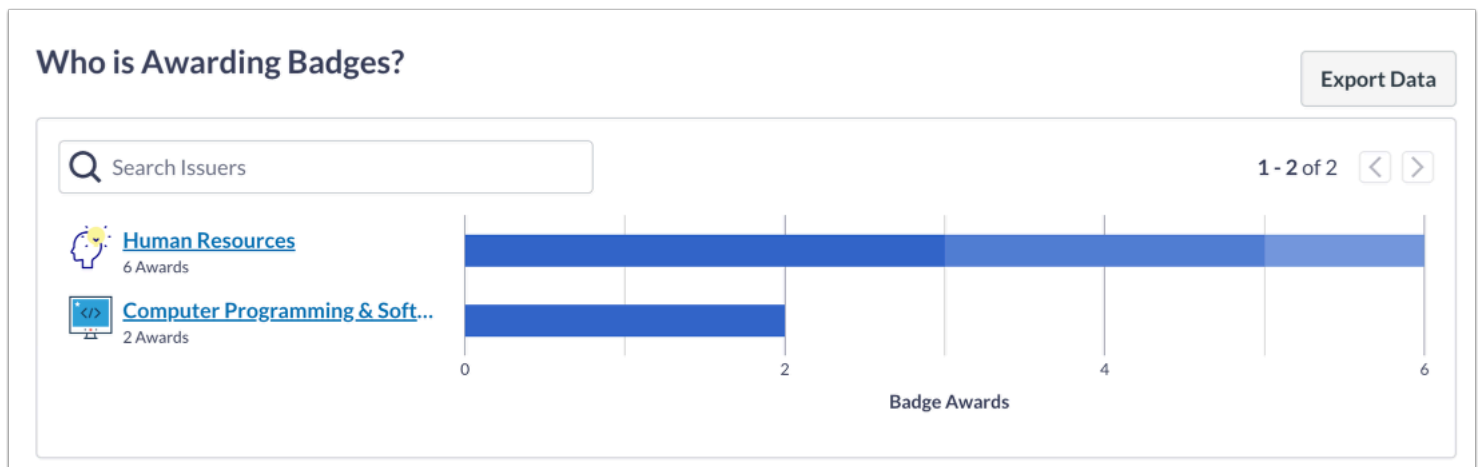
[Export Organization Badge List](#)

Include revoked badge awards Include expired badge awards

[📅 Last 30 Days](#)

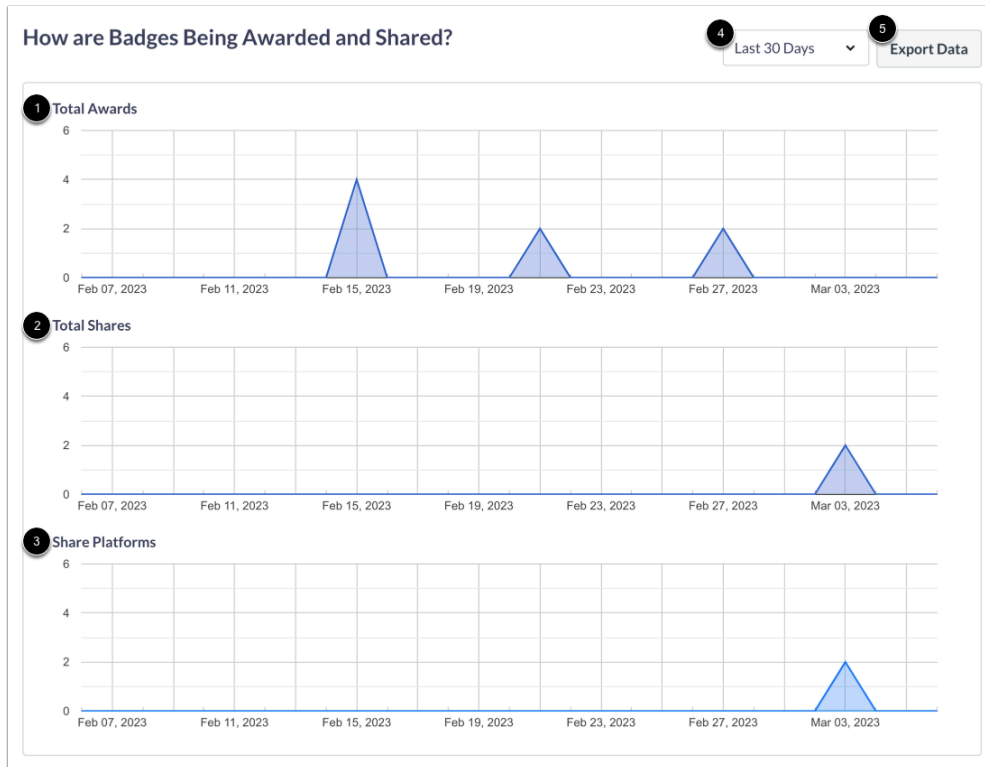
Admins can export a comprehensive badge list. The exported list includes: Badge Class, Earning Criteria, Issuer, Status, Creation Date, Archival Date, Total Awards, Latest Award Date, and Total Shares.

View Who is Awarding Badges?



The Who is Awarding Badges? graph shows all issuer activity for all awarded badges.

View How are Badges Being Awarded and Shared?

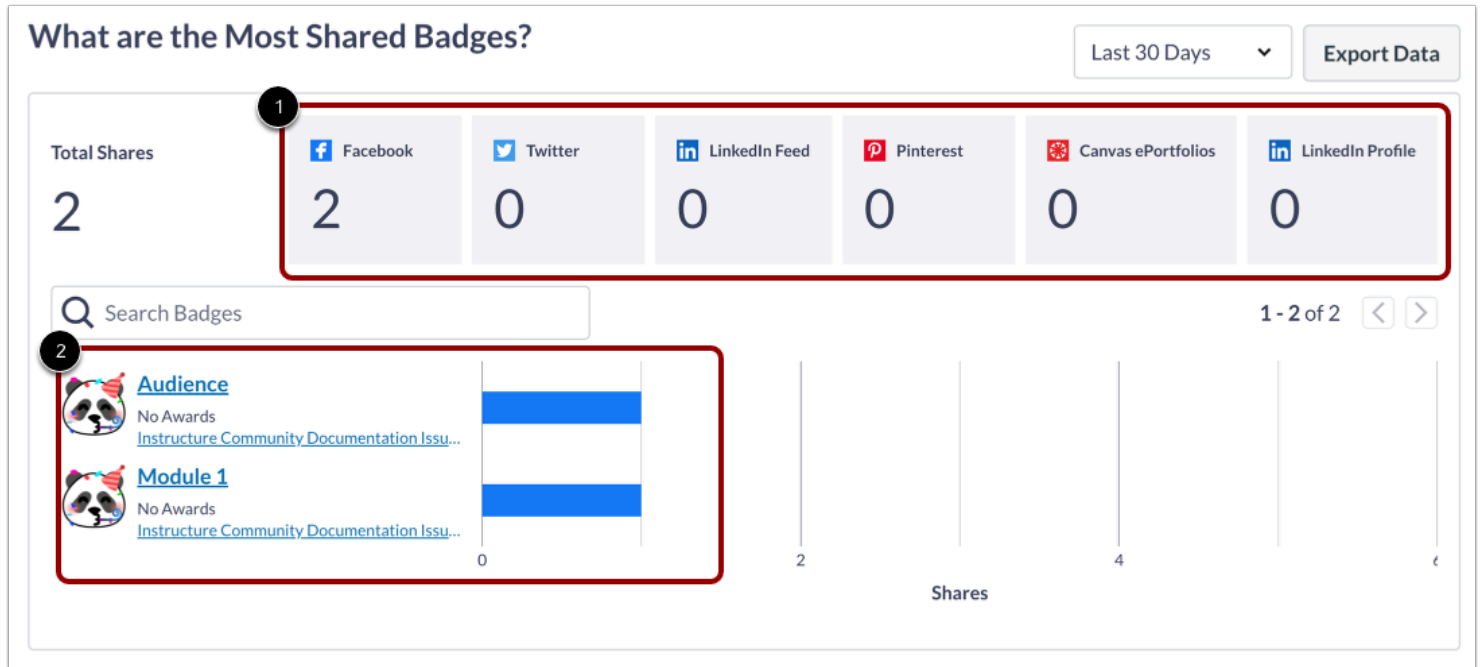


The How are Badges Being Awarded and Shared? graphs show total awards given [1], total awards shared in a given time frame [2], and total share for badges over different platforms [3].

To filter by a different time frame, click the **Time** drop-down menu [4].

To export the data, click the **Export Data** button [5].

View What are the Most Shared Badges?

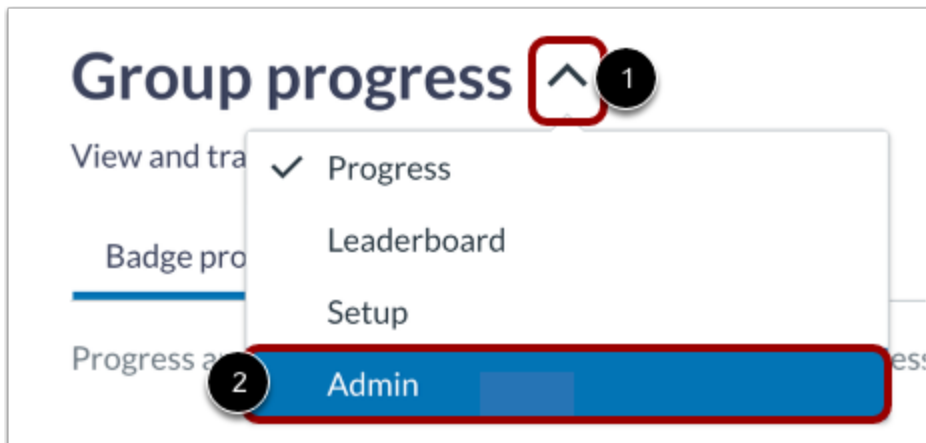


The What are the Most Shared Badges? graph shows social platforms badges have been shared on [1] and what badges have been shared [2].

How do I view all groups within the Canvas Credentials LTI as a Canvas admin?

As an admin, you can manage and view groups in the Credentials LTI .

Open Admin



In the **Group** drop-down menu [1], click the **Admin** link [2].


Open Groups








To view all groups, click the **Groups** link.

View Groups

Deployment groups

View groups associated with issuers which are enabled in this deployment. [Learn More](#) 

1 - 2 of 2  

Group	Issuer	Creation Date 	End Date	Members	Badges
History 101	History 101  Verified	Feb 2, 2023	Aug 1, 2023	14	4
Basic Written Communications	Instructure Community Documentation Issuer  Verified	Sep 15, 2022	Mar 14, 2023	14	11

View the connected groups in the groups tab.

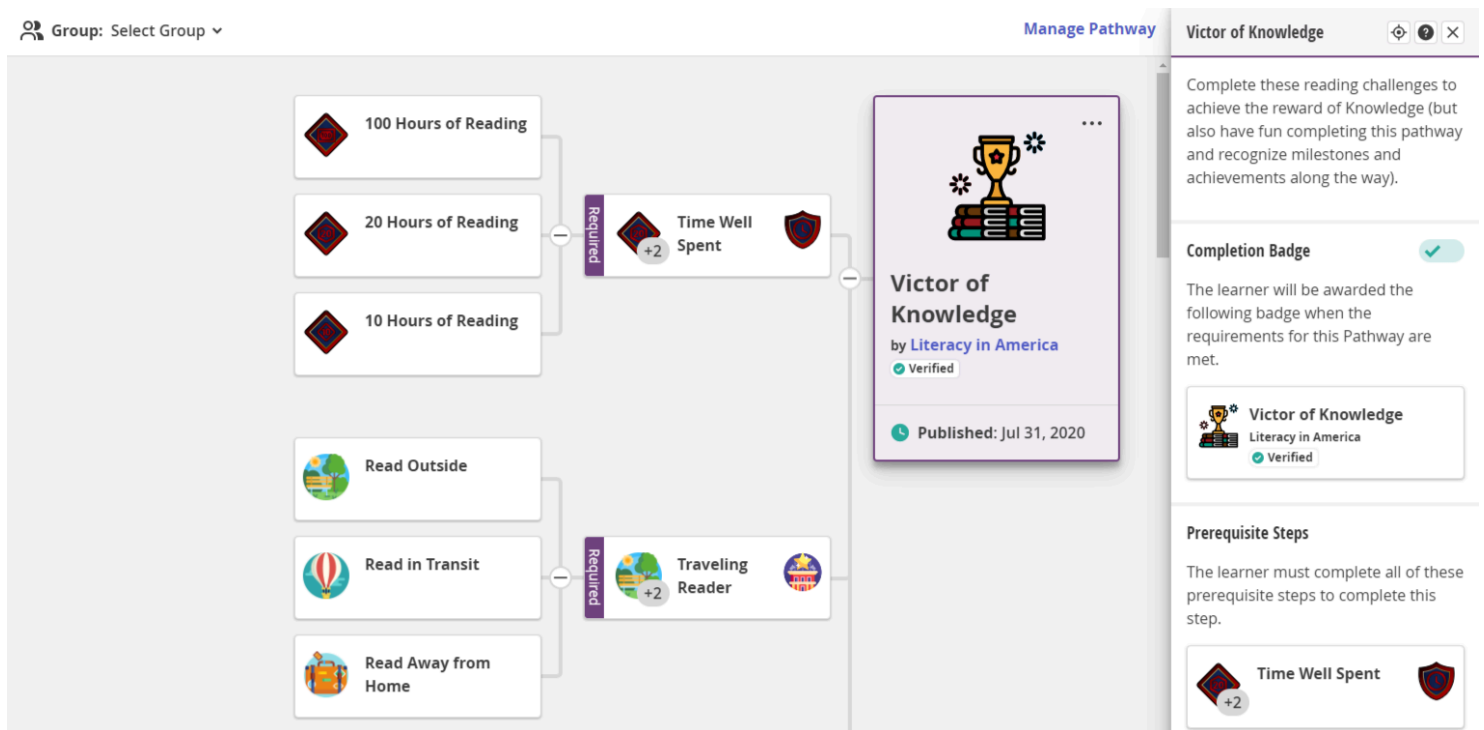
Pathways

What are Canvas Credentials Pathways?



Canvas Credentials Pathways provide the ability for badge program administrators to map out badged curriculum in a format that is easy-to-follow for learners. Admins can track group and individual progress on the pathway and award milestone badges automatically. Learners can track their own progress and look ahead to plan the next steps in their learning journey.

Stacking credentials is no longer just a naming convention – and sharing badges to a social network is no longer the end of their usefulness.



Group: Select Group ▾ Manage Pathway

Victor of Knowledge [Settings] [Close]

Complete these reading challenges to achieve the reward of Knowledge (but also have fun completing this pathway and recognize milestones and achievements along the way).

Completion Badge

The learner will be awarded the following badge when the requirements for this Pathway are met.

Victor of Knowledge
 Literacy in America
 Verified

Prerequisite Steps

The learner must complete all of these prerequisite steps to complete this step.

Time Well Spent

Create your own customized pathway based on existing programs, certificates or degrees. Pathways can be very simple, with only a few badged items to very complex with multiple branches, optional requirements and badges from different organizations and/or issuers. Pricing

Fill out this [form](#) to inquire about subscription pricing, consulting services and support options.

Badge recipients using Canvas Credentials Pathways

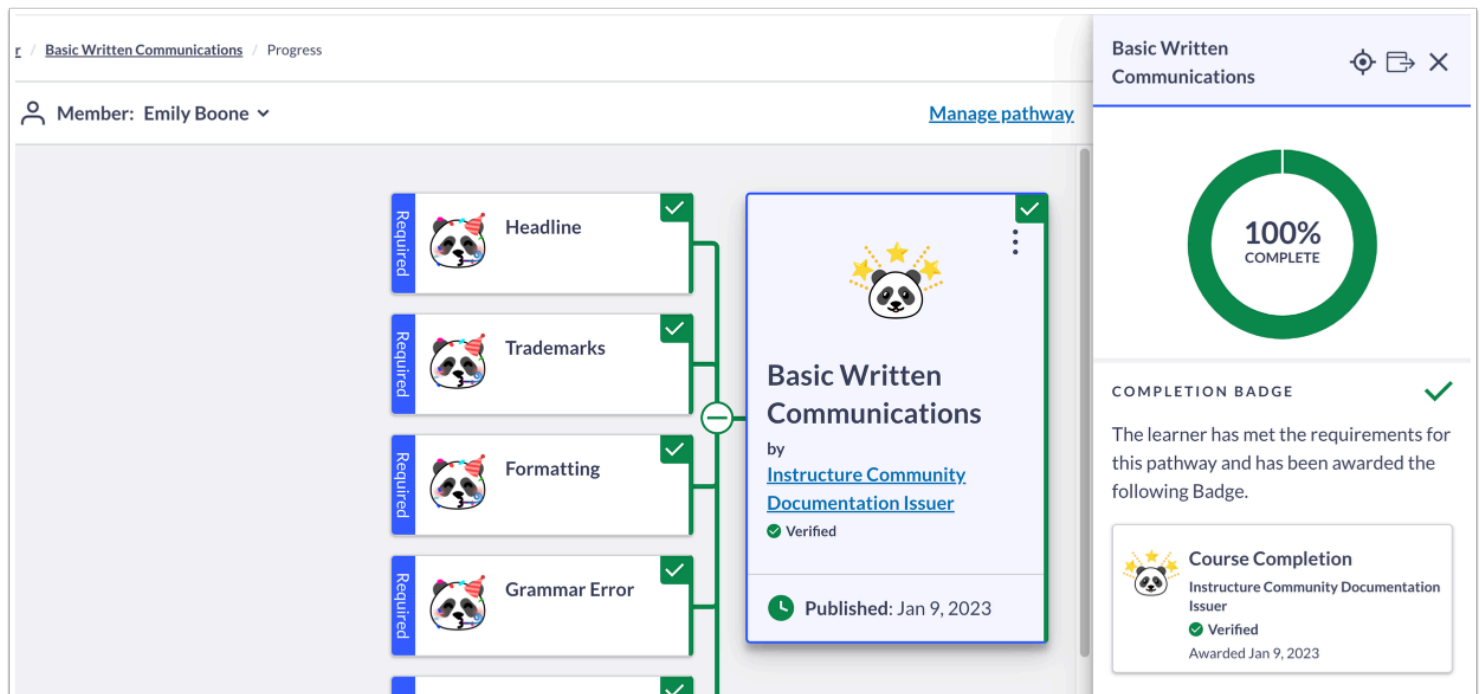
Users will need to create a Canvas Credentials account in order to access their backpack containing the badges and pathways they are subscribed to.

This article is for users who are subscribed to a pathway as badge recipients. For more information on creating a pathway, please see our article: How to create and edit a Canvas Credentials [Pathway](#).

Once a user has been subscribed to a pathway, they'll receive an invitation email to join the group and subscribe to the pathway – once signed in to their account, they'll also see a notification. From the pathway subscription email, select the **View pathway** button. This will take you to the pathway where you can view your own progress. To interact with the pathway, select the **Trust issuer** link.

To access pathways that you subscribe to, sign in to your Canvas Credentials account and then select the **My pathways** option. At the top of this page, **Subscribed pathways** will show pathways that you have been subscribed to. Scrolling down to **Pathway opportunities** will display pathways that you have earned badges on but are not subscribed to.

If the pathway progress for a recipient doesn't show all the badges the recipient or issuer expects should be there, the recipient should ensure the badge is visible in their backpack. Contact support if progress is not up to date.



The screenshot shows the 'Basic Written Communications' pathway progress page. At the top, it indicates the member is 'Emily Boone' and provides a 'Manage pathway' link. The main area displays a list of required tasks: 'Headline', 'Trademarks', 'Formatting', and 'Grammar Error', each with a 'Required' label and a green checkmark. A central card for the pathway shows the title 'Basic Written Communications' by 'Instructure Community Documentation Issuer', marked as 'Verified' and published on 'Jan 9, 2023'. On the right, a large green circular progress indicator shows '100% COMPLETE'. Below this, a 'COMPLETION BADGE' section confirms that the learner has met the requirements and has been awarded the 'Course Completion' badge by the 'Instructure Community Documentation Issuer', also verified and awarded on 'Jan 9, 2023'.

If badges are still not appearing on a pathway, please contact support@badgr.com.

How to create and edit a Canvas Credentials Pathway

What are pathways?

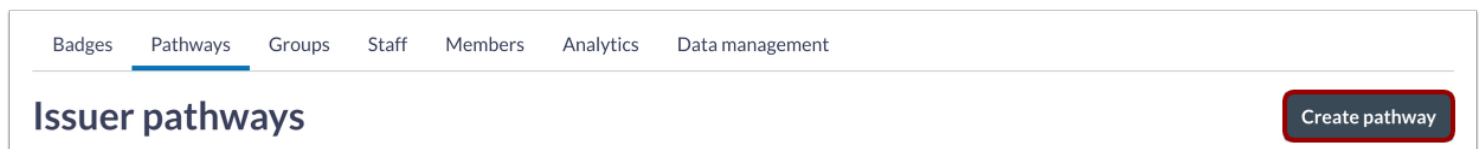
Canvas Credentials Pathways allows users to stack Open Badges, like stepping stones, into learning pathways to map out a curriculum. This provides administrators the ability to easily track group and individual progress across coursework, training series and programs.

