



Browser Tips

If you notice something unusual or are having troubles, try a different browser. Have at least two browsers installed on your computer like Firefox, Chrome or Safari .

Take a screen shot of it from your computer (or with your cellphone) and email this picture to your Instructor or Canvas Support when you report the problem. Having the picture of exactly what you are seeing or the exact error message can really help.

<u>Here</u> is more about browser requirements.

Want to use your mobile device with Canvas? Here is information about browsers and applications.

Online course tips

Review the syllabus and schedule early. Be aware of all course requirements.

Check your course often. You don't want to miss important information. Check with your instructor if you have any questions.

Take the time to read. It's too easy to miss important information by skimming through too quickly.

Set your profile and notifications

You can personalize your presence in Canvas with a photo. Click on Account - Settings and click the <u>profile picture</u> icon. Do you want a text notification when your Instructor grades your assignment? Do you want an email sent to you when a due date changes? Do you want these notifications ASAP or only once a day? Canvas allows you to set things up exactly the way you want them so take advantage of it! Check with your instructor for which notifications she/he would recommend for your particular course.

Click <u>here</u> for more information about setting your preferences.

Don't miss assignment feedback

Look for the feedback or speech icons next to assignments. Here you can see feedback and comments from your instructor. Your instructor may have given you feedback for an online submission. Check out how to view feedback. Want to know what grade you need on assignments for a good final grade? Check out the What-If feature in Canvas.

Where to get help

You have several options for getting help getting comfortable with using Canvas.

First, try the Help icon ? in the lower left of your Canvas window. Here you can search for topics, submit a trouble ticket, or ask questions via live chat support.



Canvas: Tips for Students

You'll find up-to-date student guides for all the main features in Canvas <u>here</u>. If you prefer videos, check out these student video guides <u>here</u>. For a comprehensive list of "How do I..." check this <u>guide</u> for students.