The pathways system is flexible enough to allow for different branches and segments, with required and optional steps that light up the path and direct the learner on what steps to take next. Learning pathways may contain and culminate in milestone badges that are automatically awarded when lower branches of the pathway are fulfilled.

Note: Admin and instructors can sync badges and pathways when a course is associated with a [Blueprint course](#).

Creating or editing a pathway

To create a pathway, users should start from the **Issuers** tab. And then create or select the issuer under which you want to create a pathway. From the issuer page, select the **Pathways** tab and then select the **Create pathway** button to get started.



A pathway and its completion badge must be "authored" by one of your issuers in Canvas Credentials, with the completion badge of the pathway coming from the issuer the pathway is authored under.

After selecting the **Create pathway** button, users will need to provide a name and description for the pathway and choose if the pathway will appear on [public pages](#). The name and description of the pathway are displayed on the pathway completion card and in the first section of the pathway details window.

After the pathway has been created, users will land on the pathway overview page. From here users can select the **ellipsis** button and choose **Edit pathway** from the list to begin authoring the pathway.



Issuers / Human Resources / Onboarding

BADGE AWARDED **Onboarding**

Not Public

Published on Dec 14, 2022 • Draft last saved on Dec 14, 2022 • Created on Mar 10, 2022

View pathway progress

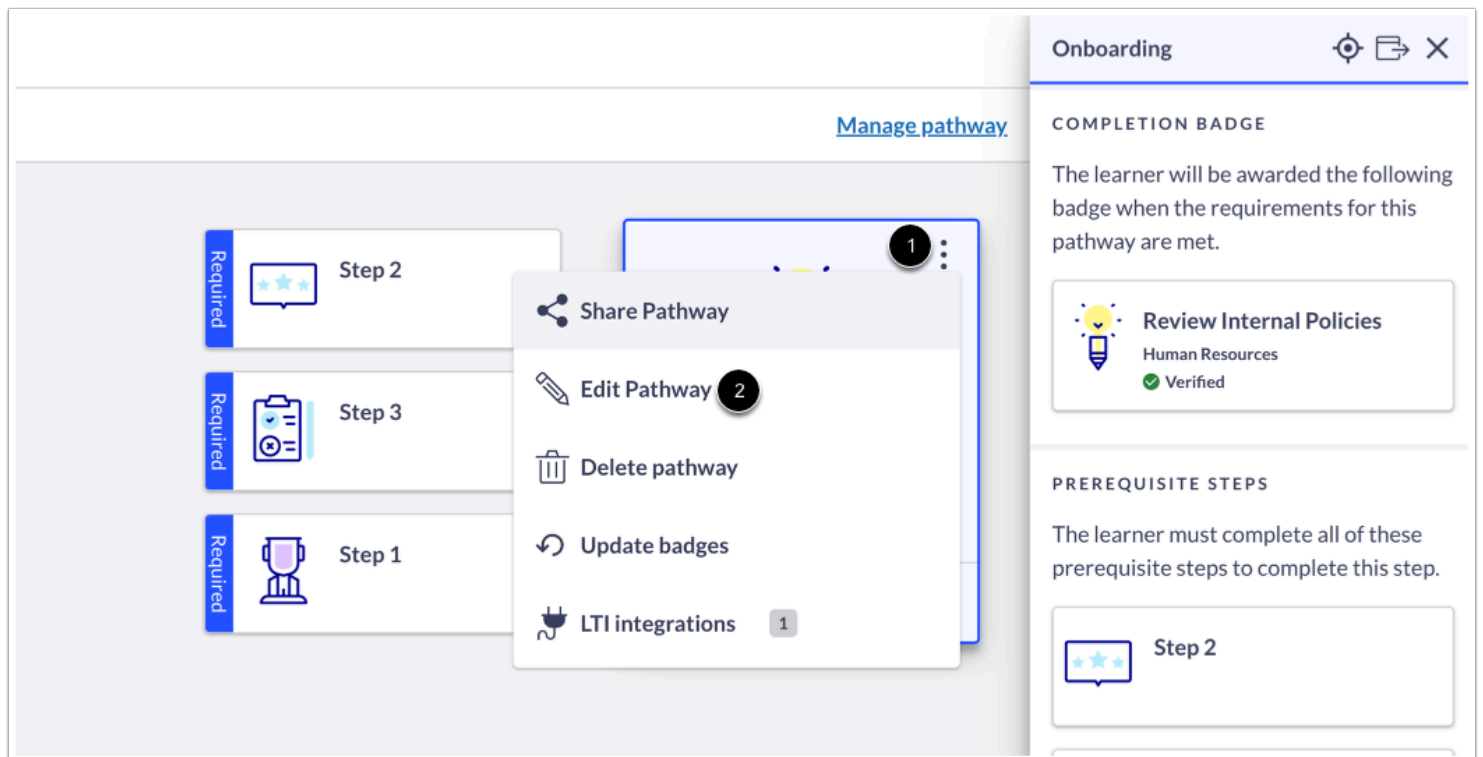
Group progress | LTI integrations

Group progress

- Edit pathway
- Duplicate Pathway
- Delete Pathway
- View public page

Subscribe Group

If the **View pathway progress** button is selected, users will need to select the ellipsis on the completion step to begin editing the pathway.



Manage pathway

Required Step 2

Required Step 3

Required Step 1

- Share Pathway
- Edit Pathway 2
- Delete pathway
- Update badges
- LTI integrations 1

Onboarding

COMPLETION BADGE

The learner will be awarded the following badge when the requirements for this pathway are met.

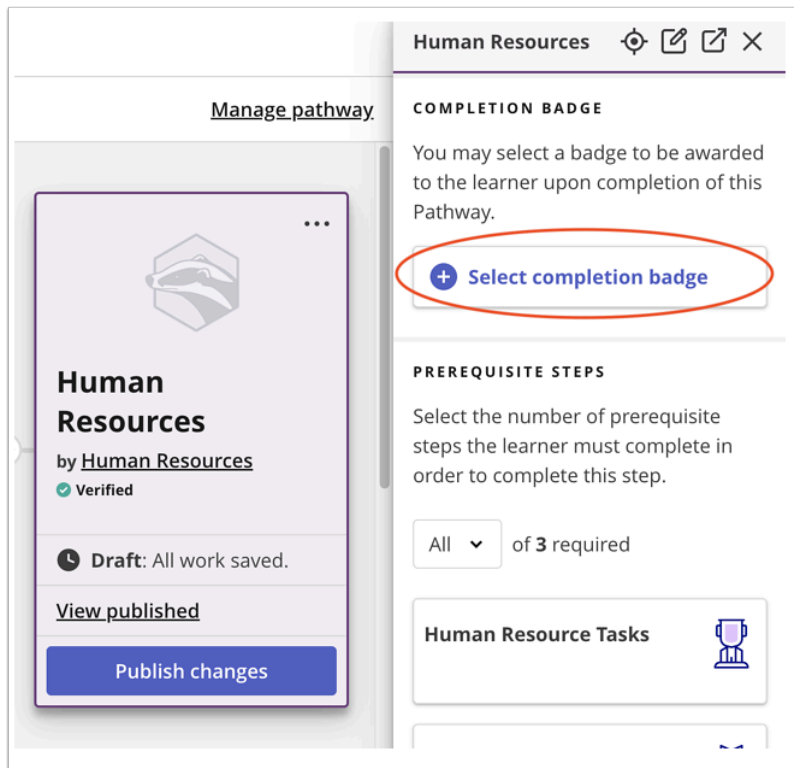
Review Internal Policies
Human Resources
Verified

PREREQUISITE STEPS

The learner must complete all of these prerequisite steps to complete this step.

Step 2

Since pathways are authored right to left, the first step when authoring a pathway is to select a completion badge that you want to automatically award when a group member completes the pathway. To do this, use the right panel to attach a badge to the completion step by selecting the **Select completion badge** button and choosing a badge from the list.




The screenshot shows the 'Manage pathway' interface for a pathway named 'Human Resources'. On the left, a preview card displays the pathway title, author 'by Human Resources', a 'Verified' status, a 'Draft: All work saved.' message, a 'View published' link, and a 'Publish changes' button. On the right, the 'COMPLETION BADGE' section contains the text 'You may select a badge to be awarded to the learner upon completion of this Pathway.' Below this text is a button with a plus sign and the text 'Select completion badge', which is circled in red. The 'PREREQUISITE STEPS' section below it includes the text 'Select the number of prerequisite steps the learner must complete in order to complete this step.' and a dropdown menu currently set to 'All' of 3 required. At the bottom, there is a section titled 'Human Resource Tasks' with a trophy icon.

Canvas Credentials Pathways recognizes Canvas Credentials awards from different sources, including Canvas courses and bulk or individual badge awards. If the pathway completion badge may be earned outside the pathway, you may wish to check the box on the completion step.

COMPLETION BADGE

You may select a badge to be awarded to the learner upon completion of this Pathway.







Human Resources Guru
Human Resources
✓ Verified

Pathway is completed if the recipient is awarded the above badge from outside this pathway.

To add additional steps to your pathway, first select the step tile in the pathway for editing. If you're adding a new step to the pathway users will need to name the step and add an optional description. After the step is named users can add required badges or milestone badges. Users can additionally use the pencil icon on the step to edit the step contents; use the arrows to move the step to a different location along the pathway where indicated; or use the trashcan icon to delete the step.

Add step







Step name *




Step description

Short code
1-16 Characters

[Show alignment data](#)







Internal Policies

Pathway organization



Steps are organized in a child and parent structure. Parent-level steps can be set up as either required badges or milestone badges. Child-level steps at the far left of the pathway can only be required badges. Milestone badges are visually represented with a badge on the right and are automatically awarded when criteria are fulfilled. Required badges are visually represented with badges on the left and are awarded manually or via a Canvas Credentials LTI in an LMS.

<div style="display: flex; align-items: center;">  <div> <p style="margin: 0;">Required Badge</p> <p style="margin: 0; font-weight: normal;">Appears on Left</p> </div> </div>	<div style="display: flex; align-items: center; justify-content: flex-end;"> <div style="margin-right: 10px;"> <p style="margin: 0;">Milestone Badge</p> <p style="margin: 0; font-weight: normal;">Appears on Right</p> </div>  </div>
--	---

Quarterly Check-in    

MILESTONE BADGE


You may select a badge to be awarded to the learner upon completion of this step.

 **Quarterly Check-in**
Human Resources
 Verified




Step is completed if the recipient is awarded the above badge from outside this pathway.

REQUIRED BADGES

You may select badges that the learner must earn in order to complete this step.


 **Add Required Badge**



Pathway authors can set up flexible criteria for milestone badge awards. There are two ways authors can manage their pathway criteria. The first is defining which and how many required badges a learner must earn in order to complete the requirements for the parent step. The second is to define which and how many children steps must be completed in order to complete the parent step. This allows authors to create diverse learning pathways that can further engage learners.



Responsibility 1   



REQUIRED BADGES

You may select badges that the learner must earn in order to complete this step.

4  of 6 badges required

 **Responsibility 1: Participate in Planning and Development**
Human Resources
 Verified

 **Responsibility 5: Advocate for Employees**
Human Resources
 Verified

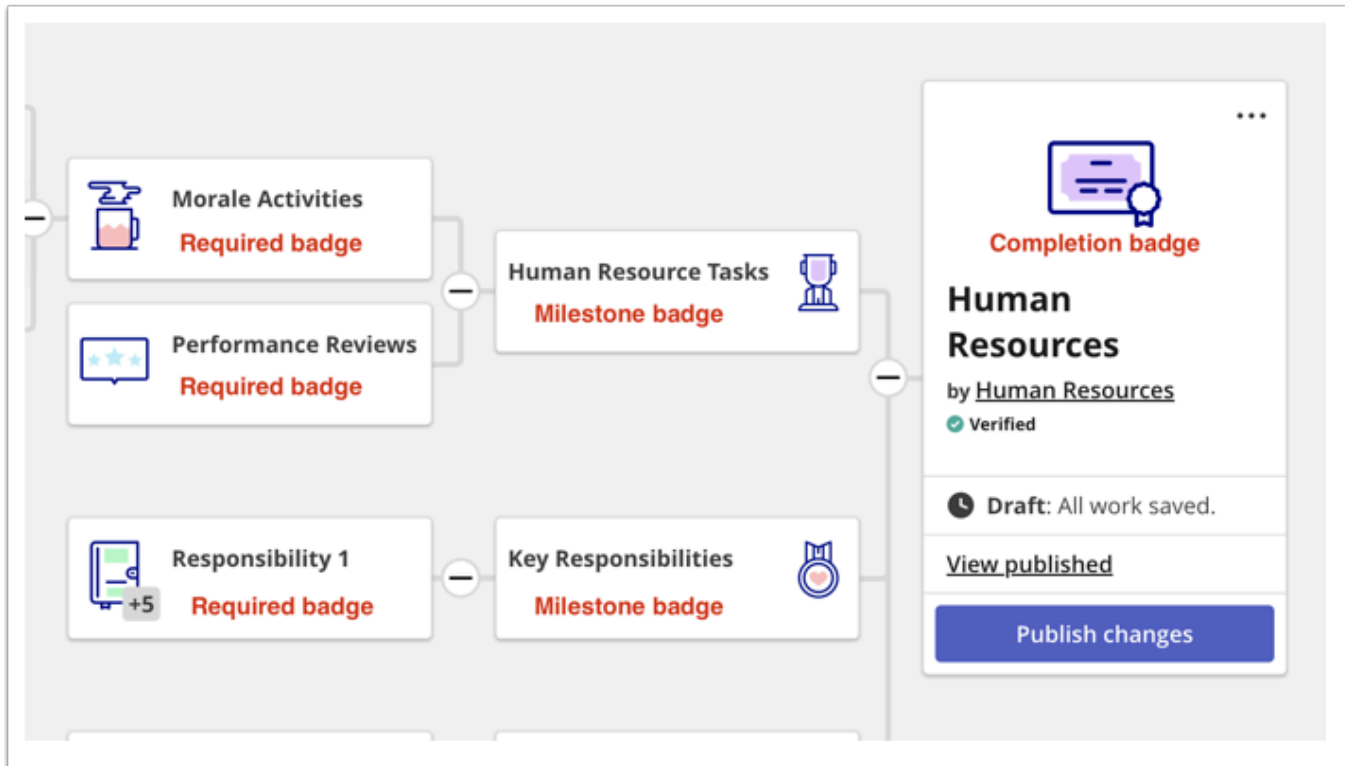
 **Responsibility 4: Serve as Leaders of Change**
Human Resources
 Verified

Pathway example

Using the example below, once the pathway follower earns both the child-step required badges, the parent milestone badge is automatically awarded. Then, once the required badge in the middle column is earned, the pathway is completed and the pathway completion badge is automatically awarded.

- Be sure to publish your pathway before subscribing users
- Be cautious about making edits to the pathway once followers begin their journey

To track users along a learning pathway, they must be a member of a group that is subscribed to a pathway. More than one group can subscribe to a pathway and more than one pathway can be subscribed to a group. For more information on subscribing groups to [pathways](#) see our article.



The screenshot displays the Canvas Badges/Credentials interface. On the left, a flowchart shows the requirements for a badge:

- Morale Activities** (Required badge) and **Performance Reviews** (Required badge) are connected to **Human Resource Tasks** (Milestone badge).
- Responsibility 1** (Required badge) is connected to **Key Responsibilities** (Milestone badge).
- Both **Human Resource Tasks** and **Key Responsibilities** are connected to the final badge.

On the right, a summary panel for the badge **Human Resources** is shown:

- Icon: Completion badge
- Author: **Human Resources** by Human Resources
- Status: **Verified**
- Message: **Draft:** All work saved.
- Action: [View published](#)
- Button: **Publish changes**

Adding an external badge to a Canvas Credentials Pathway

If you're trying to create a pathway and can't find the badge you want to use under your issuer or organization, you may add any [Open Badge](#) by importing the badge using the **third-party** feature in pathways.






Pathways is a paid feature of Canvas Credentials. For more information about a Canvas Credentials subscription for your organization, please fill out this [form](#)



Badges may originate from any platform as long as they comply with the Open Badges standard. Non-Canvas Credentials badges can only be added as required badges on a pathway.

Adding an external badge

1. To use the **Add external badge** feature, click on a step on your pathway and choose **Add required badge**.
2. A new sidebar will appear to the right.
3. To add an external badge, select the **third-party** tab.
4. You can add a third-party badge by dragging or uploading a badge image complete with the badge metadata, entering the badge URL or entering the badge JSON into the appropriate field.
5. Select **Add badge** to add the badge to the step.

Third party badge  **Add Required Badge**  

Step not completable
Add children or requirements to this step to allow it to be completed.

Required for completion of the parent step.

MILESTONE BADGE
You may select a badge to be awarded to the learner upon completion of this step.

[+ Select milestone badge](#)


REQUIRED BADGES
You may select badges that the learner must earn in order to complete this step.


[+ Add Required Badge](#)

INDIRECT PREREQUISITE STEPS
You may select indirect prerequisite steps the learner must complete in order to complete this step.

[+ Add prerequisite step](#)

Issuer **Organization** **Third-party**

You may add a digital badge from any third-party platform that issues Open Badges. [Learn More](#) 

 **Drag & Drop File**
or
[Select File to Upload](#)

OR

Badge URL
Enter the web address of an Open Badge from another platform.

OR

Badge JSON
Enter the JSON code of an Open Badge from another platform.

[Add badge](#)

[+ Create new badge](#)



Users may upload a badge that has not yet been awarded or a badge that has been awarded.

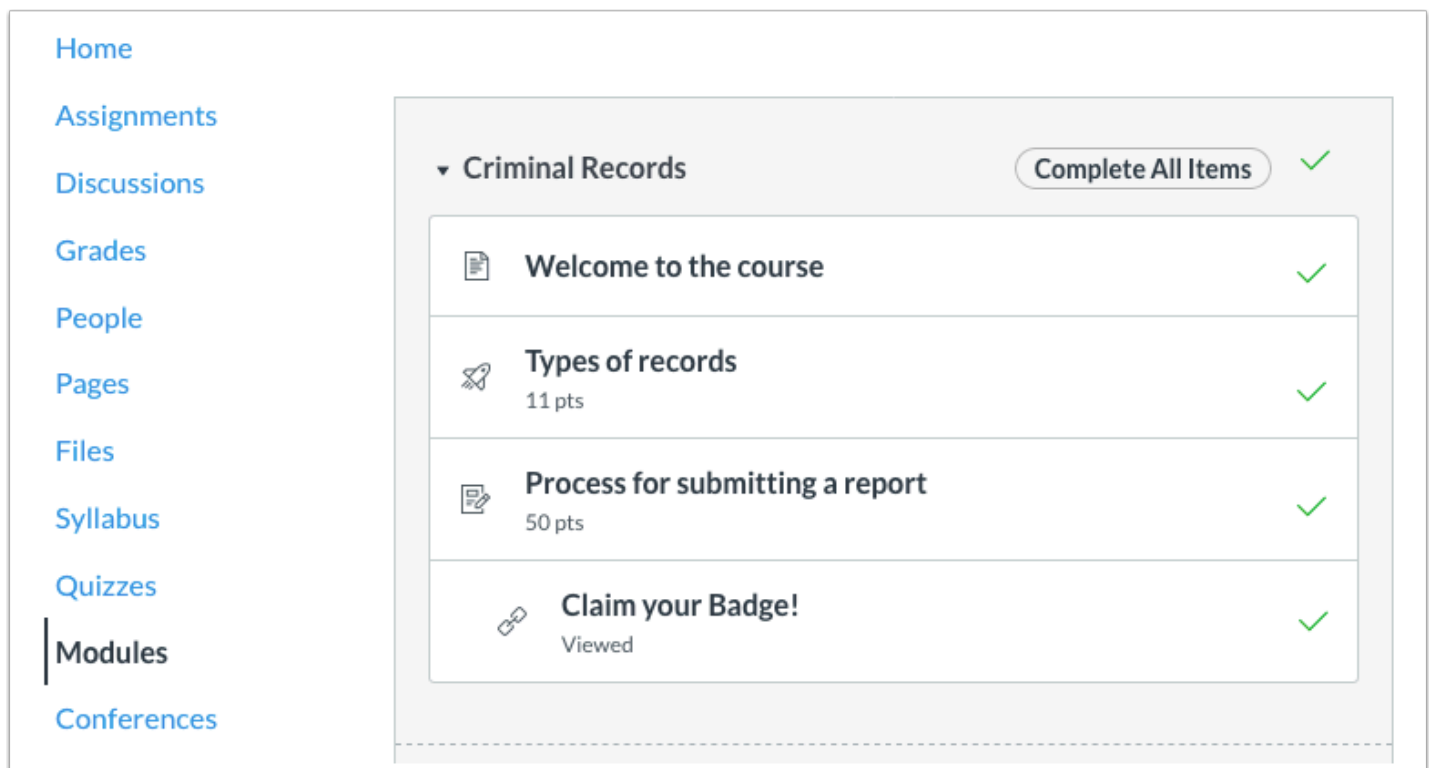
Students using Canvas Credentials Pathways in a Canvas course



Teachers can optionally enable automatic badge awarding in Canvas courses. Course designers and instructors create badges using the Canvas Badges platform and choose which achievements in the course will award badges.

Earning badges in a Canvas course through module requirements

Students enrolled in courses can earn badges when they've met the module completion requirements. These completion requirements can vary in many ways including completing all of the assignments within a module; scoring a certain grade on an assignment or exam; contributing to a discussion board; prerequisites from another module; interacting with multi-media content or a combination of these things. As a student, you can see if you are eligible for a badge and have completed the module requirements when accessing the **Modules** menu from the course navigation. Completed activities and modules will display a corresponding green checkmark. If there's a checkmark next to the module with an associated badge, you've earned a badge!



The screenshot shows the Canvas course navigation menu on the left with 'Modules' selected. The main content area displays a list of items under the 'Criminal Records' module. Each item has a green checkmark on the right, indicating it is completed. A 'Complete All Items' button with a checkmark is visible at the top right of the list.

Item	Points	Status
Welcome to the course		Completed
Types of records	11 pts	Completed
Process for submitting a report	50 pts	Completed
Claim your Badge!	Viewed	Completed



Contact your instructor for assistance if you feel that you've completed a module, but the module is not showing as complete.

Accessing badges in the course

From the **Badges** menu in Canvas, students may see one or two tabs: **Progress** and the optionally enabled **Leaderboard**. From the **Progress** tab, they can see the badges they've earned in the course, along with the badges they have not yet earned. Students can click on a badge they've earned to download and/or share with [social media](#). As a student, check the **Badges** menu frequently to get your awards quickly. When a student accesses the badges menu in a course, Canvas Badges checks for module completion and will award any new badges the student has earned.



2022-2023

- Home
- Assignments
- Announcements
- Discussions
- Credentials**
- Grades
- Pages
- Files
- Syllabus
- Quizzes
- Modules
- Collaborations
- Pathways
- Credentials

Basic Written Communications ▼

Offered by
[Instructure Community Documentation Issuer](#)

Ends on
Dec 28, 2025

Progress Overview

8 of 11

EB

Emily Boone

Email
emilyboone@instructure.com

My badge progress

Results Per Page 50
1 - 11 of 11
◀ ▶

Badge	Completion requirements	Leaderboard points	Status
Module 1	Complete Module 1	1 point	✔ Earned – Feb 28, 2024
Module 2	Complete Module 2	1 point	✔ Earned – Feb 28, 2024
Audience	Complete Audience	1 point	✔ Earned – Feb 28, 2024
Concise Writing	Complete Concise Writing	1 point	✔ Earned – Feb 28, 2024

If the leaderboard is enabled in the course, students can see their badge earnings compared to other students in the course. Teachers have the ability to let students optionally share their real names or may require that students use nicknames to protect privacy. If nicknames are used, students see their own real name (and animal nickname) on the leaderboard, but only

animal nicknames for all of the other students. If a student de-selects the **Keep my name private** checkbox, other students will see that student listed in the leaderboard by their real name.



The animal nickname will remain the same throughout the duration of the course unless a teacher or instructor manually selects to refresh it with a new name. Animal nicknames are not persistent across courses.

How to get badges in modules

Depending on how the course is set up, some teachers may place badges in modules so that they are immediately awarded upon completion of the module. The student will see that Canvas Badges is checking for new badges to award. After updating, the badge will subsequently appear in color with a green checkmark. Keep in mind, the badge will not award if the requirements have not been met, even if the student encounters it in the module.



Learning pathways and badge system designs

Digital badges

A digital badge is a visual symbol of accomplishment. Badges can be awarded for any definable achievement and earned in many learning environments, games or the workplace. An Open Badge is a specialized type of digital badge that contains verifiable metadata about achievements according to a common data format, the [Open Badges](#) specification.

Badges can be organized into badge systems and learning pathways:

[Each badge] defines a relationship with an image and metadata. A badge can be used to show how an authority recognizes an earner's achievement, for example, but the important thing is that it describes the relationship between these entities such that the audience can discern its value. That value is often understood in terms of the competencies and other objectives that the badge represents. –Nate

Otto

Badges can be awarded for achievements of all kinds, such as:

- Interest and engagement
- Participation
- Attendance
- Knowledge or dispositions
- Formal certification (degrees, certificates)
- Proficiency, competency or skill

Digital badges can be awarded for many purposes, including informal and formal learning, inside educational institutions and businesses, as well as outside. These badges can aggregate and shed light on the interests, capabilities and accomplishments of learners. Badges can serve as the stepping stones on a learning pathway.

Learning pathways

A learning pathway is the chosen route individuals complete as they progress through a range of specific courses, academic programs and learning experiences. It's a roadmap describing the landscape of a field, program or specialization. Pathways are made of steps that represent requirements, competencies or other "real-world" experiences and take the form of a hierarchy of nested steps.

Canvas Credentials allows issuers to define the learning pathways through their areas of expertise and connects steps to the badges that represent each one. Badges from multiple issuers or nested child steps can be set as a required badge for a step, and a badge may be configured as a "milestone badge" to be awarded automatically when an earner meets those requirements.

Learning pathways serve as the scaffolding and trajectory to understanding progression and experience. Canvas Credentials allows communities to organize their badge programs to fit into shared pathways to better connect experiences across multiple learning contexts.

Pathway steps can be organized around digital badge systems that are already implemented or can assist with the design of new systems by providing structure. Badges and pathways are defined by a community's understanding of what people have accomplished to get there. For example, communities can build a common understanding of the training a mechanic, teacher or doctor might need to be successful in their occupation(s), even as individuals might gather their own sets of experiences from different opportunities.

Different types of pathways

Pathways are a means for people to explore their way through different badging experiences to find new opportunities or realize new futures. The destination of two travelers is not necessarily born from the same pathway. A pathway may have multiple routes to the same endpoint; have multiple entry points to achieve similar outcomes; or outcomes may diverge based on the path taken.

Personal interests, accomplishments, family, friends and various life activities all shape who we are, the interactions we have and how we learn. Those are the customizing features that make us who we are as individuals and influence the paths we follow or choose. Just as your high school classmates, a cohort of medical students or a soccer club may intersect on a path, each person customizes their own destination and means of arriving there.

Prescriptive pathways seek to declare one homogenized, standard or recommended badge earning path. Typically these approaches rely on a form, structure and recommended path laid by institutions, governments, private companies or other formalized education plans. This badge pathway will likely be linear – a straight line from one learning experience to another.

Descriptive pathways seek to acknowledge the ways people consciously and willfully choose to earn badges. A descriptive pathway is a more natural approach for a badge recipient since s/he's defining his/her own path. When there's no prescribed pathway, people find the way that makes sense to them, choose to follow other people's paths or strike out in very different directions.

Until recently, most pathways have focused on prescriptive, institutional or corporate learning objectives/achievements, ignoring the successful learning from unstructured environments such as book clubs, volunteer activities and other extracurricular interests. Badges are a means to recognize those opportunities and incorporate their benefits into creating an accurate digital portrayal of accomplishments.

Pathway structure varies

Pathway complexities vary depending on the individual's career goals, personal interests and experiences. Some pathways may be short, while others may be lifelong. Pathway structure takes on many forms and badging for these pathways may be simple, linear or complexly interconnected. Those active in the Open Badges space have organized their thinking into competing pathway taxonomies. For example, in 2014, the Open Badges Discovery project identified four possible structures for pathways (linear, freeform, tiered and clustered).



Carla Casilli's badge system design research provided another set <https://wiki.mozilla.org/Badges/bsd/wiki> of defined learning pathways with an alternate set of four structures:

- **Simple** – badges are only related because they come from the same issuer (e.g., a university)
- **Linearly connected** – one badge leads to another (e.g., beginner, intermediate, advanced)
- **Complexly interconnected** or non-linearly connected – badges cross categories and don't follow a linear pathway (e.g., attendance award, pharmaceutical training)
- **Complex cross-system linking** – badges are connected to badges from other issuer's systems (e.g., university CS degree, Microsoft programming certification, Cisco data security credential)

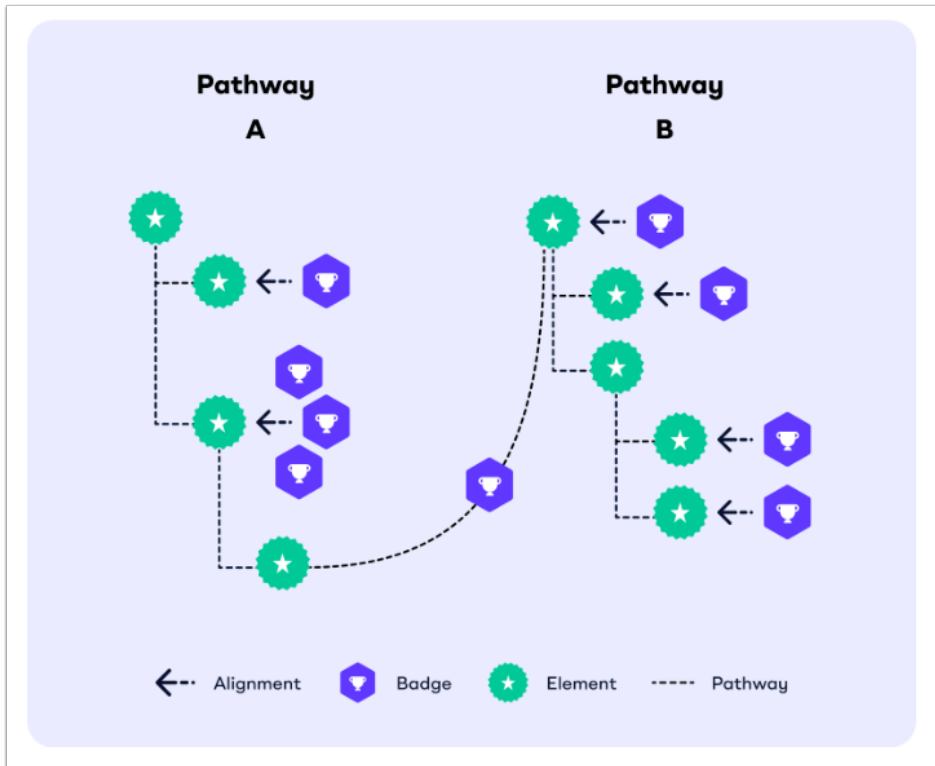
While both of these schools of thought on pathway structure may be a useful lens into how to think about organizing badge systems, it's important to note the field is evolving and rapidly being defined as new issuers, earners and recipients enter the arena.

Canvas Credentials Pathways

Theoretically, pathway structure concepts are well accepted; however, operationalizing them into an applied application can be a challenge. Canvas Credentials implementation of pathway structure is based on a hierarchically organized set of steps. Completing each micro-step can be thought of as the pieces that form a pathway to the parent objective(s).

The Canvas Credentials pathway structure is not overly complex, making it accessible to many use cases while providing enough structure to offer a common way to think about badge system design, including defining the achievement of an individual or organization's learning goals.

The graphic below depicts the pathways Canvas Credentials employs to support badge earners. You can see the nested structure of steps in it, modeling real-world relationships between concepts that people understand as categories or containers full of smaller component ideas. Looking at Pathway B, you can see three levels of steps, where some have a badge associated and others have only child pathway steps. A badge may be shared between multiple pathways published by the same issuer.



Pathway design considerations

When integrating a badge system, it's important to think about your badges as a whole. How will you implement them? What kind of badges are you awarding? How often will you award badges? Are badge earners allowed to test out of specific steps, demonstrate relevant competencies or bring in badges earned from other issuers? Rather than plodding through the creation of each badge, one by one, how might you organize them in a meaningful way for the recipient and consumer? For pathway design, identification of purpose, structure and achievement are critical no matter if you are starting from scratch or badge mapping an existing system.

Purpose (steps)

- *Guide decisions:* Are you recognizing competencies or tracking progress through the curriculum — Is the pathway meant to be completed in full or to show specialization across a range of options?
- *Use community definitions:* What values do you want to recognize that are already accepted in your community?

Structure (shape)

- *Movement:* How do you expect people to move through the pathway, leveling up or getting from point A to point B?

- *Customizable or prescribed:* Is the learner allowed to pick and choose specializations or do they follow a path of prescribed objectives?

Achievement (endpoint)

- *Acceptance of external badges:* Does the pathway recognize and/or incorporate badges earned from other or more than one issuer(s)?
- *Assessment:* What are the assessment practices required to implement recognition of badges for steps in the pathway?
- *Collection:* Does the collection of badges clearly demonstrate the objectives of the pathway, and is it understood by the community?

Mapping existing systems vs. new learning systems

One of the biggest considerations when designing pathways is the distinction between (a) integrating badges into an [existing curriculum](#) and (b) creating a badge system and a curriculum at the same time.

"When badges are being added to a pre-existing curriculum, the curriculum may constrain the way learning is recognized. For example, if an existing curriculum is not aligned to standards, it is very difficult to align a badge to standards. Alternatively, when the curriculum is being developed alongside badges, the options for both may seem limitless and overwhelming. A pre-existing curriculum can importantly help to structure design decisions. There are specific advantages for either approach." —source:

Let the experts help!

If the thought of designing badges and learning pathways seems overwhelming, there are resources and experts that can help. Canvas Credentials is a fully open-source platform for awarding badges. It can be integrated with many other platforms (e.g. LMS, CRM) or developed as a custom stand-alone app. We've been involved in setting badge standards and are part of the thought-leadership in the emerging concept of learning pathways mapping and standards. We can support your efforts every step of the way, from creating your badge and learning pathway system to simply providing some gentle nudges to steer you in the right direction.

Other resources to consider:

Creating [badges](#) as an issuer in Canvas Badges.

Badge system [design template](#), by Carla Casilli

Canvas Credentials Pathways LTI app for Moodle

The Canvas Credentials Pathways LTI app allows Moodle instructors to add Canvas Credentials Pathways to courses. Instructors can view group or individual progress along the learning pathway. Students are able to see their own individual progress and are provided with a roadmap of their learning journey. Canvas Credentials [Pathways](#) can be constructed using Open Badges from any platform and/or issuer. Canvas Credentials Pathways is a feature of Canvas Credentials. To learn more about a Canvas Credentials subscription see [What is Canvas Credentials?](#)

Prerequisites

- Ensure you're enrolled as a teacher in the Moodle course
- Define an [issue](#) in Canvas Credentials before creating the Canvas Credentials Pathway
- Define the set of [badges](#) that will be used for the pathway
- Create and [publish](#) a Canvas Credentials Pathway

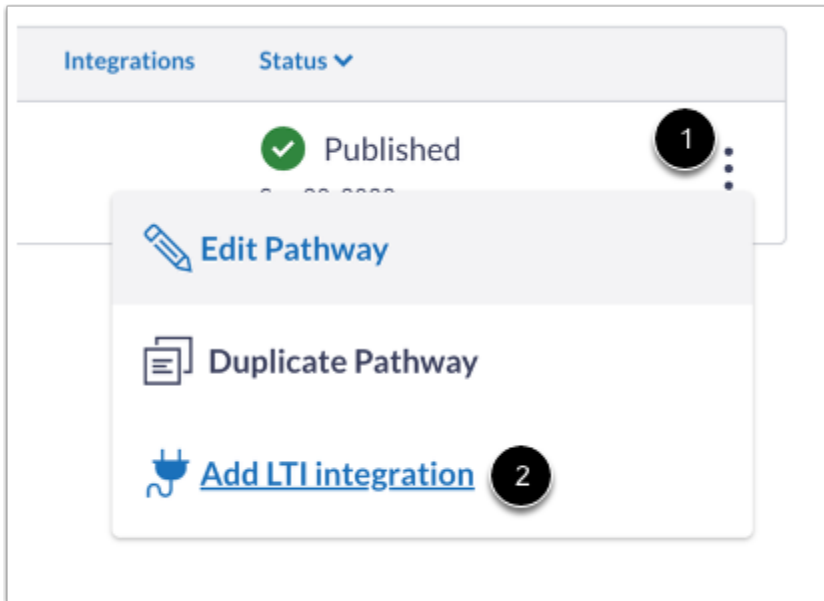


A single pathway can be added to multiple courses and/or multiple pathways can be added to a single course.

Installing the Canvas Credentials Pathway LTI is easy! Canvas Credentials Pathways gives teachers and students an easy-to-use view of their progress through a pathway right in their Moodle courses. Here's how to set it up.

From your **Issuer** dashboard in Canvas Credentials Pathways, find the pathway you want to add to your course in the list of pathways and select **LTI integrations**. Complete the install by copying the key and secret from Pathways into Moodle. See below for details. **Step-by-step: How to install**

1. Sign in to your Canvas Credentials account and navigate to select **Issuer** from the top navigation bar.
2. Select an issuer associated with your organization from the list.
3. Select the **Pathways** tab.
4. Select the title of the pathway you wish to use in Moodle.
5. Select the **LTI integrations** tab.



1. Select the **Add integration** button
2. Give your new integration a meaningful name and select the type of integration you're creating.
3. A card should appear in the LTI integrations for your pathway with your designated name.

Add New LTI Integration ✕

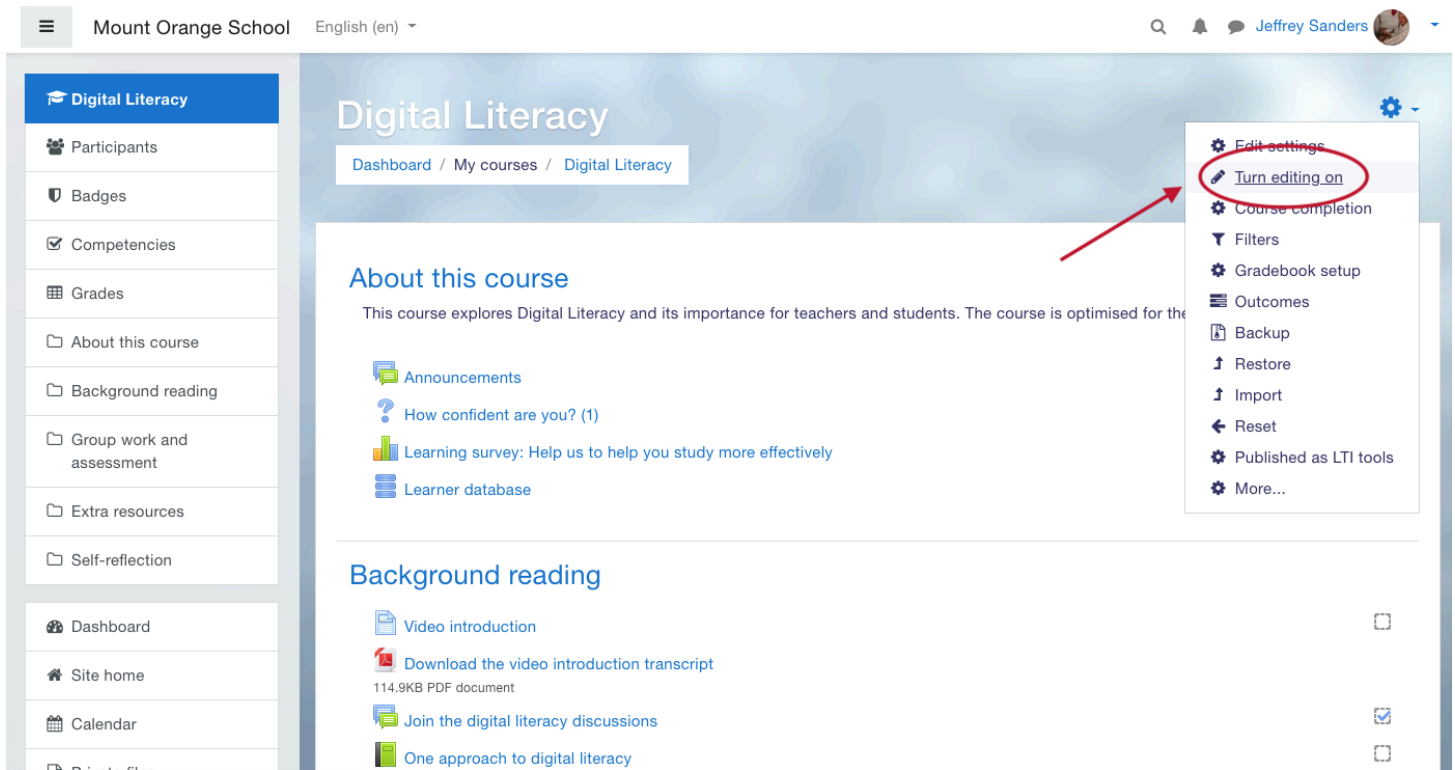
Integration Name (e.g. course name) *

What type of LMS are you wanting to connect to? *

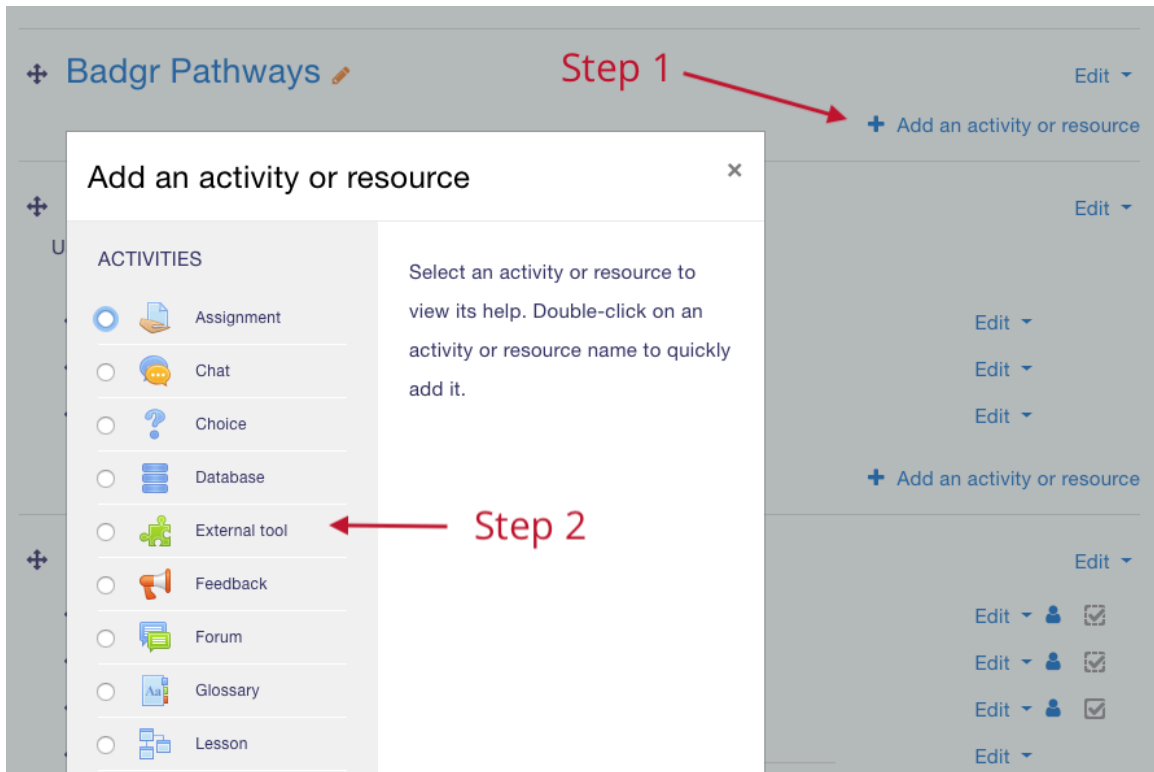
Canvas ▾

- Canvas
- Blackboard
- Moodle**
- Other

10. In another tab, go to the desired Moodle account, sub-account or course and **Turn editing on**.



11. Select **Add an activity or resource**, then select **External tool**.



The screenshot shows the Canvas interface for adding an activity or resource. A dialog box titled "Add an activity or resource" is open, displaying a list of activities on the left and a selection area on the right. The list includes: Assignment, Chat, Choice, Database, External tool, Feedback, Forum, Glossary, and Lesson. The "External tool" option is highlighted with a red arrow labeled "Step 2". In the background, a red arrow labeled "Step 1" points to the "+ Add an activity or resource" button.

12. Copy and paste the **Consumer key**, **Consumer secret (Shared secret)** and **Config URL** presented in the Canvas Credentials Pathways dialog box into your Moodle integration. Copy the name or fill out a name you won't forget.

Integration Details ✕

Pathway integration for Moodle Moodle

Copy the following values into your LMS to add this Pathway to a course.
[See Instructions for Moodle](#) 🔗

Consumer Key

Copy

Consumer Secret

Copy

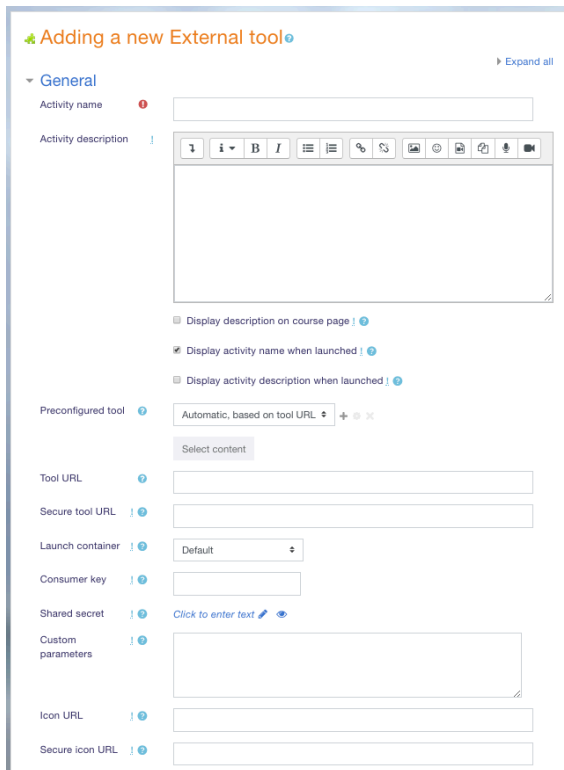
Config URL

Copy

Launch URL

Copy

View Group Remove Integration Done



13. Once the information is entered, select **Save**.

14. Observe the new menu item, **Pathways**, in the course navigation along the left side. Click this item to view your pathway. Students who access the pathways menu in a course will automatically be subscribed to the pathway

Troubleshooting

There are a few error messages you may encounter if the LTI app is not added correctly. 1. If the config.xml URL does not work with your LMS, try using this [URL](#) instead: If the [Config URL](#) is used in the **Secure tool URL**, you'll see an "Unexpected server error" message. 3. If the consumer key and secret are incorrect or entered in the wrong fields, "Loading Pathways..." will be displayed but will not produce any results.

Canvas Credentials Pathways LTI app for D2L & Brightspace



A single pathway can be added to multiple courses and/or multiple pathways can be added to a single course.



Canvas Credentials [Pathways](#) is a pro feature

The Canvas Credentials Pathways LTI app allows D2L/Brightspace instructors to add Canvas Credentials Pathways to courses. Instructors can view group or individual progress along the learning pathway. Students are able to see their own individual progress and are provided with a roadmap of their learning journey. Canvas Credentials [Pathways](#) can be constructed using Open Badges from any platform and/or issuer.



Prerequisites

- Ensure you're enrolled as a teacher in the course.
- Define an issuer in Canvas Credentials before creating the Canvas Credentials Pathway.
- Define the set of badges that will be used for the pathway.
- Create and publish a Canvas Credentials Pathway.
- Create an LTI for the desired pathway.

Installing the Canvas Credentials Pathway LTI is easy!

Canvas Credentials Pathways gives teachers and students an easy-to-use view of their progress through a pathway right in their courses. Here's how to set it up.

From your issuer dashboard in Canvas Credentials Pathways, find the pathway you want to add to your course in the list of pathways and select **LTI integrations**. Complete the install by copying the key and secret from pathways into your course. See below for details. **Step-by-step: How to install**

1. Sign in to your Canvas Credentials account and select **Issuer** from the top navigation bar.
2. Select an issuer associated with your organization from the list.
3. Select the **Pathways** tab.
4. Select the title of the pathway you wish to use.
5. Select the **LTI integrations** tab.

BADGE AWARDED

Basic Written Communications

Public
Published on Jan 9, 2023 • Draft last saved on Jan 9, 2023 • Created on Sep 19, 2022

Offered by
[Instructure Community Documentation Issuer](#)
Verified

[View pathway progress](#)

Group progress LTI integrations

LTI integrations

[Add Integration](#)

1. Select the **Add integration** button
2. Give your new integration a meaningful name and select the **Other** from the drop-down menu.
3. A card should appear in the LTI integrations for your pathway with your designated name.

Add New LTI Integration

Integration Name (e.g. course name) *

What type of LMS are you wanting to connect to? *

Canvas

- Canvas
- Blackboard
- Moodle
- Other**

[Cancel](#) [Add](#)

9. In **another tab**, sign in as a teacher in the desired D2L/Brightspace account, sub-account or course.
10. Select the **External learning tools** link at the top of the page and then select the **New link** button.

[New Link](#)

Title	Url
Pathway to Bright ▾	https://pathways.badgr.io/api/lti/spg/launch

11. Enter a title and description for the LTI app you're creating.
12. Under the **Key/Secret** section of the page, select the radio button corresponding to **Link/Secret**.
13. Copy and paste the Config URL presented in the Canvas Credentials Pathways dialog box into your D2L/Brightspace integration.

Canvas | badgr Course 1

Content External Learning Tools (LTI) Assessments Course Tools

New Link

Properties

Title*
Badgr Pathways

URL*
`https://pathways.badgr.io/api/ti/spg/config.xml`

Description

description

Viability
 Allow users to view this link

Key/Secret

Signature

- Sign messages with key/secret with
- Tool consumer key/secret
- Link key/secret

Key

Secret

Save and Close Save Cancel

16. At the bottom of the page, under Security settings, select the radio button **Use link security settings**.

17. Select all the items in the list, then **Save and close**.

Security Settings

- Use tool provider security settings
- Use link security settings
- Send tool consumer information to tool provider
 - Send context information to tool provider
 - Send course information to tool provider
 - Send LTI user ID and LTI role list to tool provider
 - Send user name to tool provider
 - Send user email to tool provider
 - Send system username to tool provider
 - Send system Org Defined ID to tool provider
 - Send system role to tool provider
 - Send link title to tool provider
 - Send link description to tool provider

Make link available to:

- Current Org Unit: **badgr Course 1**

Add Org Units

Save and Close

Save

Cancel

18. Use the dropdown menu from the external tool to preview the results in a new window. The new window should open up a view of your pathway.

19. Add the external tool as Content to the course and make it visible to students.

New Link

Title	Url
Badgr Pathways ▾	https://pathways.badgr.io/api/lti/spg/launch
Pathway to Brightspace	https://pathways.badgr.io/api/lti/spg/launch

- Edit Link
- Preview Link
- View Link Request
- Delete

Students When students sign in to the course and access the Pathways LTI app, they will be prompted to agree to the Canvas Credentials [Terms of Service](#) and directed through an authorization process. After authorizing the Canvas Credentials app, students can view the pathway right from within their course. **Troubleshooting** If the config.xml URL does not work with your LMS, try using the Launch [URL](#) instead.

Pathway to Bright



Accept Terms

Welcome to Pathways

This course is using Badgr Pathways to track learner progress through the available badges. Pathways tracks badges awarded to you. Opt in to Pathways to see your progress.

I have read and agree to the [Terms of Service](#)

Continue

Pathway to Bright



Share Progress View In Pathways

NW1
21st Century Skills Category 1

NW2
21st Century Skills Category 2

NW3
21st Century Skills Category 3

Selected Element

Required Children

Completed Element

CE
Level Up: Career Explorer Completed

21
21st Century Skills Achievement

Pathway to Employment

Published: Dec 21, 2018
by Badgr University

Pathway Details

Pathway to Employment

0% COMPLETE

View Pathway Badges

This is the pathway for students who want to be "interview and job ready" upon graduation.

Completion Badge

This badge will be automatically awarded when the requirements for this Pathway are



Activity Details

- Task: View this topic

Whitelabel Error Page

This application has no explicit mapping for /error, so you are seeing this as a fallback.

Wed May 08 20:39:06 UTC 2019

There was an unexpected error (type=Method Not Allowed, status=405).

Request method 'POST' not supported



For more information, see D2L/Brightspace's documentation: Set up a link to a [tool provider](#).

Canvas Credentials Exclusive Features

What is Canvas Credentials?

Canvas Credentials is a subscription service that allows badge program administrators to advance their badging system using a set of more sophisticated tools. These features include Canvas Credentials Pathways, QR and claim codes, reporting and analytics, and unlimited bulk awards.

Canvas Credentials features can be used with our LTIs for Canvas and other LMSs.

- [Canvas Credentials Pathways](#) allows organizations and issuers to combine and connect Open Badges from multiple sources into a meaningful pathway for learners.
- [QR and claim codes](#) make participation easy! Create a scavenger hunt, post QR codes on your website or show them at events to engage your audience. Don't have a Canvas LMS? Use QR codes in Google Classrooms, Moodle, Blackboard or any other digital platform where you want to award badges.
- [Unlimited bulk awards](#) let you recognize the achievements of an unlimited number of people. Award as many badges as you like to any size group of recipients.
- [Reporting and analytics](#) put relevant data into the hands of badge program administrators. Pro subscribers can access analytics from their Canvas Credentials account and/or from a Canvas course or subs-account.
- [Incorporate Emsi skills](#) to badges issued by Canvas Credentials issuers that can be linked with skills so that links to job market data appear when those badges are viewed or shared.

Complete this [form](#) to inquire about subscription pricing, consulting services and support options for Canvas Credentials.

Customize the Canvas Credentials site with your logo and branding

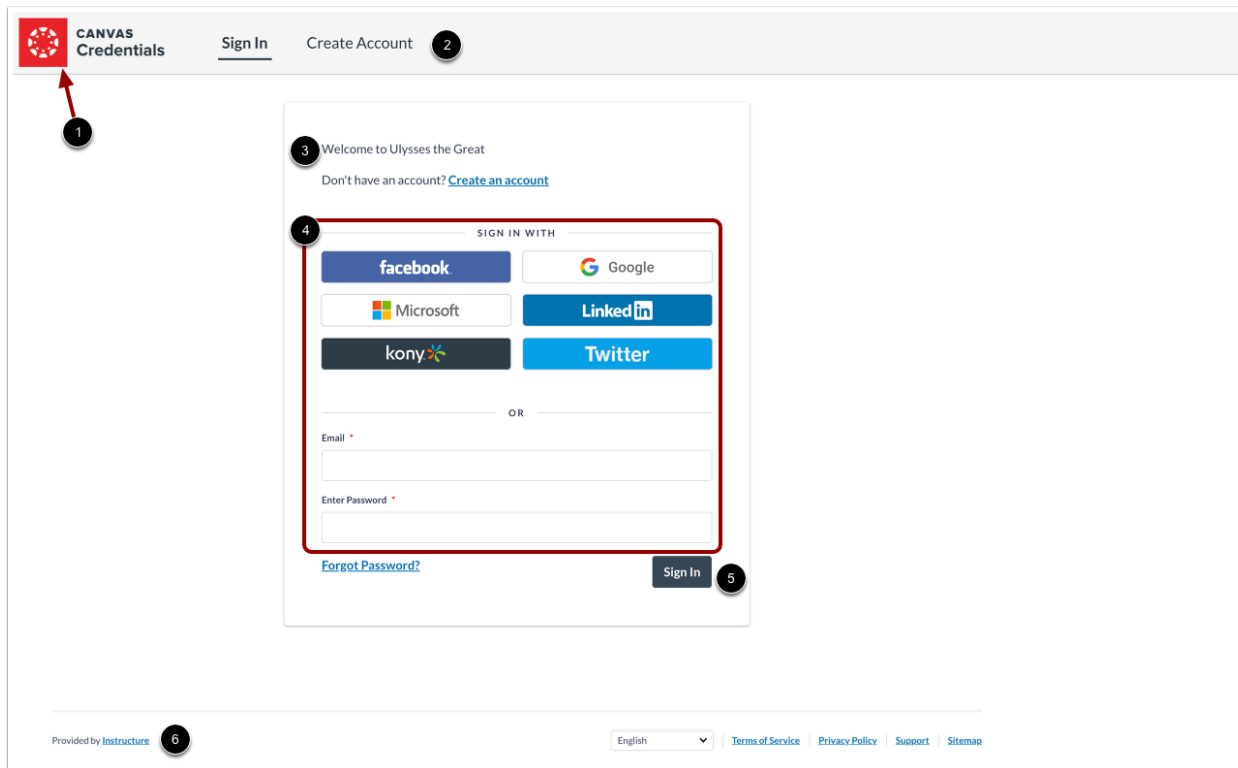
Canvas Credentials offers a customized white-label package



By default, the Canvas Credentials primary color theme matches users' Canvas theme.

Our white label services include customizations that allow your brand to be front and center in the application. Let your users and clients experience badging through your organization's lens. Canvas Credentials' front-end branding wrapper can display your company's color and logo throughout the user experience to support your program(s) in a whole new way.

- Branding and color customization for the entire interface.
- A customized welcome message that supports Markdown and appears on the home page.
- Header color may be dark or light.
- Custom menu to connect badging to your program(s) and website.
- A variety of Single Sign-On (SSO) options including social media (custom SSOs are available for an additional fee).
- Customization of the footer including changing or turning on or off links.
- Email notifications that include your organization's logo and colors.
- Setup typically takes five business days after branding information is submitted.



You can customize the Canvas Credentials site by

- Adding your logo [1]
- Creating a custom menu [2]
- Welcoming users in your own words [3]
- Choosing from a variety of sign-in options [4]
- Customizing color in the header menu and buttons [5]
- Selecting what is referenced in the footer [6]

Compare [Canvas Credentials](#) to these white label sites:

- [University of North Texas](#)
- [Western Governors University](#)

[Contact us](#) for pricing.

How do I set up my institution's LinkedIn profile as the issuing organization?

As a Canvas Credentials organization admin or badge issuer, you can link your issuing organization to your institution's LinkedIn profile. To enable this functionality, you need your [LinkedIn Company ID](#).

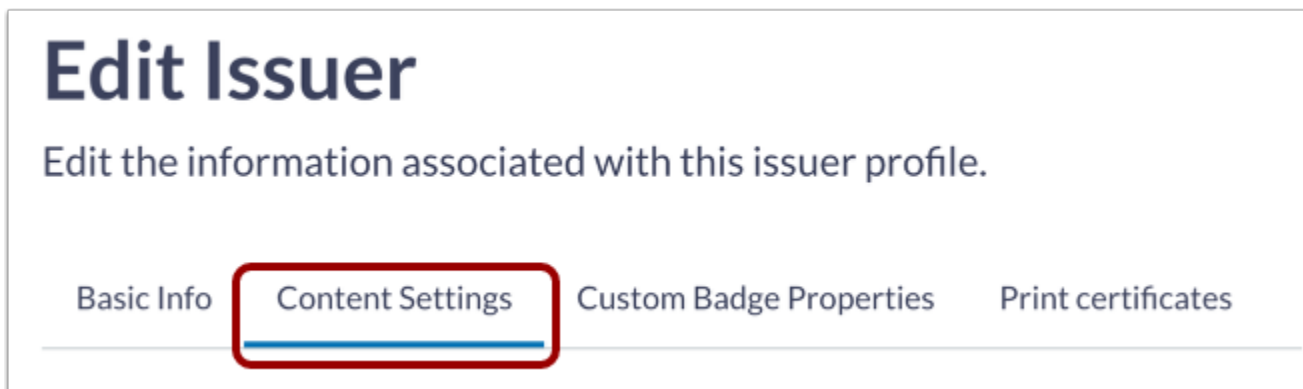
Edit Issuer



The screenshot shows a LinkedIn profile for 'History 101'. The profile includes a profile picture of the Statue of Liberty, a 'Verified' badge, and a 'Public' visibility icon. The description reads: 'This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bill of Rights.' Below the description are statistics: 18 BADGES, 9 AWARDS, 5 PATHWAYS, 10 GROUPS, and 32 GROUP MEMBERS. A menu is open in the top right corner, with the 'Edit Issuer' option highlighted by a red box and a circled '2'. Other options include 'Delete Issuer' and 'View public page'. A circled '1' is next to the menu icon.

To edit an issuer, click the **Options** icon [1] and then click the **Edit Issuer** link [2].

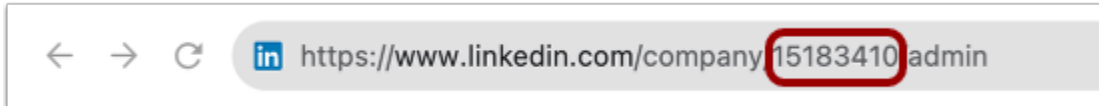
Manage Content Settings



The screenshot shows the 'Edit Issuer' page. The title is 'Edit Issuer' and the subtitle is 'Edit the information associated with this issuer profile.' Below the subtitle are four tabs: 'Basic Info', 'Content Settings', 'Custom Badge Properties', and 'Print certificates'. The 'Content Settings' tab is highlighted with a red box and a blue underline.

To add an organization ID, click the **Content Settings** tab.

Locate Organization ID in LinkedIn



When logged in as the administrator of your organization's LinkedIn page, you can locate the 6-9 digit organization ID in the URL.

Enter Organization ID

Sharing

Issuing Organization ID on LinkedIn

i

Enter your institution's LinkedIn Company ID in Canvas Credentials in the **Issuing Organization ID on LinkedIn** field.

Save Issuing Organization

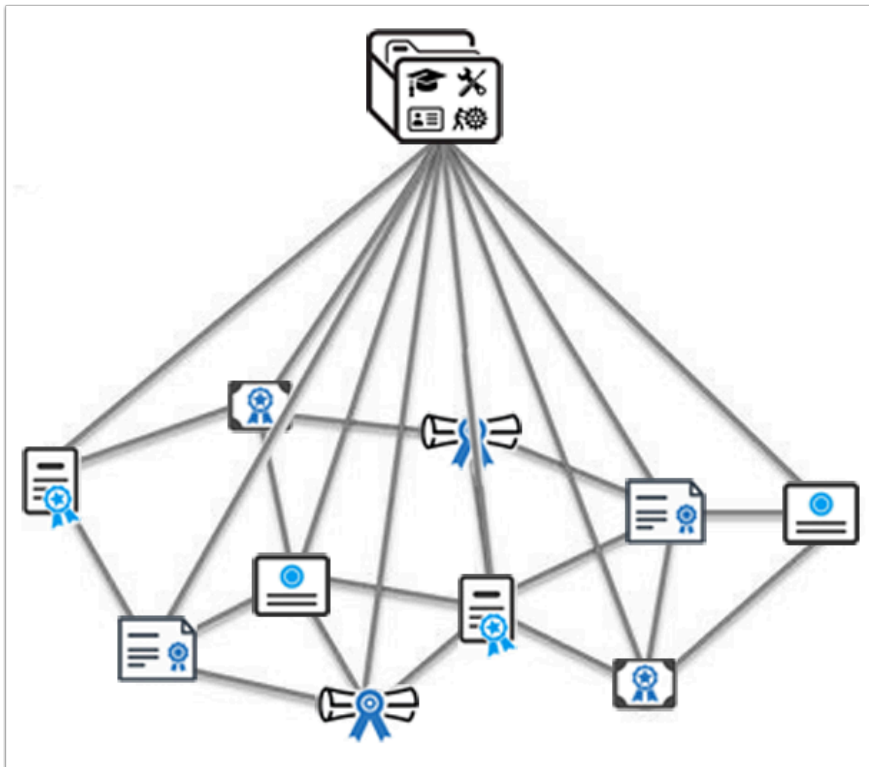
To save your changes, click the **Save Issuer** button

Learner Record

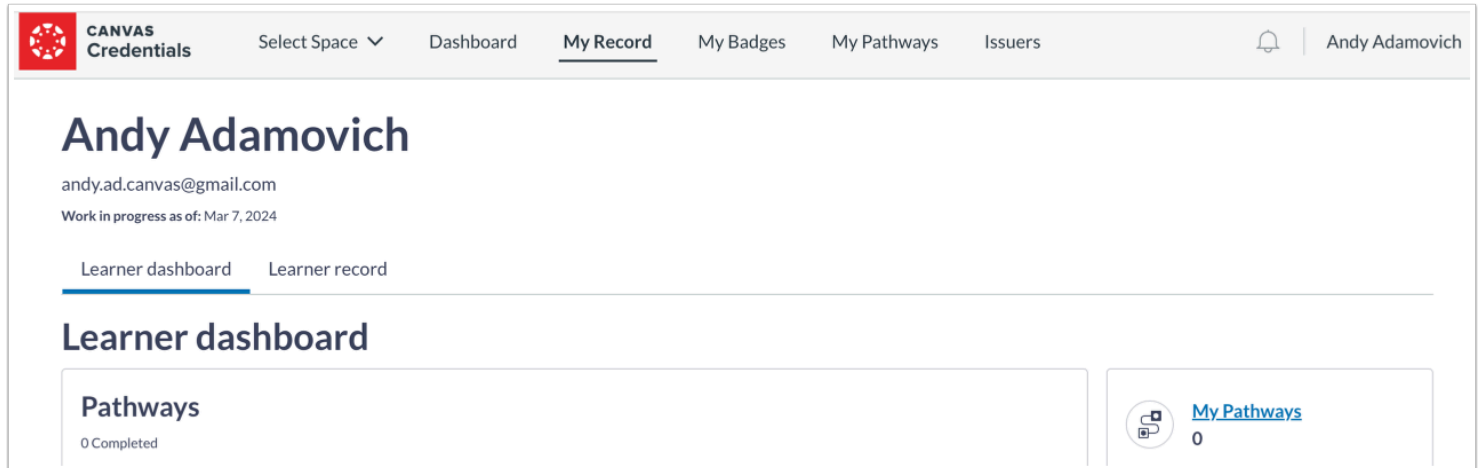


Organizations utilizing multiple pathways may wish to direct their program participants and learners to their personalized learner record in Canvas Credentials. As users move through Canvas Credentials Pathways and earn badges, Canvas Credentials tracks user progress and accomplishments in a learner record that users can customize and share.

The learner record helps pathway participants quickly and easily visualize, understand and share their pathway progress at a high level without going into each individual pathway. The learner record allows users to see which milestone badges they've earned, measure their progress along the pathway(s) and share their learner record with third parties such as admissions departments or hiring committees. The learner record encapsulates all the learning that takes place in an organization, similar to a transcript.



Learner record information

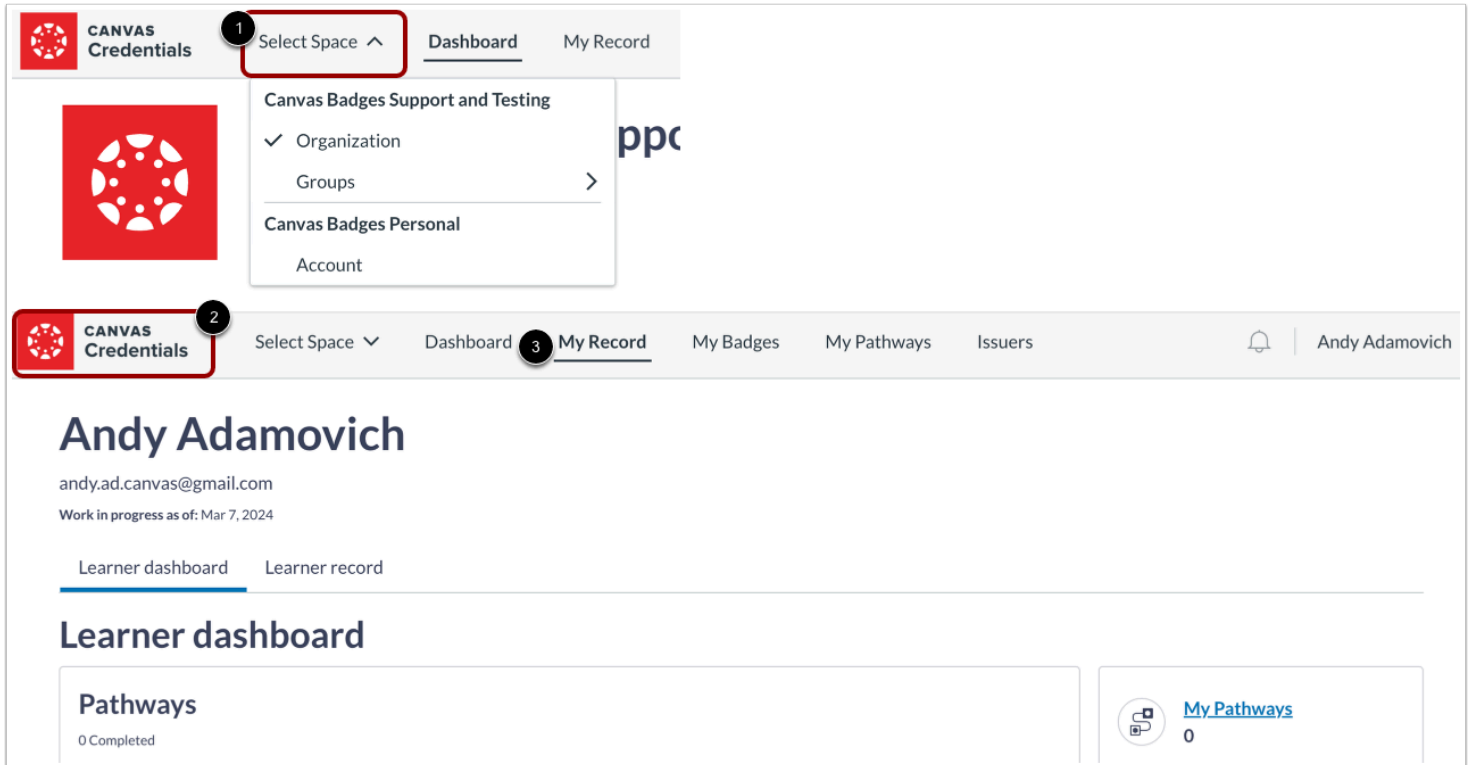


The screenshot shows the Canvas Badges/Credentials interface for a learner named Andy Adamovich. The top navigation bar includes the Canvas logo, "Select Space", "Dashboard", "My Record" (which is underlined), "My Badges", "My Pathways", and "Issuers". A notification bell and the user's name "Andy Adamovich" are on the right. Below the navigation bar, the learner's name "Andy Adamovich" is displayed in large text, followed by the email address "andy.ad.canvas@gmail.com" and the text "Work in progress as of: Mar 7, 2024". There are two tabs: "Learner dashboard" (which is selected) and "Learner record". The "Learner dashboard" section contains a "Pathways" card with "0 Completed" and a "My Pathways" card with a "0" count.

Badge recipients will see a **My record** menu when they are in the organization space. From this page, the learner can access:

- A dashboard view of the pathways the learner is subscribed to listed in alphabetical order
- Completed pathways and pathways in progress
- Recently awarded badges
- Information about sharing their learner recordings

Accessing the learner record



The screenshot shows the Canvas Credentials interface. At the top left, there is a 'CANVAS Credentials' logo. A red box labeled '1' highlights the 'Select Space ^' dropdown menu. A secondary dropdown menu is open, showing options: 'Canvas Badges Support and Testing', 'Organization' (with a checkmark), 'Groups' (with a right arrow), 'Canvas Badges Personal', and 'Account'. A red box labeled '2' highlights the 'CANVAS Credentials' logo in the top navigation bar. The top navigation bar also includes 'Select Space v', 'Dashboard', 'My Record' (with a red box labeled '3'), 'My Badges', 'My Pathways', 'Issues', a notification bell, and the user name 'Andy Adamovich'. Below the navigation bar, the user's name 'Andy Adamovich' is displayed, along with the email 'andy.ad.canvas@gmail.com' and the text 'Work in progress as of: Mar 7, 2024'. There are two tabs: 'Learner dashboard' (which is selected and underlined) and 'Learner record'. Below the tabs, the 'Learner dashboard' section is visible, showing a 'Pathways' card with '0 Completed' and a 'My Pathways' card with '0'.

The learner record is a Canvas Credentials feature. If you don't see an organization listed on your menu, you may not be enrolled in a program that subscribes to Canvas Credentials.

To access the learner record, follow these steps:

1. Click the **Select Space** drop-down menu.
2. Once in the organization space, you may observe the organization's brand and logo or you may see the Canvas Credentials logo on the upper left of the page.
3. Select the **My record** tab from the organization menu to see earned badges and pathway progress.


Learner dashboard tab The learner dashboard tab displays completed pathways and pathways in progress. Users can hide or view completed pathways using the toggle button. For pathways in progress, users can see their percentage of completion.

Learner dashboard Learner record

Learner record

Share Edit

Your Learner Record is a list of achievements you can share. You can edit it to display selected Pathways and Badges.

[Learn More](#) 

Public

Learner record tab The learner record provides a more detailed view of pathway progress. From here users can:


- View a list of the pathways to which they are subscribed
- See which milestone and prerequisite badges they've earned or need to earn
- Select a milestone or prerequisite badge to view specific details about the badge
- Share their learner record and manage what content is displayed

Learner dashboard Learner record

Learner record

Share Edit ²

Your Learner Record is a list of achievements you can share. You can edit it to display selected Pathways and Badges.

[Learn More](#) 

Public ¹

Public Visibility: On ✕

When you make your learner record public, your selected pathways progress will be available to anyone who has the link. If you earn additional Badges on these pathways, your public record will update automatically.

Cancel Confirm

Sharing the learner record Users have total control over what steps of the learner record they may share by URL.

1. To share the learner record, first, select the **Public** toggle to set it to **on** [1]. When turned on, anyone with the link to your learner record will be able to see your progress.
2. Once sharing is enabled, the user will have access to edit which steps they want to share. To only share certain items, select the **Edit** button [2].
3. Once editing is enabled, the user can control the order in which the items are displayed as well as which items are visible.
4. Use the arrows to move individual pathway progress up or down to display them in the order you choose
5. Use the eye symbol to make progress visible or hidden. By default, hidden pathways are moved to the bottom of the list



If you have shared a URL but later turn off public visibility, a "Learner record not found" message will be displayed to anyone attempting to view your URL.

FAQ's

Q: Can I create multiple versions of my learner record to share with different people?

A: No. Think of your learner record like a website that's the same for everyone who visits — there's just one version at any given time. When you update your learner record, the new version will replace the previous version, and moving forward all visitors will see the new version. If you shared your learner record link with someone in the past and that person uses the link after you make changes, they will see the updated version.

Q: I see the option to make my learner record public. What does "public" mean?

A: When you turn on the toggle for **Public**, anyone who has the link can view your learner record. If the toggle is off, no one can view it. Your learner record will not appear in Internet search results.

Q: Where do I find the link I can use to share my learner record?

A: On the learner record page, turn on the **Public** toggle, then click the **Share** button.

Q: Can I see how my learner record will display for others?

A: Yes. To view the public version of your learner record:

- Turn on the **Public** toggle
- Click **Share**
- Copy the link
- Enter the link in a new window or tab of your Internet browser

Q: How does the learner record relate to the overview on the Learner dashboard?

A: The learner record page includes some of the information from the Learner dashboard – specifically, your pathways, the badges you’ve earned on those pathways and any badges you have earned that are not part of a pathway. You can select which of these to include in the learner record you share.

Q: What is a milestone badge?

A: Milestone badges represent the achievement of important parts of a journey through the pathway, such as mastery of a competency or completion of a section of a learning program.

Incorporating Lightcast skills in badges

Canvas Badges/Credentials has partnered with [Lightcast](#) to display skills that lead to a successful career or promotion directly from your learner's badge award. When you issue badges with a Canvas Credentials issuer, you can now link your badges with skills that connect to job market data when those badges are viewed or shared.

- The Lightcast skills library describes skills (such as "online teaching"), highlights related skills and lists the top companies that include the skill in their job postings
- Badging programs can take advantage of this vast skill library to highlight their programs and empower learners in their fields
- With growing interest in non-degree and skills-focused training programs, this powerful combination of solutions will enable the design of high quality, stackable programs designed to upskill and reskill workers by combining online certificates, industry certifications, apprenticeships and micro-credentials

Why should I include Lightcast skills in my badge?

When you award a badge, recipients will be able to view the specific skill the badge represents. This information will be locked in the badge's metadata.

- When viewed, the skill will link to a skill page displaying data for the job market for that skill
- Canvas Credentials organizations in the U.S., U.K., and Canada can take advantage of labor market data provided by Lightcast (see an example here for the skill [Leadership](#))
- Organizations outside the U.S., U.K., and Canada can choose to link to job market data provided by Indeed in their country

How to add skills to a badge

Enabling the skill option from the organization page

Skills Library Connection

When you connect to a library, staff can add skills to a badge to indicate which skills a learner has demonstrated to earn the badge.

None
Staff can't add skills to badges.

Emsi Skills
Staff can add skills from the Emsi Open Skills Library.

Open Skills Management Toolset (OSMT)
Staff can add skills from your organization's OSMT skills library.

Skill Link Configuration

When staff add skills to badges, learners can click a link to be redirected to additional resources.

Use Default Link
Use the default link provided by the selected skill library.

Link to Indeed
Link skills to a regional job search on Indeed.com.

Badge extensions

You can choose to use extensions with your Badges, providing additional functionality.

Enable additional details
Give additional details on how the badge is earned. Or give resources that help the learner in their journey to earn it.

Require additional details
Require that additional details be provided when creating or editing badges.

Enable questions and grading
Provide details of the assessments associated with badges.

Require questions and grading
Require that questions and grading be present when creating or editing badges.

This feature is available to all subscribers of Canvas Credentials. The skill option must be enabled at the organization level to be used when creating or editing badges. To access this, login to Canvas Badges/Credentials, select the **Canvas Badges/Credentials logo** in the upper left and select your organization from the drop-down menu. Select **Edit organization** (to learn to do this see Editing your [organization page](#)).

1. From the **Edit organization** page, select the **Content settings** tab.
2. Scroll down until you see the section labeled **Badge skill alignments**.
3. Select the option you would like to use from the list.
4. Click the **Save** button.

Adding skills to a badge

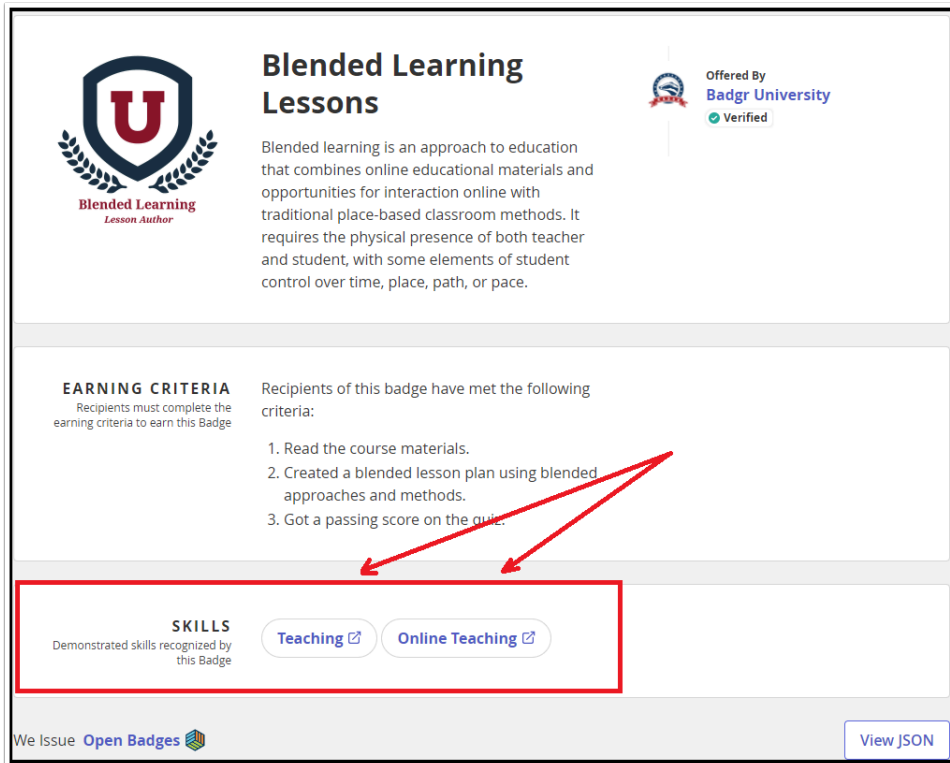
To learn more about badge creation, see our article on [creating badges](#).

1. Select the issuer you would like your badge to be awarded from.

2. Select **Create badge** or select an existing badge you wish to edit, and select **Edit badge**.
3. Complete the required fields ending in **Earning criteria**.
4. The next step will be **Skills**.
5. Enter the skill(s) you wish to represent with this badge award, such as "Teacher" or "CDL Driver."
6. You will see suggestions auto-populate based on your entered criteria. Select the most appropriate suggestion to add it to your badge.
7. Complete the badge creation by selecting **Create badge** or **Save changes**.

<h3>EARNING CRITERIA</h3> <p>What is required to earn this Badge?</p> <div style="border: 1px solid #ccc; height: 60px; width: 100%;"></div> <p>Write Preview Markdown Supported</p> <p>Criteria URL</p> <div style="border: 1px solid #ccc; height: 20px; width: 100%;"></div>	<h4>What Are Earning Criteria?</h4> <p>Describe what a recipient must do to earn this Badge. Some issuers link to a promotional page that explains the badge opportunity and how to earn it. At least one field is required.</p>
<h3>SKILLS (Optional)</h3> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;">teacher</div> <div style="border: 1px solid #ccc; padding: 2px; display: flex; gap: 5px;">Teacher Education + Assisting Teachers + Teacher Quality Assessments + Alternative Teacher Certification +</div>	<h4>What are Skills?</h4> <p>Skills are keywords that connect learning achievements to the job requirements of employers. You can tag your Badges with keywords from the EMSI Open Skills library to make your badges more easily understood by hiring managers.</p>

Viewing skills on the badge's public page



The screenshot shows a badge public page for "Blended Learning Lessons". At the top left is the "Blended Learning Lesson Author" logo, which features a shield with a 'U' and a laurel wreath. To the right of the logo is the title "Blended Learning Lessons" and a description: "Blended learning is an approach to education that combines online educational materials and opportunities for interaction online with traditional place-based classroom methods. It requires the physical presence of both teacher and student, with some elements of student control over time, place, path, or pace." Further right, it says "Offered By Badgr University" with a "Verified" badge icon.

Below the description is the "EARNING CRITERIA" section, which states: "Recipients of this badge have met the following criteria:" followed by a list of three items: "1. Read the course materials.", "2. Created a blended lesson plan using blended approaches and methods.", and "3. Got a passing score on the quiz." Two red arrows point from the second and third criteria to the "Skills" section below.

The "SKILLS" section is highlighted with a red box and contains the text "Demonstrated skills recognized by this Badge" and two skill buttons: "Teaching" and "Online Teaching", each with an external link icon.

At the bottom left, it says "We Issue Open Badges" with the Open Badges logo. At the bottom right, there is a "View JSON" button.

Leadership

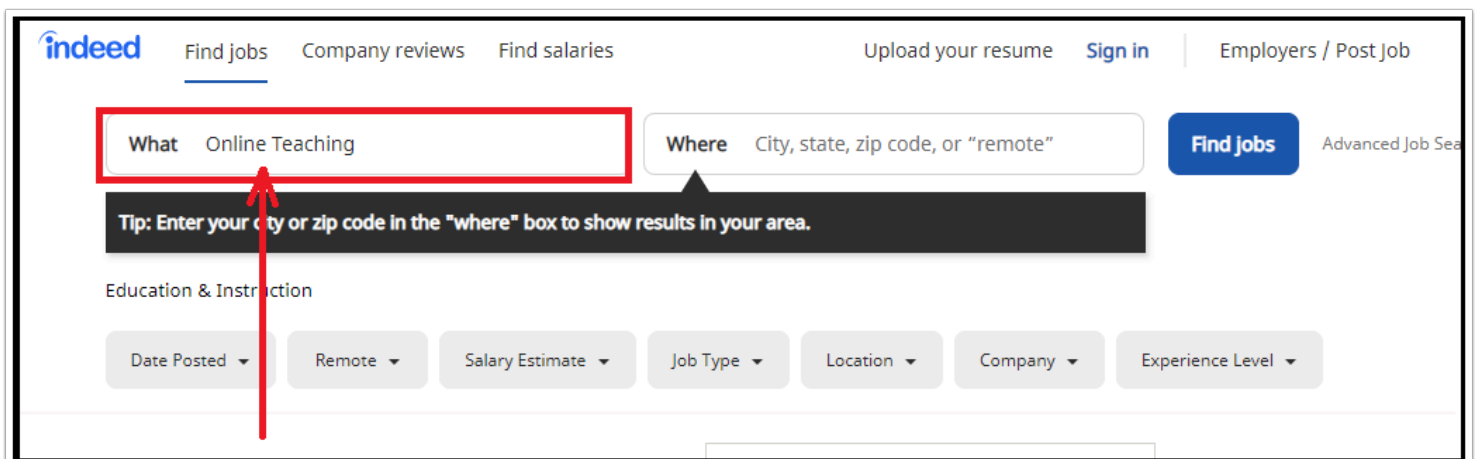
KS124JB619VXG6RQ810C

Leadership is both a research area, and a practical skill encompassing the ability of an individual, group or organization to "lead", influence or guide other individuals, teams, or entire organizations. Often viewed as a contested term, specialist literature debates various viewpoints, contrasting Eastern and Western approaches to leadership, and also North American versus European approaches.

[Read more on Wikipedia](#)

Have feedback on this skill? [Let us know.](#)

On the badges public page, the skills associated with the badge will be displayed in the **Skills** section. To learn more about badge public pages see: [Public pages](#) Selecting one of the skills will open a new tab or webpage displaying data about the skill and jobs related to it. The screenshots below show some example data that may appear when users open a skills link.



Or in regions outside the US, UK and Canada, job data may be linked on Indeed.com:

Badge assessments and questions

The Canvas Credentials badge assessment and question extension allows users to directly incorporate rubrics into their badging program. By initially designing the assessment when designing the badge, all issuers will be able to grade badge earners on the same criteria when the badge is awarded.

Enabling the feature

This feature can be enabled at an organization level or issuer level.

To enable on the organization level, [edit your organization](#) and select **Content settings** from the tab options. Scroll down to **Badge extensions** and check **Enable questions and grading**. Users also have the option of requiring this on every badge that is created or edited going forward.

To enable or disable the feature on a single issuer, [select the issuer](#) you wish to enable the feature on and edit the issuer. Then select **Content settings** from the tab options and scroll down to **Badge extensions**. From here, the user can select the toggle button labeled **Use settings from organization** to use the organization's settings or turn them off and set specialized settings for the individual issuer.

Badge Extensions

You can choose to use extensions with your Badges, providing additional functionality.

- Use Settings from Organization**
- Enable Additional Details**
Give additional details on how the badge is earned. Or give resources that help the learner in their journey to earn it.
- Enable Questions and Grading**
Provide details of the assessments associated with badges
- Require Questions and Grading**
Require that questions and grading be present when creating or editing badges.

Creating an assessment extension

Once the feature is enabled, users can either select an existing badge or create a new one on which to add an assessment extension. From the create or edit badge pages, select the **Assessment extension** option from the tabs. Assessments can be as simplistic or complex as the user desires and often form "Assessment trees" that have repeating sections that can be combined in unique patterns. First is the assessment description which describes how assessments will be used in the awarding of the badge.

Next users will create the first assessment which will include a description of what the assessment will be, the type of assessment, any output from it (grade, presentation, etc.) and how it will be evaluated.

ASSESSMENT 1 [Remove](#)

Assessment Description *

Exam

Performance

Artifact

Assessment Output *
This field provides additional details about the assessment type.

Written responses and artifacts to demonstrate competence

Evaluation Method *
Information about how the assessment is scored. What do the scores represent in a range of scores? If a rubric was used, what are the score ranges for each criteria?

Rubric-based assessment of work samples

Different sections can be added within the assessment to make it more comprehensive. A section is fairly simple and only requires a title. Optional fields include a description, a required checkbox and a customizable rubric.

Section 1[Remove](#)**Title ***

The name of the section.

Description

A short description of the section.

**Required**

Indicates whether this section is required to be completed. If not required, no questions in this section should be considered required.

**Include Section Rubric**

Include Section Rubric

QUALITY	DESCRIPTION
<input type="text" value="Inadequate"/>	<input type="text"/> Remove
<input type="text" value="Adequate"/>	<input type="text"/> Remove
<input type="text" value=""/>	<input type="text"/> Remove
Add Criterion Level	

Each section can also include questions that can help to specify the grading criteria. Questions can take multiple forms and can have optional word and character limits on them. Questions also include an optional rubric like the section rubric.

Question 1 [Remove](#)

External Question

File Question

Text Question

Text *
The actual text of the question that should be presented to the assessment subject

Required
Indicates whether this question is required to be completed.

Word Limit

Character Limit

Include Question Rubric

Sample assessment tree

Assessment Description

Assessment 1

Section 1

Question 1

Section 2

Question 1

Question 2

Assessment 2

Section 1

Advanced options

If users are looking for some additional options to add to their assessments, the **Advanced options** checkbox on the right menu pane can be enabled. For assessments, there are some additional sections around group participation/evaluation and sample assessments or scoring methods.

Has Group Participation
Completing the assessment activity being referenced requires two or more participants.

Has Group Evaluation
Participants in the assessment activity being referenced are scored as a group.

Assessment Example
An example based on the assessment type.

Scoring Method Example Description
The text of an example of the method or tool used to score the assessment.

Assessment Evaluation
Link to studies or other information about research or calculations of reliability and validity for the assessment or the scoring methods.

Additionally, for questions, users have the option to add additional criteria and reference URLs.

Include Section Rubric

Title
The name of the Rubric

Untitled Rubric

Case URI
An unambiguous reference to this item using a network-resolvable URI that serves CASE-compliant data.

Criterion 1

Description
A human readable description of the criterion

Category
A textual label for category by which criteria may be grouped.

Case Uri
An unambiguous reference to this item using a network-resolvable URI that serves CASE-compliant data.

Weight

Criterion Levels:

Is Canvas Badges/Credentials available in my language?



We are currently able to translate the Canvas Badges/Credentials app into Spanish, Italian, French, German, Japanese, Portuguese, Arabic, and Dutch.

We offer additional languages. Contact the Canvas Badges/Credentials Team support@badgr.com if you need one added. This feature is powered by Google machine translation.



Enable Localization with Canvas Credentials

Follow these simple steps to enable localization on your organization's Canvas Credentials account.

1. Contact support@badgr.com to have the Canvas Badges/Credentials Team enable these settings for your organization.
2. Once enabled, simply scroll to the bottom of the page and find the dropdown menu in the footer.
3. Any user in the organization may select the language of their choice.
4. Once a new language is selected, the interface menus and text update to the chosen language.

Additional badge details

Canvas Credentials subscribers can now enable the option to add additional details when creating a badge. By editing your [organization](#) settings, organization admins can turn on the setting for badge extensions.

Badge extensions

You can choose to use extensions with your Badges, providing additional functionality.

- Enable additional details**
Give additional details on how the badge is earned. Or give resources that help the learner in their journey to earn it.
- Require additional details**
Require that additional details be provided when creating or editing badges.
- Enable questions and grading**
Provide details of the assessments associated with badges
- Require questions and grading**
Require that questions and grading be present when creating or editing badges.

ADDITIONAL DETAILS (Optional)

Additional detail 1

[Remove](#)

Title *

Write

Preview

Description

Description

[Markdown supported](#)

Add additional detail

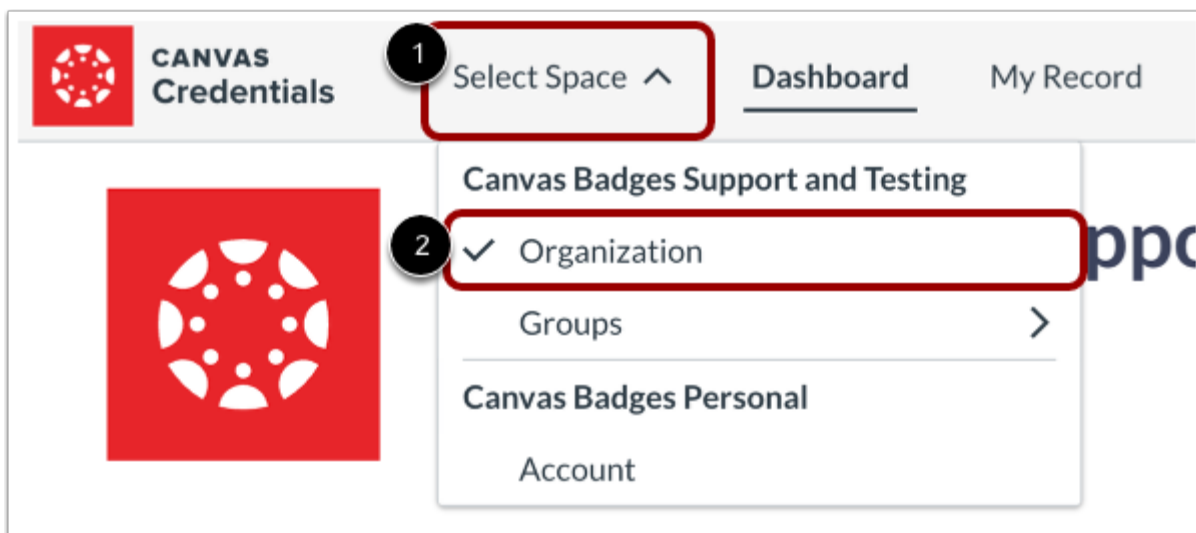
Once enabled, badge creators will see this optional section when [creating badges](#). Additional details can be added to each badge. These details will be listed by the title entered during their creation and will appear on the badge with the other badge information.

Awarding and claiming a badge using QR and claim codes

QR and claim codes are a feature of [Canvas Credentials](#). Users may award badges with a URL and claim code or a scannable QR code.

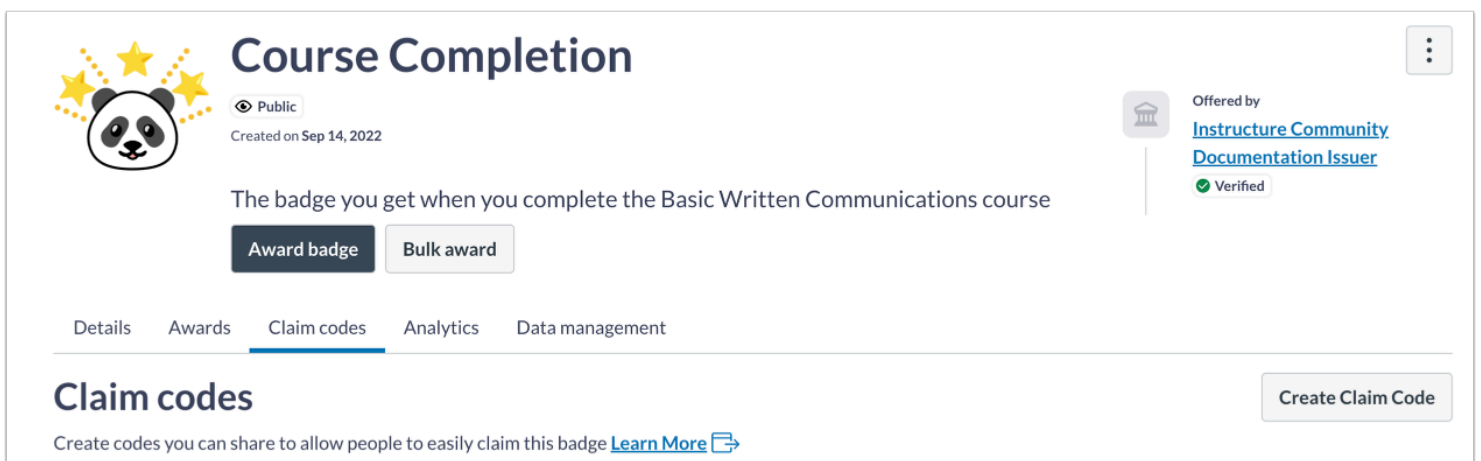
Creating a claim code

While signed in to your Canvas Credentials account, click the **Select Space** drop-down menu [1] and click the **Organization** link [2].




Then select an organization issuer from the **Issuer** tab, and select the badge for which you want to make a QR or claim code.

Select the **Claim code** tab from the badge detail page.




Once you have clicked the **Create claim code** button, you may optionally add an expiration date or limit the number of times your badge can be claimed. Enter this information, if desired, and select the **Create claim code** button.

Create Claim Code ✕

[Learn More](#) 

Title *
50 Character Limit


Valid Until Valid Until
Does this code expire? Does this code expire?

Claim Limit Claim Limit
Set number of times this code can be redeemed? Set number of times this code can be redeemed?

5. Now, you will be presented with a QR code image, claim code and claim URL. Users can select **Edit** to adjust expiration dates and claim limits.

Claim Code: US-491WWB74P4 ✕


[Learn More](#) 

BWC Course Completion [Edit](#)

Valid Until: Feb 3, 2023 | Claim Limit: 10

Share Claim Code
 Use the following options to allow recipients to claim your badge.

Share QR Code
 Download this code for print or presentation purposes.



Download

Share URL
 Download this code for print or presentation purposes.

Copy


Claim code is active




Done

6. After selecting the **Done** button, the claim code will appear on the **Claim code** tab. You can see under the **Status** column if the claim code is active or deactivated. To change the status, delete or edit the claim code, select the ellipses on the right to open the drop menu.

Details Awards **Claim codes** Analytics Data management

Claim codes

Create codes you can share to allow people to easily claim this badge [Learn More](#) 

Title ^	Code	Created	Claimed	Valid Until	Actions
BWC Course Completion	US-491WWB74P4	Jan 9, 2023	0 of 10	Valid Until: Feb 3, 2023	<div style="border: 1px solid #ccc; padding: 5px; display: inline-block;"> <ul style="list-style-type: none">  Deactivate  Edit  Delete </div>

Awarding a badge using a QR or claim code

Some android users may not be able to identify a QR code with their device's camera. You may wish to include the claim URL along with the QR code image when awarding badges. The claim code can be used in two different ways to award a badge.

1. **Claim URL:** When editing the QR code, you can copy the claim URL. Include this information near the QR code so users can enter the URL to claim their badge.
2. **Claim URL and Claim code:** Recipients may have difficulty copying the entire URL correctly. You can break this into two steps by directing users to your organization page's URL and add /claim (e.g., xeducation.badgr.com/claim). Once users enter this URL, they will be prompted to enter the 10 digit claim code.

If you are creating a document for an onsite badge award, your page may look something like this: Claiming a badge using QR or claim code

Professional Learning Team Development Day

Thank you for participating in our Team Development Day!

All participants have the opportunity to claim their Professional Learning badge. To Claim your badge, use your device's Camera to capture the QR code below.



If you are having difficulty claiming your badge using the QR code above, you can enter the Claim URL <https://badgreducation.demo.badgr.com/claim/US-H4TMWK7M2C> or:

1. Go to badgreducation.badgr.com/claim
2. Enter Claim Code: **US-H4TMWK7M2C**

To claim a badge using a QR code, users will need to scan the QR code with their phone. Once scanned, users will be taken to the specific claim page for that badge. There, users will be able to choose which email they would like the badge awarded to. If users are already signed in to their Canvas Badges/Credentials account, a drop-down list will be available to choose one of their verified emails to award the badge to.

Claim codes

Badges can also be awarded using the claim code. Issuers may provide the claim code in one of two ways.

1. The issuer may only provide the 10 digit claim code to recipients. If you've received a 10 digit claim code, go to <https://badgr.com/claim> and enter the claim code provided by the issuer. If your issuer is on a different server than the U.S.,

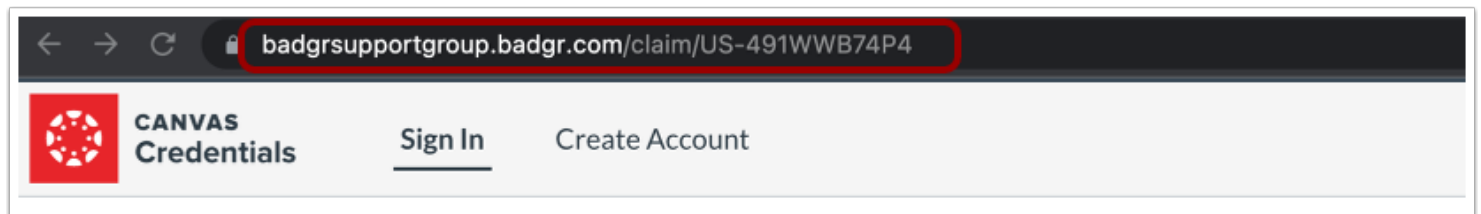
you will need to use a different URL to claim your badge (Australia: <https://au.badgr.com/claim>, Europe: <https://eu.badgr.com/claim>, Canada: <https://ca.badgr.com/claim>).

Claim a badge

Use your claim code to claim your badge.

Claim code *

1. The issuer may provide recipients with the badge's specific claim URL. This URL already contains the claim code and will open a badge claim page where users can enter their email address to claim their badge.



If you've entered an incorrect claim code, you may receive an error message. If you encounter an error message when trying to claim a badge you believe you have earned, please contact your issuer for more information.

Claim code isn't valid

Check the code and try again



Achievement types

The achievement type helps convey the value of a badge and the effort required to earn it. Achievement type will display with other details when this badge is viewed.

Setting an achievement type


1. To enable the achievement type property, organization admins will edit their [organization settings](#) and turn on the **Allow achievement type** setting.

Edit Organization

Edit information and preferences for your Organization.


Public Profile **Content Settings** Welcome Page

Content Settings

- Allow External Pathway Discovery**
Allows any Canvas Badges user to see your pathways if the user has earned badges included on the pathway.
- Include External Pathways in Discovery**
Allows your users to see Pathways authored by third-parties if your user has earned badges included on the pathway.
- Pathways Can Access Third-Party Badges ***
Open Badges from outside your organization are available to include in your pathways.
- Allow Email Notifications**
Canvas Badges will update learners by email when they earn badges or are invited to pathways. Staff will have the option to turn off the notification when awarding a badge.
- Allow Custom Badge Properties ***
Allows your Issuer staff to define custom properties on badges. [Learn More](#) 
- Allow Achievement Type**
Enable issuer staff to specify an achievement type when creating or editing a badge

2. Now, when creating or editing a badge, users will see an optional achievement type section under the **Additional info** tab.

ACHIEVEMENT TYPE (Optional)

Not Specified 

3. There are many achievement types to choose from including:

- Achievement
- Certificate
- Community Service
- Competency
- Degree
- License
- Membership

4. Select the achievement type you wish to use from the list and select the **Save changes** button when you have finished editing.

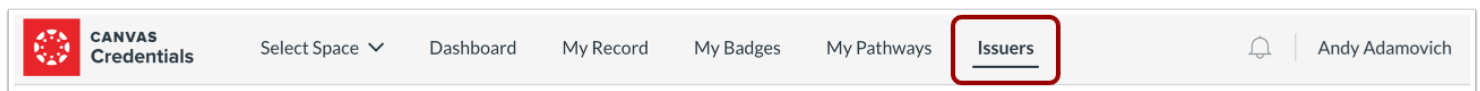
How do I manage custom badge properties in Canvas Credentials?

With custom badge properties, you can add a property containing customized text or numbered values to your badges. This can be helpful for situations when you want to differentiate one badge from another within a particular issuer. For example, the badge properties could indicate that it was awarded for a credit-bearing course. It could also indicate how many course-credits the badge represents. Issuers can create multiple custom badge properties that can be associated with badges.

Notes:


- This is a paid feature of Canvas Credentials.
- To set up custom badge properties, the feature needs to be [enabled in the organization settings](#), designed in the issuer settings, and activated on the individual badges, where applicable.
- Custom badge properties can only be added to existing badges. [Learn how to create a badge](#).
- To change the property label, description, type or visibility, the property must be removed. If removed from the issuer, the property settings are also removed from the associated badges and awards.

Open Issuers



In Global Navigation, click the **Issuers** link.

Open Issuer




History 101

Verified

This course is a short 5 week review course that covers US History from 1775 to 1791, including the Declaration of Independence, Revolution, Articles of Confederation and the Constitution, and the Bil... [View More](#)

18	6	3	9	31
BADGES	AWARDS	PATHWAYS	GROUPS	GROUP MEMBERS

[View Issuer](#)



Instructure Community Documentation Issuer

Verified

Instructure Community Documentation Team


12	141	1	6	17
BADGES	AWARDS	PATHWAY	GROUPS	GROUP MEMBERS

[View Issuer](#)

Click the name of the issuer.

Edit Issuer

Issuers / Instructure Community Documentation Issuer



Instructure Community Documentation Issuer

Verified Public

Instructure Community Documentation Team

12	141	1	6	17
BADGES	AWARDS	PATHWAY	GROUPS	GROUP MEMBERS

[Edit Issuer](#)
[Delete Issuer](#)
[View public page](#)

Click the **Options** icon [1] and then click the **Edit Issuer** option [2].


Add Custom Badge Property

Edit Issuer

Edit the information associated with this issuer profile.

Basic Info Content Settings **1** Custom Badge Properties Print certificates

Custom Badge Properties

Custom Badge properties allow an Issuer to define additional information about Badges. Each custom property will appear on the Edit Badge page for all Badges in this Issuer. The properties are displayed on Badge public pages (if specified) and, when relevant, in exported Analytics reports. [Learn More](#) 

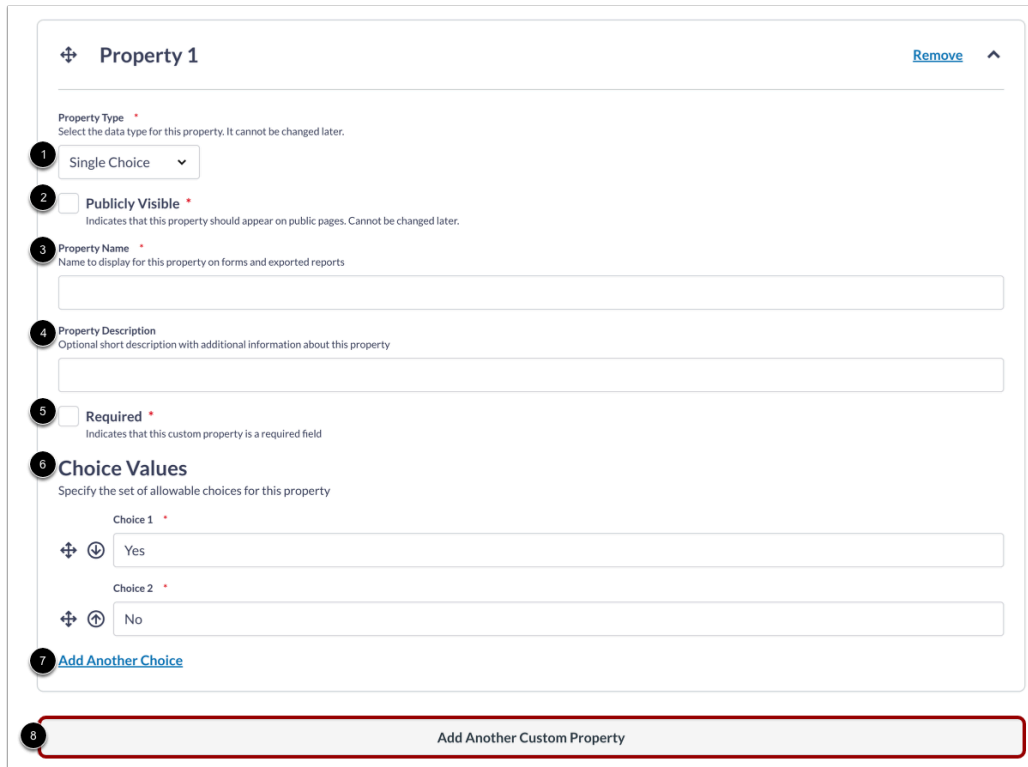
No Custom Badge Properties
No custom Badge properties have been defined.

2 Add Custom Badge Property

Click the **Custom Badge Properties** tab [1].

To add a custom badge property, click the **Add Custom Badge Property** button [2].

Select Custom Properties



Property 1 [Remove](#) ⤴

Property Type *
Select the data type for this property. It cannot be changed later.

1 Single Choice ▾

2 **Publicly Visible** *
Indicates that this property should appear on public pages. Cannot be changed later.

3 **Property Name** *
Name to display for this property on forms and exported reports

4 **Property Description**
Optional short description with additional information about this property

5 **Required** *
Indicates that this custom property is a required field

6 **Choice Values**
Specify the set of allowable choices for this property

Choice 1 *
⊕ ⊖ Yes

Choice 2 *
⊕ ⊖ No

7 [Add Another Choice](#)

8 [Add Another Custom Property](#)

Each property type allows editors to enter a property name and property description and indicate if the property should be visible or not. There are five different choices available when creating badge properties [1].

- **Single choice** — allows you to create a predefined property field with the custom choices available in a drop-down menu. Badge editors may associate one of the choices in the drop-down menu to a particular badge (e.g., Yes/No).
- **Multiple choice** — allows you to create a predefined property field with the multiple choices available in a drop-down menu. Badge editors may associate one or more of the choices in the drop-down menu to a particular badge (e.g., Home/School/Work).
- **Number** — allows editors to associate a numerical value with a badge (e.g., "3").
- **Text** — allows editors to associate a string of text with a badge (e.g., "Offered in partnership with Canvas Credentials").
- **Rich Text** — allows editors to associate a string of rich text with a badge using Markdown. Markdown allows users to use formatting features such as ordered or numbered lists and URLs (e.g., [Learn more about Open Badges]).

By default, custom badge properties are only visible to organization admins and issuers, not the public. To make the custom badge properties visible, click the **Publicly Visible** checkbox [2]. This information also appears in CSV exports of badge data. If the **Publicly Visible** checkbox is selected, then the properties are visible to recipients and displayed on public pages. This option is permanent once the property is saved.

Enter a name for your property such as "Credit bearing badges" [3].

You can optionally enter a description for your badge property [4].

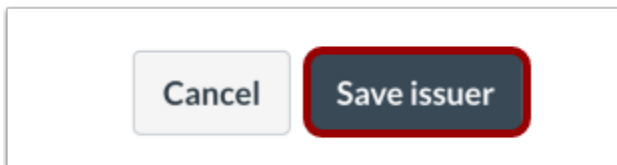
To make entering the property a required field on all badges associated with the issuer, click the **Required** checkbox [5]. Leaving the **Required** checkbox blank allows properties to be optional on all badges.

For single and multiple choice properties, you can add Choice Values [6]. To add more choices, click the **Add Another Choice** link [7].

To add another custom badge property, click the **Add Another Custom Badge Property** button [8].

Note: To change the property label, description, type or visibility, the property must be removed. If removed from the issuer, the property settings are also removed from the associated badges and awards.


Save Custom Badge Property





















To save the custom property, click the **Save issuer** button.

Remove and Sort Custom Badge Properties

Custom Badge Properties

Custom Badge properties allow an Issuer to define additional information about Badges. Each custom property will appear on the Edit Badge page for all Badges in this Issuer. The properties are displayed on Badge public pages (if specified) and, when relevant, in exported Analytics reports. [Learn More](#) 

  Single Choice - Yes or No	1 Remove 
2    Multiple Choice - Location	Remove 
   Number	Remove 
   Text	Remove 
  Rich Text	Remove 

Removing a custom property from an issuer removes the property from any badges associated with the issuer. If you create a new custom property, you need to add it again to any badges requiring the property. Once you have set a custom property to be Public or Private, the only way to change this status is to remove the custom property from the issuer.

To remove a custom badge property, locate and edit the the issuer containing the custom property. In the Custom Badge Properties tab, click the **Remove** link.

To sort the order of properties, click the **move** icons [2].

How do I add a custom badge property to an existing badge in Canvas Credentials?


You can add custom badge properties to existing badges in Canvas Credentials.

Notes:

- This is a paid feature of Canvas Credentials.
- To set up custom badge properties, the feature needs to be [enabled in the organization settings](#), designed in the issuer settings, and activated on the individual badges, where applicable.
- Custom badge properties can only be added to existing badges. [Learn how to create a badge](#).
- To change the property label, description, type or visibility, the property must be removed. If removed from the issuer, the property settings are also removed from the associated badges and awards.

Open Existing Badge

Issuers / Instructure Community Documentation Issuer



Instructure Community Documentation Issuer

● Verified 👁 Public

Instructure Community Documentation Team

12 BADGES	141 AWARDS	1 PATHWAY	6 GROUPS	17 GROUP MEMBERS
--------------	---------------	--------------	-------------	---------------------





⋮

Badges
Pathways
Groups
Staff
Members
Analytics
Data management

Issuer badges

Results Per Page 50
1 - 12 of 12
⏪
⏩


Create badge
⋮

Name	Created	Awards ▼	
 Course Completion	Sep 14, 2022	15	⋮
 Headlines	Sep 19, 2022	14	⋮
 Trademarks	Sep 19, 2022	14	⋮
 Formatting	Sep 19, 2022	14	⋮

In the Issuer page, locate and open the badge you wish to add a property to.

Edit Existing Badge

[Issues](#) / [Instructure Community Documentation Issuer](#) / Course Completion



Course Completion

Public
Created on Sep 14, 2022

The badge you get when you complete the Basic Written Communications course

[Award badge](#) [Bulk award](#)

[Details](#) [Awards](#) [Claim codes](#) [Analytics](#) [Data management](#)

1

2


- Edit badge
- Delete
- Duplicate badge
- View public page

Badge details

EARNING CRITERIA
Recipients must complete the earning criteria to earn this badge

The badge you get when you complete the Basic Written Communications course

PATHWAYS
This badge is awarded from these pathways



Basic Written Communications

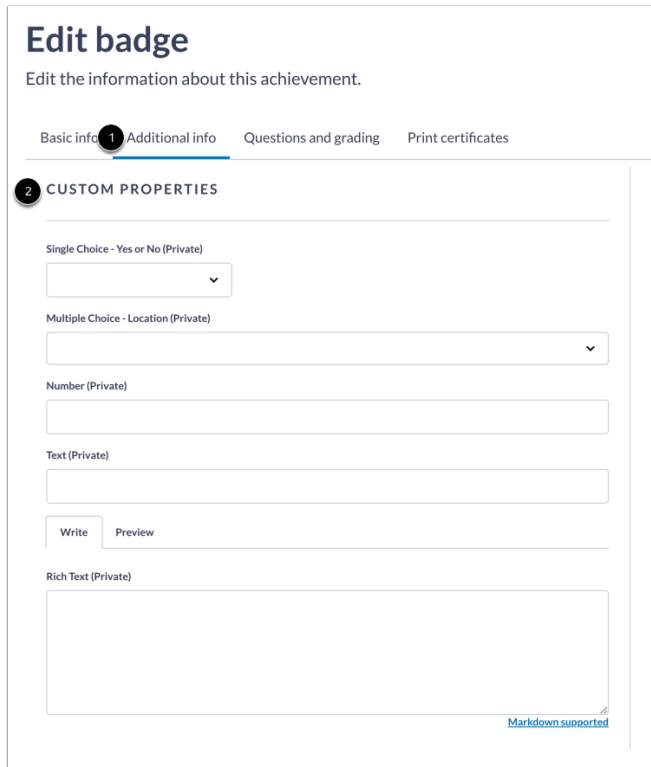
Offered by: [Instructure Community Documentation Issuer](#)

Verified

[View pathway](#)

In the Badge page, click the **Options** icon [1] and then click the **Edit badge** link [2].

Add Custom Badge Property to Existing Badge



Edit badge
Edit the information about this achievement.

Basic info **1** Additional info Questions and grading Print certificates

2 CUSTOM PROPERTIES

Single Choice - Yes or No (Private)

Multiple Choice - Location (Private)

Number (Private)

Text (Private)

Write Preview

Rich Text (Private)

[Markdown supported](#)


Properties can only be added to existing badges.

In the **Additional details** tab [1], scroll to the Custom Properties section [2]. Select the custom property you want to add to the badge.

Note: The property may look slightly different depending on which option you selected when editing your issuer.

View Custom Badge Property

Issues / Instructure Community Documentation Issuer / Course Completion



Course Completion

Public
Created on Sep 14, 2022

The badge you get when you complete the Basic Written Communications course

[Award badge](#) [Bulk award](#)

Offered by [Instructure Community Documentation Issuer](#)
Verified

Details Awards Claim codes Analytics Data management

Badge details

EARNING CRITERIA
Recipients must complete the earning criteria to earn this badge


The badge you get when you complete the Basic Written Communications course

SINGLE CHOICE - YES OR NO Yes

MULTIPLE CHOICE - LOCATION School

RICH TEXT [Learn more about course completion](#)

PATHWAYS
This badge is awarded from these pathways



Basic Written Communications

Offered by [Instructure Community Documentation Issuer](#)
Verified

[View pathway](#)

We Issue [Open Badges](#)

[View JSON](#)

View the added custom badge property or properties.

Data management for issuers and badge classes

The data management tab can be found when selecting an issuer from your account or viewing a badge class you have created as an issuer. The tab contains different options depending on whether you're viewing the issuer or the badge class.

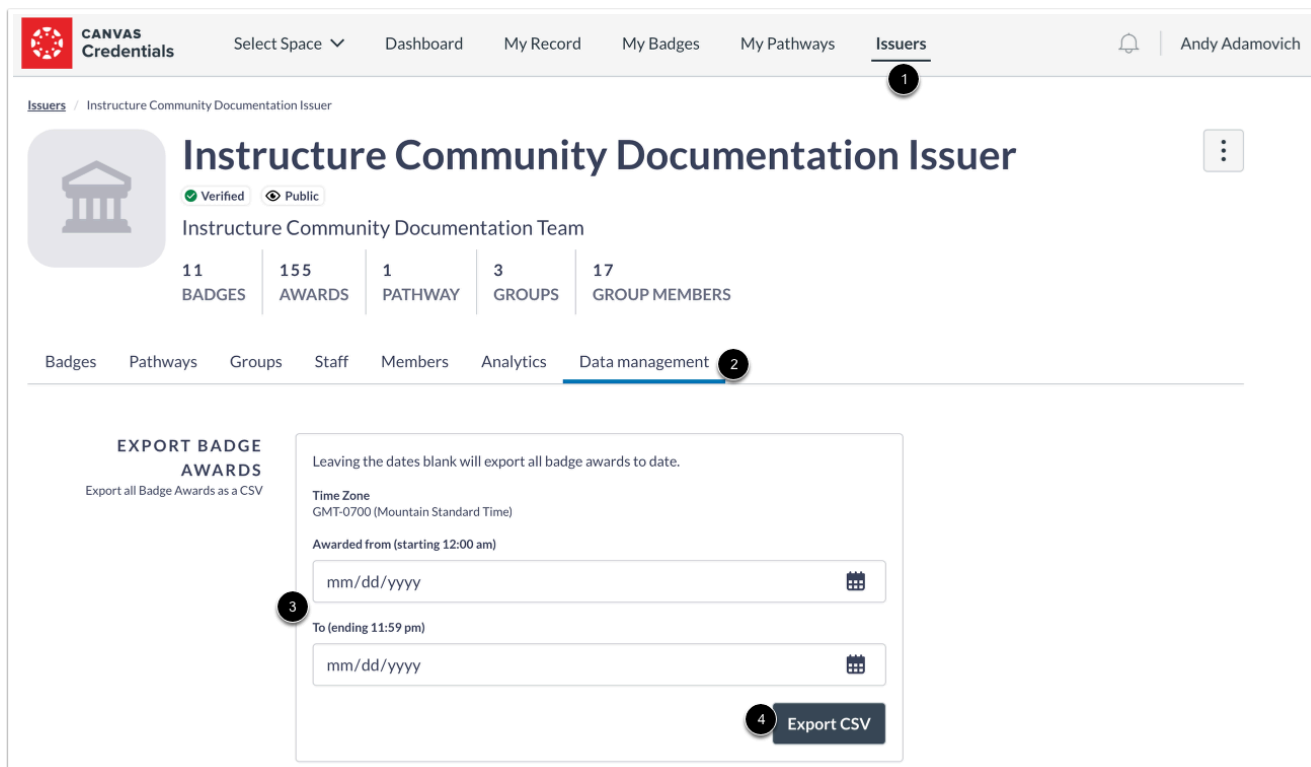
Issuer data management: Export badge awards

The data management feature is a part of our paid Canvas Credentials subscription.

The data management tab on an issuer's page allows you to export badge awards to a CSV file from a designated time period. All badges awarded to all recipients within the designated time period will be listed in the CSV file.

Exporting a badge awards to a CSV file:

1. While logged into your Canvas Credentials account, select **Issuers** from the top navigation bar. Select an issuer from the list.
2. From the issuer's page, select the **Data management** tab.



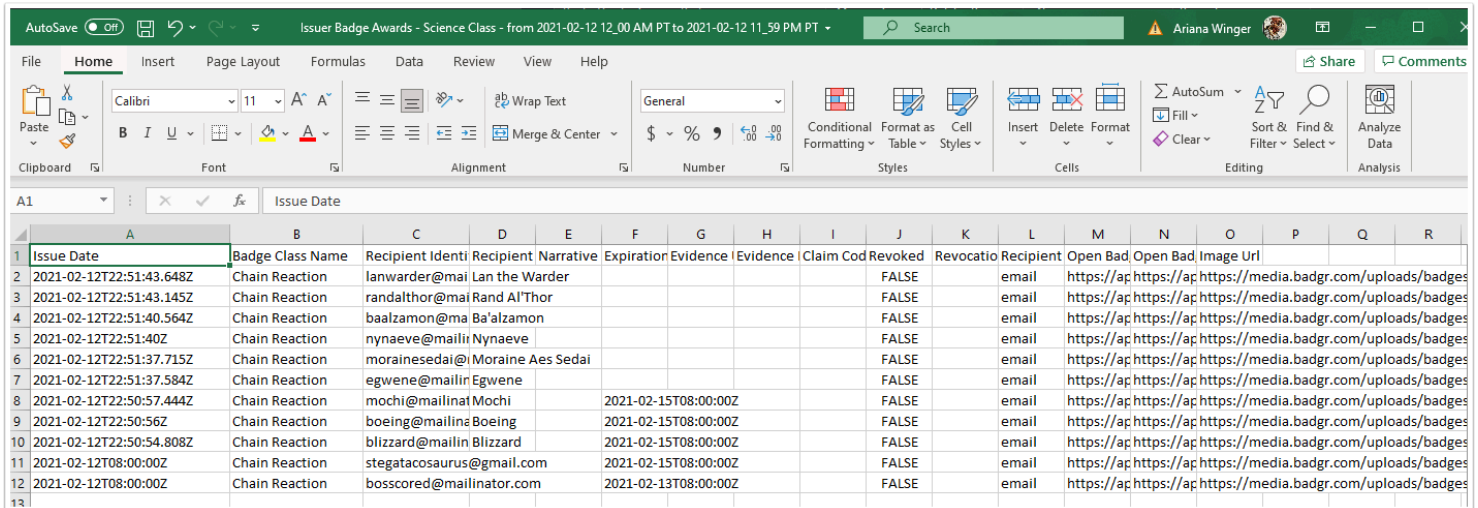
The screenshot shows the Canvas Credentials interface. At the top, the navigation bar includes 'Select Space', 'Dashboard', 'My Record', 'My Badges', 'My Pathways', and 'Issuers' (highlighted with a circled '1'). Below the navigation bar, the page title is 'Instructure Community Documentation Issuer'. A sidebar on the left shows statistics: 11 BADGES, 155 AWARDS, 1 PATHWAY, 3 GROUPS, and 17 GROUP MEMBERS. The 'Data management' tab is selected and highlighted with a circled '2'. The main content area displays the 'EXPORT BADGE AWARDS' form, which includes a heading 'EXPORT BADGE AWARDS' and the instruction 'Export all Badge Awards as a CSV'. A note states: 'Leaving the dates blank will export all badge awards to date.' The form contains a 'Time Zone' dropdown set to 'GMT-0700 (Mountain Standard Time)', an 'Awarded from (starting 12:00 am)' field with a date input 'mm/dd/yyyy' (circled '3') and a calendar icon, and a 'To (ending 11:59 pm)' field with a date input 'mm/dd/yyyy' and a calendar icon. An 'Export CSV' button is located at the bottom right of the form, circled '4'.

3. Choose a start and end date to define the time period for the badge awards you would like to view. If you do not select a start and end date, then all badges awarded to all recipients will be included in the CSV file.

4. Select **Export CSV**

5. Choose a destination file on your device and select **Save**.

6. You can open the file in Excel or another spreadsheet program to view the badge award information.



Issue Date	Badge Class Name	Recipient Ident	Recipient Narrative	Expiration	Evidence	Evidence	Claim Cod	Revoked	Revocatio	Recipient	Open Bad	Open Bad	Image Url
2021-02-12T22:51:43.648Z	Chain Reaction	lanwarder@mai	Lan the Warder					FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T22:51:43.145Z	Chain Reaction	randalthor@mai	Rand Al'Thor					FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T22:51:40.564Z	Chain Reaction	baalzamon@ma	Baalzamon					FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T22:51:40Z	Chain Reaction	nynaeve@mailii	Nynaeve					FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T22:51:37.715Z	Chain Reaction	morainesedai@	Moraine Aes Sedai					FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T22:51:37.584Z	Chain Reaction	egwene@mailin	Egwene					FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T22:50:57.444Z	Chain Reaction	mochi@mailinat	Mochi		2021-02-15T08:00:00Z			FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T22:50:56Z	Chain Reaction	boeing@mailin	Boeing		2021-02-15T08:00:00Z			FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T22:50:54.808Z	Chain Reaction	blizzard@mailin	Blizzard		2021-02-15T08:00:00Z			FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T08:00:00Z	Chain Reaction	stegatacosaurus@gmail.com			2021-02-15T08:00:00Z			FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges
2021-02-12T08:00:00Z	Chain Reaction	bosscored@mailinator.com			2021-02-13T08:00:00Z			FALSE		email	https://a	https://a	https://media.badgr.com/uploads/badges

Badge class data management: Replacing a badge class

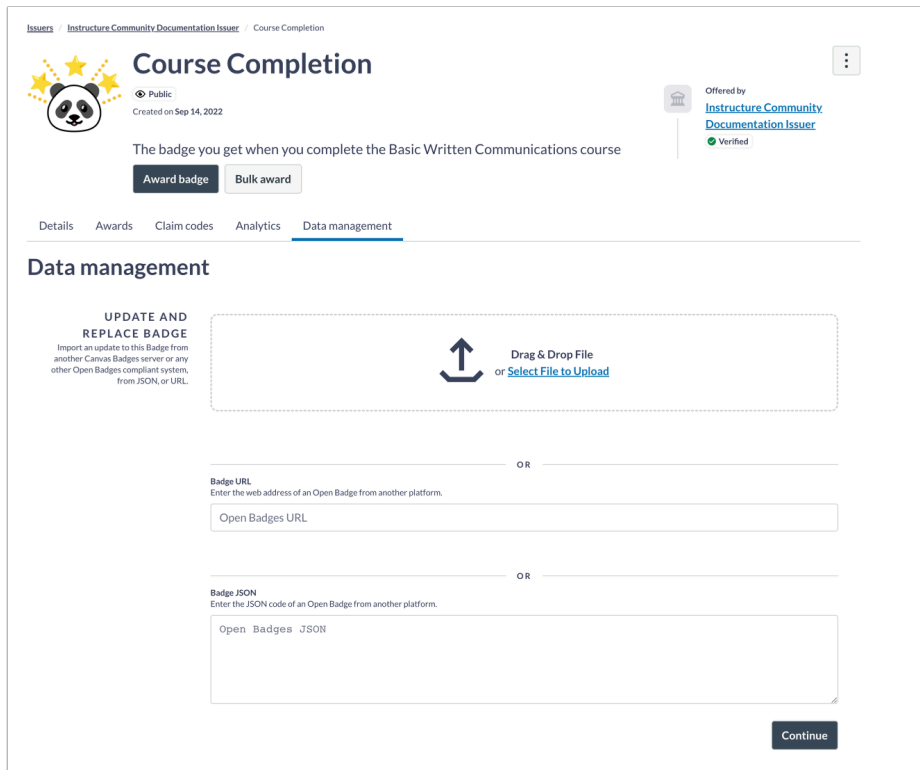
The data management tab on a badge details page allows you to replace the badge you selected with a badge from a different Canvas Credentials server location, or from a different Open Badge compliant badging platform.

Once a badge has been updated, the old badge information, such as the image, criteria and description will be permanently replaced. You can edit the current badge but cannot revert it to the original version.

Before a badge is awarded, it is called a **badge class** or **badge template**. The badge class is the badge you find listed under an issuer which can be edited. Once a badge is awarded, it's called a **badge assertion**. Badge assertions have been baked with the badge metadata, such as the recipient's email identifier, badge information and award date. An assertion cannot be edited.

How to update and replace a badge

1. While logged into your Canvas Credentials account, select **Issuer** from the top navigation bar. Select an issuer from the list.
2. Select the badge you would like to update and replace.
3. Select the **Data management** tab.



Issues | Instructure Community Documentation Issuer | Course Completion

Course Completion

Public
Created on Sep 14, 2022

The badge you get when you complete the Basic Written Communications course

[Award badge](#) [Bulk award](#)

Offered by
[Instructure Community Documentation Issuer](#)
Verified

Details Awards Claim codes Analytics Data management

Data management

UPDATE AND REPLACE BADGE
Import an update to this Badge from another Canvas Badges server or any other Open Badges compliant system, from JSON, or URL.

Drag & Drop File
or [Select File to Upload](#)

OR

Badge URL
Enter the web address of an Open Badge from another platform.

Open Badges URL

OR

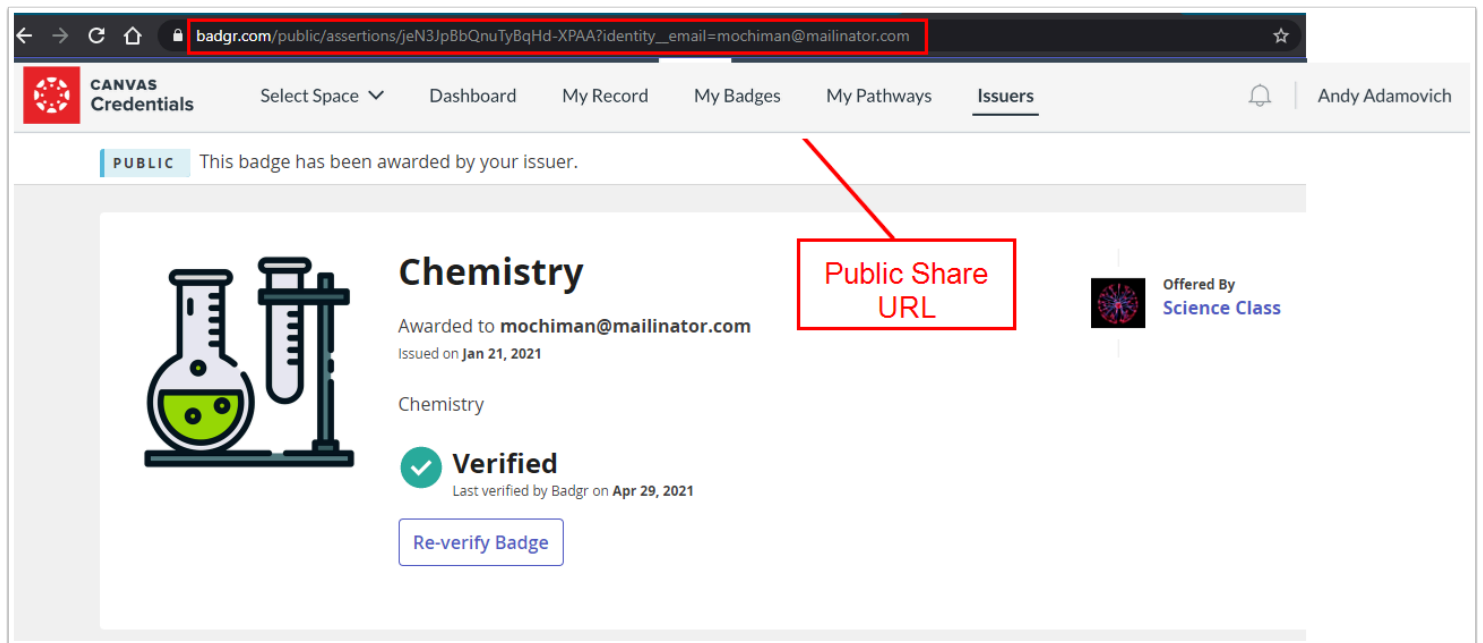
Badge JSON
Enter the JSON code of an Open Badge from another platform.

Open Badges JSON

[Continue](#)

4. In a different tab or window, find the badge you wish to use to update and replace the badge you initially selected. This can be from a different Canvas Credentials server location, the same server but a different issuer or a different Open Badge compliant badging platform.

5. Save or copy the badge image, public URL or JSON from an awarded badge assertion. The image alone from a badge class from a different issuer will not contain the badge metadata necessary to replace a badge. A badge assertion's image is needed or the public page URL.




badgr.com/public/assertions/feN3JpBbQnuTyBqHd-XPAA?identity__email=mochiman@mailinator.com

CANVAS Credentials

Select Space ▾ Dashboard My Record My Badges My Pathways Issues


Andy Adamovich

PUBLIC This badge has been awarded by your issuer.

 **Chemistry**

Awarded to **mochiman@mailinator.com**
Issued on Jan 21, 2021

Chemistry

 **Verified**
Last verified by Badgr on Apr 29, 2021

[Re-verify Badge](#)

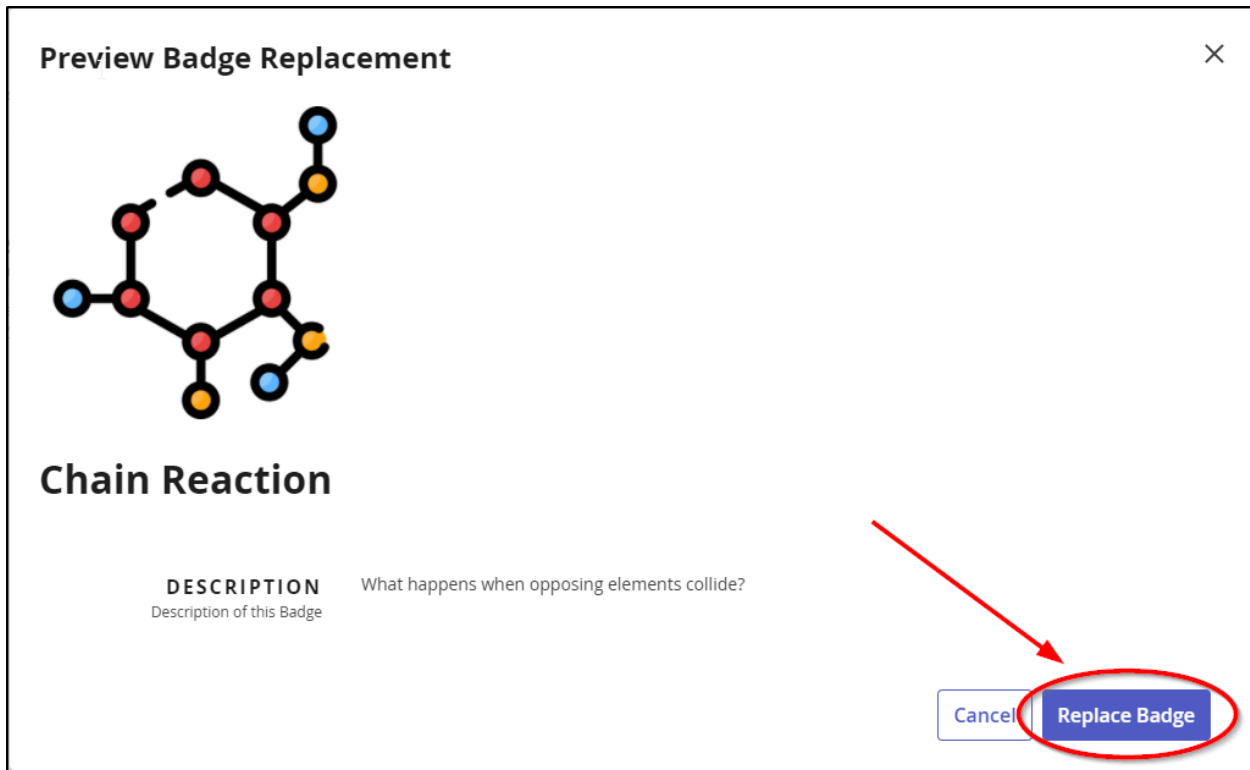
Public Share URL

Offered By **Science Class**

6. Go back to the tab containing the badge you wish to update.

7. Paste or upload the badge image, URL or JSON in the appropriate field. Select **Continue**.

8. A new window will appear, displaying how the updated badge will appear. You will **not** be able to revert the badge to its original form once it has been updated. Select **Cancel** to go back to the data management page, or **Replace badge** to update and replace the badge.



Once a badge has been updated, it cannot be converted back to the original. All information associated with the original badge will be lost when it is replaced with the new badge.

Previously awarded badges

Badges that were awarded before you updated and replaced the badge class will also be altered. The information in previously awarded badges will be re-baked with the updated badge information. The badge text typically will update right away; however, if the badge image differs from the original award, there may be a delay of a day or so before Canvas Credentials is able to connect and re-bake the badge with the updated information.

If you have updated and replaced a badge using the data management tool, but the image doesn't match the new badge image, please try the following:

- Wait one to three days. Sometimes, it can take a few days for the badge to resync with Canvas Credentials.
- Refresh your browser. If Canvas Credentials has already resynced your badge, then the new image may appear after refreshing.
- If you've tried the above steps and the old image is still showing, you can contact support for assistance at support@badgr.com

Subscriptions and training

Canvas Credentials Training Course

Build expertise in digital credentials and the Canvas Credentials platform with the leading learning platform for Canvas Credentials clients.

Get expert advice from our experienced team who will work with you to implement an engaging program for your participants and organization. Learn from thought leaders and trailblazers in the digital credentialing space.

Enrolling in Canvas Credentials Training Course provides you and your team with unlimited access to all of the learning experiences, and resources offered in the course. The course is online, self-guided, and interactive, with opportunities to engage with peers and our team of instructors in each module. You'll earn badges along pathways as you build expertise in the Canvas Credentials platform and prepare to launch a successful badging program.

Canvas Credentials Training Course

Your journey with Canvas Credentials begins with enrollment in the Canvas Credentials Training Course. Check out this sampling below of the courses that you'll engage in as a Canvas Credentials Training Course learner.

Course modules

1. Organizational Admin Tools
2. Issuers
3. Badges
4. Pathways and Groups
5. Putting it all together

Learning outcomes

1. Access and describe your Canvas Credentials organization, including issuers, badges, and group membership.
2. Manage Canvas Credentials organization issuers and members sustainably and at scale.
3. Implement best practices for setting up an efficient and easy badging program.
4. Design, award, and manage badges following proven best practices.
5. Build pathways that unlock the power of stackable digital credentials.
6. Empower your badge earners to create a Learner Record and share their earned badges
7. Integrate Canvas Credentials with your LMS to automate badge awards and gamify your learning experiences.
8. Provide the Canvas Badges/Credentials implementation team with the information they need to set up your white label and SSO.

What are the different support levels for Canvas Badges/Credentials?

Canvas Badges/Credentials is committed to providing support for users. We offer three tiers of support Basic, Canvas Credentials, and Priority.

To get more help, you can [contact support](#).

If you would like to learn more about Canvas Badges/Credentials' support services, please [contact our sales team](#).

Canvas Badges Basic Support – Free for Anyone

Canvas Badges Basic Support provides you with a free level of support and is available to anyone using the Canvas Badges platform. With Basic support, you have the ability to:

- Submit support tickets and expect a response within 4 business days
- Access the Canvas Badges Support team via email

Canvas Credentials Support

Canvas Credentials Support is included with any Canvas Credentials subscription at no extra cost. With Canvas Credentials support, you have the ability to:

- Submit support tickets and expect a response within 24 business hours for U.S.-based customers and 36 business hours for international customers
- Receive prioritized email responses from the Canvas Credentials Support team

Priority Support – Available to Anyone for a Fee

Priority Support is available to anyone for an additional fee. You don't have to be a Canvas Credentials subscriber to purchase priority support. With Priority support, you have the ability to:

- Schedule up to 2 hours of Zoom meetings or phone calls per month (for those listed as admins on the account or those they delegate)
- Submit support tickets and expect a response within 12 business hours for U.S.-based customers and 24 business hours for international customers
- Access support via phone for assistance if needed

Comparing Canvas Badges Basic and Canvas Credentials

Canvas Credentials offers a variety of features to help stack credentials, track analytics, gamify student learning and make implementing a full-scale badging program easy and fun. Canvas Credentials can be used with or without a Learning Management System (LMS).

Compare our free offering, Canvas Badges, with our paid Canvas Credentials version

The good folks at Canvas Badges strive to regularly improve the overall functionality of the Canvas Badges app and add new and useful features for users. Below you'll find a comparison chart for Canvas Badges's free version and our paid pro features. We will update this chart as new features become available, both to Canvas Badges Basic and Canvas Credentials and your LMS

Canvas Badges offers free LTI versions 1.1 and 1.3 for Canvas LMS users that can be upgraded with a Canvas Credentials membership to include additional features such as Canvas Credentials Pathways.

Badging data may be housed in the Canvas Credentials [server](#) of your choice (Australia, Canada, Europe or the U.S.).

Features	Personal Space (Canvas Badges)	Organizational Space (Canvas Credentials)
Social media sharing		
Badge expiration		
Associate standards with badge awards		
Manage "staff" access to issuer(s)		
Public pages		
Badge award data export via CSV		
Certificate format and designs	1 template option	9 template options
Bulk badge awards via CSV	Limit 50/file	Unlimited
Organization space		
Custom welcome page		
Canvas Credentials Pathways & LTI		

Features	Personal Space (Canvas Badges)	Organizational Space (Canvas Credentials)
Advanced analytics		
QR & claim codes		
Customize your language		
Associate Emsi/Indeed job postings		
Groups membership management		
Organization & Issuer member lists		
Learner record		
Explore other pathways		
Customizations/white label		Additional fee
Custom SSO		Additional fee

Badgr Groups for Blackboard LMS	Personal Space (Badgr Basic)	Organization Space (Badgr Pro)
Five-minute LTI setup for Blackboard LMS		
Manual badge objective		
BB assignment badge objectives		
CSV progress export		
Course leaderboard		
Custom leaderboard points for badges		
Issuer locking		
Tracking of external badge awards		

Badgr Groups for Blackboard LMS	Personal Space (Badgr Basic)	Organization Space (Badgr Pro)
Advanced analytics		

Canvas LMS Features	Personal Space (Badgr Basic)	Organization Space (Badgr Pro)
Five-minute LTI setup for Canvas LMS		
Course leaderboard		
CSV progress export		
Issuer locking		
Tracking of external badge awards		
Course & subaccount analytics		

Canvas Badges's API

Canvas Badges offers a full-featured API you can connect with for easy badge awarding. Feel free to access our [Quick start](#) guide, [API documentation](#) and/or get more information from our [Connected app developer's site](#).

Canvas Badges and Zapier

You can now make Zaps to award badges! Canvas Badges has an integration with [Zapier](#) allowing a variety of award triggers.

Pricing

Complete this [form](#) to inquire about subscription pricing, consulting services and support options.

The Canvas Credentials training experience

Our approach

As a Canvas Credentials organization, you have access to exclusive features on the Canvas Credentials platform, which means you have all the ingredients you need for a successful badging program. Training is like having a masterclass in putting that recipe together. In our pre-training kickoff meeting, we will huddle together and curate the best training experience for you and your team. Then we will meet for a series of one-hour sessions, which feature guidance from thought leaders in digital badging, hands-on workshops, and conversations about the progress you are making toward your goals.

Training is less about being told how to use the product, and more about a conversation around your goals, objectives, and plans, and how you can begin to make them a reality. Our Education and Training team works as a guide along your pathway to success as a Canvas Credentials organization. We will walk you through use cases, discuss common pitfalls in badging, and come alongside you on your journey to Canvas Credentials administration mastery.

Our team of experts

You'll receive dedicated time from a member of the Canvas Credentials Education and Training team who will guide you through best practices in badge design, help you make the most out of platform functionality, and answer any questions you may have about Canvas Credentials features.

Our Curriculum

By the end of your Canvas Credentials Training experience, you will be able to do the following:

1. Appreciate the advantages and features of Canvas Credentials
2. Manage organization issuers and members
3. Design, award and manage badges
4. Integrate Canvas Credentials with your LMS
5. Build and manage pathways

Your Canvas Credentials Training sessions will include the following sessions. These sessions build on each other, stacking together so that you can achieve Canvas Credentials mastery by the end of your training experience.

How do I get help with Canvas Badges/Credentials?

Contact Support

For general support, you can request assistance by sending an email to credentials-support@instructure.com or csky-badgr-support@instructure.com.

European Union (EU)-based customers can optionally submit support requests to canvascredentials.eu@instructure.com to receive support that conforms to GDPR requirements and to ensure data handling within the EU.

If you would like to learn more about Canvas Badges/Credentials' support services, please [contact our sales team](#).